

**INTERVIEW GUIDE: RESOURCE CONSERVATION AND RECOVERY ACT(RCRA)
CORRECTIVE ACTION PROGRAM TECHNICAL ASSISTANCE—COMMUNITY
SATISFACTION
WATERLOO, IOWA - CHAMBERLAIN MANUFACTURING FACILITY**

1. Using a scale of 1 to 6, please rate how satisfied you are with the website created by EPA for the Chamberlain Manufacturing Site. "1" means "not at all satisfied" and "6" means "very satisfied." Please elaborate on your level of satisfaction.
2. Using a scale of 1 to 6, please indicate how satisfied you are with EPA's efforts to explain vapor intrusion issues around the Chamberlain Manufacturing Site. "1" means "not at all satisfied" and "6" means "very satisfied." Please elaborate on your level of satisfaction.
3. Using a scale of 1 to 6, please indicate how satisfied you are with EPA's efforts to explain indoor air and groundwater monitoring data around the Chamberlain Manufacturing Site. "1" means "not at all satisfied" and "6" means "very satisfied." Please elaborate on your level of satisfaction.
4. Using a scale of 1 to 6, please indicate how satisfied you are with the quality of public meetings regarding the Chamberlain Manufacturing Site hosted by EPA. "1" means "not at all satisfied" and "6" means "very satisfied." Please elaborate on your level of satisfaction.
5. Using a scale of 1 to 6, please rate how satisfied you are with the overall quality of assistance provided by EPA to the Waterloo community. "1" means you are "very dissatisfied" and "6" means you are "very satisfied." Please elaborate on your level of satisfaction.
6. How, if at all, could EPA have improved the quality of assistance provided to the Waterloo community? Please elaborate on your level of satisfaction.
7. Have you identified any areas in which EPA's technical assistance or information dissemination is lacking?