

Envirofacts Customer Satisfaction Survey

- 1) **Were you able to find and access the data you were looking for on the Envirofacts website?**
 - a. Yes
 - b. No. If “No,” why not? _____
- 2) **Overall, how satisfied are you with the Envirofacts Website?**
 - a. Very Satisfied
 - b. Satisfied
 - c. Unsatisfied
 - d. Very Unsatisfied
 - e. Not Sure
- 3) **How would you improve the Envirofacts website?** _____
- 4) **Why did you visit Envirofacts today?**
 - a. To access data related to a specific geographical area (e.g. a city, county, or water body)
 - b. To review data related to a specific business or organization
 - c. To research about environmental data generally
 - d. Other _____
- 5) **How often do you visit the Envirofacts website?**
 - a. More than three times a month
 - b. Two to three time a month
 - c. Once a month or less
 - d. This is my first visit
- 6) **Which of the following best describes you:**
 - a. Member of the EPA-regulated business community
 - b. Member of a business community not regulated by EPA
 - c. Government Employee
 - d. Government Contractor
 - e. Educator
 - f. Student
 - g. Researcher
 - h. Concerned Citizen
 - i. Other _____