



- [Web Team Admin](#)
- [News & Events](#)
- [About OTS](#)
- [Data & Research](#)
- [Supervision](#)
- [TFR](#)
- [Applications](#)
- [Consumer & Community](#)
- [Public Info](#)

[Home](#) > [Issuances](#) > [Annual Thrift Satisfaction Survey](#) > [Survey](#)



Annual Thrift Satisfaction Survey.

OTS Annual Thrift Satisfaction Survey Form.

	OMS No. 1550-0087 Expiration Date: September 30, 2008
PAPERWORK REDUCTION ACT STATEMENT	
The Office of Thrift Supervision will use this information to measure OTS's performance and to increase the efficiency and effectiveness of its service to federal savings associations. Collection of the information is voluntary.	
Public reporting burden for this collection of information is estimated to average 15 minutes per response, including time to review instructions and to review and complete the information collection. Send comments regarding this burden estimate or any other aspect of this information collection, including suggestions for reducing this burden, to Information Collection Comments, Chief Counsel's Office, 1700 G Street, N.W., Washington, D.C. 20552 or e-mail to infocollection.comments@ots.treas.gov ; and to the Office of Management and Budget, Paperwork Reduction Project (1550-0087), Washington, D.C. 20503, or e-mail to mmmenchik@omb.eop.gov . An organization or person is not required to respond to a collection of information unless it displays a currently valid OMB control number.	
Choose your OTS supervisory region	Choose a Region: <input type="text"/>
Name of thrift:	<input type="text"/>
Thrift Docket Number:	<input type="text"/>
Name of contact for survey responses:	<input type="text"/>
Contact Phone:	(<input type="text"/>) <input type="text"/> - <input type="text"/>
Contact Email:	<input type="text"/>
Boxes below will accept narrative comments of any length.	
1. Reflecting on your most recent examination(s), please tell us if:	
a) The examiners took time at the start of the examination to gain an understanding of your institution's business strategy and operating philosophy (Choose 1).	
<input type="radio"/> Agree <input type="radio"/> Disagree <input type="radio"/> NA	
Please explain:	
<input style="width: 100%; height: 20px;" type="text"/>	
b) The examiners maintained adequate communications with management during the examination (Choose 1) .	
<input type="radio"/> Agree <input type="radio"/> Disagree <input type="radio"/> NA	
Please explain:	
<input style="width: 100%; height: 20px;" type="text"/>	
c) The tone and content of the Report of Examination was consistent with the board or management exit meetings (Choose 1) .	
<input type="radio"/> Agree <input type="radio"/> Disagree <input type="radio"/> NA	
Please explain:	
<input style="width: 100%; height: 20px;" type="text"/>	
d) You felt the examination was of value to your organization (Choose 1) .	
<input type="radio"/> Agree <input type="radio"/> Disagree <input type="radio"/> NA	
Please explain:	
<input style="width: 100%; height: 20px;" type="text"/>	
2. If you had a reason to use or interact with OTS departments or offices other than during examinations, were you satisfied with the accuracy, timeliness, and manner in which your business was handled (Choose 1) ?	
<input type="radio"/> Agree <input type="radio"/> Disagree <input type="radio"/> NA	
Please explain:	
<input style="width: 100%; height: 20px;" type="text"/>	
3. Please tell us the things you feel OTS does well.	
<input style="width: 100%; height: 20px;" type="text"/>	
4. Please tell us the things you feel OTS needs to start doing or do better.	
<input style="width: 100%; height: 20px;" type="text"/>	
5. Please tell us the things you wish OTS would stop doing.	
<input style="width: 100%; height: 20px;" type="text"/>	

6. Other Comments?

OTS will send a confirmation notice of receipt to the contact email address you identified above. Questions about this survey may be sent to "thrift_survey@ots.treas.gov".

Enter Keywords

Search OTS Web Site

[\[privacy policy\]](#)
[\[search\]](#)
[\[help\]](#)
[\[home\]](#)

```

</PLAINTEXT><PRE></PRE></Q></S></SAMP></SCRIPT></SELECT></SMALL></STRIKE></STRONG></SUB></SUP></TABLE></TD></TEXTAREA></TH></TITLE></TR></TT></U>
<UL></UL></VAR></WBR><XMP></XMP>
<STYLE type=text/css>
.cfdebug
{
    color:black;
    background-color:white;
    font-family:"Times New Roman", Times, serif;
    font-size:small
}

.cfdebuglge
{
    color:black;
    background-color:white;
    font-family:"Times New Roman", Times, serif;
    font-size:medium;
}

a.cfdebuglink {color:blue; background-color:white }
</STYLE>

<TABLE class=cfdebug bgColor=white>
<TBODY>
<TR>
<TD>
<P class=cfdebug>
<HR>
<B class=cfdebuglge><A name=cfdebug_top>Debugging Information</A></B>
<TABLE class=cfdebug>
<TBODY>
<TR>
<TD class=cfdebug nowrap>ColdFusion Server Enterprise</TD>
<TD class=cfdebug>6,1,0,63958</TD></TR>
<TR>
<TD class=cfdebug nowrap>Template </TD>
<TD class=cfdebug>/pagehtml.cfm</TD></TR>
<TR>
<TD class=cfdebug nowrap>Time Stamp </TD>
<TD class=cfdebug>19-Sep-08 11:47 AM</TD></TR>
<TR>
<TD class=cfdebug nowrap>Locale </TD>
<TD class=cfdebug>English (US)</TD></TR>
<TR>
<TD class=cfdebug nowrap>User Agent </TD>
<TD class=cfdebug>Mozilla/4.0 (compatible; MSIE 7.0; Windows NT 5.1;
.NET CLR 2.0.50727; InfoPath.1; .NET CLR 3.0.04506.30)</TD></TR>
<TR>
<TD class=cfdebug nowrap>Remote IP </TD>
<TD class=cfdebug>10.86.21.15</TD></TR>
<TR>
<TD class=cfdebug nowrap>Host Name </TD>
<TD class=cfdebug>10.86.21.15</TD></TR></TBODY></TABLE>
</P></TD>
</TR>
</TBODY>
</TABLE>
<STYLE type=text/css>
.template
{
    color: black;
    font-family: "Times New Roman", Times, serif;
    font-weight: normal; }
.template_overage
{
    color: red;
    background-color: white;
    font-family: "Times New Roman", Times, serif;
    font-weight: bold; }
</STYLE>

<P class=cfdebug>
<HR>
<B class=cfdebuglge><A name=cfdebug_execution>Execution Time</A></B>
<P></P><A name=cfdebug_templates>
<TABLE class=cfdebug cellSpacing=0 cellPadding=2 border=1>
<TBODY>
<TR>
<TD class=cfdebug align=middle><B>Total Time</B></TD>
<TD class=cfdebug align=middle><B>Avg Time</B></TD>
<TD class=cfdebug align=middle><B>Count</B></TD>
<TD class=cfdebug><B>Template</B></TD></TR>
<TR>
<TD class=cfdebug nowrap align=right>734 ms</TD>
<TD class=cfdebug nowrap align=right>734 ms</TD>
<TD class=cfdebug nowrap align=middle>1</TD>

```



```

<TR bgcolor=gray>
  <TD align=middle colspan=5><FONT
    color=white>resultsets</FONT></TD></TR>
<TR>
  <TD><CODE><I>name</I></CODE></TD>
  <TD><CODE><I>resultset</I></CODE></TD></TR>
<TR>
  <TD>&nbsp;<CODE>qryCatParent</CODE></TD>
  <TD>&nbsp;<CODE>1</CODE></TD></TR></TABLE></TD></TR></TABLE><CODE><B>qryCatParentParent</B>
(Datasource=OTSSQL, Time=16ms) in E:\cfusionMX\CustomTags\header.cfm @
11:47:30.030</CODE><BR>
<TABLE cellSpacing=0 cellPadding=0 border=0>
  <TBODY>
  <TR>
    <TD>&nbsp;<CODE>&nbsp;</CODE></TD>
  <TR>
    <TABLE cellSpacing=2 cellPadding=2 border=1>
      <TBODY>
      <TR bgcolor=gray>
        <TD align=middle colspan=5><FONT
          color=white>parameters</FONT></TD></TR>
      <TR>
        <TD><CODE><I>type</I></CODE></TD>
        <TD><CODE><I>CFSQLType</I></CODE></TD>
        <TD><CODE><I>value</I></CODE></TD>
        <TD><CODE><I>variable</I></CODE></TD>
        <TD><CODE><I>dbVarName</I></CODE></TD></TR>
      <TR>
        <TD>&nbsp;<CODE>IN</CODE></TD>
        <TD>&nbsp;<CODE>CF_SQL_INTEGER</CODE></TD>
        <TD>&nbsp;<CODE>44</CODE></TD>
        <TD>&nbsp;<CODE></CODE></TD>
        <TD>&nbsp;<CODE></CODE></TD></TR></TABLE></TD></TR>
<TR>
  <TD>&nbsp;<CODE>&nbsp;</CODE></TD>
  <TR>
    <TABLE cellSpacing=2 cellPadding=2 border=1>
      <TBODY>
      <TR bgcolor=gray>
        <TD align=middle colspan=5><FONT
          color=white>resultsets</FONT></TD></TR>
      <TR>
        <TD><CODE><I>name</I></CODE></TD>
        <TD><CODE><I>resultset</I></CODE></TD></TR>
      <TR>
        <TD>&nbsp;<CODE>qryCatParentParent</CODE></TD>
        <TD>&nbsp;<CODE>1</CODE></TD></TR></TABLE></TD></TR></TABLE><CODE><B>qryNavTitles</B>
(Datasource=OTSSQL, Time=16ms) in E:\cfusionMX\CustomTags\header.cfm @
11:47:30.030</CODE><BR>
<TABLE cellSpacing=0 cellPadding=0 border=0>
  <TBODY>
  <TR>
    <TD>&nbsp;<CODE>&nbsp;</CODE></TD>
  <TR>
    <TABLE cellSpacing=2 cellPadding=2 border=1>
      <TBODY>
      <TR bgcolor=gray>
        <TD align=middle colspan=5><FONT
          color=white>parameters</FONT></TD></TR>
      <TR>
        <TD><CODE><I>type</I></CODE></TD>
        <TD><CODE><I>CFSQLType</I></CODE></TD>
        <TD><CODE><I>value</I></CODE></TD>
        <TD><CODE><I>variable</I></CODE></TD>
        <TD><CODE><I>dbVarName</I></CODE></TD></TR></TABLE></TD></TR>
<TR>
  <TD>&nbsp;<CODE>&nbsp;</CODE></TD>
  <TR>
    <TABLE cellSpacing=2 cellPadding=2 border=1>
      <TBODY>
      <TR bgcolor=gray>
        <TD align=middle colspan=5><FONT
          color=white>resultsets</FONT></TD></TR>
      <TR>
        <TD><CODE><I>name</I></CODE></TD>
        <TD><CODE><I>resultset</I></CODE></TD></TR>
      <TR>
        <TD>&nbsp;<CODE>qryNavTitles</CODE></TD>
        <TD>&nbsp;<CODE>1</CODE></TD></TR></TABLE></TD></TR></TABLE></P>
<P class=cfdebug>
  <HR>
  <B class=cfdebuglg><A name=cfdebug_scopevars>Scope Variables</A></B>
  <P></P><PRE><B>Application Variables:</B>
applicationname=Internet
edit=0
islocal=1
</PRE><PRE><B>CGI Variables:</B>
AUTH_PASSWORD=
AUTH_TYPE=Negotiate
AUTH_USER=OTS1\schustermd
CERT_COOKIE=
CERT_FLAGS=
CERT_ISSUER=
CERT_KEYSIZE=
CERT_SECRETKEYSIZE=
CERT_SERIALNUMBER=
CERT_SERVER_ISSUER=
CERT_SERVER_SUBJECT=
CERT_SUBJECT=
CF_TEMPLATE_PATH=E:\inetpub\wwwroot\pagehtml.cfm
CONTENT_LENGTH=0
CONTENT_TYPE=
CONTEXT_PATH=
GATEWAY_INTERFACE=CGI/1.1
HTTPS=off
HTTPS_KEYSIZE=
HTTPS_SECRETKEYSIZE=
HTTPS_SERVER_ISSUER=
HTTPS_SERVER_SUBJECT=
HTTP_ACCEPT=image/gif, image/x-bitmap, image/jpeg, image/pjpeg, application/vnd.ms-excel, application/vnd.ms-powerpoint, application/msword, application/xhtml+xml, application
HTTP_ACCEPT_LANGUAGE=en-us
HTTP_CONNECTION=Keep-Alive
HTTP_COOKIE=CFID=2706; CFTOKEN=5ffe765f3eccd33-E9472451-1143-323A-CF69A7995D6C29E8
HTTP_HOST=ots1dc0pisa
HTTP_REFERER=
HTTP_USER_AGENT=Mozilla/4.0 (compatible; MSIE 7.0; Windows NT 5.1; .NET CLR 2.0.50727; InfoPath.1; .NET CLR 3.0.04506.30)
PATH_INFO=/pagehtml.cfm
PATH_TRANSLATED=E:\inetpub\wwwroot\pagehtml.cfm
QUERY_STRING=catNumber=125
REMOTE_ADDR=10.86.21.15
REMOTE_HOST=10.86.21.15
REMOTE_USER=OTS1\schustermd
REQUEST_METHOD=GET
SCRIPT_NAME=/pagehtml.cfm

```

```
SERVER_NAME=ots1dc0pisa
SERVER_PORT=80
SERVER_PORT_SECURE=0
SERVER_PROTOCOL=HTTP/1.1
SERVER_SOFTWARE=Microsoft-IIS/5.0
WEB_SERVER_API=
</PRE><PRE><B>Cookie Variables:</B>
CFID=2706
CFTOKEN=5ffe765f3feccd33-E9472451-1143-323A-CF69A7995D6C29E8
</PRE><PRE><B>Server Variables:</B>
COLDFUSION=Struct (8)
OS=Struct (5)
</PRE><PRE><B>URL Parameters:</B>
CATNUMBER=125
</PRE><FONT class=cfdebug size=-1><I>Debug Rendering Time: 47
ms</I></FONT><BR></TD></TR></TBODY></TABLE></BODY></HTML>
```