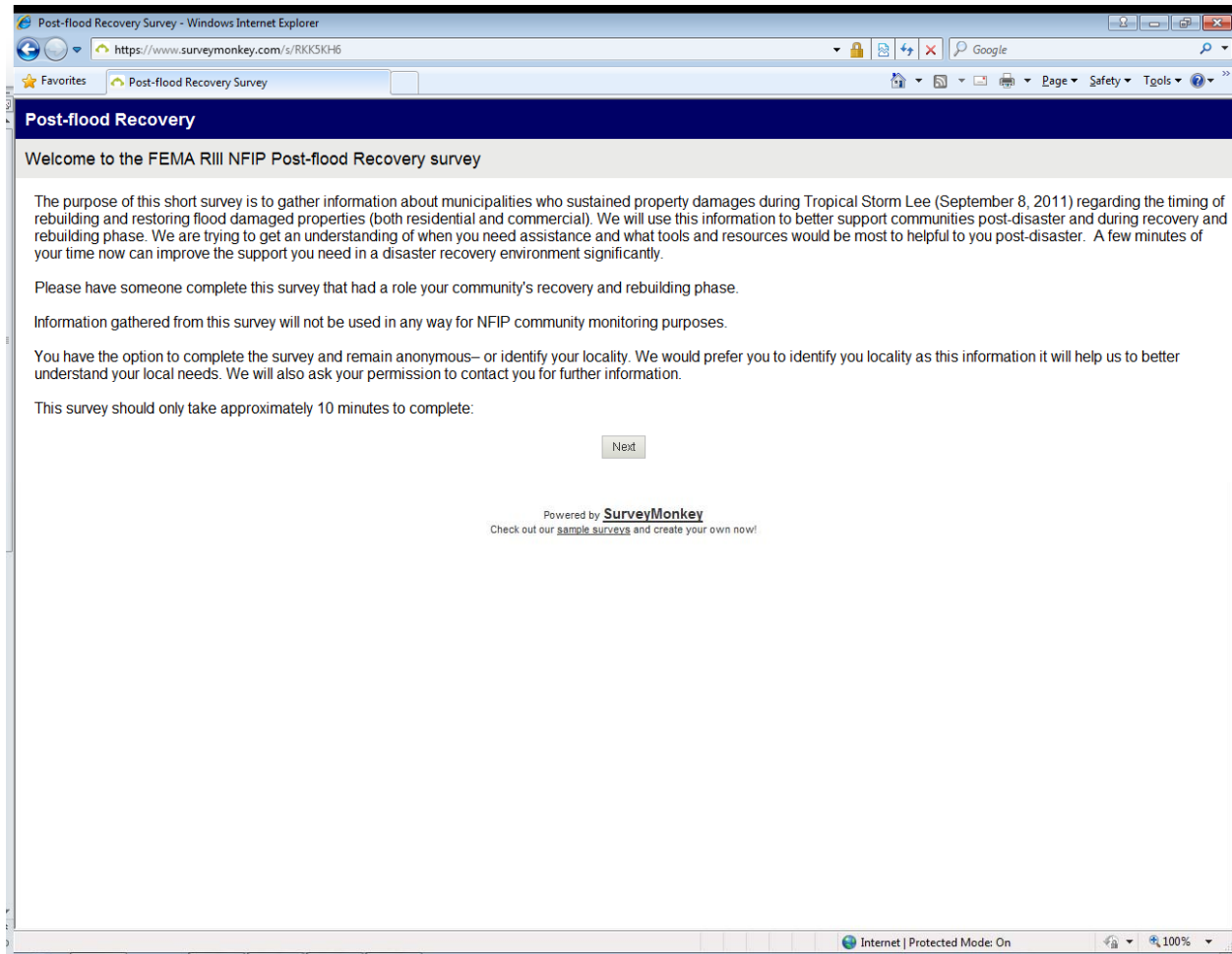


Screen Shots of Post-flood Recovery survey:



Post-flood Recovery Survey - Windows Internet Explorer

https://www.surveymonkey.com/s.aspx?sm=t9OPrz9tPavvpMFNIOGZGQ%3d%3d

Post-flood Recovery Survey

Post-flood Recovery

1. Please check your primary function and responsibilities:

- Municipal manager
- Building code official
- Emergency manager
- Zoning code official/inspector
- Floodplain manager
- Engineer
- Other Community Official

Community Name and Contact Information (Optional)

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Post-flood Recovery Survey

Post-flood Recovery

2. How soon after Tropical Storm Lee (September 8, 2011) did you observe repairs beginning on properties?

- 1-7 days
- 8-14 days
- 15-21 days
- 22-30 days
- Other (please specify)

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Post-flood Recovery Survey

Post-flood Recovery

3. How soon after Tropical Storm Lee (September 8, 2011) did you begin processing permit applications?

- 1-7 days
- 8-14 days
- 15-21 days
- 22-30 days
- Other (please specify)

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Post-flood Recovery Survey

Post-flood Recovery

4. Please review your files or estimate when permit applications peaked for rebuilding following Tropical Storm Lee (September 8, 2011):

- 1 week post event
- 2 weeks post event
- 3 weeks post event
- 4-5 weeks post event
- Other (please specify)

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Post-flood Recovery Survey

Post-flood Recovery

5. Please estimate the number of permit applications processed as a result of property damages from Tropical Storm Lee (September 8, 2011):

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Post-flood Recovery Survey

Post-flood Recovery

**6. If you experienced an increase in the permit workload post-disaster, how did you handle the increased permitting workload?
(Please select all that apply)**

- Hired third party
- Memorandum of Understanding or Agreement
- Extended hours
- Hired more staff
- Other (please specify)

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Post-flood Recovery Survey

Post-flood Recovery

7. What method or methods did you use to communicate to your residents and business owners in the first 30 days following Tropical Storm Lee (September 8, 2011)?
(Please select all that apply)

- Pre-recorded calls ("Robo-calls")
- Email
- Text
- Social Media (Twitter/Facebook)
- Local radio/TV
- Community Website
- Our office did not initiate any communication in the first 30 days.
- Our office responded to incoming inquiries.
- Other (please specify)

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Post-flood Recovery Survey

Post-flood Recovery

8. What were your primary messages to your citizens in the first 30 days?
(Please select all that apply)

- Insurance
- Permit Process
- Substantial Damage
- Sources of Funding for Rebuilding
- Curbside Debris Pick Up
- Information on conducting repairs and rebuilding
- Location of the Disaster Recovery Centers
- Our office did not initiate any communication in the first 30 days.
- Our office responded to incoming inquiries only.
- Other (please specify)

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Post-flood Recovery Survey

Post-flood Recovery

9. Approximately what percentage (%) of your building stock was damaged (minor and major) by Tropical Storm Lee (September 8, 2011)?

- 0%
- 1-15%
- 16-30%
- 31-50%
- 51-65%
- 66-75%
- 76-100%

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Post-flood Recovery Survey

Post-flood Recovery

10. What resources or support from FEMA would have been helpful to you within the first 30 days following Tropical Storm Lee (September 8, 2011)? Please feel free to share any other thoughts and comments you may want to share.

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Thank you for taking the survey.

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