

## Attachment D- Email to PHL Directors

Dear Dr. \_\_\_\_\_

CDC is seeking your input regarding how our Infectious Diseases Reference Laboratories are serving your public health laboratory needs. As Director of a State or Territorial Public Health Laboratory, we invite you, or your designee, to take the 5-10 minute customer satisfaction survey to tell us about services where we can improve our performance and what we may be doing well. The survey asks for input on the reference laboratory services, such as the identification of unusual microorganisms, confirmation of antimicrobial resistance, and molecular typing. The questions do not pertain to surveillance testing, epidemiological studies, or outbreak response.

The short questionnaire on Survey Monkey can be accessed at the following URL: <http://www.surveymonkey.com/s/Z6FJ2V5>. Responses to the survey are due by (one month from the date sent).

The results will be shared with the CDC's Center and Division Leadership, as well as the CDC ID Reference Laboratories to improve our communications and testing services. Your input will assist us in utilizing our resources to meet the needs of our customers, the State and Territorial Public Health Laboratories.

Thank you in advance for your valuable input. If you have any questions regarding the survey, you may contact Roberta B. Carey, Ph.D., Interim CLIA Director, CDC Atlanta, by phone 404-639-7328 or email [rcarey@cdc.gov](mailto:rcarey@cdc.gov).