## WEFTEC Satisfaction Survey to be administered via electronic surveys on computer stations at the EPA WEFTEC booth October 17-19<sup>th</sup>, 2011

To make EPA's booth at the WEFTEC Conference even better next year, we need your evaluation of this year's EPA booth. Please choose the answer that best reflects your response to the question.

| Overall, how satisfied were you that the EPA booth provided: | Does Not<br>Apply | Very<br>Satisfied | Satisfied | Neither Satisfied nor Dissatisfied | Dissatisfied | Very<br>Dissatisfied |
|--|-------------------|-------------------|-----------|------------------------------------|--------------|----------------------|
| a. Updates on current and emerging issues?                   |                   |                   |           |                                    |              |                      |
| b. Information that you needed?                              |                   |                   |           |                                    |              |                      |
| c. High quality take-away resources?                         |                   |                   |           |                                    |              |                      |

| Overall, how satisfied were you with the:                | Does Not<br>Apply | Very<br>Satisfied | Satisfied | Neither Satisfied nor Dissatisfied | Dissatisfied | Very<br>Dissatisfied |
|--|-------------------|-------------------|-----------|------------------------------------|--------------|----------------------|
| a. Overall quality of the EPA booth?                     |                   |                   |           |                                    |              |                      |
| b. Responsiveness of the EPA booth staff?                |                   |                   |           |                                    |              |                      |
| c. Expertise of the EPA booth staff?                     |                   |                   |           |                                    |              |                      |
| d. Professionalism of the EPA booth staff?               |                   |                   |           |                                    |              |                      |
| e. Thumb drives as a method of delivering EPA resources? |                   |                   |           |                                    |              |                      |

What type of informational resources would you like to see at the EPA booth in the future?

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| Please provide comments or suggestions on how we can improve the EPA WEFTEC booth in the future: |  |                            |   |          |  |  |  |  |
|--|--|----------------------------|---|----------|--|--|--|--|
|  |  |                            |   |          |  |  |  |  |
|  |  |                            |   |          |  |  |  |  |
| How long did   | d you spend at the EPA   | booth?                     |   |          |  |  |  |  |
| 5 minutes  | 10-20 minutes  | 20-30 minutes              | 30 minutes - 1 hour                                 | 1+ hours |  |  |  |  |
| Please check   | all that apply to you:   |                            |   |          |  |  |  |  |
|  | ncy<br>Agency<br>ency<br>it<br>dustry Organization<br>erator/manager |                            |   |          |  |  |  |  |
| Thank you fo   | or taking the time to a  | nswer these questions!     |   |          |  |  |  |  |
| If you have a  | ny questions or concer   | ns about this survey, plea | ase contact:  |          |  |  |  |  |
| Razia Baqai<br>US Environm   | nental Protection Agend  |                            | Email: baqai.razia@epa.gov<br>Phone: (202) 564-2974 |          |  |  |  |  |

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**Burden Statement:** Public reporting burden for this collection of information is estimated to average four (4) minutes per response, including the time for reviewing instructions and completing and reviewing the collection of information. Send comments on the Agency's need for this information, the accuracy of the provided burden estimates, and any suggestions for reducing the burden, including the use of automated collection techniques to the Director, OEI Collection Strategies Division, United States Environmental Protection Agency (Mail Code 2822T), 1200 Pennsylvania Avenue, Washington, DC 20460; and to the Office of Information and Regulatory Affairs, Office of Management and Budget, 725 17th Street NW, Washington, DC 20503, Attention: Desk Officer for EPA. Include the EPA ICR number (2434.01) and the OMB control number (2010-0042) in any correspondence.

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