

Date: January 9, 2014

**To:** VA OMB Desk Officer  
**Copy:** Kerry Pugh, VHA PPRA Liaison  
**Re:** **Request to revise Generic data collection**   
 2900-0770: Veterans Transportation Service questionnaire

The Veterans Transportation program would like to add an additional 3 part question to the Survey. This request is being made to gather information concerning the Veteran experience in the various field offices. An open text question and 2 yes/no questions concerning their experience

**Additional questions:**

Which medical center do you use for care? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Did the transportation staff offer directions to the clinic or your final destination in the facility? Yes/No/NA
2. Did the transportation staff ask if you needed further assistance once you had arrived at the facility? Yes/No/NA

The change in burden is reflected in the following table:

**BURDEN HOURS**

|  |  |  |  |
| --- | --- | --- | --- |
|  | **No. of Respondents** | **Participation Time** | **Burden** |
| Current survey | 2000 | 6 minutes | 200 hours |
| Current survey plus additional questions | 2000 | 7 minutes | 233 hours |

**FEDERAL COST:** The estimated annual cost to the Federal government is $3,500.00

Vr,  
Dennis W. Boyette

**Health Eligibility Center**