

Questionnaire for Cash Handlers/Armored Cars

We Need Your Input.

Welcome to the United States Mint's survey designed to help us improve our products and services. The United States Mint has contracted with Concurrent Technologies Corporation (CTC) to conduct a study of Alternative Metals for Circulating coinage in support of Public Law 111-302. This survey is part of that study. **Your participation in this survey is ENTIRELY VOLUNTARY and should take approximately 15 minutes of your time.**

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB number. The valid OMB control number for this information is 1525-0012-0163.

A stakeholder group of importance to the U.S. Mint in this assessment is those who handle cash by armored cars and other means. As a result, we are seeking your quantitative input to help define the impact to your industry.

Please complete this brief confidential survey by October 15, 2011.

Click on the link below to participate. You can only complete the survey once and you will not be able to view other participants answers.

This survey is being conducted by Concurrent Technologies Corporation, a contractor to the U.S. Mint.

Questions may be forwarded to Michael L. Tims at 814-269-2515 or via e-mail to US_Mint_Survey-Cash_Handlers@ctc.com.

1. What is the total number of coin-filled containers handled weekly by your company? [Radio button response]
 - a. 100 or less
 - b. 101 to 500
 - c. 501 to 2,500
 - d. 2,501 to 10,000
 - e. 10,001 or more
2. Of the number of coin-filled containers handled weekly, how many have the quantity of their contents determined by the following methods?
 - a. Counting
 - i. _____
 - b. Weight
 - i. _____
 - c. Stack height
 - i. _____
 - d. Other (Please specify the method and number of containers)
 - i. _____
3. What is the approximate number of the following coins that you handle on a weekly basis?

- a. Penny
 - i. _____
 - b. Nickel
 - i. _____
 - c. Dime
 - i. _____
 - d. Quarter
 - i. _____
 - e. Half dollar
 - i. _____
 - f. Dollar coin
 - i. _____
4. What impact (including cost per unit) would you face if any of the following coin properties were changed? [Radio button: Scale 1 to 10 + N/A]
- a. Diameter
 - b. Thickness
 - c. Weight
 - d. Metallic content
 - e. Electromagnetic signature
 - f. Color
 - g. Gloss
 - h. Hardness
5. Please provide comments concerning potential changes to any of the above coin properties. Consider co-circulation of today's coins with newly designed coins having different properties.
- a. _____
6. The following four questions request information on coin sorting machines that rely upon electronic sensors to sort the coins (as opposed to those machines that strictly mechanically sort by coin size.) What is the total number of your machines that are less than 6 years old and sort coins using electronic sensors?
- a. _____
7. What is the total number of your machines that are between 6 and 10 years old and sort using electronic sensors?
- a. _____
8. What is the total number of your machines that are greater than 10 years old and sort using electronic sensors?
- a. _____
9. Approximately how frequently are your electronic sorting machines replaced?
- a. _____
10. What is the total number of mechanically-based coin handling devices at your facility/facilities that are less than 6 years old?
- a. _____

11. Total number of mechanically-based coin handling devices that are between 6 and 10 years old?
 - a. _____
12. Total number of mechanically-based coin handling devices that are greater than 10 years old?
 - a. _____
13. Approximately how frequently are your mechanically-based coin handling machines replaced?
 - a. _____
14. Please list any comments that you have concerning a potential redesign of U.S. circulating coins.
 - a. _____
15. Would you be willing to be contacted concerning follow-up questions to this survey?
 - a. Yes
 - b. No
16. Optional Information: Please list your name, company, address, phone number and e-mail address.
 - a. _____

Thank you for taking the time to complete this survey. If you have any questions, please forward them to [US Mint Survey-Cash Handlers@ctc.com](mailto:US_Mint_Survey-Cash_Handlers@ctc.com).