

**REQUEST FOR REVIEW OF A CUSTOMER SATISFACTION SURVEY
UNDER GENERIC CLEARANCE**

TITLE OF SURVEY NRC Public Meeting Feedback Form			OMB APPROVAL NUMBER 3150 - 0197
			REQUESTED RESPONSE DATE
ESTIMATED NUMBER OF RESPONSES 759	BURDEN HOURS PER RESPONSE .25 hrs	TOTAL ESTIMATED BURDEN HOURS 189.75	ESTIMATED SURVEY COMPLETION DATE

DESCRIPTION AND OBJECTIVES OF SURVEY

As part of NRC's effort to implement its Strategic Plan performance goal on openness, the attached public meeting feedback form will be used to assess the effectiveness of NRC Communications Plans and interactions with the public. The form is intended to be a qualitative method of collecting information, which will be used to identify areas where NRC staff can improve its public interactions.

The form will be a business reply mailer, which can either be filled out at the meeting or returned by mail to NRC. The form will be introduced and handed out, collected, reviewed, and documented by NRC staff conducting public meetings, workshops, and round table discussions. These meetings will include those of high public interest involving primarily radiological public health and environmental protection issues. They will typically be held near NRC-licensed facilities and at NRC Regional and Headquarters offices. The form will also be used at some enforcement conferences.

At the end of a meeting, the NRC will collect and review the completed forms, and include them as part of the meeting summary. The feedback forms will be reviewed periodically to identify any generic areas for improving NRC staff communications at public meetings.

The NRC estimates receiving 759 surveys annually, at 15 minutes per survey, for a total of 189.75 burden hours.

OFFICE CONTACT <i>(Name and Title)</i> Mindy Landau, Deputy Assistant for Operations	TELEPHONE NUMBER 301-415-8703
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OIS APPROVAL NRC Clearance Officer	SIGNATURE	DATE
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OMB APPROVAL

SIGNATURE OF OMB OFFICIAL	DATE
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