

## DSDR Customer Satisfaction Survey: Screenshots

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### Data Sharing for Demographic Research (DSDR) Program Customer Satisfaction Survey

Please enter the email address (using lowercase letters) where you received the survey invitation and your password provided in that email.

Email Address

Password

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## Data Sharing for Demographic Research (DSDR) Program Customer Satisfaction Survey

Data Sharing for Demographic Research (DSDR) is a project supported by the Demographic and Behavioral Sciences Branch of the *Eunice Kennedy Shriver* National Institute of Child Health and Human Development. It is housed within the Inter-university Consortium for Political and Social Research (ICPSR) at the University of Michigan and operates in collaboration with several population research centers across the United States. DSDR provides a scientifically rigorous data sharing infrastructure for archiving, preserving, and disseminating public and restricted-access data relevant for population studies. You are being invited to complete this survey because you accessed data from a study archived through DSDR.

The purpose of the survey is twofold:

- To determine the overall satisfaction of researchers who accessed and used DSDR datasets; and
- To obtain researchers' perspectives on their experiences with the data sharing program and key aspects which are helpful or challenging.

Your answers to this survey will provide valuable information for the future direction of the DSDR Program. The survey is voluntary, and results will only be reported in the aggregate.

Burden Disclosure: Public reporting burden for this collection of information is estimated to average 10 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: NIH, Project Clearance Branch, 6705 Rookledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA# 0925-0643. Do not return the completed form to this address.

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**Data Sharing for Demographic Research (DSDR) Program  
Customer Satisfaction Survey**

**Informed Consent Form**

<b>Identification of Project</b>	Data Sharing for Demographic Research (DSDR) Program CUSTOMER SATISFACTION SURVEY.
<b>Statement of Age of Subject</b>	I state that I am at least 18 years of age and wish to participate in a survey being conducted by the <i>Eunice Kennedy Shriver</i> Nation Institute of Child health and Human Development, Bethesda, MD 20892.
<b>Purpose</b>	The purpose of this survey is to assess data users' overall satisfaction with the DSDR Program and obtain information regarding key aspects of the data sharing infrastructure, accessibility, and usability of the datasets.
<b>Procedures</b>	Participants will be asked to access a web-based questionnaire and complete the questionnaire by a specific date. The total time involved, including instructions, will be no more than 10 minutes.
<b>Confidentiality</b>	All information collected in this survey will be kept secure to the extent permitted by law. I understand that the data I provide will be grouped with data that others provide for the purpose of reporting and presentation, and that my name will not be used.
<b>Risks</b>	I understand that the risks of my participation are expected to be minimal in nature.
<b>Benefits, Freedom to Withdraw, &amp; Ability to Ask Questions</b>	I understand that this survey is not designed to help me personally but that the investigators hope to learn about the users' overall satisfaction with the DSDR Program. The survey population will include individual users of the DSDR. I am free to ask questions or withdraw from participation at any time and without penalty.
<b>Contact Information of Investigators</b>	Name: <b>Jennifer Guimond, PhD</b> Office: Office of Science Policy, Analysis and Communication (OSPAC), National Institute of Child Health and Human Development (NICHD) Telephone: (301) 496-1877

**Agreement to Consent \***

- I have read the information about this study, and I agree to participate in this survey.
- I have read the information about this study, and I do not wish to participate in this survey at this time.

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## Data Sharing for Demographic Research (DSDR) Program Customer Satisfaction Survey

### Section 1: Data User Characteristics

Which of the following best describes your primary organizational affiliation? (Please select one.)

- College/University
- Federal Government
- State Government
- Local Government
- Research Organization
- Treatment Provider
- Advocacy Organization
- Other (please specify):

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12%

## Question 2

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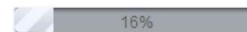
### Data Sharing for Demographic Research (DSDR) Program Customer Satisfaction Survey

Where is your organization located? (Please select one.)

- United States
- Other Country

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Question 3

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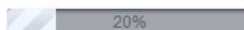
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Customer Satisfaction Survey**

What is your primary department or field? (Please select one.)

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## Question 4

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### Data Sharing for Demographic Research (DSDR) Program Customer Satisfaction Survey

#### Section 2: Dataset Characteristics

The drop down box below contains a list of studies that are part of the DSDR Program. Please select the dataset you have used. If you have used more than one dataset on this list, please select the dataset you have worked with most and focus on that dataset to answer the remainder of the questions.

-- Please Select --

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24%

## Question 5

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### Data Sharing for Demographic Research (DSDR) Program Customer Satisfaction Survey

How did you first become aware of the availability of the dataset through DSDR? (Please select all that apply.)

- NIH website
- NICHD website
- ICSPR website
- Grant announcement
- NIH Program Officer
- Colleague
- Scientific meeting
- Academic advisor
- Other (please specify):

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29%



## Question 6

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### Data Sharing for Demographic Research (DSDR) Program Customer Satisfaction Survey

How did you use data from DSDR? (Please select all that apply.)

- Write scientific articles or papers for presentation or publication
- Write a thesis or dissertation
- Conduct secondary analyses to support current research
- Generate new findings
- Support a grant proposal
- Write a paper for a class assignment
- Other (please specify):

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33%

Question 7

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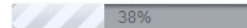
**Data Sharing for Demographic Research (DSDR) Program  
Customer Satisfaction Survey**

Which study files did you access? (Please select all that apply.)

- Datasets
- Data setup
- Codebook/Data Dictionary
- User guide
- Questionnaire(s)
- Other (please specify):

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Question 8

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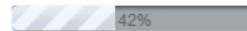
**Data Sharing for Demographic Research (DSDR) Program  
Customer Satisfaction Survey**

What type of data files did you access? (Please select all that apply.)

- Public Access
- Restricted Access

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Question 9

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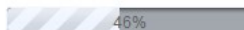
### Data Sharing for Demographic Research (DSDR) Program Customer Satisfaction Survey

What data format did you access? (Please select all that apply.)

- ASCII
- Delimited
- SAS
- SPSS
- STATA
- SDA
- R
- Other (please specify):

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Question 10

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**Data Sharing for Demographic Research (DSDR) Program  
Customer Satisfaction Survey**

In approximately what year(s) did you access data through DSDR? (Please select all that apply.)

- 2014
- 2013
- 2012
- 2011
- 2010
- 2009
- 2008
- 2007
- 2006
- 2005

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Questions 11

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**Data Sharing for Demographic Research (DSDR) Program  
Customer Satisfaction Survey**

**Section 3: Data User Satisfaction**

How satisfied were you with the time and effort required to complete the following actions: (Please select one in each row.)

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	N/A
Locating the data files you wanted	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Identifying which files you need for your project	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Downloading the files	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Applying for restricted access data	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Importing the files into your data analysis program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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## Questions 12

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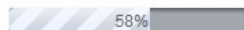
### Data Sharing for Demographic Research (DSDR) Program Customer Satisfaction Survey

How satisfied were you with the usefulness of the following dataset elements:(Please select one in each row.)

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Did Not Use
Study description	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Study methodology	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Codebook or data dictionary	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
User guide	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Variable labels	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value labels	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Study's online data analysis tool	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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### Data Sharing for Demographic Research (DSDR) Program Customer Satisfaction Survey

How well were the data cleaned (i.e., free from errors such as miscodes, out of range values, missing value labels, and various other artifacts)? (Please select one.)

- Very well
- Adequately
- Poorly

How much time was required to correct the errors? (Please select one.)

- No time/No corrections made
- Less than 1 hour
- 1 to 5 hours
- More than 5 hours

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63%



Question 14

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Did you request assistance from any DSDR staff? (Please select one.)

- Yes
- No

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67%

Questions 14a

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How satisfied were you with the assistance you received? (Please select one.)

- Very Satisfied
- Somewhat Satisfied
- Somewhat Dissatisfied
- Very Dissatisfied

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74%

Questions 15

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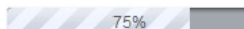
**Data Sharing for Demographic Research (DSDR) Program  
Customer Satisfaction Survey**

Did you collaborate with any of the original study authors as a result of accessing the dataset? (Please select one.)

- Yes
- No

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Questions 16

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How many manuscripts have you submitted for publication using the dataset? (Please select one.)

-- Please Select -- ▾

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79%

Question 17

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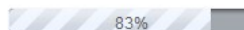
### Data Sharing for Demographic Research (DSDR) Program Customer Satisfaction Survey

Based on your use of the dataset did you apply for research funding? (Please select one.)

- Yes
- No

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Please describe any challenges you experienced in using the dataset from DSDR.

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88%

Question 19

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From your experience with the dataset from DSDR what suggestions do you have for improving the program?

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Question 20

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**Data Sharing for Demographic Research (DSDR) Program  
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Please tell us anything else you think is important to know about your experience with the DSDR dataset and data sharing process.

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Submit Survey

96%





**Data Sharing for Demographic Research (DSDR) Program  
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**THANK YOU!**

Thank you for taking the time to complete this survey.

Please close your browser window to exit this survey.

