**Envirofacts Customer Satisfaction Survey**

1. **Were you able to find and access the data you were looking for on the Envirofacts website?**
   1. Yes
   2. No. If “No,” why not? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. **Overall, how satisfied are you with the Envirofacts Website?**
   1. Very Satisfied
   2. Satisfied
   3. Unsatisfied
   4. Very Unsatisfied
   5. Not Sure
3. **How would you improve the Envirofacts website? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**
4. **Why did you visit Envirofacts today?**
   1. To access data related to a specific geographical area (e.g. a city, county, or water body)
   2. To review data related to a specific business or organization
   3. To research about environmental data generally
   4. Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
5. **How often do you visit the Envirofacts website?**
   1. More than three times a month
   2. Two to three time a month
   3. Once a month or less
   4. This is my first visit
6. **Which of the following best describes you:**
7. Member of the EPA-regulated business community
8. Member of a business community not regulated by EPA
9. Government Employee
10. Government Contractor
11. Educator
12. Student
13. Researcher
14. Concerned Citizen
15. Other \_\_\_\_\_\_\_\_\_