

NOTICE OF OFFICE OF MANAGEMENT AND BUDGET ACTION

Date 10/15/2011

Department of Veterans Affairs

FOR CERTIFYING OFFICIAL: Roger Baker

FOR CLEARANCE OFFICER: Denise McLamb

In accordance with the Paperwork Reduction Act, OMB has taken action on your request received 10/07/2011

ACTION REQUESTED: Generic IC

TYPE OF REVIEW REQUESTED:

ICR REFERENCE NUMBER: 201107-2900-001

AGENCY ICR TRACKING NUMBER: 2900-0770

TITLE: Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery (NCA, VBA, VHA)

LIST OF INFORMATION COLLECTIONS: See next page

OMB ACTION: Approved without change

OMB CONTROL NUMBER: 2900-0770

The agency is required to display the OMB Control Number and inform respondents of its legal significance in accordance with 5 CFR 1320.5(b).

EXPIRATION DATE:

DISCONTINUE DATE:

BURDEN:	RESPONSES	HOURS	COSTS
Previous	200,000	100,000	0
New	200,000	100,000	0
Difference			
Change due to New Statute	0	0	0
Change due to Agency Discretion	0	0	0
Change due to Agency Adjustment	0	0	0
Change Due to Potential Violation of the PRA	0	0	0

TERMS OF CLEARANCE: Terms of the Generic ICR remain in effect.

OMB Authorizing Official:

Kevin F. Neyland
Deputy Administrator,
Office Of Information And Regulatory Affairs

List of ICs				
IC Title	Form No.	Form Name	CFR Citation	Hrs/\$/Resp
Veterans Transportation Service (VTS) Veterans Satisfaction Questionnaire	VA Form 10-0517	Veterans Transportation Service (VTS) Questionnaire	5 CFR 1320.8(d)	1,281 / 0 / 13,482
Total Hours Actually Used for Information Collections Under Currently Approved ICR:				1,281