

GALLUP POLL®

TRAVEL AND PASSPORT SURVEY

INSTRUCTIONS

Mark your responses with an using a blue or black ink pen.

If you prefer to complete this survey online, please see the cover letter for the URL and ID Code.

1 Please indicate how much you agree or disagree that each of the following statements fits you.

	Strongly disagree	1	2	3	4	Strongly agree	5	Don't know
a. I am often the first among my family and friends to try new products or things.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. I consider myself a planner..	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. I have many friends and family who live outside of the United States.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. I often make spontaneous decisions.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. I am adventurous.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. I am a saver.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. I am a very organized person	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. I enjoy new experiences	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please answer the following questions even if you do not plan to travel in the near future.

2 Please indicate whether or not you traveled to any of the following places in the PAST 12 months.

	Mark all that apply			
	Yes, by land	Yes, by air	Yes, by sea	No
a. Canada	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mexico	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. The Caribbean	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Europe	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Some other international location.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3 Please indicate whether or not you plan to travel to any of the following places in the NEXT 12 months.

	Mark all that apply			
	Yes, by land	Yes, by air	Yes, by sea	No
a. Canada	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mexico	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. The Caribbean	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Europe	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Some other international location.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

IF YOU DO NOT PLAN TO TRAVEL OUTSIDE OF THE UNITED STATES IN THE NEXT 12 MONTHS, SKIP TO QUESTION 6.

4 How likely is it that you will take at least one trip outside the United States in the next 12 months?

Not at all likely	1	2	3	4	Extremely likely	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5 Do you have specific plans for your intended international travel in the next 12 months? (Mark all that apply.)

- Yes, I have at least one trip planned, and travel arrangements (e.g., flights, cruise, hotel) have been booked
- Yes, I have at least one trip planned with a general time frame, location, and fellow travelers set, but no specific arrangements have been made
- Yes, I have at least one trip planned to a specific location, but no specific time frame or arrangements have been made
- No specific trip is planned, but I do intend to travel somewhere

PASSPORTS

This information will be used to predict future demand for U.S. passports.

6 Do you currently possess a valid U.S. passport BOOK (valid for international air, land, or sea travel) or a U.S. passport CARD (sized like a driver's license and valid for land and sea travel only)? (Mark only one.)

- Yes, I have a valid U.S. passport BOOK
- Yes, I have a valid U.S. passport CARD
- Yes, I have both a valid U.S. passport BOOK and CARD
- No, I do not have a valid U.S. passport → Skip to Question 10

7 When did you last obtain a new or renewed passport?

- Within the last 12 months
- 1 year to less than 2 years ago
- 2 years to less than 3 years ago
- 3 years to less than 4 years ago
- 4 or more years ago
- Do not recall

8 Overall, how satisfied are you with the U.S. Office of Passport Services when obtaining your most recent U.S. passport (new or renewed, book or card)?

Not at all satisfied				Extremely satisfied	Don't know/Does not apply
1	2	3	4	5	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

9 Which of the following best describes how you applied for your most recent U.S. passport (new or renewed, book or card)? (Mark only one.)

- Filled out the forms in person at a U.S. Passport Agency location
- Filled out the forms in person at the Post Office
- Filled out the forms in person at a city hall, court house, or other government office (not a U.S. Passport Agency location)
- Completed the forms myself and then mailed them in
- Some other way

10 Do you plan to apply for either a new, renewed, or replacement U.S. passport book or card at some point in the next three years? (Mark only one.)

- Yes, a passport book
- Yes, a passport card
- Yes, both a passport book AND card
- No, neither a passport book nor card → Skip to Question 18

11 How soon might you apply for a new, renewed, or replacement U.S. passport book and/or card? (Mark only one box per column.)

	Passport Book	Passport Card
	▼	▼
I've already applied for one and am waiting to receive it.....	<input type="checkbox"/>	<input type="checkbox"/>
In the next 6 months.....	<input type="checkbox"/>	<input type="checkbox"/>
In the next 7-12 months.....	<input type="checkbox"/>	<input type="checkbox"/>
In more than 1 year to less than 2 years.....	<input type="checkbox"/>	<input type="checkbox"/>
In 2 or more years.....	<input type="checkbox"/>	<input type="checkbox"/>
I don't know when I will apply.....	<input type="checkbox"/>	<input type="checkbox"/>

12 How likely is it that you will apply for a U.S. passport book and/or card in the time frame(s) you noted above?

Not at all likely				Extremely likely
1	2	3	4	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

13 If it were available, how likely would you be to make an appointment to go in-person to one of the 28 Passport Offices to apply for a new or renewed passport book or card (not an emergency passport needed within 14 days)?

Not at all likely				Extremely likely
1	2	3	4	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

14 We would like to get more information about when you might apply for a U.S. passport. Please indicate during which month and year you are most likely to apply for a U.S. passport book and/or card. If you are unsure of the exact month, indicate the earliest month during which you are likely to apply. (Mark only one box per column.)

	Passport Book	Passport Card
	▼	▼
June 2011.....	<input type="checkbox"/>	<input type="checkbox"/>
July 2011.....	<input type="checkbox"/>	<input type="checkbox"/>
August 2011.....	<input type="checkbox"/>	<input type="checkbox"/>
September 2011.....	<input type="checkbox"/>	<input type="checkbox"/>
October 2011.....	<input type="checkbox"/>	<input type="checkbox"/>
November 2011.....	<input type="checkbox"/>	<input type="checkbox"/>
December 2011.....	<input type="checkbox"/>	<input type="checkbox"/>
January 2012.....	<input type="checkbox"/>	<input type="checkbox"/>
February 2012.....	<input type="checkbox"/>	<input type="checkbox"/>
March 2012.....	<input type="checkbox"/>	<input type="checkbox"/>
April 2012.....	<input type="checkbox"/>	<input type="checkbox"/>
May 2012.....	<input type="checkbox"/>	<input type="checkbox"/>
After May 2012.....	<input type="checkbox"/>	<input type="checkbox"/>
Does not apply.....	<input type="checkbox"/>	<input type="checkbox"/>

15 Please indicate whether or not each of the following is a reason why you have already applied, or plan to apply, for a U.S. passport.

	Yes	No
a. To get a U.S. passport BOOK (valid for international air, land, or sea travel) for the first time.....	<input type="checkbox"/>	<input type="checkbox"/>
b. To get a U.S. passport CARD (valid for land and sea travel only) for the first time ..	<input type="checkbox"/>	<input type="checkbox"/>
c. To renew a U.S. passport BOOK that will be expiring.....	<input type="checkbox"/>	<input type="checkbox"/>
d. To replace a lost/stolen U.S. passport.....	<input type="checkbox"/>	<input type="checkbox"/>
e. To get emergency processing/an expedited U.S. Passport BOOK.....	<input type="checkbox"/>	<input type="checkbox"/>
f. For expected air travel outside of the U.S....	<input type="checkbox"/>	<input type="checkbox"/>
g. For expected sea travel outside of the U.S....	<input type="checkbox"/>	<input type="checkbox"/>
h. For expected land travel outside of the U.S....	<input type="checkbox"/>	<input type="checkbox"/>
i. For non-travel uses, such as proof of identification.....	<input type="checkbox"/>	<input type="checkbox"/>

IF YOU PLAN TO APPLY FOR NON-TRAVEL USES, CONTINUE. OTHERWISE, SKIP TO QUESTION 18.

16 How often do you expect to use the passport book or card for non-international travel uses?

- Daily
- At least weekly, but not daily
- One to three times a month
- Every few months/quarterly
- A few times a year
- Once a year or less often

17 Which of the following non-international travel uses do you plan for your passport? (Mark all that apply.)

- As proof of identity or age at a private institution, such as a bank or a business
- As proof of identity or age for a job or for school
- As proof of identity at a Federal institution so as to be able to enter a Federal building or serve on jury duty
- As proof of identity for TSA screening for domestic travel (in the U.S.)
- Other (specify)

18 How many children under the age of 18 currently live in your household?

If none, mark here → Skip to Question 20 on the back page

↓ Write in number of children

19 Now, we would like to know about the passport plans for all minors under the age of 18 currently living in your household. Please fill in a row on the table below for EACH child from newborn to 17 years of age in your home. This information will help us to predict future demand for U.S. passports.

	A	B	C	D	E	
	Age	Gender	Does this child currently have a valid U.S. passport?	Will this child be applying for a new, renewed, or replacement U.S. passport in the next 12 months?	Month/Year this child will be applying for a new, renewed, or replacement U.S. passport. (Mark only one. If unsure, mark the earliest month likely to apply.)	
Child 1	<input type="text"/> <input type="text"/>	<input type="checkbox"/> Male <input type="checkbox"/> Female	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes → <input type="checkbox"/> No	<input type="checkbox"/> June 2011 <input type="checkbox"/> July 2011 <input type="checkbox"/> August 2011 <input type="checkbox"/> September 2011 <input type="checkbox"/> October 2011 <input type="checkbox"/> November 2011 <input type="checkbox"/> December 2011	<input type="checkbox"/> January 2012 <input type="checkbox"/> February 2012 <input type="checkbox"/> March 2012 <input type="checkbox"/> April 2012 <input type="checkbox"/> May 2012 <input type="checkbox"/> After May 2012 <input type="checkbox"/> Does not apply
Child 2	<input type="text"/> <input type="text"/>	<input type="checkbox"/> Male <input type="checkbox"/> Female	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes → <input type="checkbox"/> No	<input type="checkbox"/> June 2011 <input type="checkbox"/> July 2011 <input type="checkbox"/> August 2011 <input type="checkbox"/> September 2011 <input type="checkbox"/> October 2011 <input type="checkbox"/> November 2011 <input type="checkbox"/> December 2011	<input type="checkbox"/> January 2012 <input type="checkbox"/> February 2012 <input type="checkbox"/> March 2012 <input type="checkbox"/> April 2012 <input type="checkbox"/> May 2012 <input type="checkbox"/> After May 2012 <input type="checkbox"/> Does not apply
Child 3	<input type="text"/> <input type="text"/>	<input type="checkbox"/> Male <input type="checkbox"/> Female	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes → <input type="checkbox"/> No	<input type="checkbox"/> June 2011 <input type="checkbox"/> July 2011 <input type="checkbox"/> August 2011 <input type="checkbox"/> September 2011 <input type="checkbox"/> October 2011 <input type="checkbox"/> November 2011 <input type="checkbox"/> December 2011	<input type="checkbox"/> January 2012 <input type="checkbox"/> February 2012 <input type="checkbox"/> March 2012 <input type="checkbox"/> April 2012 <input type="checkbox"/> May 2012 <input type="checkbox"/> After May 2012 <input type="checkbox"/> Does not apply
Child 4	<input type="text"/> <input type="text"/>	<input type="checkbox"/> Male <input type="checkbox"/> Female	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes → <input type="checkbox"/> No	<input type="checkbox"/> June 2011 <input type="checkbox"/> July 2011 <input type="checkbox"/> August 2011 <input type="checkbox"/> September 2011 <input type="checkbox"/> October 2011 <input type="checkbox"/> November 2011 <input type="checkbox"/> December 2011	<input type="checkbox"/> January 2012 <input type="checkbox"/> February 2012 <input type="checkbox"/> March 2012 <input type="checkbox"/> April 2012 <input type="checkbox"/> May 2012 <input type="checkbox"/> After May 2012 <input type="checkbox"/> Does not apply

Continue →

20 Did you have plans to travel internationally in the past 12 months, but then decided not to travel?

- Yes
- No → *Skip to Question 22*

21 Please select the primary reason why you changed your plans to travel internationally in the past 12 months. (Mark only one.)

- Personal travel needs changed
- Business travel needs changed
- Personal financial changes
- Overall economy downturn
- Concerns about the spread of disease while traveling
- Unsafe conditions in international travel location
- Costs for planned travel too high
- Other (specify)

22 Did you have prior plans to get a passport (book or card) in the past 12 months, but then decided not to apply for a passport?

- Yes
- No → *Skip to Question 24*

23 Please select the primary reason why you changed your plans to obtain a passport (book or card). (Mark only one.)

- Personal travel needs changed
- Business travel needs changed
- Personal financial changes
- Overall economy downturn
- Concerns about the spread of disease while traveling
- Unsafe conditions in international travel location
- Costs for planned travel too high
- Other (specify)

24 Have you ever heard of the REAL ID Program?

- Yes
- No
- Don't Know/Unsure

25 Do you know if your state is currently issuing REAL ID compliant driver's licenses?

- Yes
- No
- Don't Know/Unsure

26 Are you aware of an upcoming federal requirement for citizens to have proof of citizenship to enter federal facilities, including entering secure federal buildings or passing through TSA screening at airports for either domestic or international travel?

- Yes
- No
- Don't Know/Unsure

The following questions will only be used to group your responses together with other like groups. No personal information will be shared.

27 Gender:

- Male
- Female

28 Please write in your age:

29 Are you of Hispanic or Latino origin or descent?

- Yes
- No

30 Race: (Mark all that apply.)

- White/Caucasian
- African-American/Black
- American Indian or Alaskan Native
- Asian
- Native Hawaiian or other Pacific Islander
- Some other race (specify)

31 What is your highest completed level of education?

- Less than high school diploma
- High school degree or diploma
- Technical/Vocational school
- Some college
- College graduate
- Post graduate work or degree

32 Please write in the number of adults (including yourself), age 18 or older, currently living in your household:

33 Please write in the abbreviation for the state in which you reside:

34 What is your total ANNUAL household income, before taxes? Please include income from wages and salaries, remittances from family members living elsewhere, farming, and all other sources.

- None
- \$1 to \$14,999
- \$15,000 to \$24,999
- \$25,000 to \$34,999
- \$35,000 to \$49,999
- \$50,000 to \$74,999
- \$75,000 to \$99,999
- \$100,000 and over

Thank you for completing the survey.
Please return your questionnaire in the
postage-paid envelope provided.

Privacy Act Notice

AUTHORITIES: Collection of the information solicited on this form is authorized by Intelligence Reform and Terrorism Prevention Act (IRTPA) 2004, Section 7209, Codified at 8 U.S.C. § 1185, and other applicable laws and regulations, including 22 U.S.C. § 211a (Secretary of State authority to grant, issue and verify passports); 22 U.S.C. § 1474(17) (Secretary of State authority to procure services of experts and consultants); and U.S.C. § 3109 (Employment of experts and consultants; temporary or intermittent). Gallup Inc., or a similar organization, adheres to the Privacy Act of 1974, 5 U.S.C. § 552a, and all other relevant Federal laws and regulations that ensure the privacy, security, and confidentiality of information provided by respondents to this survey.

PURPOSE: The purpose of this survey is to help Passport Services better serve U.S. citizens applying for passport products, by getting an estimate of how many U.S. citizens will be applying for U.S. Passport products over the next several months and the next several years.

ROUTINE USES: The Gallup Poll, or a similar polling organization, on behalf of the U.S. Department of State's Passport Services is conducting a study to measure the future passport demand needs of U.S. citizens.

Paperwork Reduction Statement

Public reporting burden for this collection of information is estimated to average 10 minutes per survey. Do not supply information to this survey unless this collection displays a currently valid OMB control number. If you have comments on the accuracy of this burden estimate and/or recommendations for reducing it, please send them to: A/GIS/DIR, Room 2400 SA-22, U.S. Department of State, Washington DC 20520-2202.