



USCIS.gov Information Gathering Questionnaire

Department of Homeland Security
U.S. Citizenship and Immigration Services

USCIS
Form M-740
OMB No. 1615-0121
Expires 12/31/2014

What is your age?

- 18-25
- 26-35
- 36-50
- 51-60
- 61 and older

What is your education level?

- Not a high school graduate
- High school graduate or equivalent
- Some college or associates degree
- Bachelor's degree
- Graduate or professional degree

How many hours do you spend on the Internet per week?

- 0
- 1 to 2
- 3 to 10
- 11 to 25
- Over 25

How often have you used USCIS.gov in the past year?

- Never
- Rarely (1-6 times/year)
- Occasionally (1-2 times/month)
- Regularly (1-2 times/week)
- Often (1-2 times/day)

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Are you a:

- USCIS Employee
- AILA Representative
- CBO Representative
- Local or State Government Representative
- Federal Government Representative
- USCIS Applicant
- Other _____

From what sources do you most often get your immigration information? (List in order.)

1. _____
2. _____
3. _____
4. _____
5. _____

1. What information do you most often seek from USCIS?

2. How do you currently find what you are looking for on the USCIS Web site? (e.g., through search engines, homepage navigation, following links provided by an external source)

3. What information is missing from our current USCIS Web site?

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4. What type of improvements would you like to see on the USCIS Web site?

5. What type of things would you like to see on the USCIS homepage in particular?