



Tele-Dermatology Imaging Satisfaction Survey

The Paperwork Reduction Act of 1995: This information is collected in accordance with section 3507 of the Paperwork Reduction Act of 1995. Accordingly, we may not conduct or sponsor and you are not required to respond to, a collection of information unless it displays a valid OMB number. We anticipate that the time expended by all individuals who complete this survey will average 2 minutes. This includes the time it will take to follow instructions, gather the necessary facts and respond to questions asked. Customer satisfaction is used to gauge customer perceptions of VA services as well as customer expectations and desires. The results of this survey will lead to improvements in the quality of service delivery to our Veterans and patients. Participation in this survey is voluntary and failure to respond will have no impact on benefits to which you may be entitled.

Shade circles like this: ●

Is this your first visit with Teledermatology in the VA? Yes No

The following questions refer to your visit today

	Strongly Agree	Agree	No Opinion	Disagree	Strongly Disagree
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1. The clinic provided me with high quality service:

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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2. Information given to me today about my visit was clear and adequate:

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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3. The staff gave me opportunities to ask questions:

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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4. The location of the clinic is convenient for me:

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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5. How would you rate your overall service today?

<input type="radio"/> Poor	<input type="radio"/> Fair	<input type="radio"/> Good	<input type="radio"/> Very Good	<input type="radio"/> Excellent
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6. Future intentions: Would you recommend the clinic to others?

<input type="radio"/> Definitely Would	<input type="radio"/> Probably Would	<input type="radio"/> Probably Would Not	<input type="radio"/> Definitely Would Not
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This section is for Office Use only.
 Please fill all bubbles completely.

Date:

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0	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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Site:

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