Passenger Systems Program Office
U.S. Customs & Border Protection

Electronic System for Travel Authorization (ESTA) Application

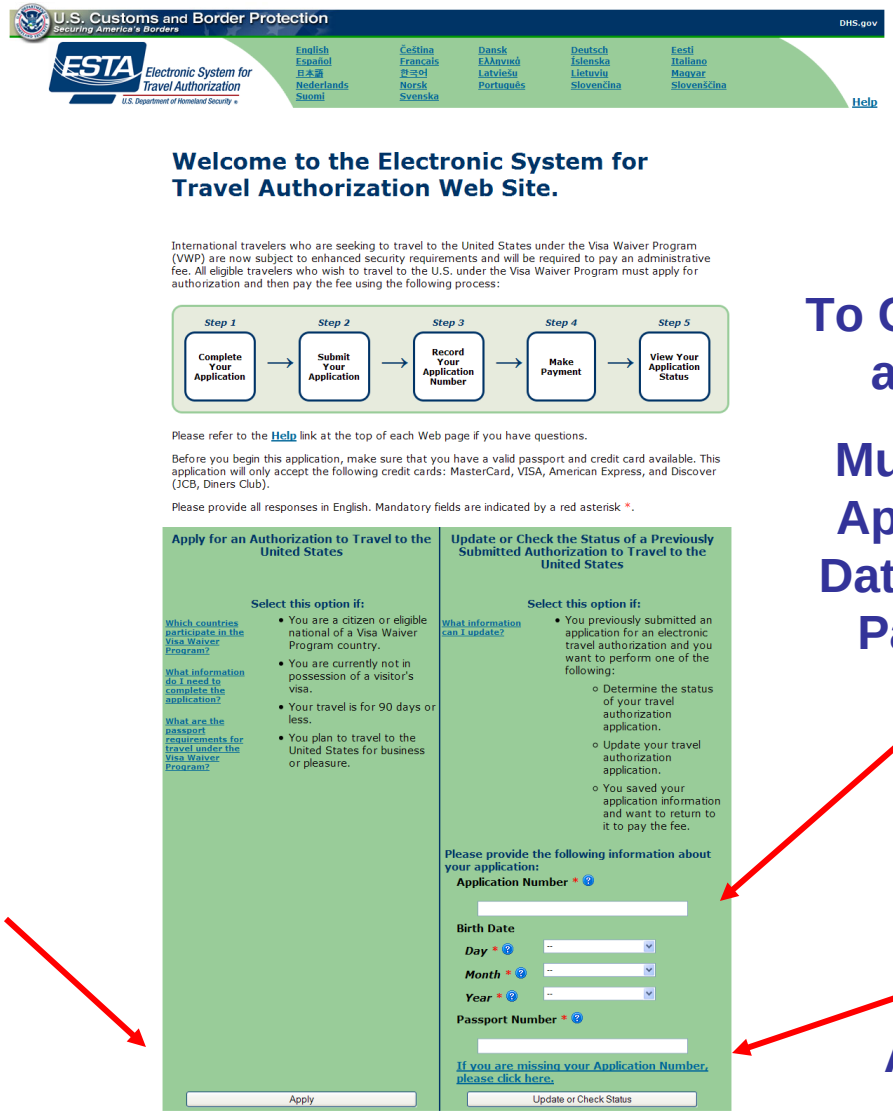
Reference Guide for Public Users

U.S. Customs and Border Protection

January 31, 2011

ESTA Welcome Page

https://esta.cbp.dhs.gov



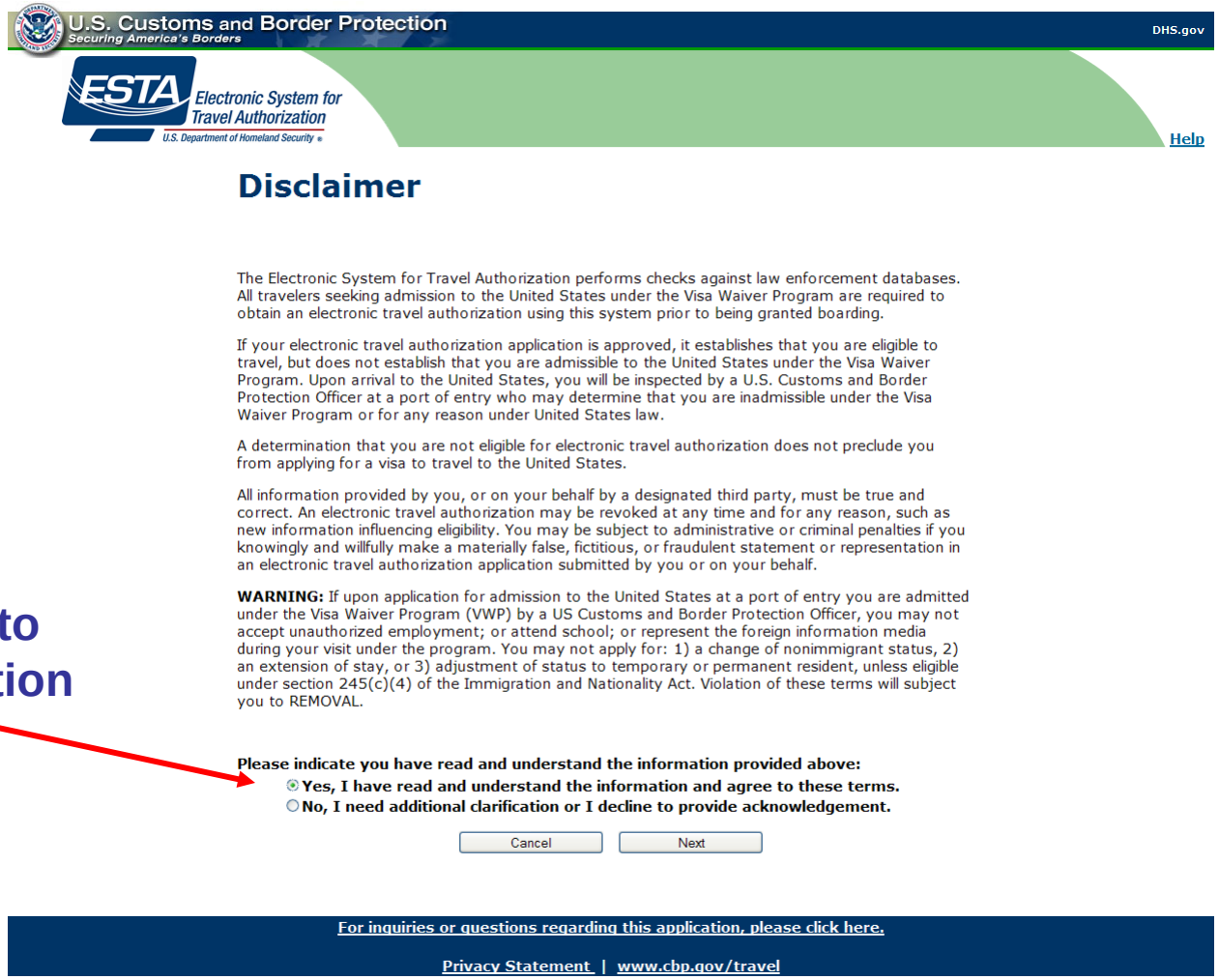
To Check Status and/or Pay

Must Provide: Application #, Date of Birth, & Passport #

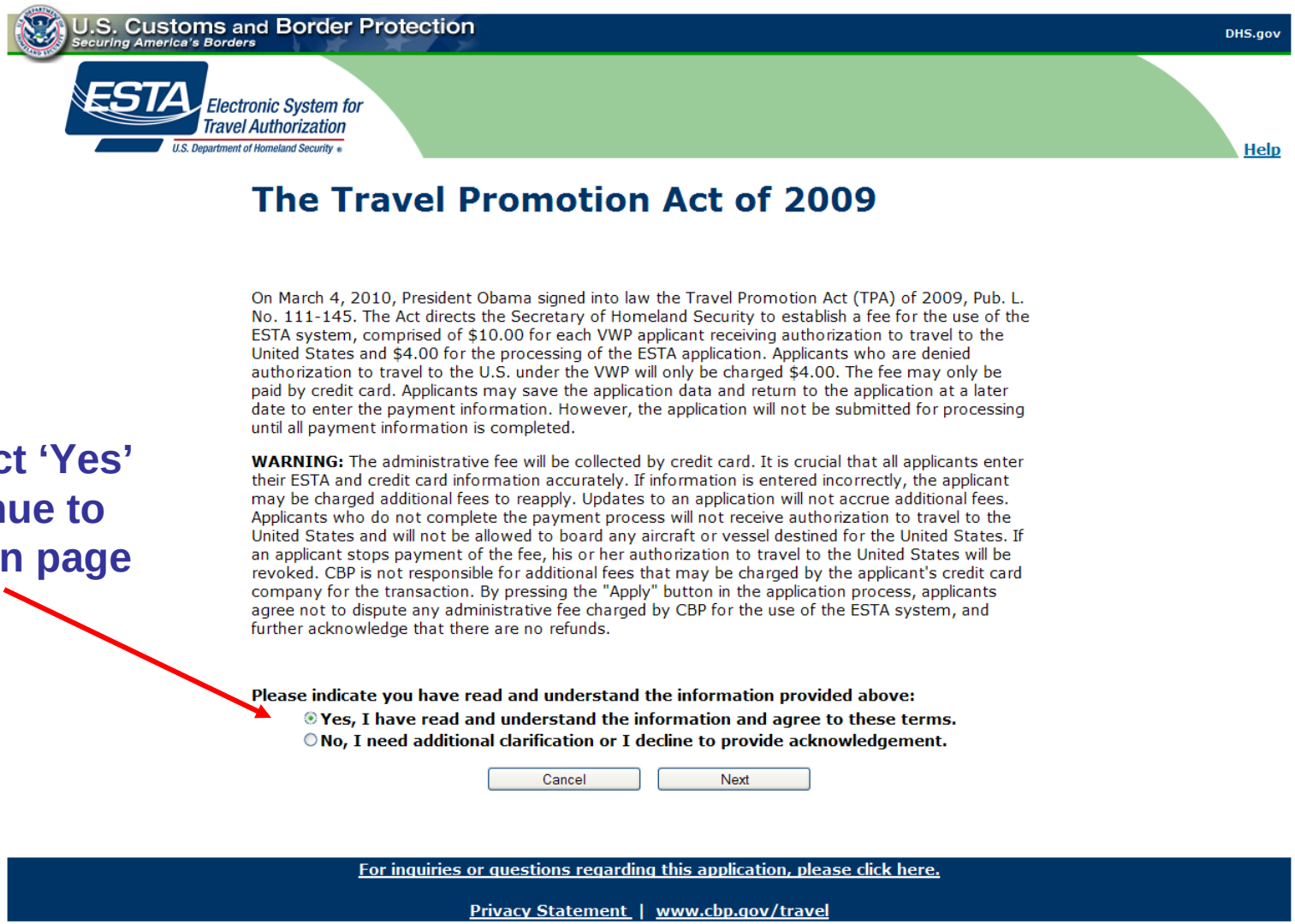
To Apply

Link To Retrieve Application #

Steps to Complete Application



Must Select 'Yes' to Continue to Promotion Act page



Must Select 'Yes' to Continue to Application page

U.S. Customs and Border Protection
Securing America's Borders
DHS.gov

ESTA Electronic System for Travel Authorization
U.S. Department of Homeland Security

Help

Application

Step 1: Complete Your Application → Step 2: Submit Your Application → Step 3: Record Your Application Number → Step 4: Make Payment → Step 5: View Your Application Status

The following information is required of every nonimmigrant visitor not in possession of a visitor's visa who is a national of one of the countries listed in 8 CFR 217.2 . Please enter all information requested. Each member of your traveling party must complete a separate application.

Please provide all responses in English. Mandatory fields are indicated by a red asterisk *.

Applicant Information

Family Name *: FEE

First (Given) Name *: DEMO

Birth Date
Day *: 9
Month *: December
Year *: 1970

Country of Citizenship *: FRANCE (FRA)

Sex (Male/Female) *: Male / Female

Country where you live *: FRANCE (FRA)

E-Mail Address:

Telephone Number
Country Code: --
Number:

Passport Information

Passport Number *: 45LS69873

Passport Issuing Country (Country of Citizenship) *: FRANCE (FRA)

Passport Issuance Date
Day *: 9
Month *: December
Year *: 2010

Passport Expiration Date
Day *: 9
Month *: December
Year *: 2020

Travel Information

City Where You are Boarding:

Carrier Information
Carrier Name: --Please Select
Flight Number or Vessel Name:

Address While In The United States

Address Line 1:

Address Line 2:

City:

State: --Please Select

Do any of the following apply to you? (Answer Yes or No)

Please select if you need additional help on any of these questions.

Complete Application

NOTE: Fields shown filled here are all required

Certification Must Be Checked to Continue

A) Do you have a communicable disease; physical or mental disorder; or are you a drug abuser or addict? * — Yes / No

Communicable Diseases

Under United States law communicable diseases of public health significance include:

- Chancroid
- Gonorrhea
- Granuloma inguinale
- Leprosy, infectious
- Lymphogranuloma venereum
- Syphilis, infectious stage
- Tuberculosis, active
- And others as determined by the Department of Health and Human Services.

Physical or Mental Disorders

With regard to physical or mental disorders, answer "Yes" to this question if:

(a) You currently have a physical or mental disorder and a history of behavior associated with the disorder that may pose or has posed a threat to your property, safety or welfare or that of others; or

(b) You had a physical or mental disorder and a history of behavior associated with the disorder that has posed a threat to your property, safety or welfare or that of others and the behavior is likely to recur or lead to other harmful behavior.

Answer "No" if:

(a) You currently have no physical or mental disorders; or

(b) You have or had a physical or mental disorder without associated behavior that may pose or has posed a threat to your property, safety or welfare of that of others; or

(c) You currently have a physical or mental disorder with associated behavior, but that behavior has not posed, does not currently pose nor will pose a threat to your property, safety or welfare or that of others; or

(d) You had a physical or mental disorder with associated behavior that posed a threat to your property, safety or welfare or that of others, but that behavior is unlikely to recur.

Drug Abusers and Drug Addicts

Under United States law persons may not be admissible if they have been determined to be a drug abuser or drug addict.

For further information refer to § 212(a)(1)(A) of the Immigration and Nationality Act, 8 U.S.C. § 1182(a)(1)(A), and corresponding regulations in the Code of Federal Regulations.

B) Have you ever been arrested or convicted for an offense or crime involving moral turpitude or a violation related to a controlled substance; or have been arrested or convicted for two or more offenses for which the aggregate sentence to confinement was five years or more; or have been a controlled substance trafficker; or are you seeking entry to engage in criminal or immoral activities? * — Yes / No

C) Have you ever been or are you now involved in espionage or sabotage; or in terrorist activities; or genocide; or between 1933 and 1945 were you involved, in any way, in persecutions associated with Nazi Germany or its allies? * — Yes / No

D) Are you seeking to work in the U.S.; or have you ever been excluded and deported; or been previously removed from the United States or procured or attempted to procure a visa or entry into the U.S. by fraud or misrepresentation? * — Yes / No

E) Have you ever detained, retained or withheld custody of a child from a U.S. citizen granted custody of the child? * — Yes / No

F) Have you ever been denied a U.S. visa or entry into the U.S. or had a U.S. visa canceled? * — Yes / No

If yes:
when
where

G) Have you ever asserted immunity from prosecution? * — Yes / No

With regard to immunity from prosecution, answer "Yes" to this question if all of the following apply:

(a) you have committed a serious criminal offense in the United States as defined in 8 U.S.C. Sec. 1101(h), including any felony, at any time for which immunity from criminal jurisdiction was exercised; and

(b) as a consequence of the offense and exercise of immunity identified in (a), you have departed from the United States; and

(c) you have not subsequently submitted fully to the jurisdiction of the court in the United States having jurisdiction with respect to that offense.

For further information refer to §212(a)(2)(E) and 101(h) of the Immigration and Nationality Act, 8 U.S.C. § 1182(a)(2)(E) and 1101(h).

Waiver of Rights: I have read and understand that I hereby waive for the duration of my travel authorization obtained via ESTA any rights to review or appeal of a U.S. Customs and Border Protection Officer's determination as to my admissibility, or to contest, other than on the basis of an application for asylum, any removal action arising from an application for admission under the Visa Waiver Program.

In addition to the above waiver, as a condition of each admission into the United States under the Visa Waiver Program, I agree that the submission of biometric identifiers (including fingerprints and photographs) during processing upon arrival in the United States shall reaffirm my waiver of any rights to review or appeal of a U.S. Customs and Border Protection Officer's determination as to my admissibility, or to contest, other than on the basis of an application for asylum, any removal action arising from an application for admission under the Visa Waiver Program.

☑ * **Certification:** I, the applicant, hereby certify that I have read, or have had read to me, all the questions and statements on this application and understand all the questions and statements on this application. The answers and information furnished in this application are true and correct to the best of my knowledge and belief.

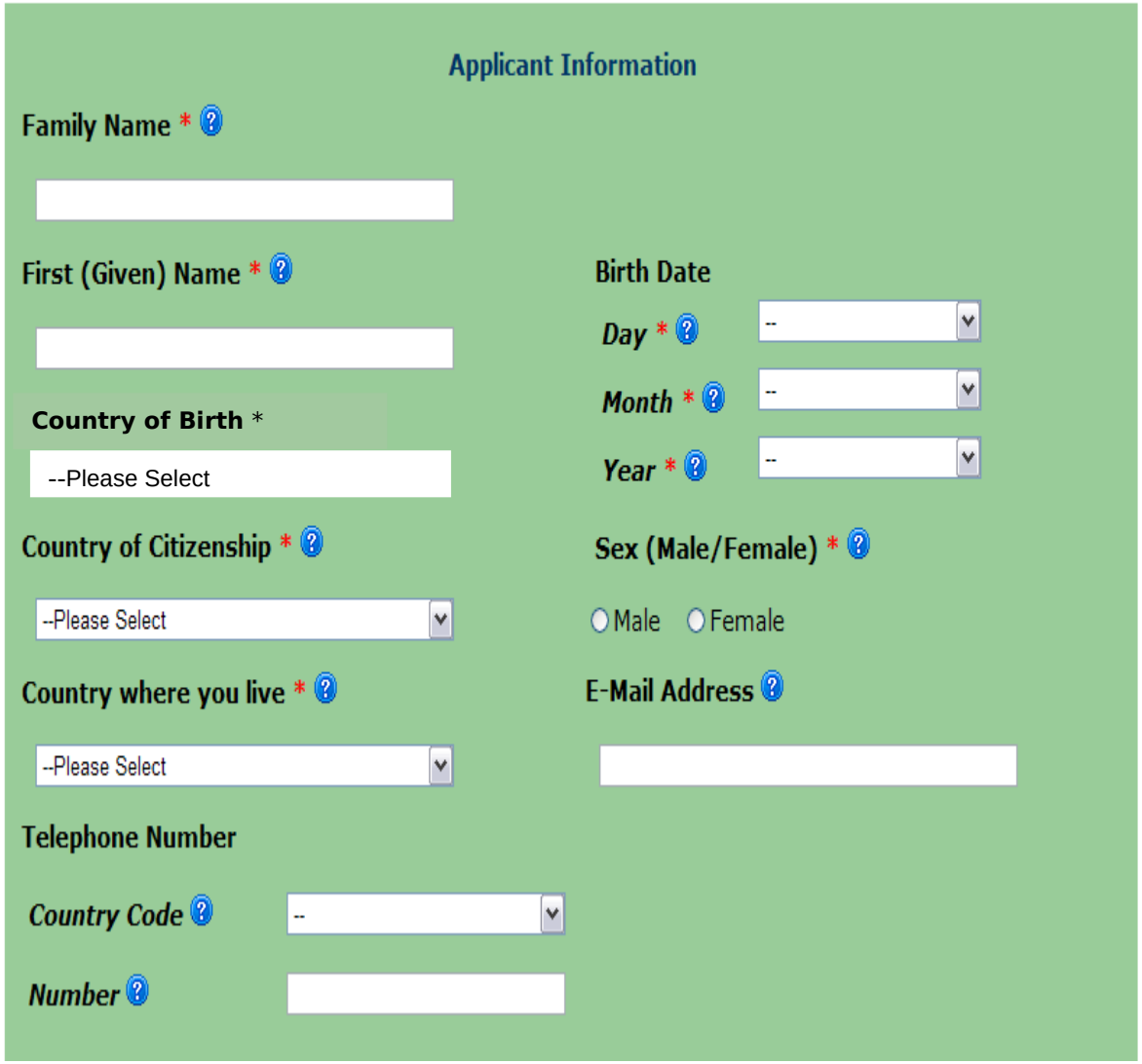
☐ For third-parties submitting the application on behalf of the applicant, I hereby certify that I have read to the individual whose name appears on this application (applicant) all the questions and statements on this application. I further certify that the applicant certifies that he or she has read, or has had read to him or her, all the questions and statements on this application, understands all the questions and statements on this application, and waives any rights to review or appeal of a U.S. Customs and Border Protection Officer's determination as to his or her admissibility, or to contest, other than on the basis of an application for asylum, any removal action arising from an application for admission under the Visa Waiver Program. The answers and information furnished in this application are true and correct to the best of the applicant's knowledge and belief.

Cancel | Reset | Next

For inquiries or questions regarding this application, please click here.

Privacy Statement | www.cbp.gov/travel

Proposed “Country of Birth” Data Element



Submit Application

Must Verify : Passport #, Family Name, & Country of Citizenship

Applicant Information

Family Name
FEE

First (Given) Name
DEMO

Birth Date
Day 9
Month 12
Year 1970

Country of Citizenship
FRANCE

Sex (Male/Female)
M

Country where you live
FRANCE

E-Mail Address

Telephone Number
Country Code
Number

Passport Information

Passport Number
45LS69873

Passport Issuing Country
FRANCE

Passport Issuance Date
Day 9
Month 12
Year 2010

Passport Expiration Date
Day 9
Month 12
Year 2020

For verification purposes, please reenter your Passport Number *
Passport Number 45LS69873

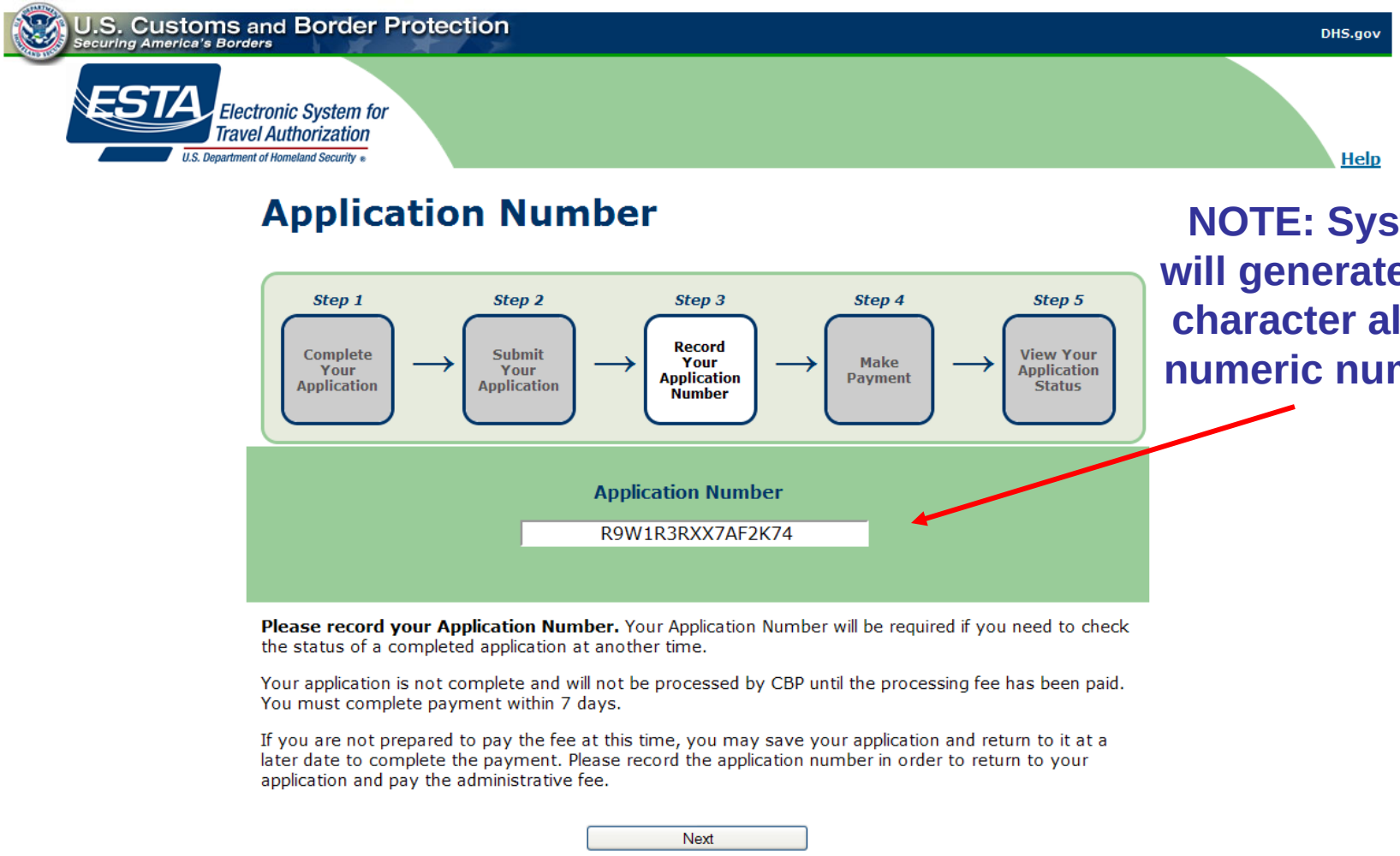
For verification purposes, please reenter your Family Name *
Family Name Fee

For verification purposes, please reenter your Country of Citizenship *
Country of Citizenship FRANCE (FRA)

Please review all information for accuracy before submitting your application. If something is inaccurate, select the **Previous** button and edit the application with the correct information.

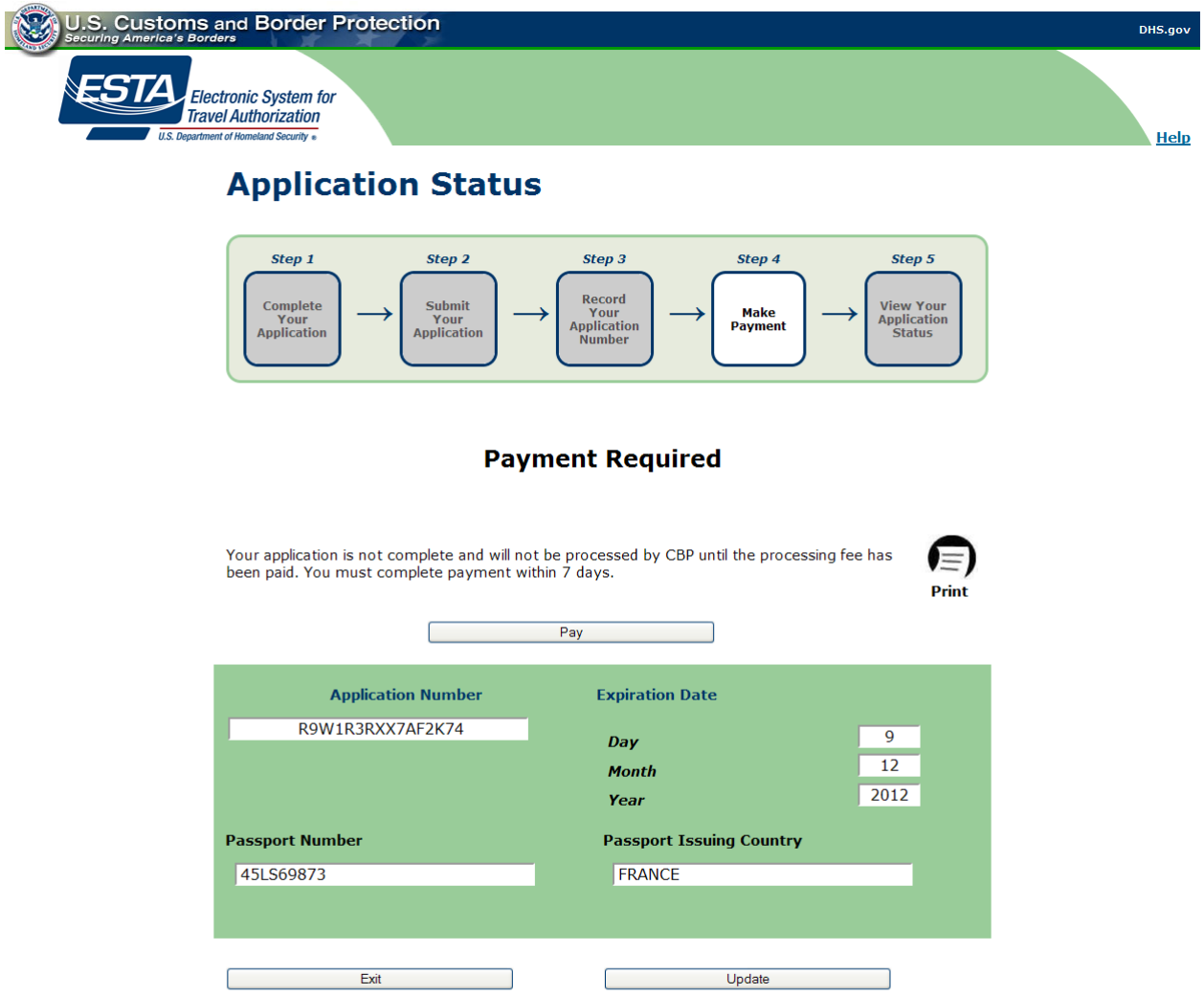
Previous Apply

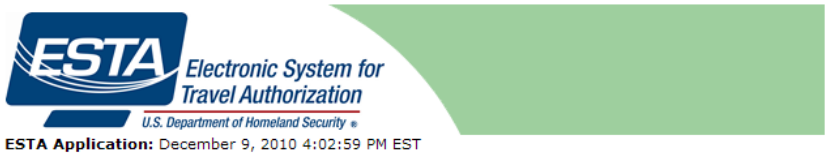
Record Application Number



NOTE: System will generate a 16 character alpha-numeric number.

Application Status: Payment Required





ESTA Application: December 9, 2010 4:02:59 PM EST

Payment Required

Your application is not complete and will not be processed by CBP until the processing fee has been paid. You must complete payment within 7 days.

Application Number
R9W1R3RXX7AF2K74

Family Name
FEE

First (Given) Name
DEMO

Birth Date
Dec 9, 1970

Sex (Male/Female)
M (Male)

Country where you live
FRANCE

E-Mail Address

Telephone Number
Country Code
Number

Passport Number
45LS69873

Passport Issuing Country
FRANCE

Passport Issuance Date
Dec 9, 2010

Passport Expiration Date
Dec 9, 2020

City Where You are Boarding

Carrier Information
Carrier Name
Flight Number or Vessel Name

Address While In The United States

Address Line 1

Address Line 2

City

State

Do any of the following apply to you? (Answer Yes or No)

A) Do you have a communicable disease; physical or mental disorder; or are you a drug abuser or addict?	**No**
B) Have you ever been arrested or convicted for an offense or crime involving moral turpitude or a violation related to a controlled substance; or have been arrested or convicted for two or more offenses for which the aggregate sentence to confinement was five years or more; or have been a controlled substance trafficker; or are you seeking entry to engage in criminal or immoral activities?	**No**
C)Have you ever been or are you now involved in espionage or sabotage; or in terrorist activities; or genocide; or between 1933 and 1945 were you involved, in any way, in persecutions associated with Nazi Germany or its allies?	**No**
D)Are you seeking to work in the U.S.; or have you ever been excluded and deported; or been previously removed from the United States or procured or attempted to procure a visa or entry into the U.S. by fraud or misrepresentation?	**No**
E) Have you ever detained, retained or withheld custody of a child from a U.S. citizen granted custody of the child?	**No**
F)Have you ever been denied a U.S. visa or entry into the U.S. or had a U.S. visa canceled?	**No**
G)Have you ever asserted immunity from prosecution?	**No**

Payment Required

Your application is not complete and will not be processed by CBP until the processing fee has been paid. You must complete payment within 7 days.

Pay

Results from selecting the Print Icon on the "Application Status" page.

Online Help for ESTA Payment

Is there a fee for a travel authorization?

Yes, there is a fee associated with the Travel Promotion Act of 2010. The fee is comprised of two parts:

- **Processing Fee.** All applicants requesting an electronic travel authorization are charged for the processing of the application.
- **Authorization Fee.** If your application is approved and you receive authorization to travel to the United States under the Visa Waiver Program, an additional $10.00 will be charged to your credit card. If your electronic travel authorization is denied, you are only charged for the processing of your application.

CBP is not responsible for any additional fees that may be charged by your credit card company for the transaction.

Return to Top of Page

How do I pay for my travel authorization?

All payments for electronic travel authorization applications must be made by credit card. The ESTA system currently accepts only the following credit cards: MasterCard, VISA, American Express, and Discover. Your application will not be submitted for processing until all payment information is received.

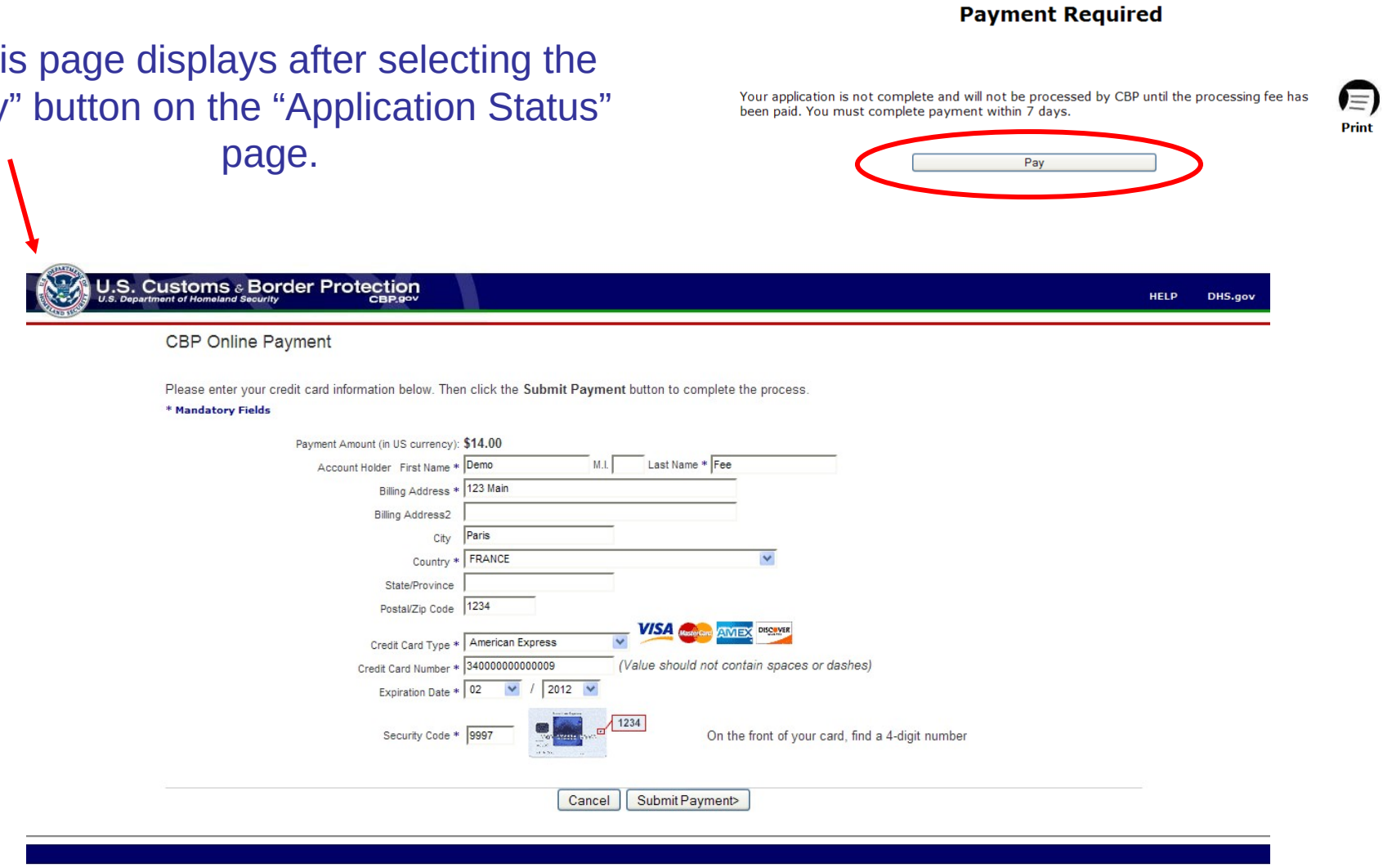
Return to Top of Page

Is the credit card information I use for payment secure?

Yes. The ESTA system does not retain your credit card information after the transaction is processed.

Required Information Needed to Submit Payment

This page displays after selecting the "Pay" button on the "Application Status" page.

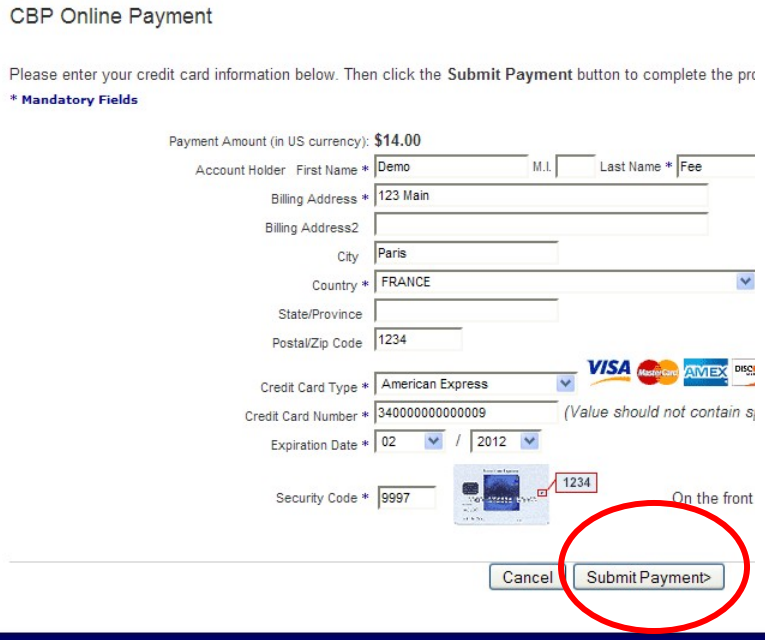


NOTE: These symbols are not allowed and will return an error message for an invalid address.

! @ # $ % ^ & * () _ + = {} | [] \ : ; <> ? / ~

Payment in Process Screen

This page displays after selecting the "Submit Payment" button on "CBP Online Payment" page.



U.S. Customs & Border Protection
U.S. Department of Homeland Security
CBP.gov
DHS.gov

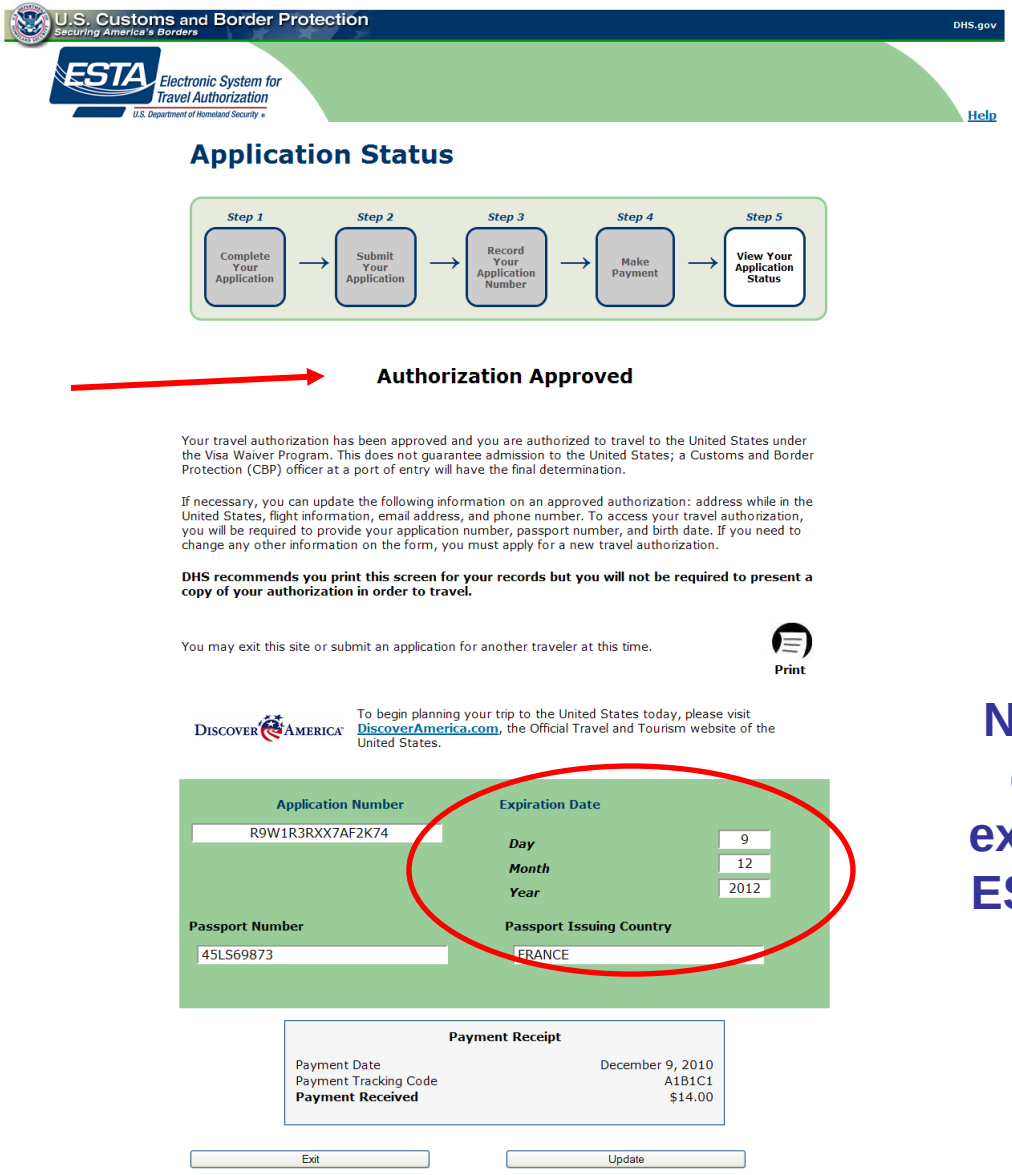
Your payment is being processed.

It could take a few minutes. Please wait.

Note: Please avoid using your browser's Back Button - this may lead to incomplete data being transmitted and pages being loaded incorrectly.

Application Status: Authorization Approved

Payment has been made and application has been Approved. Payment receipt is included.



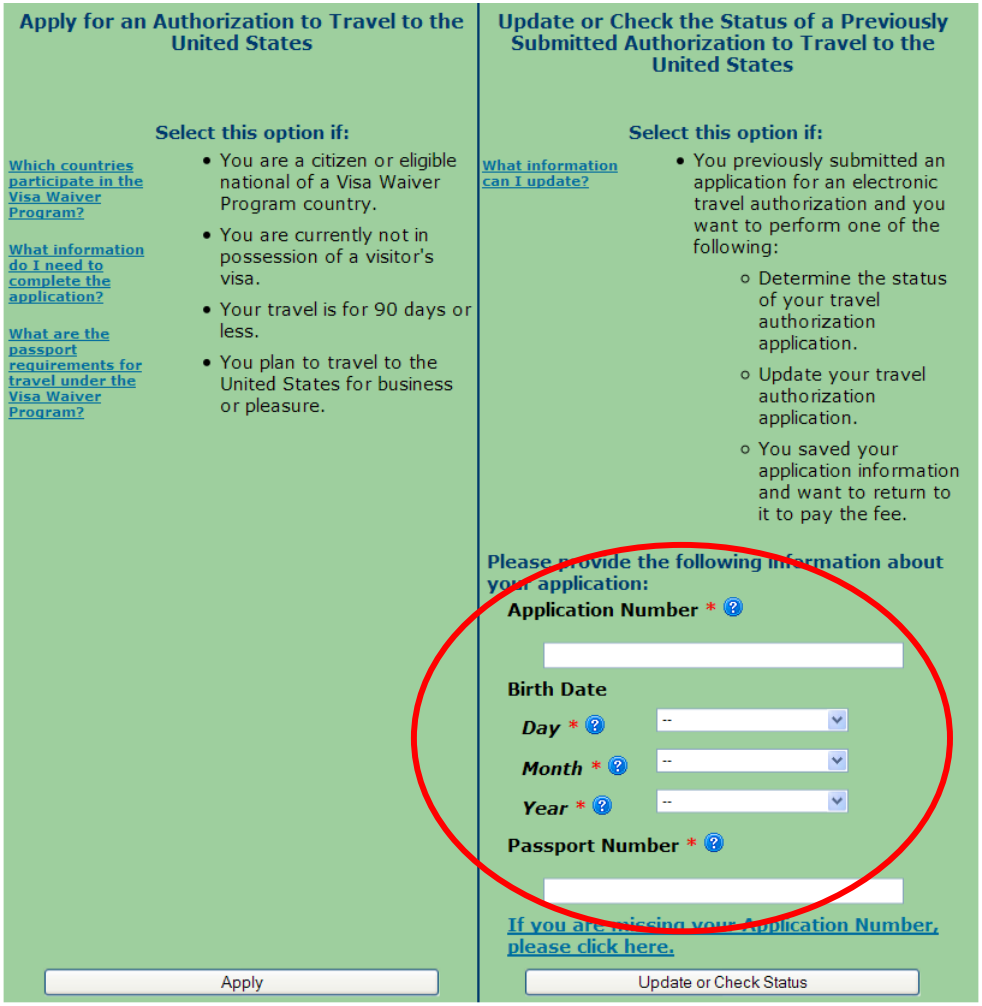
NOTE: Expiration date shown is expiration date of ESTA application and NOT of applicant's passport.

To Update, Pay, or Check Status of an Existing Application

- When application number is known (Slide # 15)
- When application number is not known (Slide # 16)

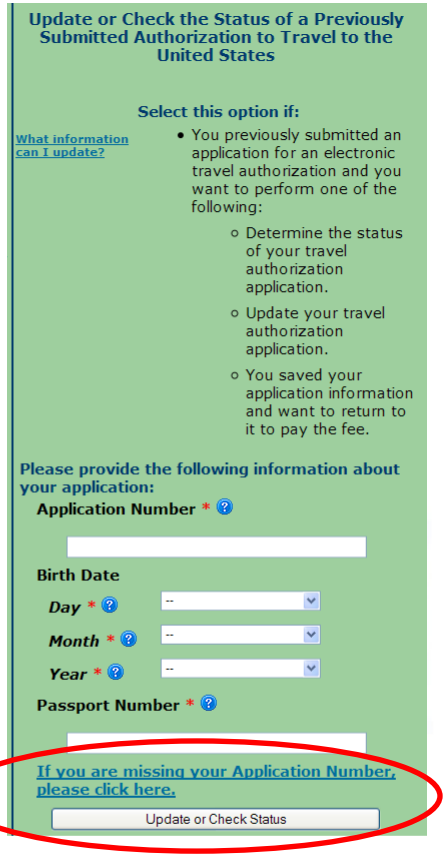
At Welcome Page, to perform the following functions:

1. See current ESTA status
2. Return to pay for ESTA application
3. Update existing application

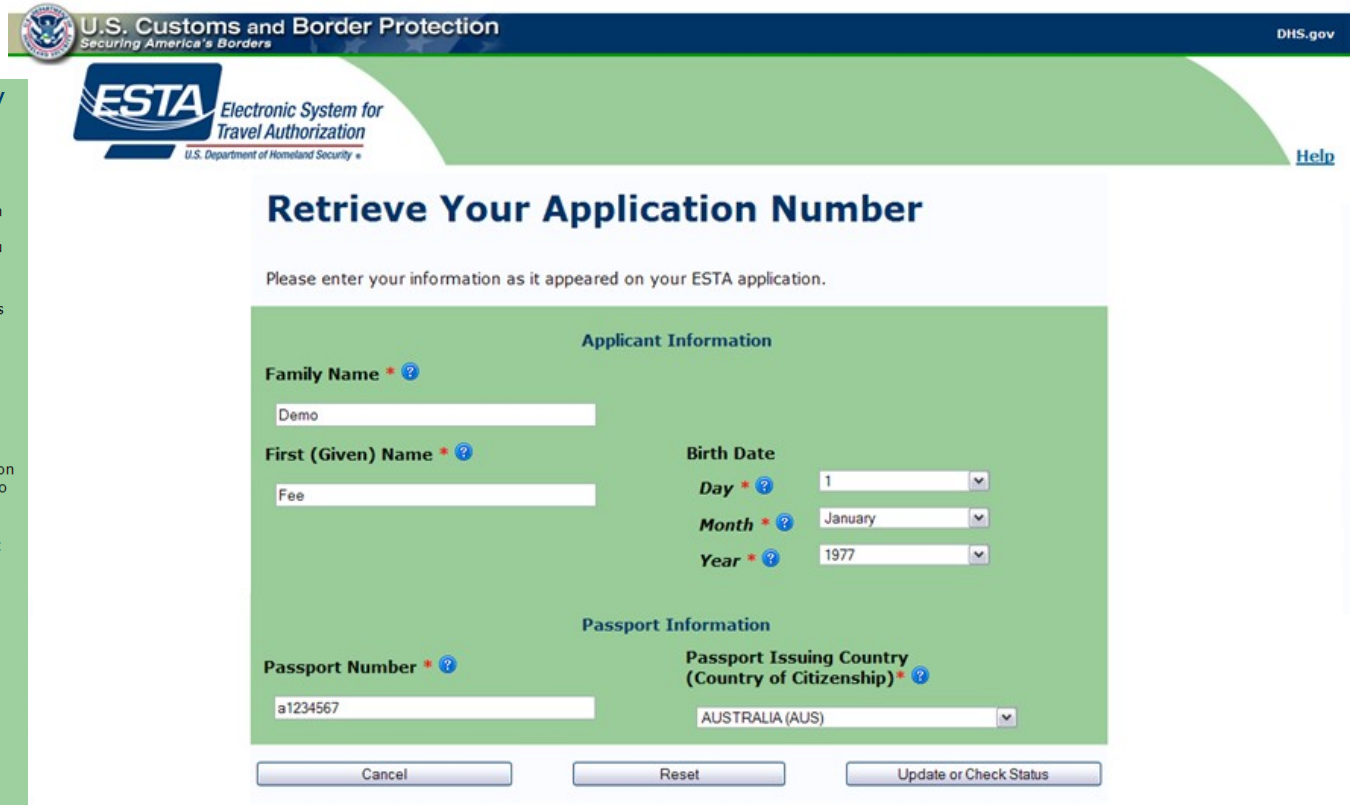


When applicant knows their application number they enter Application #, Date of Birth, & Passport Number.

NOTE: The data in these fields must be an exact match to ESTA application on file.



When applicant doesn't know their application number they select this link which directs them to 'Retrieve Your Application Number' page shown here.

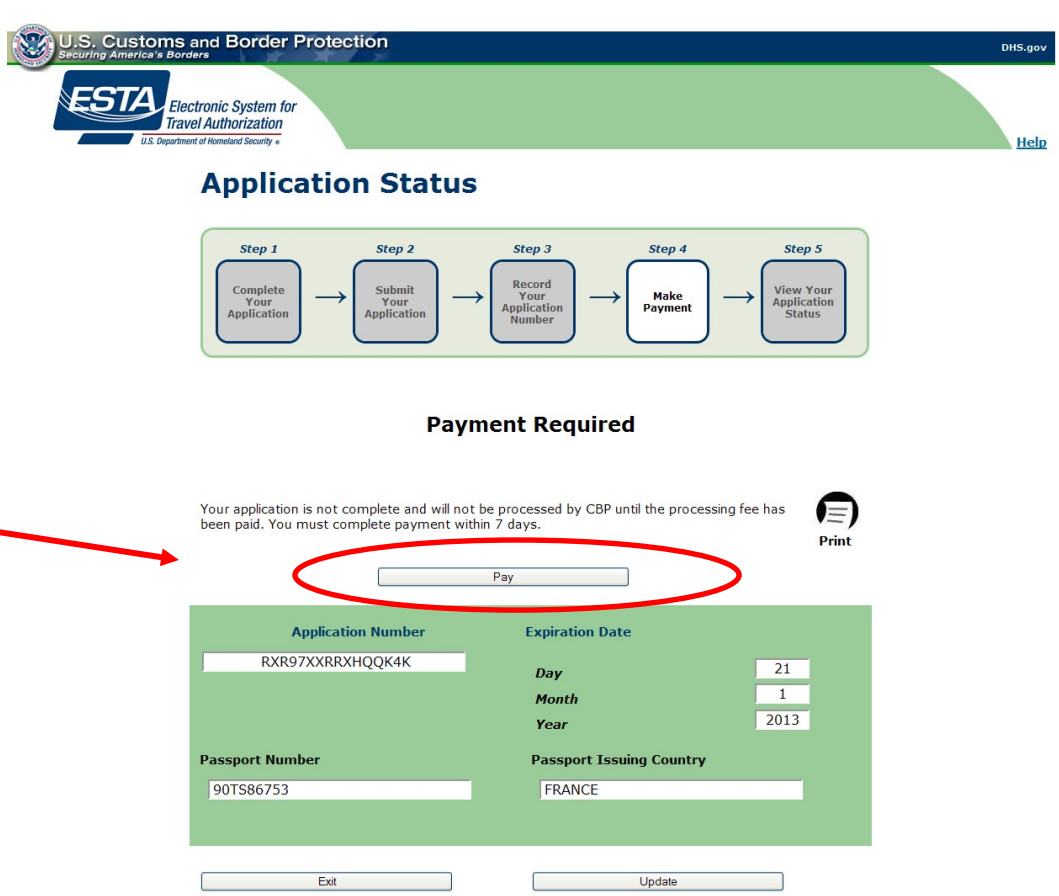


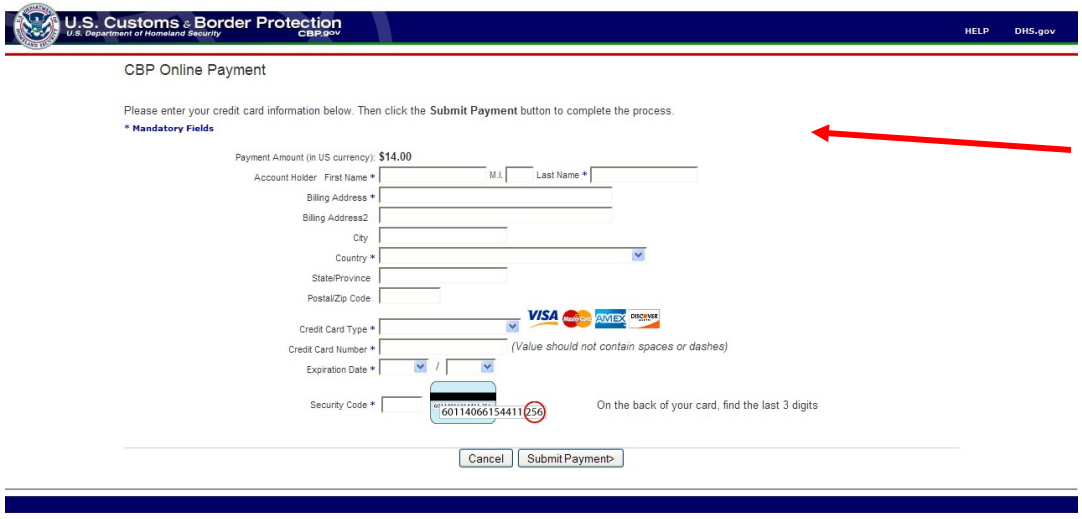
Applicant fills in fields shown above and clicks on 'Update or Check Status'. If match is found in database the "Application Status" page will be displayed. If 'Approved' it will be exactly like slide #13. If payment is required is required Slide #17 will be displayed.

Retrieved Application

Payment Required -

Applicant now chooses to 'Pay' option.

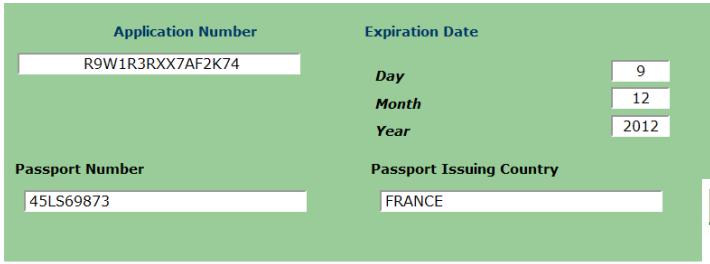


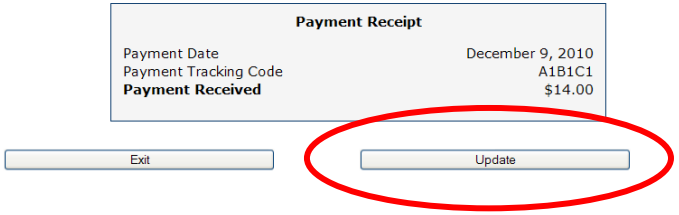


Selecting 'Pay' option directs user to Online Payment page.

Retrieved Application

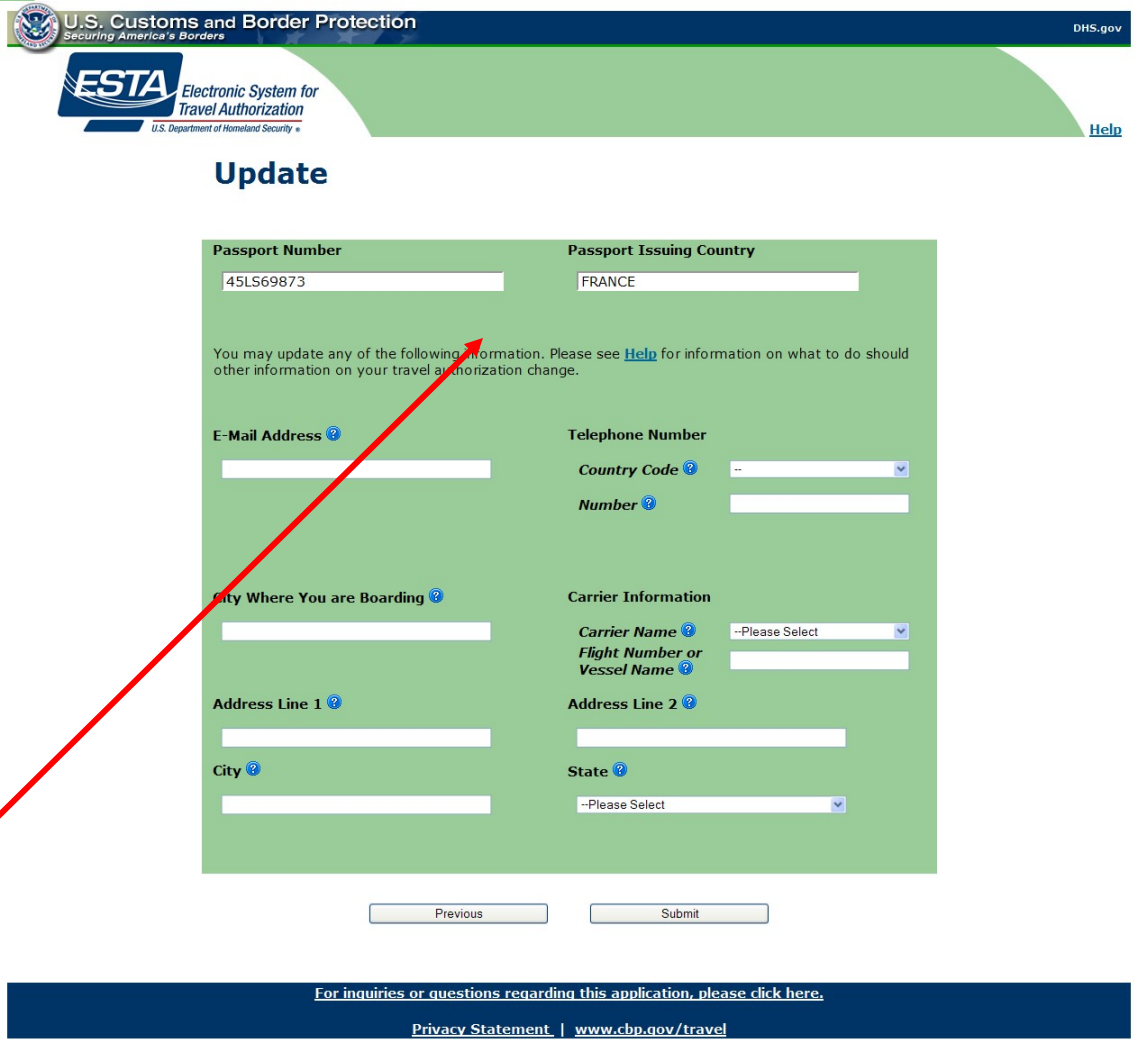
Applicant now chooses the 'Update' option.





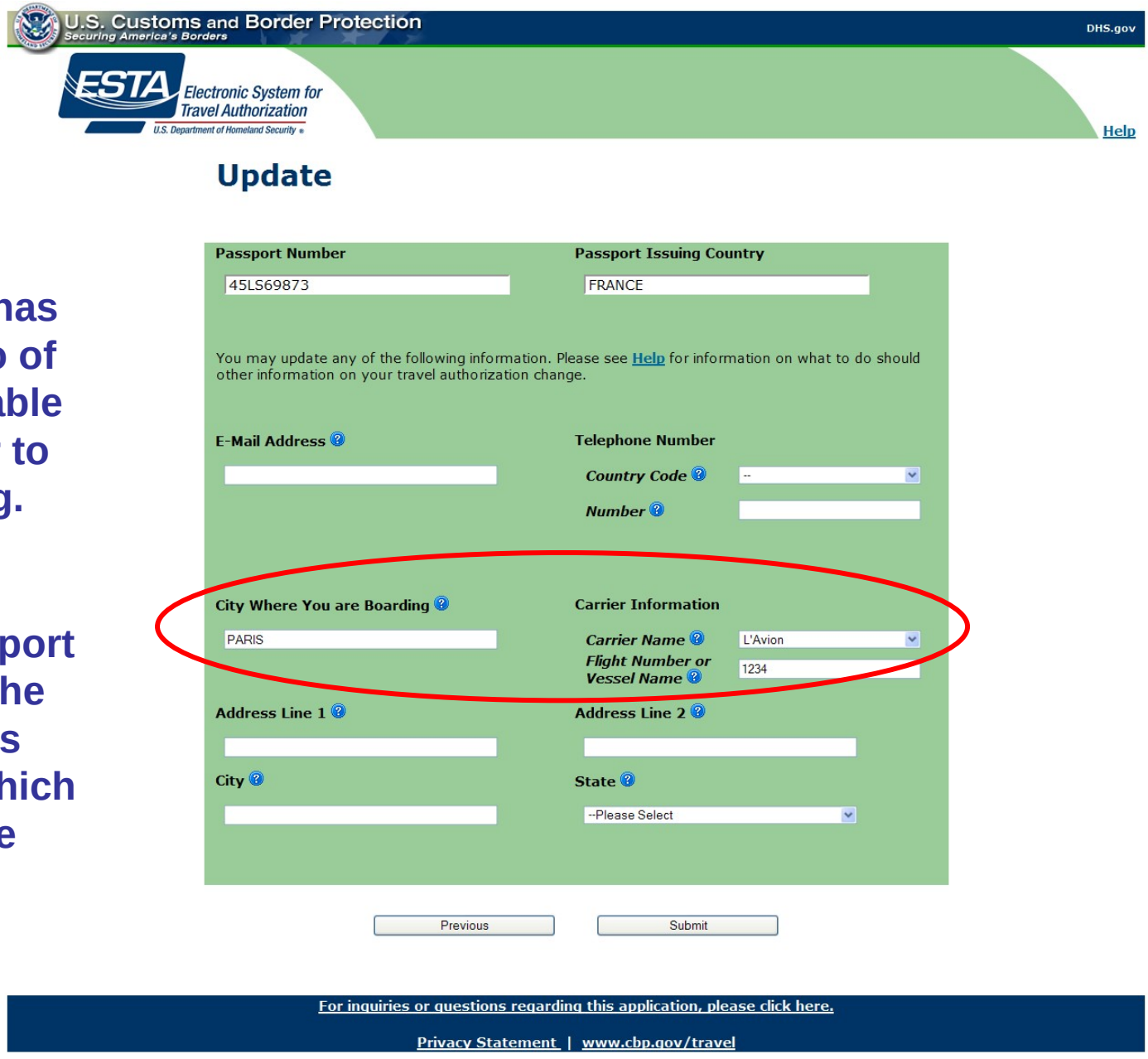
Bottom half of Application Status page showing where applicant selects 'Update'.

Update page is displayed showing corresponding applicant's Passport Number and Passport Issuing Country.

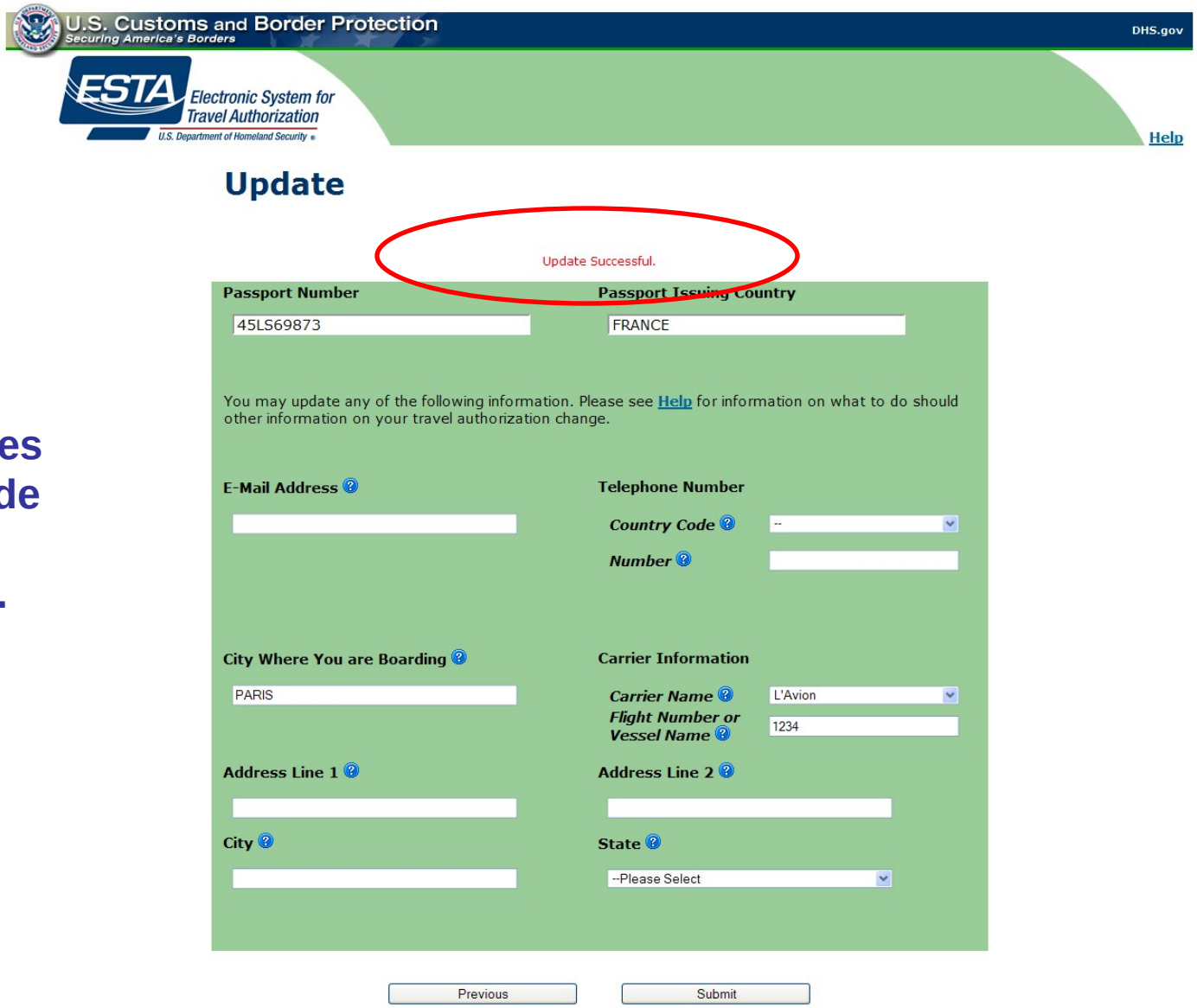


Applicant has filled in two of the updateable fields prior to submitting.

NOTE: Passport fields are the only fields displayed which cannot be edited.



System acknowledges updates made have been successful.



Approved Application Found

Matching on Passport Number and Passport Issuing Country

- Applicant is warned that payment will be required for the new application
- Applicant is required to choose:
  1. Cancel new application. Keep existing application
  2. Continue with new application

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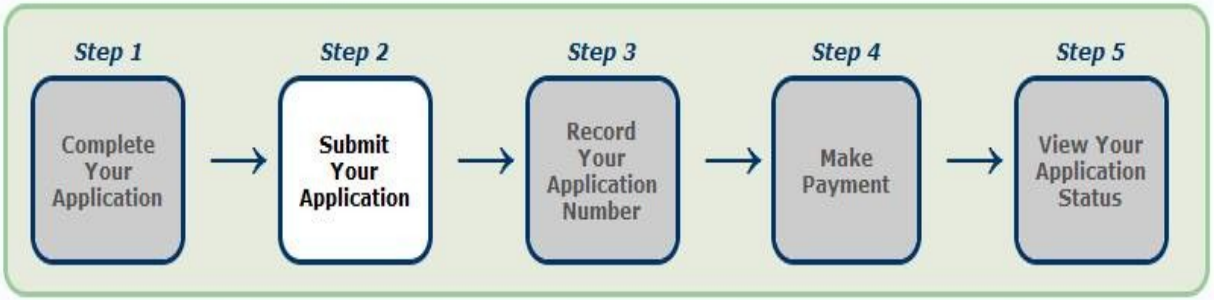
DHS.gov

ESTA Electronic System for Travel Authorization
U.S. Department of Homeland Security

Help

Approved Application Found



A valid, approved application with more than 30 days remaining has been found for this passport. Submitting this application will require payment for this application and will then cancel the existing application.

Would you like to continue?

Cancel new application. Keep existing application.

Continue with new application

For inquiries or questions regarding this application, please click here.

U.S. Customs and Border Protection