[Introductory Screen]



## Opportunities for Collaborative Research at the NIH Clinical Center (U01) Customer Satisfaction Survey

OMB Number: 0925-0643 Expiration Date: 10/31/2014

You are receiving this survey because you applied for the Opportunities for Collaborative Research at the NIH Clinical Center (U01) program. The National Institutes of Health (NIH) established this program to support translational research projects conducted collaboratively by intramural and extramural investigators. The goal of the survey is to assess your satisfaction with the application process. We would appreciate your input, as it would help guide future programming and inform the best use of NIH resources.

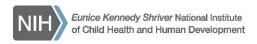
This survey should take approximately 15 minutes to complete. If you have applied to this program more than once, please respond to the survey questions with your most recent submission in mind.

Participating in this survey is completely voluntary. You may choose to skip a question or stop the survey at any time without penalty. All information provided will be kept secure to the extent permitted by law and will not be shared with anyone other than the survey team. Survey results will only be reported in aggregate. Your responses will not be identified with you or your institution. The risks of you participating in this survey are expected to be minimal in nature. This survey is not designed to help you personally, but the NIH hopes to learn about your overall satisfaction with the program's application process.

Please feel free to contact Ms. Jamelle Banks (banksj@mail.nih.gov or 301-496-1877) if you have questions regarding the survey or any study-related issues and Dr. Luba Katz if you have any technical questions and/or have difficulty accessing the survey (Luba\_Katz@abtassoc.com or 617-349-2313). We thank you in advance for your participation!

Public reporting burden for this collection of information is estimated to average 15 minutes, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: NIH, Project Clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA (0925-0643). Do not return the completed form to this address.

#### **Question 1**



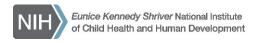
## Opportunities for Collaborative Research at the NIH Clinical Center (U01) Customer Satisfaction Survey

796	POSTE A SECOND - TANGET SECOND SECOND ACCOUNT
SECTION 1: RESPONDENT INFORMAT	TION
SECTION I. RESI ONDERT IN ORIGINA	
Which of the following best describes your ro NIH Clinical Center (U01) program?	ble in the application to the Opportunities for Collaborative Research at the
Tim Cimical Conton (Con) program.	
O Intramural PI or similar role	
Extramural PI	
None of the above	
	Back Next

**Question 2** 

2.	How did you first learn about the pro-	ogram?
	Please select all that apply.	
	Professional journal	
	Colleagues	
	University/institution administration	
	Grants.gov	
	NIH Guide	
	Nin Guide	
	NIH website	
	- IIII Website	
	NIH program staff (e.g., Program Officer)	
	NIH intramural investigator	
	Extramural investigator	
	Do not recall	
	Other please specify:	Type here
	Office Diease Specify	I VUE LIELE

## ${\bf Question~3-Intramural~PI~Version}$



#### 3A. Why did you decide to apply to this program?

Please select all that apply.

To make the Clinical Center resource	es available to the extramural research community		
To obtain access to the NIH Clinical	To obtain access to the NIH Clinical Center resources		
As an opportunity to take my work in	As an opportunity to take my work in a new direction		
To continue collaborating with an ex	To continue collaborating with an extramural investigator(s)		
To support a new collaboration with	To support a new collaboration with an extramural investigator(s)		
An extramural investigator suggester	An extramural investigator suggested applying to the program		
An intramural investigator suggested applying to the program			
Other, please specify: Type here			

## **Question 3B – Extramural PI Version**



#### 3B. Why did you decide to apply to this program?

Please select all that apply.			
To obtain access to the NIH Clinical Cen	To obtain access to the NIH Clinical Center resources		
As an opportunity to take my work in a ne	ew direction		
To continue collaborating with an intramu	To continue collaborating with an intramural investigator(s)		
To support a new collaboration with an N	To support a new collaboration with an NIH intramural investigator(s)		
An extramural investigator suggested applying to the program			
An intramural investigator suggested applying to the program			
To seek funding from a new NIH Institute or Center			
Other, please specify: Type here			



<ol> <li>Please indicate which of the Clinical Cent Please select all that apply.</li> </ol>	ter resource(s) you were most interested in using when you applied.			
rodes colost all that apply.				
A good manufacturing practices (GMP) phar	rmacy facility for new biological or clinical products			
Specialized clinical phenotyping facilities, in	ncluding metabolic and other units			
The manufacturing and use of newly design	ned PET ligands for imaging studies			
Radiology and imaging facilities				
Blood products and tissues, for special rese	earch studies			
Opportunities to collaborate on clinical proto	ocols with unique pharmaceutical agents and/or other modes of therapy			
Opportunities to collaborate on clinical protocols with rare diseases				
Access to known research experts				
Access to larger sample sizes for uncommon conditions				
Access to a patient population of interest				
Access to patients through the Undiagnosed Diseases Program				
The ability to support long-term clinical stud	lies at minimal cost to patients and their families			
On-campus amenities (Family Lodge and C	children's Inn) for patients participating in clinical research and their families			
Other, please specify: Type here				



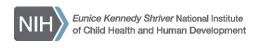
5. Have you collaborated with any of the researchers included in your application in the past?

Yes

No

Back

Next

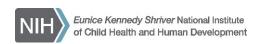


250

6. To what extent did you and your collaborators participate in the following steps to develop the grant application for the program?

Please select one answer per row.

	Mostly NIH PI/Staff	Mostly non-NIH PI/Staff	Equally
Generating project idea	0	0	$\circ$
Developing letter of intent/X02 application/request for letter of support		0	
Developing research plan	0	0	0
Developing collaboration plan	0	0	0
Developing the extramural budget	0		$\bigcirc$
Developing the intramural budget	0	0	0
Developing the Clinical Center budget	0	0	0



7. When you applied to this program,	did you believe you would be able t	o conduct your proposed re	esearch without this
program?			

Yes

No

Maybe



# SECTION 2: SATISFACTION WITH THE FUNDING OPPORTUNITY ANNOUNCEMENT (FOA)

8. Did the Funding Opportunity Announcement (FOA) clearly describe the following?

Please select one answer per row.

	Yes	No	Do Not Recall
Purpose of the FOA			
Eligibility criteria			
Requirement of the proposed projects			
Information to include in the application			$\circ$
Specific areas of interest for each participating Institute and Center	0	0	0
Peer review criteria	0	0	

## Question 9 and 9A



9. Did you contact the NIH staff (e.g., IC representative, Program Officer, grants management staff) for more information about the FOA before you submitted an application?
Yes
○ No ○ Do not recall
9A. How satisfied were you with the quality of information you received from the NIH staff about the FOA?
Very satisfied
○ Satisfied
O Neutral
○ Dissatisfied
Very dissatisfied

#### Question 10 and 10A



509

### SECTION 3: SATISFACTION WITH PROGRAM WEBSITE AND WEBINAR

10. Did you use the website for the program (http://www.cc.nih.gov/translational-research-resources /U01/index.html)?



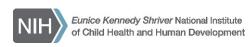
No

Do not recall

## 10A. How satisfied were you with the following information available on the program website? Please select one answer per row.

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Did Not Use
Resources available at the Clinical Center	0		0	0		0
Description of the current research at the Clinical Center		0	0	0		0
Contact information for NIH staff involved in the program	0	0	0	0	0	0
Pre-application instructions	0	0	0	0	0	0
Budget instructions	0	0	0	0	0	0
Frequently asked questions (FAQs)	0		0		0	0
Tips for intramural PIs	0	0	0	0	0	0

#### **Question 11 and 11A**



579

11. Did you attend the webinar about the program (http://www.cc.nih.gov/translational-research-resources/webinar.html)?

- Yes
- No
- Do not recall

11A. How helpful was the webinar for understanding the program and the application process?

- The webinar was helpful
- The webinar was not helpful



649

#### **SECTION 4: SATISFACTION WITH THE APPLICATION PROCESS**

12. How satisfied were you with the following steps in the application process? Please select one answer per row.

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Do not recall
Obtaining letters of support from participating NIH Institute/Center and the NIH Clinical Center	0	0	0	0	0	0
Preparing the research plan	0	0	0	0	0	0
Preparing the collaboration plan	0		0			
Developing the extramural budget	0	0	0	0	0	
Developing the intramural budget	0	0	0	0	0	0
Developing the Clinical Center budget	0	0	0	0	0	0
Overall application process	0	0	0	0	0	



859

13. Which of the following best describes your opinion about the length of time allotted to develop and submit an application in response to the FOA after obtaining a letter of support?

- More time than we needed
- About as much time as we needed
- Less time than we needed

## Question 14 and 14A



NIL	of Child Health and Human Development
14. [	Did you contact a member of the NIH Clinical Center Partnership Team during the application process?
•	Yes
	No
	Do not recall
14A	. How satisfied were you with the quality of information you received from the NIH Clinical Center Partnership Team?
0	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very dissatisfied

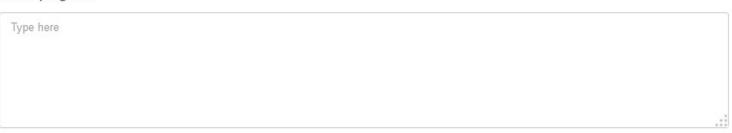


## Opportunities for Collaborative Research at the NIH Clinical Center (U01) Customer Satisfaction Survey

92%

#### SECTION 5: FINAL COMMENTS AND SUGGESTION

15. Please tell us anything else you think is important for the NIH to know about your experience with the application process for the program.



Back Submit

### **Thank You Screen**

Thank you for taking the time to complete this survey.