Attachment 6: Follow-up Recruiting Phone Call

Hi, thank you for your interest in participating in the usability testing of the NCCOR [Catalogue of Surveillance Systems / Measures Registry] website; this is research which is being sponsored by NIH—the National Institutes of Health. We would like to know just a bit about your experience with the website.

[These questions are to be asked in order to recruit both new and experienced users of the website]

1. How long have you been using the website?

    __ Just a few days

    __ About a week

    __Several weeks

    __ A month

    __ Several months

    __ For a year or more

    __ For about two years

2. When was the last time you used the website? _____

The following question is to set up a specific type of usability test and the date and time for it.

3. In the email that you returned to us, you said that you could come to the lab on [date]. Let's set up a time for that. We will send you directions to the lab via email.

We look forward to seeing you at the lab at that time.

OR

3. In the email that you returned to us you indicated that [date and times] would be convenient for you to be available to test the website. Can we set up a specific time now?

Later you will receive a GoToMeeting invitation from us giving you contact information so we can conduct a remote usability test.

We look forward to meeting you remotely at that time.