ATTACHMENT – I: Survey Notification Email

Dear Public Health Laboratory Partner,

The Laboratory Branch in the Division of Tuberculosis Elimination at CDC requests your feedback on the Molecular Detection of Drug Resistance (MDDR) service for isolates of *Mycobacterium tuberculosis* complex. We are interested in evaluating customer satisfaction to determine how results from MDDR are contributing to tuberculosis control efforts and how we might improve service delivery.

We have sent you a link to a brief online survey of 19 questions that should take less than 10 minutes to complete. Alternatively, we have also attached a word version of the survey. To provide your responses in the Word document, simply click on the box next to your selection under each question. For responses requiring a written response, you may type in the indicated text box. You may also print the attached document and write-in your responses. Completed surveys may be returned by email to may2@cdc.gov or faxed to (404) 639-1287. Completion of the survey is entirely voluntary and your responses will not be shared in an identifiable form.

In addition to the survey, we have sent you a link to a data collection form for each isolate that was submitted to the MDDR service. We have also attached word versions of each form that can be filled out and returned as described above. This form will be used to collect local drug susceptibility test (DST) results from testing conducted either in-house or referred to another laboratory. The data collected will used for measuring discordance with MDDR results from CDC.

Your participation is greatly appreciated. We ask for the return of completed surveys by [TBD]. If you have any questions, contact information is provided below.

Sincerely,

Mitchell A. Yakrus MS, MPH Project Officer Laboratory Capacity Team Laboratory Branch Division of Tuberculosis Elimination Centers for Disease Control and Prevention Email: <u>may2@cdc.gov</u> Telephone: 404- 639-1288