NOTE: *For the purposes of this review and submission the justifications for each question or section of questions is highlighted in a shaded text box above each question. These text boxes will not be printed on the final version of the surveys. The Topic Areas noted are consistent with the currently approved pool questions for the NPS Programmatic Review Process (1024-0224). The questions that are slight variations are denoted as such. Any questions that are outside the general scope of the programmatic review process have been carefully discussed and generally approved by the NPS Information Collection Review Coordinator with understanding that that those questions will require further review and consideration by OMB before full determination and approval can be granted.*

OMB Control Number: 1024-0224
Current Expiration Date: 8/31/2014

Glacier National Park – Hiker Survey

Thank you for agreeing to help Glacier National Park!
Your input is important to park management. Response to this request is voluntary. While you are not required to respond, your cooperation is needed to make the survey results comprehensive, accurate, and timely. This survey is sponsored by the National Park Service, and the information will be used to understand the visitor use and the perceptions of recreation management at Glacier National Park

Please answer the following questions about your hike today in GNP.

TOPIC AREA 3 – ACTIVITIES (*variation)*

1. Did/ Do you have a specific hiking destination?
   - ❑No (Go to question 2)
   - ❑Yes

   b. If **YES**, what is/was your planned destination _____

   c. How long were (or do you plan) to be walking (estimated hours)?_____

   d. Did/ Are you planning to use the shuttle service to facilitate your hike?
   - ❑No
   - ❑Yes

TOPIC AREA 3 - TRANSPORTATION (*variation)*

2. Did you leave a car in another location to allow you to hike only one way?
   - ❑ No (go to question 3)
   - ❑ Yes
     a. If you left a car somewhere else in the park, where did you leave your car?
     - ☐ Logan Pass
     - ☐ St. Marys Falls
     - ☐ The Loop

☐ Siyeh Bend
☐ Sunrift Gorge
☐ Apgar Transit Station
☐ Sun Point
☐ Gunsight Pass Trailhead
☐ Fish Creek Campground
☐ St. Mary Visitor Center/St. Mary Campground
☐ Rising Sun
☐ Sprague Creek Campground
☐ Rising Sun Boat Dock
☐ Avalanche Campground/ Picnic Area
☐ Lake McDonald Lodge
☐ Other: _____

TOPIC AREA 3 – TBACK6

3. Did you or are you planning to take an overnight trip in the backcountry?
☐ No (If no go to question 4)
☐ Yes

a. If **YES**, Did you or are you planning to stay in? (Check all that apply)
☐ A Chalet
☐ A campground
☐ An undesignated site

TOPIC AREA 3 – TRIPC *(variation)*

4. When did you learn about this hike?
❒ After you arrived at GNP
❒ Before you arrived at GNP

TOPIC AREA 3 - ACTIVITIES (*variation)*

5. When did you decide to take this hike? (Check ONLY one)
❒ After you arrived at GNP and learned about the shuttle
❒ After you arrived at GNP but without knowledge of the shuttle
❒ Before you arrived at GNP, but with knowledge of the shuttle
❒ Before you arrived at GNP, but without knowledge of the shuttle

TOPIC AREA 3 – TRIPC *(variation)*

6. Have you taken a hike of this length or longer in Glacier before?
❒ No
❒ Yes

TOPIC AREA 4 – CROWD15

7. Please indicate how the following items affected the primitive, backcountry quality of your hiking experience in GNP

	Detracted greatly	Detracted somewhat	No effect	Added somewhat	Added greatly	N/A Did not experience
Seeing a lot of other hikers	1	2	3	4	5	N/A
Seeing very few other hikers	1	2	3	4	5	N/A
Pristine natural areas surrounding the trail	1	2	3	4	5	N/A
Non-natural sounds, such as automobile noise	1	2	3	4	5	N/A
Airplane over-flights	1	2	3	4	5	N/A
Encountering wildlife	1	2	3	4	5	N/A
Experiencing solitude	1	2	3	4	5	N/A

TOPIC AREA 5 – CROWDATT11

8. Please indicate how each of the following items describes your response to situations you encountered on the trail today.

RESPONSE	DID NOT USE/NOT APPLICABLE	USED SOMEWHAT	USED QUITE A BIT	USED A GREAT DEAL
Planned to never visit Glacier National Park again because of this condition or situation.	0	1	2	3
Decided to never visit this site again because of this condition or situation.	0	1	2	3
Planned to leave Glacier National Park now because of the condition or situation.	0	1	2	3
Decided that, if you visited this area in the future, visiting at a different season would help you avoid this condition or situation.	0	1	2	3
Decided that, if you visited this area in the future, visiting at a different time of day would help you avoid this condition or situation.	0	1	2	3
Realized that you could avoid the condition or situation in the future by visiting this area at a different time.	0	1	2	3
Planned to do other things besides [site specific activity] to avoid this condition or situation.	0	1	2	3
Realized that doing some activity other than [site specific activity] would allow you to avoid this condition or situation.	0	1	2	3
Decided [site specific activity] is no longer important to me because of this condition or situation.	0	1	2	3
Decided you would come back to the park at the same time, but would visit a different area of the park to avoid	0	1	2	3

this condition or situation.				
Decided you would come back to the park at the same time, but would do a different activity to avoid this condition or situation.	0	1	2	3
Realized that visiting different areas of the park would allow you to avoid this condition or situation.	0	1	2	3
Saw the condition or situation as a positive chance to grow personally.	0	1	2	3
Told yourself that there was nothing you could do about it, so you just enjoyed the experience for what it was.	0	1	2	3
Told yourself that the condition or situation was actually a symptom of some larger problem.	0	1	2	3
Realized that the condition or situation you experienced was really suitable after all.	0	1	2	3
Told yourself it was unreasonable to expect that things should have been different at this area.	0	1	2	3
Decided that, for this area, condition or situation was what it should be.	0	1	2	3
Talked with other members of your group about the condition or situation.	0	1	2	3
Decided to talk with park personnel about the condition or situation.	0	1	2	3
Decided to talk to someone who could do something about the condition or situation.	0	1	2	3

TOPIC AREA 5 – CROWD 17

9. Approximately how many other hikers, excluding those in your group, did you see during your hike?
   - ❒ none
   - ❒ 1-5 other hikers
   - ❒ 6-10 other hikers
   - ❒ 11-15 other hikers
   - ❒ 16-20 other hikers
   - ❒ More than 20 other hikers

TOPIC AREA 3 – TRIPC *(variation)*

10. Is this your first trip to Glacier National Park?
    - ❒ No.
    - ❒ Yes. Go ➔(Go to question 14)

TOPIC AREA 5 – CROWD *(variation)*

11. Are there any areas in Glacier that you visit less often or at different times because there are too many people there?
    - ❒ No. Go ➔ (Go to question 12)
    - ❒ Yes. Which areas in Glacier National Park? (List specific destinations)

_____

_____

TOPIC AREA 6 – OPMGMT *(variation)*

12. Are there any areas in Glacier that you visit less often because regulations on recreation use are too restrictive?
    ❒ No. Go ➔ (Go to question 13)
    ❒ Yes. Which areas in Glacier National Park? (List specific destinations)

_____
_____

TOPIC AREA 3 – TRIPC *(variation)*

13. Are there any areas in Glacier that you visit less often because the natural environment has been too highly impacted by recreational use?
    ❒ No.
    ❒ Yes. Which areas in Glacier National Park? (List specific destinations)

_____
_____

We would like to know a little about you. Please answer the following questions about you and your personal group. Your personal group refers to members of your immediate travel party, such spouse, family, friends, etc. This does not include any larger, organized groups you may be traveling with, such as school, church, scouts, and tour groups.

TOPIC AREA 1 – RES3

14. Do you live in the United States or Canada?
    ☐Yes
        What is your home state/ province _____
        What is your zip code/postal code_____
    ☐No
        What country do you live in? _____

TOPIC AREA 1 – GR1

15. On this visit, what kind of personal group (not guided tour/educational/other organized group) were you with? (please check only one response)
    ☐ Alone
    ☐ Family
    ☐ Friends
    ☐ Family and Friends
    ☐ Business associates
    ☐ Other (please specify _____)

TOPIC AREA 1 – GR3

16. On this visit, how many people are in your personal group, including yourself?
    _____ number of people

TOPIC AREA 1 – GR1 (*variation)*

17. On this visit, how many children are in your personal group?
    ____ Children under six years old
    ____ Children six to nine years old
    ____ Children 10 to 18 years old

TOPIC AREA 1 – GR2

18. On this visit, were you and your personal group with the following type of groups? Please check the yes or no.
    - Commercial guided tour
      ☐No ☐Yes
    - Educational group (school, etc.)
      ☐No ☐Yes
    - Other organized group (church, business, etc.)
      ☐No ☐Yes

TOPIC AREA 2 – TPLAN (*Variation)*

19. Do you plan to/ did you visit Waterton Lakes National Park in Canada as part of this trip?
    ❒ No
    ❒ Yes

Thank you for your participation!

Please use the back of this page to make any further comments.

PAPERWORK REDUCTION ACT STATEMENT: The National Park Service is authorized by 16 U.S.C. 1a-7 to collect this information. This information will be used by park managers to understand the visitor use and the perceptions of recreation management at Glacier National Park. Responses to this request are voluntary and anonymous. Your name will never be associated with your answers, and all contact information will be destroyed when the data collection is concluded. No action may be taken against you for refusing to supply the information requested. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number and expiration date.

BURDEN ESTIMATE STATEMENT: Public reporting burden for this form is estimated to average 10 minutes per response. Direct comments regarding the burden estimate or any other aspect of this form to: Phil Wilson, Glacier National Park; P.O. Box 128; West Glacier, MT 59936; Phil_Wilson@nps.gov (email).

Introductory Script

Hello. I am _____ (name) and am working for the University of Montana in cooperation with Glacier National Park. We are doing a survey for the park managers of visitors stopping at viewpoints along the Going to the Sun Road. Would you be willing to answer some questions? The questions I would like you to answer will only take about **10 minutes** to complete. All of your answers are voluntary and you will remain completely anonymous.

(Note the following two questions will be used to determine which survey to give the respondent)

- Did you take a hike from this pullout? (Respondent will get Hiker survey)
- Did you ride the shuttle to this viewpoint or did you drive your own personal vehicle? (Respondent will get shuttle rider or non-shuttle rider survey as appropriate)

Thank you.