

Attachment 11: EHS-Net *Listeria* Retail Deli Study-Manager Telephone Recruiting Script

Public reporting burden for this collection of information is estimated to average 3 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: CDC/ATSDR Information Collection Review Office, MS D-74; 1600 Clifton Road NE, Atlanta, Ga. 30333; ATTN: PRA (0920-0792)

Hello this is _____ with the _____ Health Department. We are working with the Centers for Disease Control and Prevention (CDC) on a research project designed to help us better understand retail delis food safety policies and practices. Your deli was chosen at random to be in this project. The study involves an interview with a manager and a food worker, and an observation of the deli. Your participation is voluntary, but we would really appreciate your participation, as it will help us understand the difficult issues retail delis face. If you don't want to be part of the study or if you change your mind later, nothing will happen to you. Whether you are part of the study or not will not affect your deli's score on any health inspection. Also, if you decide to participate, your name and your establishment's name will not be recorded on the data collection form, nor will they be included in any reports.

Having said that, I need to let you know that at any time during the survey if I see something that is an imminent health hazard, such as no power, no water or sewage on the floor, I will need to stop the study and report the problem to the local agency that is responsible for inspecting your grocery store.

Could we schedule a time to come out and speak with a deli manager, a worker, and observe your deli for a while?

- No
- Yes

YES	NO
<p>Great! I'll visit your deli for about an hour and forty-five minutes. Keeping in mind that a manager responsible for supervising the deli and a worker who handles food, operates and clean the deli's food slicers, and who speaks English needs to be available for the interview, when would be a convenient time to schedule the visit?</p> <p>Date: _____</p> <p>Time: _____</p> <p>Please call me if you need to cancel or re-schedule, or if you have any questions.</p> <p>If you have any questions at a later time, you can contact: <u>(Local Contact Name and Telephone Number)</u>.</p>	<p>I understand. Thank you for your time.</p>