

Customer Satisfaction Survey for Lean and Environment Workgroup Services

The Pollution Prevention Resource Exchange (P2Rx™) is a national partnership of regional pollution prevention (P2) information centers. The Centers build networks, deliver P2 information, and measure P2 program results. As collaborators in P2Rx, Zero Waste Network and the Pacific Northwest Pollution Prevention Resource Center work together to provide training and information webinars to the National Pollution Prevention Roundtable's Lean and Environment Workgroup. To improve your satisfaction with these webinars, we need your feedback and evaluation.

- 1) The information presented during the Lean and Environment Workgroup training or webinar will help me do my job
 - a) Strongly agree
 - b) Agree
 - c) Neither agree nor disagree
 - d) Disagree
 - e) Strongly disagree

- 2) The training or webinar increased my awareness of P2 practices
 - a) Strongly agree
 - b) Agree
 - c) Neither agree nor disagree
 - d) Disagree
 - e) Strongly disagree

- 3) The Lean and Environment Workgroup training/webinar provides a useful service to our community of practice
 - a) Strongly agree
 - b) Agree
 - c) Neither agree nor disagree
 - d) Disagree
 - e) Strongly disagree

- 4) How will you use the information you've learned?
 - a) To assist my business, organization, facility, or agency
 - b) To provide assistance to another business, organization, facility, or agency

The public reporting and recordkeeping burden for this collection of information is estimated to average 2 minutes per response. Send comments on the Agency's need for this information, the accuracy of the provided burden estimates, and any suggested methods for minimizing respondent burden, including through the use of automated collection techniques to the Director, Collection Strategies Division, U.S. Environmental Protection Agency (2822T), 1200 Pennsylvania Ave., NW, Washington, DC 20460. Include the OMB control number in any correspondence. Do not send the completed survey to this address.