

Attachment N: NPHII Technical Assistance Tool Notification

From: NPHII Team

To: National Public Health Improvement Initiative (NPHII) Principal Investigators/Performance Improvement Managers who have requested technical assistance from the NPHII team (APHA, ASTHO, CDC, NACCHO, NNPHI, and PHF)

Subject: Customer satisfaction with NPHII grantee technical assistance process and methods

Dear [Insert Principal Investigator or Performance Improvement Manager],

You have been selected to participate in this satisfaction survey to provide feedback on your most recent experience with requesting and receiving technical assistance from one or more of the organizations on the NPHII team.

Only the Principal Investigator/Performance Improvement Manager should complete the data collection tool (in consultation with other individuals who assisted in planning and implementing the technical assistance request from the grantee side). The data collection tool should take approximately 15 minutes to complete. Your responses to all questions will be kept in a secure manner, and no personal identifiers will be recorded.

This is your opportunity to provide feedback to the NPHII team. Please take a few minutes to complete the survey.

Take me to the data collection tool [provide link]

The deadline to submit your feedback is [for 14 days based on implementation date]. If you have any questions, please contact Sonal R. Doshi (sdoshi@cdc.gov or 404-498-0322).

Thank you for your participation.