

This collection of information is voluntary and will be used to solicit feedback from users of the existing *Visual Impact Assessment for Highway Projects*, and to obtain suggestions on ways to improve the guidance to obtain more widespread implementation. Public reporting burden is estimated to average 30 minutes per response, including the time for reviewing instructions searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Please note that an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB control number for this collection is 2125-0628. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to: Information Collection Clearance Officer, Office of Information Technology HAIM-40, E64-433, Federal Highway Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590.

Visual Impact Assessment Customer Satisfaction Survey

The FHWA plans to update its guidance document *Visual Impact Assessment for Highway Projects*. As part of this effort it is necessary to solicit feedback from users of the existing document to learn whether state DOTs use the guidance and to obtain suggestions on ways to improve the guidance to obtain more widespread implementation.

Please complete the following questionnaire and return to Mary Frye, (mary.frye@dot.gov) within 10 days of receipt. Thank you for assisting us in this update of FHWA guidance.

1. Do you use the FHWA Visual Impact Assessment (VIA) guidance document (*Visual Impact Assessment for Highway Projects [1988]*) when conducting visual impact assessments for your transportation projects?
 - a. If yes, what part(s) of the FHWA guidance do you use?
 - b. If you are not using the FHWA guidance to conduct visual impact assessments, please explain why you do not?
2. What guidance for conducting visual impact assessments for transportation projects would be most useful?
3. What tools or improvements would help you in performing visual impact assessments (GIS, mapping tools, Long-range Transportation Plan, objective criteria, etc.)?
4. What tools are you currently using to complete visual impact assessments?
5. How do you involve the public in visual impact assessments?

Comments: