

2011 Reactor Oversight Process External Survey

Thank you for participating in the survey. Your feedback is important to us and will be used in the ROP self-assessment program to evaluate the effectiveness of the ROP. There are 20 items in the survey and places for written comments. We seek constructive feedback to improve the program, and your comments with **specific examples** are welcomed. If you are filling out a hard copy, please use additional sheets for comments if needed.

Because your comments will not be edited to remove any identifying or contact information, the NRC cautions you against including any information in your submission that you do not want to be publicly disclosed.

Instruction: For each of the statements, please indicate if it's **reasonably** true. If you don't have enough knowledge/experience, please select U/A (unable to answer).

1. The performance indicator (PI) program provides useful insights, particularly when combined with the inspection program, to help ensure plant safety and/or security.

- Yes
 No
 U/A
- Can you recommend any improvements?

2. Appropriate overlap exists between the PI and the inspection programs to provide for a comprehensive indication of licensee performance.

- Yes
 No
 U/A
- Can you recommend any improvements?

3. NEI 99-02, "Regulatory Assessment Performance Indicator Guideline," provides clear guidance regarding performance indicators.

- Yes
 No
 U/A
- Can you recommend any improvements?

4. PI program effectively contributes to the identification of performance outliers based on risk-informed, objective, and predictable indicators.

- Yes
- No
- U/A

Can you
recommend any
improvements?

5. Information contained in inspection reports is relevant, useful, and written in plain English.

- Yes
- No
- U/A

Can you
recommend any
improvements?

6. The inspection program adequately covers areas that are important to plant safety and/or security and is effective in identifying and ensuring the prompt correction of performance deficiencies.

- Yes
- No
- U/A

Can you
recommend any
improvements?

7. The Significance Determination Process (SDP) results in an appropriate regulatory response to performance issues.

- Yes
- No
- U/A

Can you
recommend any
improvements?

8. The NRC takes appropriate actions to address performance issues for those plants outside the Licensee Response Column of the Action Matrix.

- Yes
- No
- U/A

Can you
recommend any
improvements?

9. Information contained in assessment reports is relevant, useful, and written in plain English.

- Yes
- No
- U/A

Can you
recommend any
improvements?

10. The ROP safety culture enhancements help in identifying licensee safety culture weaknesses and focusing licensee and the NRC attention appropriately.

- Yes
- No
- U/A

Can you
recommend any
improvements?

11. ROP oversight activities are predictable (i.e., controlled by the process) and reasonably objective (i.e., based on supported facts, rather than relying on subjective judgment).

- Yes
 - No
 - U/A
- Can you recommend any improvements?

12. The ROP is risk-informed, in that actions and outcomes are appropriately graduated on the basis of increased significance.

- Yes
 - No
 - U/A
- Can you recommend any improvements?

13. The ROP is understandable and the processes, procedures, and products are clear and written in plain English.

- Yes
 - No
 - U/A
- Can you recommend any improvements?

14. The ROP provides adequate assurance, when combined with other NRC regulatory processes, that plants are operated and maintained safely and securely.

- Yes
 - No
 - U/A
- Can you recommend any improvements?

15. NRC actions related to the ROP are high quality, efficient, realistic, and timely.

- Yes
 - No
 - U/A
- Can you recommend any improvements?

16. The ROP ensures openness in the regulatory process.

- Yes
 - No
 - U/A
- Can you recommend any improvements?

17. There are sufficient opportunities for the public to participate in the process.

- Yes
 - No
 - U/A
- Can you recommend any improvements?

18. NRC is responsive to public's comments and inputs on the ROP.

- Yes Can you
- No recommend any
- U/A improvements?

19. The ROP has been implemented as defined by program documents.

- Yes Can you
- No recommend any
- U/A improvements?

20. The ROP does NOT result in unintended consequences.

- Yes Can you
- No recommend any
- U/A improvements?

Which of the following groups best describe your affiliation/interest?

- State/Local Government
- Public (interested member of the public or public interest groups)
- Industry (licensee and its employees, INPO, NEI, etc)
- Other:

Please press the Submit Survey button, or mail a hard copy to:

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