

Building Better Caregivers™ Alumni Community – Caregiver Satisfaction Survey

- 1) Please rate overall satisfaction as a member of the Alumni Community?
 - Very satisfied
 - Satisfied
 - Somewhat satisfied
 - Not at all satisfied

- 2) How long have you been a member of the BBC Alumni Community
 - I joined in the last month
 - I joined in the last 3 months
 - I joined in the last 6 months
 - I joined over 6 months ago

- 3) How often do you visit the Alumni Community?
 - Daily
 - Several times each week
 - Once a week
 - Several times each month
 - Once a month
 - Less than Once a month
 - I have not returned since I joined the community_

- 4) What is your primary reason for joining the BBC Alumni Community?
 - Learn new information
 - Receive support from other member
 - Give support to other members
 - Make new friends and stay connected
 - other

- 5) What do you like best about the BBC Alumni Community?
 - The conversations
 - The forum topics
 - The other community members
 - The support I get
 - The support I give others
 - The ability to engage with others interested in self-management
 - Goal Setting

- Other

6) How could we improve the Alumni Community? (Open ended)

7) As a result of the participating in the Alumni Community what skills and information have you learned and plan on continue using? Select all that apply

- I feel more confident in managing my role as a Caregiver
- I have learned new skills and information to help me better manage my health
- I have learned new skills and information to help me provide care and support to the Veteran I care for
- I am more connected to other Caregivers and feel less isolated

8) What reminds or motivates you to return to the Alumni Community? (Open Ended)

9) Overall, how easy is it to use the Alumni Community?

- Very easy to use
- Easy to use
- Neither easy nor difficult to use
- Difficult to use
- Very difficult to use