NOTE TO OMB REVIEWER: *For the purposes of this review and submission the justifications for each question or section of questions is highlighted in a shaded text box above each question. These text boxes will not be printed on the final version of the surveys. The Topic Areas noted are consistent with the currently approved pool questions for the NPS Programmatic Review Process (1024-0224 – Current Expiration Date: 8-31-2014). The questions that are slight variations are denoted as such. Any questions that are outside the general scope of the programmatic review process have been carefully discussed and generally approved by the NPS Information Collection Review Coordinator with understanding that that those questions will require further review and consideration by OMB before full determination and approval can be granted.*

Pinnacles National Monument – Visitor Survey

Topic Area 1 – VISITHIS3

1. Have you visited Pinnacles National Monument more than once in the last five years? (*Please check one.*)

❑ Yes → how many times have you visited Pinnacles National Monument in the last four years? _____

❑ No → Skip to Question 3.

Topic Area 5 – CROWD (*variation)*

2. Have you ever not been able to, or chosen not to enter Pinnacles National Monument because it was too crowded? (*Please check 'yes' or 'no'. If yes, specify how many times and where you went instead.*)

❑ Yes → How many times? _____→ where did you go instead?

❑ Home ❑ Another park/recreation area ❑ Other (please specify): _____

❑ No → Go to Question 3.

Topic Area 6 - OPMGMT 1

3. If you could ask the National Park Service to change some things about the way they manage Pinnacles National Monument, what would you ask them to do?

_____
_____
_____

Topic Area 3 – ACT3 (*variation)*

4. Please check the following activities in which you participated while visiting Pinnacles National Monument. Then please indicate if each activity is available to you in your community. (*Please circle two responses for each activity.*)

Activity	**Did you participate in this activity at Pinnacles National Monument?**			**Is this activity available to you in your community?**	
Guided programs or activities	Yes	No	→	Yes	No
Climbing	Yes	No	→	Yes	No
Learning about history	Yes	No	→	Yes	No
Camping	Yes	No	→	Yes	No
Studying natural history	Yes	No	→	Yes	No
Caving	Yes	No	→	Yes	No
Picnicking	Yes	No	→	Yes	No
Photography	Yes	No	→	Yes	No
Visiting visitor center	Yes	No	→	Yes	No
Learning about the California Condor	Yes	No	→	Yes	No
Viewing the California Condor	Yes	No	→	Yes	No
Viewing wildlife (other than the California Condor)	Yes	No	→	Yes	No
Viewing wildflowers	Yes	No	→	Yes	No
Viewing scenery/sightseeing/scenic drive	Yes	No	→	Yes	No
Participating in volunteer activities	Yes	No	→	Yes	No
Hiking	Yes	No	→	Yes	No
Other (please specify): _____			→	Yes	No

Topic Area 3 – TRIPC1

5. What is the primary reason for your visit to Pinnacle National Monument today? (*please specify.*)

_____

_____

Topic Area 5 – CROWATT1 *(variation)*

6. How important was each of the following to your experience at Pinnacles National Monument? (*Circle one number for each line*.)

	Not at all Important	Very Unimportant	Moderately unimportant	Neither Important or Unimportant	Moderately Important	Very Important	Extremely Important
Total number of people you saw during your entire visit	1	2	3	4	5	6	7
Number of people you saw at important sites and attractions (e.g. Bear Gulch Reservoir and Scout Peak Overlook)	1	2	3	4	5	6	7
Number of groups you encountered while hiking	1	2	3	4	5	6	7
Time it took to find a parking spot	1	2	3	4	5	6	7
Total time it took from when you arrive at the entrance to Pinnacles National Monument to when you get to your desired destination	1	2	3	4	5	6	7
Time spent waiting for a shuttle	1	2	3	4	5	6	7
Time spent waiting to enter a cave because others are inside	1	2	3	4	5	6	7
Participating in a park guided talk or walk	1	2	3	4	5	6	7
Seeing and talking to a park ranger or staff person	1	2	3	4	5	6	7
Seeing a California Condor	1	2	3	4	5	6	7
Natural sounds and natural quiet that are undisturbed by humans	1	2	3	4	5	6	7

Topic Area 6 – Individual Perceptions of their Park Experiences

7. How crowded did you feel at the following locations on this trip to Pinnacles National Monument? (*Circle one number for each location*.)

	Not at all Crowded	Slightly Crowded	Moderately Crowded	Very Crowded	Extremely Crowded	Not Applicable
While hiking on the trails	1	2	3	4	5	N/A
At Bear Gulch Reservoir	1	2	3	4	5	N/A
At Scout Peak Overlook	1	2	3	4	5	N/A
In or immediately outside of caves	1	2	3	4	5	N/A
At parking areas	1	2	3	4	5	N/A

On roads	1	2	3	4	5	N/A
On the shuttle bus	1	2	3	4	5	N/A
At the visitor center	1	2	3	4	5	N/A
At Pinnacles Campground	1	2	3	4	5	N/A

Topic Area 6 – Individual Perceptions of their Park Experiences

8. We would like to know how you felt about traveling around Pinnacles National Monument on this visit. For each item below please rate how much you think it describes your travel overall experience at Pinnacles National Monument today.

	Strongly Disagree	**Disagree**	**Neutral**	**Agree**	**Strongly Agree**
You have easy access to important sites and attractions	1	2	3	4	5
You have little impact on the area's natural environment	1	2	3	4	5
It takes too long to get where you want to go	1	2	3	4	5
It is easy to access scenic overlooks, vistas, or locations	1	2	3	4	5
You hear natural sounds	1	2	3	4	5
You feel stressed while traveling	1	2	3	4	5
You experience a sense of freedom	1	2	3	4	5
You connect with the natural environment	1	2	3	4	5
You could go "where you want, when you want"	1	2	3	4	5
You experience conflict	1	2	3	4	5
You feel crowded	1	2	3	4	5

Topic Area 6 – CROWD13

9. **a.** We would like to know how long you think it is acceptable to have to wait for parking at Pinnacles National Monument. Please rate the acceptability of each of the following lengths of waiting times for parking. A rating of -4 means the time is "very unacceptable", and a rating of +4 means the time is "very acceptable". (*Circle one number for each line*.)

	Very Unacceptable	**Unacceptable**	**Moderately Unacceptable**	**Slightly Unacceptable**	**Neither acceptable or unacceptable**	**Slightly Acceptable**	**Moderately Acceptable**	**Acceptable**	**Very Acceptable**
No waiting time for parking	-4	-3	-2	-1	0	+1	+2	+3	+4
5 minutes	-4	-3	-2	-1	0	+1	+2	+3	+4
10 minutes	-4	-3	-2	-1	0	+1	+2	+3	+4
20 minutes	-4	-3	-2	-1	0	+1	+2	+3	+4
30 minutes	-4	-3	-2	-1	0	+1	+2	+3	+4
40 minutes	-4	-3	-2	-1	0	+1	+2	+3	+4
1 hour	-4	-3	-2	-1	0	+1	+2	+3	+4
2 hours	-4	-3	-2	-1	0	+1	+2	+3	+4

b. How long of a wait is so unacceptable that you would no longer visit Pinnacles National Monument?

Length of time: _____ → specify MINUTES OR HOURS

OR

❒ No length of waiting time is so unacceptable that I would no longer visit this area.

c. How long did you wait to find parking on this visit?

Time spent waiting to park: _____ → specify MINUTES OR HOURS

OR

❒ I did not have to wait.

Topic Area 6 – CROWD13

10. a. We would like to know how long you think it is acceptable to have to wait outside or inside a cave because others people are using it. Please rate the acceptability of each of the following lengths of waiting times. A rating of -4 means the time is "very unacceptable", and a rating of +4 means the time is "very acceptable". (*Circle one number for each line*.)

	Very Unacceptable	**Unacceptable**	**Moderately Unacceptable**	**Slightly Unacceptable**	**Neither acceptable or unacceptable**	**Slightly Acceptable**	**Moderately Acceptable**	**Acceptable**	**Very Acceptable**
No waiting time to enter cave	-4	-3	-2	-1	0	+1	+2	+3	+4
2 minutes	-4	-3	-2	-1	0	+1	+2	+3	+4
5 minutes	-4	-3	-2	-1	0	+1	+2	+3	+4
10 minutes	-4	-3	-2	-1	0	+1	+2	+3	+4
15 minutes	-4	-3	-2	-1	0	+1	+2	+3	+4
20 minutes	-4	-3	-2	-1	0	+1	+2	+3	+4

b. How long of a wait is so unacceptable that you would no longer use the cave?

Length of time: _____ → specify MINUTES OR HOURS

OR

❒ No length of waiting time is so unacceptable that I would no longer use the cave.

c. How long did you wait outside or inside a cave because others were in it on this visit?

Time spent waiting to enter a cave: _____ → specify MINUTES OR HOURS

OR

❒ I did not have to wait.

Topic Area 6 – VERP13 (*variation)*

11. a. We would like to know how many other hiking groups you think it is acceptable to encounter per day while hiking on trails at Pinnacles National Monument. A group may consist of one or more people. Please rate the acceptability of each of the following numbers of hiking groups encountered per day on the trails. A rating of -4 means the number of hiking groups encountered is "very unacceptable", and a rating of +4 means the number of hiking groups encountered is "very acceptable". (*Circle one number for each line*.)

	Very Unacceptable	**Unacceptable**	**Moderately Unacceptable**	**Slightly Unacceptable**	**Neither acceptable or unacceptable**	**Slightly Acceptable**	**Moderately Acceptable**	**Acceptable**	**Very Acceptable**
No hiking groups	-4	-3	-2	-1	0	+1	+2	+3	+4
3 hiking group	-4	-3	-2	-1	0	+1	+2	+3	+4
6 hiking groups	-4	-3	-2	-1	0	+1	+2	+3	+4
12 hiking groups	-4	-3	-2	-1	0	+1	+2	+3	+4
24 hiking groups	-4	-3	-2	-1	0	+1	+2	+3	+4
36 hiking groups	-4	-3	-2	-1	0	+1	+2	+3	+4
48 hiking groups	-4	-3	-2	-1	0	+1	+2	+3	+4

Topic Area 6 – CRWDATT2 (*variation)*

b. What number of groups is so unacceptable to encounter in one day on the trails that you would no longer hike at Pinnacles National Monument?

Number of hiking groups encountered: _____

OR

❒ No number is so unacceptable that I would no longer hike at Pinnacles National Monument.

c. What is the approximate number of hiking groups you encountered on trails today?

Approximate number of hiking groups encountered: _____

OR

❒ I did not hike today.

Topic Area 6 – VERP1

12. We would like to know how many people you think could use the Bear Gulch Reservoir without you feeling too crowded. To help judge this, we have a series of photographs that show different numbers of people at Bear Gulch Reservoir. Please look at the photographs on **Poster 1 – Bear Gulch Reservoir**.

a. Please rate each photograph on **Poster 1 – Bear Gulch Reservoir** by indicating how acceptable you think it is based on the number of people shown. A rating of -4 means the number of people is "very unacceptable", and a rating of +4 means the number of people is "very acceptable". (*Circle one number for each photograph*.)

	Very Unacceptable	**Unacceptable**	**Moderately Unacceptable**	**Slightly Unacceptable**	**Neither acceptable or unacceptable**	**Slightly Acceptable**	**Moderately Acceptable**	**Acceptable**	**Very Acceptable**
Photo 1	-4	-3	-2	-1	0	+1	+2	+3	+4
Photo 2	-4	-3	-2	-1	0	+1	+2	+3	+4
Photo 3	-4	-3	-2	-1	0	+1	+2	+3	+4
Photo 4	-4	-3	-2	-1	0	+1	+2	+3	+4
Photo 5	-4	-3	-2	-1	0	+1	+2	+3	+4
Photo 6	-4	-3	-2	-1	0	+1	+2	+3	+4

b. Which photograph shows the level of use that is so unacceptable that you would no longer use the Bear Gulch Reservoir?

Photo number: _____

OR

❒ None of the photographs are so unacceptable that I would no longer use the Bear Gulch Reservoir.

c. Which photograph looks most like the number of people you typically saw at Bear Gulch Reservoir today?

Photo number: _____

OR

❒ I did not visit Bear Gulch Reservoir.

Topic Area 6 – VERP1

13. We would like to know how many people you think could use Scout Peak Overlook without you feeling too crowded. To help judge this, we have a series of photographs that show different numbers of people in this area. Please look at the photographs on **Poster 2 – Scout Peak Overlook**.

a. Please rate each photograph on **Poster 2 – Scout Peak Overlook** by indicating how acceptable you think it is based on the number of people shown. A rating of -4 means the number of people is "very unacceptable", and a rating of +4 means the number of people is "very acceptable". (*Circle one number for each photograph*.)

	Very Unacceptable	**Unacceptable**	**Moderately Unacceptable**	**Slightly Unacceptable**	**Neither acceptable or unacceptable**	**Slightly Acceptable**	**Moderately Acceptable**	**Acceptable**	**Very Acceptable**
Photo 1	-4	-3	-2	-1	0	+1	+2	+3	+4
Photo 2	-4	-3	-2	-1	0	+1	+2	+3	+4
Photo 3	-4	-3	-2	-1	0	+1	+2	+3	+4
Photo 4	-4	-3	-2	-1	0	+1	+2	+3	+4
Photo 5	-4	-3	-2	-1	0	+1	+2	+3	+4
Photo 6	-4	-3	-2	-1	0	+1	+2	+3	+4

b. Which photograph shows the level of use that is so unacceptable that you would no longer use the Scout Peak Overlook?

Photo number: _____

OR

❒ None of the photographs are so unacceptable that I would no longer use this area.

c. Which photograph looks most like the number of people you typically saw at Scout Peak Overlook?

Photo number: _____

OR

❒ I did not visit Scout Peak Overlook.

Topic Area 6 – OPMGMT7 (*variation)*

14. These questions ask for your opinion about management and conditions within Pinnacles National Monument. Please indicate the extent to which you agree or disagree with each of the following statements. (*Circle one number for each statement*.)

	Strongly Disagree	**Disagree**	**Neutral**	**Agree**	**Strongly Agree**
There is enough parking	1	2	3	4	5
There are enough road signs	1	2	3	4	5
There are enough trail signs	1	2	3	4	5
There are enough rules	1	2	3	4	5
There are enough trails	1	2	3	4	5
There are enough ranger programs and educational information	1	2	3	4	5
Rangers and staff are available and helpful	1	2	3	4	5
There is enough information on what conditions should be expected at Pinnacles National Monument	1	2	3	4	5
Visitors should be required to use the shuttle bus (parking their private vehicles at the entrance)	1	2	3	4	5
The shuttle should be available from local communities	1	2	3	4	5
Limits should be placed on the number of people who can use certain trails at one time	1	2	3	4	5
Limits should be placed on the maximum size of a group that can use certain trails	1	2	3	4	5
Backcountry/wilderness camping should be offered	1	2	3	4	5
A permit or reservation systems should be used to manage the number of people at Pinnacles National monument	1	2	3	4	5

Topic Area 1 – VISHIS (*variation)*

15. **a.** Within the last five years, do you know of any parks or other green spaces (e.g., state/local parks, trails, natural areas) within 100 miles of your home that have reduced their operating hours or been closed completely?

- ❑ Yes → how many? _____ → If you know their names please list them:
  _____
  _____

- ❑ No → Skip to question 16
- ❑ Don't know → Skip to question 16

b. Did you visit these parks or other green spaces prior to them reducing their operating hours or been closed completely?

- ❑ Yes → how many times per year? _____
- ❑ No

Topic Area 4 – PREF (*variation)*

16. Please indicate if you agree or disagree with each statement below. (*Circle one number for each statement*.)

	Strongly Disagree	**Disagree**	**Neutral**	**Agree**	**Strongly Agree**
There are not enough trails available in my community	1	2	3	4	5
There are not enough trails available within 100 miles of my home	1	2	3	4	5
Not enough parks are available in my community	1	2	3	4	5
Not enough parks are available within 100 miles of my home	1	2	3	4	5
Not enough yards, gardens, and undeveloped natural areas are available in my community	1	2	3	4	5
Not enough yards, gardens, and undeveloped natural areas are available within 100 miles of my home	1	2	3	4	5
Not enough streams, ponds or water bodies are available in my community	1	2	3	4	5
Not enough streams, ponds or water bodies are available within 100 miles of my home	1	2	3	4	5

Topic Area 6 – EVALSERV1

17. Please rate the quality of the following during your visit to Pinnacles National Monument today. (*Circle one number for each statement*.)

	Very Poor	**Poor**	**Average**	**Good**	**Very Good**
Overall quality of visitor services	1	2	3	4	5
Overall quality of the visitor center	1	2	3	4	5
Overall quality of your experience	1	2	3	4	5

Topic Area 1 – RES3

18. Do you live in the United States? *(Please check one and fill in the appropriate blank.)*

❒ Yes (What is your zip code? _____)
❒ No (What country do you live in? _____)

Thank you for your help with this survey! Please return it to the person who gave it to you.

PRIVACY ACT and PAPERWORK REDUCTION ACT statement:
The National Park Service is authorized by 16 U.S.C. 1a-7 to collect this information. This information will be used by park managers to understand the visitor use and the perceptions of recreation management at Pinnacles National Monument. Response to this request is voluntary and anonymous. Your name will never be associated with your answers, and any contact information collected will be destroyed when the data collection is concluded. No action may be taken against you for refusing to supply the information requested. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

BURDEN ESTIMATE STATEMENT: Public reporting burden for this form is estimated to average 20 minutes per response. Direct comments regarding the burden estimate or any other aspect of this form to: Brent Johnson, Park Botanist. Pinnacles National Monument 5000 Highway 146 Paicines, CA 9504; brent_johnson@nps.gov (e-mail).