



Michael E. DeBakey VAMC

Psychiatric Patient Satisfaction Survey

OMB 2900-0770

Estimated Burden: 1 min.

VA Form 10-0550

PRA Statement: This information is collected in accordance with section 3507 of the Paperwork Reduction Act of 1995. Accordingly, we may not conduct or sponsor, and you are not required to respond to a collection of information unless it displays a valid OMB number. We anticipate that the time expended by all individuals who complete this consent form will average 1 minute. This includes the time it will take to read information provided and complete the form. Submission of this form is voluntary and failure to respond will have no impact on benefits to which you may be entitled.

Psychiatric Patient Satisfaction Survey

Print Form

Patient review of Dr.

Date

Physician Specialty - Please select one: Psychiatry Neurology Child Neurology

PERFORMANCE RATINGS

The following guidelines are to be used in selecting the appropriate rating:

Please select a performance rating for your doctor for each of the following statements:

1 2 3 4 5 6
Never Rarely Occasionally Frequently Always Not Applicable

<input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> 6
1) Physician listens carefully to your symptoms.
<input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> 6
2) Physician asks questions regarding your health history.
<input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> 6
3) Physician explains tests that he/she ordered.
<input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> 6
4) Physician discusses treatment options with you, including the expected course of treatment.
<input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> 6
5) Physician explains drugs and other treatments (for example, psychotherapy), their expected effects, and possible side effects.
<input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> 6
6) Physician discusses the treatment costs, insurance, and payment options with you.
<input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> 6
7) Physician encourages you to ask questions about your treatment.
<input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> 6
8) Physician answers questions to your satisfaction.
<input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> 6
9) Physician gives you advice on what to do if symptoms persist or worsen.
<input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> 6
10) Physician refers you to another specialist when necessary.
<input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> 6
11) Physician tells you when to schedule a return visit.
<input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> 6
12) Physician treats you in a professional manner.