

ATTACHMENT O: TA Satisfaction Reminder

EMAIL REMINDER

Send message on day 7 [based on implementation date]

From: NPHII Team

To: National Public Health Improvement Initiative (NPHII) Principal Investigators/Performance Improvement Managers who have requested technical assistance from the NPHII team (APHA, ASTHO, CDC, NACCHO, NNPHI, and PHF)

Subject: REMINDER: Customer satisfaction with NPHII grantee technical assistance process and methods

Dear [Insert Principal Investigator or Performance Improvement Manager],

This is a brief reminder that CDC is seeking your feedback regarding your most recent experience with requesting and receiving technical assistance from one or more of the organizations on the NPHII team. Your participation in this data collection tool is greatly appreciated.

Take me to the data collection tool [provide link]

The deadline to submit your feedback is [for 14 days based on implementation date]. If you have any questions, please contact Sonal R. Doshi (sdoshi@cdc.gov or 404-498-0322).

Thank you for your participation.