

CAMPER QUESTIONNAIRE

Dear Camper,

Thank you for participating in this study. We would like to learn about the opinions and experiences of campers at Pinnacles Campground. This questionnaire should only take 10 minutes to complete.

Once you have completed the questionnaire, please seal it in the postage-paid envelope provided and drop it in any U.S. mailbox.

We appreciate your help.

Sincerely,



Karen Beppler-Dorn
Superintendent

Directions:

For questions that use circles (O), please mark your answer by filling in the circle with **black or blue ink**. Please do not use pencil.

Like this: Not like this:

Paperwork Reduction Act Statement: The Paperwork Reduction Act requires us to tell you why we are collecting this information, how we will use it, and whether or not you have to respond. This information will be used by the National Park Service as authorized by 16 U.S.C. 1a-7. We will use this information to evaluate the experiences of campers at Pinnacles Campground. Your response is voluntary. A Federal agency may not conduct or sponsor, and you are not required to respond to, a collection of information unless it displays a currently valid OMB Control Number.

We estimate that it will take 10 minutes to complete this questionnaire. You may send comments concerning the burden estimates or any aspect of this information collection to: Lena Le, NPS VSP Director, Park Studies Unit, College of Natural Resources, University of Idaho, 875 Perimeter Drive MS1139, Moscow, Idaho 83844-1139, lenale@uidaho.edu (email).

Your Visit To Pinnacles National Monument Campground

Topic Area 6 – EVALSERV13

1. a) Please mark the services that you **used** at Pinnacles Campground, in column (a).
- b) **Whether or not you used them**, please rate the **importance** of each service or aspect of Pinnacles Campground to your camping experience, from 1 – 5.

Topic Area 6 – EVALSERV17

- c) For each service or aspect of Pinnacles Campground that you **used**, please rate your level of satisfaction with each, from 1 - 5.

- | | |
|--|--|
| <p>b) How important?</p> <p>1=Not at all important</p> <p>2=Slightly important</p> <p>3=Moderately important</p> <p>4=Very important</p> <p>5=Extremely important</p> | <p>c) How satisfied?</p> <p>1=Not at all satisfied</p> <p>2=Slightly satisfied</p> <p>3=Moderately satisfied</p> <p>4=Very satisfied</p> <p>5=Extremely satisfied</p> |
|--|--|

a) Used	Service/aspect	b) Importance	c) Satisfaction
<input type="radio"/>	Amphitheater programs	_____	_____
<input type="radio"/>	Camp store	_____	_____
<input type="radio"/>	Dump station	_____	_____
<input type="radio"/>	Fire ring at campsite	_____	_____
<input type="radio"/>	Picnic table	_____	_____
<input type="radio"/>	Restrooms	_____	_____
<input type="radio"/>	RV electric hook-ups	_____	_____
<input type="radio"/>	Showers	_____	_____
<input type="radio"/>	Swimming pool	_____	_____
<input type="radio"/>	Water spigot	_____	_____

Topic Area 6 – EVALSERV17

d) If you were “slightly satisfied” or “not at all satisfied” with any campground facilities or conditions listed above, please explain:

Topic Area 6 – EVALSERV13

2. a) Please rate the **importance** of each aspect of Pinnacles Campground to your camping experience, from 1 – 5.

Topic Area 6 – EVALSERV17

b) For each aspect of Pinnacles Campground, please rate your level of satisfaction with each, from 1 - 5.

- | | |
|--------------------------|--------------------------|
| a) How important? | b) How satisfied? |
| 1=Not at all important | 1=Not at all satisfied |
| 2=Slightly important | 2=Slightly satisfied |
| 3=Moderately important | 3=Moderately satisfied |
| 4=Very important | 4=Very satisfied |
| 5=Extremely important | 5=Extremely satisfied |

Service/aspect	a) Importance	b) Satisfaction
Overall cleanliness	_____	_____
Overall maintenance	_____	_____
Accessibility – campground trails and roads	_____	_____
Accessibility – services/facilities in campground	_____	_____
Accessibility - campsites	_____	_____
Privacy of your campsite	_____	_____
Quietness of campground	_____	_____
Other (Please specify)	_____	_____
_____	_____	_____

Topic Area 6 – EVALSERV17

c) If you were “slightly satisfied” or “not at all satisfied” with any campground conditions listed above, please explain:

Topic Area 3 – FVIS16

3. If you were to camp at Pinnacles Campground in the future, what additional facilities and/or amenities, would you like to have available? Please be specific.

Topic Area 5– CROWD1

4. Please indicate how crowded you felt at each of the following locations in Pinnacles Campground.

Location	How crowded?					
	Did not use	Not at all crowded	Slightly crowded	Moderately crowded	Very crowded	Extremely crowded
Camp store	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Campground loop road	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dump station	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In my campsite	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Restrooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shower facility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Swimming pool	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (Specify)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Topic Area 6 – OPMGMT6

5. The creek that runs through Pinnacles Campground provides critical habitat for native animals and plants. To minimize impact on the native habitat:

a) Would you support closing parts of the campground **temporarily**?
Please mark one.

Yes No Not sure

b) Would you support closing campsites that have critical impact **permanently**?

Yes No Not sure

c) Would you support re-configuring the campground sites (i.e. re-distributing campsites away from the creek area without reducing number of campsites)?

Yes No Not sure

Topic Area 4 – PREF1

6. We'd like to know about the types of camping experiences you would prefer. For each of the following statements, please indicate your level of agreement.

Statement	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
I like to tent camp in a secluded campsite	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I prefer rustic camping	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I prefer campground with showers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I prefer RV campgrounds with full hook-up (water and electricity)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I enjoy camping	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

with a large group

I prefer
campground with
that do not allow
generators

I prefer
campground that
allow generators
with limited use
(noise control in
evening hours)

Topic Area 6 – EVALSERV1

7. Overall how would you rate the quality of the facilities, services, and recreational opportunities provided to you at Pinnacles Campground during this visit? Please mark (.) **one**.

Very poor	Poor	Average	Good	Very good
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Topic Area 6 – OPMGMT3

8. Is there anything else you would like to tell us about Pinnacles Campground?

Topic Area 1 – AGE1

9. For your personal group on this visit, please provide the following. (If you do not know the answer, leave blank).

	a) Current age	b) U.S. ZIP code or name of country other than U.S.	c) Number of times camped at PINN Lifetime
Yourself	_____	_____	_____
Member #2	_____	_____	_____

Member #3	_____	_____	_____
Member #4	_____	_____	_____
Member #5	_____	_____	_____
Member #6	_____	_____	_____
Member #7	_____	_____	_____

Topic Area 1 – GR1

10. On this visit, what type of group did you camp with?

- Alone
- Family
- Organized group (such as scouts, Audubon Society, etc.)
- Other (Please specify) _____
- Friends
- Family and friends

Topic Area 1 – GR2

11. How many people in total were in your camping group?

_____ Number of people

Topic Area 1 – RACE/ETH2

12. a) Are you Hispanic or Latino?

- Yes
- No

Topic Area 1 – RACE/ETH4

b) What is your race? Please mark all that apply.

- American Indian or Alaska Native
- Asian
- Black or African American
- Native Hawaiian or other Pacific Islander
- White

Topic Area 3 – TRIPC3

13. Where did you camp on this visit?

- Tent camping in individual site
- RV camping in individual site
- Camped in group campsite

Topic Area 6 – OPMGMT3

14. Please describe your camping experience on this visit (what you like, what you didn't like, is there anything missing?)

Topic Area 3 – FVIS6

15. Are you interested in interpretive programs at the campground? If so, what type of program should be available?
