

The United States Citizenship and Immigration Services

Survey on Satisfaction with USCIS E-Verify Webinars

OMB Control Number 1615-0121

Expiration Date 12/31/2014

IMPORTANT INSTRUCTIONS

Please respond only for the webinar that is named and dated in the email we sent you, even if you have participated in other USCIS webinars. For us to confirm that the sampled person is completing the survey for the correct webinar, please provide the following information:

Webinar name: Webinar date:

Your name:

Your answers are important to help us understand how well that particular webinar worked and how other similar webinars could be improved. Your individual responses will be kept private and will not be shared with USCIS or other persons outside of the evaluation team except in summary form that will not allow you to be identified in any way.

If you have any questions or concerns, please email the survey team at USCISWebinarFeedback@westat.com. You may also contact:

Westat: Basmat Parsad, senior survey manager at basmatparsad@westat.com or 1-xxx-xxx-xxxx, Ext. 8222 OR
Denise Glover, project director at deniseglover@westat.com or 1-xxx-xxx-xxxx, Ext. 2269.

USCIS: Natasha McCann, Program Manager at (202) 272-8122

An agency may not conduct or sponsor an information collection and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. The public reporting burden for this collection of information is estimated at 15 minutes per response, including the time for reviewing instructions, completing and submitting the form. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: U.S. Citizenship and Immigration Services, Research and Evaluation Division, Office of Policy and Strategy, 20 Massachusetts Avenue, N.W., Washington, DC 20529-2210. OMB No. 1615-0121. **Do not return the completed form to this address.**

1. How many people, including yourself, viewed the webinar from the computer you used? _____

2. Please respond "yes" or "no" to these statements about **access** to the webinar:

	Yes	No
a. It was difficult to log in to the webinar.....	1	2
b. The webinar started on time.....	1	2
c. The webinar had technical problems or glitches.....	1	2
d. I stayed for the entire webinar.....	1	2

Please say more about your response(s) above:

3. Indicate the extent to which you agree or disagree with these statements about the webinar's **instructor(s)**:

	Strongly disagree	Disagree	Agree	Strongly agree
a. The instructor(s) spoke clearly (tone, volume).....	1	2	3	4
b. The pace of instruction was satisfactory.....	1	2	3	4
c. The instructor(s) seemed knowledgeable about the material	1	2	3	4
d. The instructor(s) seemed well prepared for the presentation	1	2	3	4

Please say more about your response(s) above:

4. Please answer "yes" or "no" to each of the following statements about the **use of visuals** (e.g., graphs, charts, tables, maps). Select "NA" for not applicable if visuals were not used.

	Yes	No	NA
a. The visuals were difficult to see.....	1	2	3
b. The visuals were left on the screen for an appropriate length of time.....	1	2	3
c. The language on the visuals was clear and easy to understand.....	1	2	3

Please say more about your response(s) above:

5. Rate your satisfaction with the **question-and-answer procedures** during this webinar.

	Not at all satisfied	Somewhat satisfied	Moderately satisfied	Very satisfied
a. Opportunity for participants to ask questions.....	1	2	3	4
b. Responses to participants' questions.....	1	2	3	4
c. Direction on how to obtain additional information.....	1	2	3	4

Please say more about your response(s) above:

6. Indicate the extent to which you agree or disagree with the following statements about the **usefulness** of the webinar.

Strongly

Strongly

	disagree	Disagree	Agree	agree
a. I learned new information from attending this webinar.....	1	2	3	4
b. This webinar adequately answered questions I had about the topic	1	2	3	4
c. Information from the webinar will be useful for me.....	1	2	3	4

Please say more about your response(s) above:

7. Indicate the extent to which you agree or disagree with the following **general statements** about the webinar.

	Strongly disagree	Disagree	Agree	Strongly agree
a. The webinar topic was adequately covered.....	1	2	3	4
b. The duration of the webinar was sufficient for the material covered..	1	2	3	4
c. The objective(s) of the webinar were clear to me.....	1	2	3	4
d. I would recommend this webinar to others.....	1	2	3	4

Please say more your response(s) above

8. Would you be willing to attend another USCIS E-Verify-related webinar if it is important to your work?

1. Yes
2. No
3. Not important to my work

9. What topics would you recommend for future USCIS **E-Verify-related** webinars?

10. What did you like MOST about the webinar?

11. What did you like LEAST about the webinar?

12. **At the time of the webinar:**

- a. From what perspective were you viewing the webinar? 1. Employer 2. Employee 3. Other (Specify) _____
- b. What was your company's status in relation to the use of E-Verify?
 1. Our company was using E-Verify
 2. Our company had used E-Verify in the past but no longer used it
 3. Our company had enrolled in E-Verify but never used it
 4. Our company had never enrolled in E-Verify and never used it
 5. Our company had never enrolled in E-Verify but plans to use it
 6. Other (specify) _____
- c. Was your company required to use E-Verify because of federal contracts? 1. Yes 2. No 3. Don't know
- d. Was your company required by the state/local government to use E-Verify? 1. Yes 2. No 3. Don't know

f. About how many full and part-time individuals were employed by your company? _____

13. Please enter any other comments you have in the box below:

14. Please provide your telephone number in case we need to contact you: _____

Thank You!