

<u>EDICS #</u>	<u>Survey Name</u>	<u>Respondents</u>	<u>Hrs/Resp</u>	<u>Burden Hrs</u>
<b><u>Office of Innovation and Improvement</u></b>				
4463	NCSRC Webinar Evaluation	480	10	80
4498	Charter Support Organization Master Class Survey	160	15	45
4545	Transforming Urban Public Education: Exploring the Potential of City-Based Strategies Conference Survey	120	15	30
4545	Transforming Urban Public Education: Exploring the Potential of City-Based Strategies Conference Survey	120	15	30
4624	MSAP Needs Assessment Customer Service Satisfaction Surveys and Focus Group Instruments	459	20	139
4648	Improving the Quality of Services for Students with Disabilities in Charter Schools: Exploring National Needs and Potential Policy Solutions Meeting Survey	15	15	4
	<b>Total</b>	<b>1,354</b>		<b>328</b>
<b><u>Office of Vocational and Adult Education</u></b>				
3343	LINCS Needs Assessment Survey	<b>625</b>	15	<b>156</b>
4633	Data Quality Institute Conference Participant Survey	<b>300</b>	7	<b>36</b>
		<b>925</b>		<b>192</b>
<b><u>Office of Postsecondary Education</u></b>				
4308	OPE Strategic Planning Staff Customer Satisfaction Survey	4,120	15	1,037
<b><u>Office of Communications and Outreach</u></b>				
3355	Customer Service Feedback Form for Events, Conferences, Meetings, Publications and Written Material	36,875	10	6,121
<b><u>Office of Policy, Evaluation and Planning Development</u></b>				
4269	Doing What Works Initiative: User Feedback Survey	500	6	50
<b><u>Office of Elementary and Secondary Education</u></b>				
4320	MSIX Training Customer Survey	200	3	33
3984	Equity Assistance Centers Customer Satisfaction Survey	310	7	75
3561	Office Of Migrant Education Migrant Education Resource Center Peer-to-Peer Network, Training and Technical Assistance Customer Satisfaction Surveys	600	18	242

<u>EDICS #</u>	<u>Survey Name</u>	<u>Respondents</u>	<u>Hrs/Resp</u>	<u>Burden Hrs</u>
4185	ED Data Express Survey	300	10	50
4544	REACTS Survey	350	30	525
4621	OME Technical Assistance Evaluation	1,000	10	166
	Total	<b>2,760</b>		<b>1,091</b>
	<b><u>Office of Safe and Drug Free Schools</u></b>			
3080	Violence Prevention Training	125	10	17
3267	Higher Education Center CSS (Non-Clients)	120	30	60
3313	Higher Education Center for Alcohol and Other Drug Abuse and Violence Prevention	350	10	60
3484	Safe and Drug-Free Schools Project Directors' Meeting Customer Satisfaction Survey	450	10	75
4307	OSDFS EM-101 Satisfaction Survey	2,000	15	500
4350	Readiness and Emergency Management for Schools (REMS) Grantees Customer Service Satisfaction Survey	103	20	34
4370	OSDFS Emergency Management for Higher Education (EMHE) Customer Service Survey	18	20	6
	Total	<b>3,166</b>		<b>752</b>
	<b><u>Office of English Language Acquisition</u></b>			
4341	Customer Service Survey for OELA Discretionary Grantees	275	10	46
	<b><u>Office of the Chief Information Officer</u></b>			
2702	ED Internet Services Customer Survey	1,000	15	250
	<b><u>Institute of Education Sciences</u></b>			
2984	NCES 2006 Customer Survey	15,000	2	300
3148	IES Chief State School Officers Customer Satisfaction Survey	56	10	9
4354	Regional Educational Laboratory Bridge Events	6,750	2	1,350
4578	What Works Clearinghouse (WWC) Customer Survey	6,493	14	1,083
4586	NAEP 2011 School Reports Focus Group Studies	267	2	300
4651	Focus Groups with High School Seniors and Guidance Counselors, Consumer Information on the College Navigator Website	47	90	99
New	What Works Clearinghouse (WWC) Focus Groups	60	1	60
New	REL Bridge Event Customer Satisfaction Survey	18,000	33	5,940
New	REL Analytical Technical Support Workshops Customer Satisfaction Survey	12,000	42	5,240
New	REL Technical Assistance Products	24,000	25	6,000
New	Alliance Member Participation	15,000	30	7,500

<u>EDICS #</u>	<u>Survey Name</u>	<u>Respondents</u>	<u>Hrs/Resp</u>	<u>Burden Hrs</u>
	Total	<b>97,673</b>		<b>27,881</b>
	<b><u>Office for Civil Rights</u></b>			
3922	Technical Assistance Evaluation Form	700	5	58
4554	CRDC Customer Satisfaction Survey	51	8	7
	Total	751		65
	<b><u>Office of Management</u></b>			
4567	Department of Education's (ED PUBS) Customer Service Satisfaction Survey	55	5	3
NEW	ED Pubs Customer Fulfillment Survey	1,000	5	83
	Total	<b>1,055</b>		<b>86</b>
	<b><u>Office of the Deputy Secretary/ISU</u></b>			
4613	Teacher and Leader Community of Practice: Measuring Student Growth in Non-Tested Grades and Subjects. Meeting Evaluation	50	10	500
	Total Annual Responses and Burden - Customer Surveys	150,504		38,398
	Total Annual Responses and Burden - Focus Groups	40	1.25 hrs	50
	Total - CSS and Focus Groups	150,544		38,448
	<b>Total 3 Year Burden</b>	<b>451,632</b>		<b>115,344</b>
	<b>Total Responses and Burden for New Surveys</b>	<b>76,918</b>		<b>26,311</b>