



# USCIS.gov Information Gathering Questionnaire

Department of Homeland Security  
U.S. Citizenship and Immigration Services

USCIS  
Form M-740  
OMB No. 1615-0121  
Expires 12/31/2014

### What is your age?

- 18-25
- 26-35
- 36-50
- 51-60
- 61 and older

### What is your education level?

- Not a high school graduate
- High school graduate or equivalent
- Some college or associates degree
- Bachelor's degree
- Graduate or professional degree

### How many hours do you spend on the Internet per week?

- 0
- 1 to 2
- 3 to 10
- 11 to 25
- Over 25

### How often have you used USCIS.gov in the past year?

- Never
- Rarely (1-6 times/year)
- Occasionally (1-2 times/month)
- Regularly (1-2 times/week)
- Often (1-2 times/day)

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### Are you a:

- USCIS Employee
- AILA Representative
- CBO Representative
- Local or State Government Representative
- Federal Government Representative
- USCIS Applicant
- Other \_\_\_\_\_

### From what sources do you most often get your immigration information? (List in order.)

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_

### 1. What information do you most often seek from USCIS?

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**2. How do you currently find what you are looking for on the USCIS Web site? (e.g., through search engines, homepage navigation, following links provided by an external source)**

**3. What information is missing from our current USCIS Web site?**

# DRAFT

**4. What type of improvements would you like to see on the USCIS Web site?**

**5. What type of things would you like to see on the USCIS homepage in particular?**