## RSI/DI QUALITY REVIEW CASE ANALYSIS - SAMPLED NUMBER HOLDER

NOTE TO REVIEWER: In opening the interview, ask if the beneficiaries received an appointment letter. If the letter was not received, show the beneficiaries a copy of the letter. Explain that this case is one of a small number collected by chance for review, and that the purpose of this review is to find out how well the social security program is working. Stress that this case was not selected because there was any question about it. Tell them that the review consists of asking questions about their entitlement to social security benefits and that we need to talk to others who have information about their entitlement. If necessary, point out that the Social Security Administration is authorized by law to review from time to time the entitlement of beneficiaries.

This information collection me See Revised PRA ents of 44 U.S.C. § 3507, as amended by section 2 of the **Paperwork Reduction Act of 1995**. You are not required to answer these questions unless we display a valid Office of Management and Budget control number. We estimate that it will take you about 30 minutes to read the instructions, gather the necessary facts, and answer the questions.

#### I. IDENTIFYING AND REVIEW INFORMATION

Α.	A. SIC: B. NI	H's SSN:		_
C.	C. Sample Selection Date (As Shown on SCL	):		
D.	0. Review Amount on SCL: \$			
E.	. SSI Offset Involved in Determining the Sar	nple Dollars	YES	NO NO
F.	. Review Amount Determined by QR: \$			
G.	B. Explanation of SCL, Changes, if Any:			
Н.	I. NH's Name (As Shown on MBR):			
I.	NH's Address/Phone			
	Address:			
	Phone: ()			
J.	. Payee Name Address/Phone			
	Name:			
	Address:			
	Phone: ()			

	DESK REVIEW	
II. NUMBER HOLDER		
A. Identity		
Type of Interview		
Face-to-Face	Telephone	Desk Review only
B. Other Names and Correspo	onding SSN's Shown in Claims Fold	ler/Numident
1. Other Names:		
2. Other SSNs:		
C. Application		
1. Date Claim Filed:		
2. DOE and MOEL Option	Code:	
3. Was the NH previously	entitled to benefits (including SSI)	on this or any other SSN?
YES (Explain)		NO
4. Unresolved Claims Issu	es:	
Unprocessed Applic	ation Deemed Fili	ng
Protective Filing	Open Applic	ation
Partial Adjudication	Potential En	titlement (Leads)
Delayed Claim	Totalization	
Explain:		
5. Month of Entitlement D	etermined by Desk Review:	
D. Multiple Entitlement Involv	ed	
YES (Complete Below)		NO
1. Claim Number on Nons	ampled SSN:	
2. Scope of Review of No	n sampled SSN:	Full Review
Limited Review	□ Not in Scope o	f Review

FIELD/TELEPHONE REVIEW	
II. NUMBER HOLDER	Consolidated Review
A. Identity (SAMPLED NUMBER HOLDER)	A. Identity
1. Existence Verified by:	
Observation Other:	_
2. SSN Verified by: SS Card Medicare Card	
Other:	_
B. Other Names and SSN's Used in Reporting Earnings	B. Other Names/SSN's
Number Holder Agrees With DR Summary	
Number Holder Disagrees With DR Summary	
(Explain)	
C. Application	
Number Holder Agrees With DR Summary	C. Application
Number Holder Disagrees With DR Summary.	
(Explain)	_
	_
	_
	_
	_
D. Multiple Entitlement Involved	D. Multiple Freitlander
Number Holder Agrees With DR Summary	D. Multiple Entitlement
Number Holder Disagrees With DR Summary.	
(Explain)	
	-
	-
	-1

		- DESK REVIEW
II. NUM	IBER HOLDER	
	ecovery of Prior Overpayment in Sample	e Month/Review Period
	YES (Complete Below)	
	Total Amount of Overpayment: \$	
F. Ur	nderpayment on Sampled SSN Needed t	to Be Addressed
	YES (Explain)	
G. Pa	ayment Amount(s)	
1.	Amount of PMA Check: \$	, for Period:
2.	Amount of CMA/SM Check: \$	, for Period:
3.	Payment Combined with Other Benefit	
	YES	
H. Da	ate of Birth/Citizenship	
1.	Date of Birth and Proof Code on MBR	Printout:
2.	Place of Birth:	
	(a) Alien Status: 🗌 Yes 🗌 No	(b) If yes, develop per QRM-3766
3.	MN:	FN:
4.	Evidence/Documentation in Claims Fol	der/MCS Screens:
5.		
6.		ew:
Remarks		

FIELD/TELEPHONE REVIEW	1	
II. NUMBER HOLDER		Consolidated Review
E. Recovery of Overpayment in SM/Review Period	E.	Recovery of
Number Holder Agrees With DR Summary		Overpayment in SM/Review Period
Number Holder Disagrees With DR Summary		
(Explain)		
F. Underpayment on Sampled SSN	F.	Underpayment on Sampled SSN
Number Holder Agrees With DR Summary		
Number Holder Disagrees With DR Summary		
(Explain)		
G. Payment Amount(s)	G.	. Payment Amount(s)
Number Holder Agrees With DR Summary		
Number Holder Disagrees With DR Summary		
(Explain)		
H. Date of Birth	н.	. Date of Birth
Number Holder Agrees With DR Summary		
Number Holder Disagrees With DR Summary		
(Explain)	_	
	_	
Evidence Obtained in Field Review:	_	
Development/Findings/Remarks:		

DESI	K REVIEW
II. NUMBER HOLDER	NUMBER HOLDER NEVER MARRIED
I. Marital History of Sampled Number Holder	
1. Current/Last Marriage to:	
a. Age/Date of Birth:	b. SSN:
c. Date of Marriage:	d. Type:
e. Place of Marriage:	
f. How Terminated:	g. Date Terminated:
h. Place Terminated:	
i. Evidence/Documentation in Claims Folder/I	MCS Screens:
j. Evidence Needing Verification:	
2. Prior Marriage to:	
a. Age/Date of Birth:	b. SSN:
c. Date of Marriage:	d. Type:
e. Place of Marriage:	_
f. How Terminated:	g. Date Terminated:
h. Place Terminated:	
i. Evidence/Documentation in Claims Folder/I	MCS Screens:
j. Evidence Needing Verification:	
3. Prior Marriage to:	
a. Age/Date of Birth:	b. SSN:
c. Date of Marriage:	d. Type:
e. Place of Marriage:	
f. How Terminated:	g. Date Terminated:
h. Place Terminated:	
i. Evidence/Documentation in Claims Folder/I	MCS Screens:
j. Evidence Needing Verification:	

I. Marital History of Sampled Number Holder	
Number Holder Agrees With Marital History in DF	R Summary
Number Holder Disagrees With DR Summary: (Co	omplete Below)
1. Current/Last Marriage to:	
	b. SSN:
c. Date of Marriage:	d. Type:
e. Place of Marriage:	
f. How Terminated:	g. Date Terminated:
h. Place Terminated:	
i. Evidence Obtained:	
2. Prior Marriage to:	
a. Age/Date of Birth:	b. SSN:
c. Date of Marriage:	d. Type:
e. Place of Marriage:	
f. How Terminated:	g. Date Terminated:
h. Place Terminated:	
i. Evidence Obtained:	
3. Prior Marriage to:	
a. Age/Date of Birth:	b. SSN:
c. Date of Marriage:	d. Type:
e. Place of Marriage:	
f. How Terminated:	g. Date Terminated:
h. Place Terminated:	
i. Evidence Obtained:	
Consolidated Review:	

J. Computation Information	
1. Work Issues	Explanation
Wages	
Self-Employment	
Lag Wages/SEI	
Gaps	
Incomplete Postings	
Duplicate/Erroneous Postings	
Annual Reports	
None Apply	
2. Military Service	
a. Branch of Service:	b. Serial Number:
c. Dates of Active Military Duty After Septer	mber 7, 1939:
From To From To	
d. NH Receives or is Eligible for Military/Civil	ian Federal Pension
YES	NO
e. Evidence/Documentation in Claims Folder	MCS Screens:
f. Evidence Needing Verification:	
3. Railroad Employment	
a. Number of Service Months on Earnings Re	ecord:
b. Were 7 or more years of railroad work alle	eged?
YES	
4. Prior Period(s) of Disability	
a. Date DIB Application Filed:	
b. Latest EOD:	Termination Date:
c. Prior EOD: ———	Termination Date:

Computation Information       J. Computation info.         1. Work Issues       1. Work Issues         Number Holder Agrees With DR Summary:       1. Work Issues         Number Holder Disagrees With DR Summary:       1. Work Issues         Complete Below and Obtain an SSA-795)       Year         Year       Amount on E/R       Amount Alleged         Image: Service       Image: Service         Number Holder Agrees With DR Summary:       2. Military Service         Number Holder Disagrees With DR Summary:       2. Military Service         Service Obtained in Field Review:       3. RR Employment         Number Holder Disagrees With DR Summary:       3. RR Employment         Number Holder Disagrees With DR Summary:       4. Prior Period(s) of Disability         Number Holder Agrees With DR Summary:       4. Prior Period(s) of Disability         Number Holder Disagrees With DR Summary:       1. Writer Period(s) of Disability	1. Work Issues         Number Holder Agrees With DR Summary         Number Holder Disagrees With DR Summary:         (Complete Below and Obtain an SSA-795)         Year       Amount on E/R         Amount Alleged	
Image: Number Holder Agrees With DR Summary         Image: Number Holder Disagrees With DR Summary:         (Complete Below and Obtain an SSA-795)         Year       Amount on E/R         Amount Alleged         Image:	Number Holder Agrees With DR Summary     Number Holder Disagrees With DR Summary:   (Complete Below and Obtain an SSA-795)   Year   Amount on E/R   Amount Alleged	1. Work Issues
Image: Service	Number Holder Disagrees With DR Summary:   (Complete Below and Obtain an SSA-795)   Year   Amount on E/R   Amount Alleged   2. Military Service   Number Holder Agrees With DR Summary   Number Holder Disagrees With DR Summary:   (Explain)	
(Complete Below and Obtain an SSA-795)         Year       Amount on E/R       Amount Alleged	(Complete Below and Obtain an SSA-795)   Year   Amount on E/R   Amount Alleged	
(Complete Below and Obtain an SSA-795)         Year       Amount on E/R       Amount Alleged	(Complete Below and Obtain an SSA-795)   Year   Amount on E/R   Amount Alleged	
(Complete Below and Obtain an SSA-795)         Year       Amount on E/R       Amount Alleged	(Complete Below and Obtain an SSA-795)   Year   Amount on E/R   Amount Alleged	
2. Military Service       2. Military Service         Number Holder Agrees With DR Summary       2. Military Service         Number Holder Disagrees With DR Summary:       2. Military Service         (Explain)       3. Railroad Employment         Number Holder Agrees With DR Summary:       3. RR Employment         Number Holder Agrees With DR Summary:       4. Prior Period(s) of Disability         Number Holder Agrees With DR Summary:       4. Prior Period(s) of Disability	2. Military Service Number Holder Agrees With DR Summary Number Holder Disagrees With DR Summary: (Explain)	
2. Military Service         Number Holder Agrees With DR Summary         Number Holder Disagrees With DR Summary:         (Explain)         Evidence Obtained in Field Review:         3. Railroad Employment         Number Holder Agrees With DR Summary         Number Holder Agrees With DR Summary         Number Holder Agrees With DR Summary         (Explain)         4. Prior Period(s) of Disability         Number Holder Agrees With DR Summary	Number Holder Agrees With DR Summary	
Number Holder Agrees With DR Summary       2. Military Service         Number Holder Disagrees With DR Summary:       2. Military Service         (Explain)	Number Holder Agrees With DR Summary	
Number Holder Agrees With DR Summary       2. Military Service         Number Holder Disagrees With DR Summary:       (Explain)         Evidence Obtained in Field Review:       3. Railroad Employment         Number Holder Disagrees With DR Summary       3. RR Employment         Number Holder Disagrees With DR Summary       4. Prior Period(s) of Disability         Number Holder Agrees With DR Summary       4. Prior Period(s) of Disability	Number Holder Agrees With DR Summary	
Number Holder Disagrees With DR Summary:         (Explain)         Evidence Obtained in Field Review:         3. Railroad Employment         Number Holder Agrees With DR Summary         Number Holder Disagrees With DR Summary:         (Explain)         4. Prior Period(s) of Disability         Number Holder Agrees With DR Summary	Number Holder Disagrees With DR Summary:	2. Military Service
(Explain)	(Explain)	
Image: Second system       Image: Second system         Image: Second	(Explain)	
3. Railroad Employment       3. RR Employment         □ Number Holder Agrees With DR Summary       1. Re Employment         □ Number Holder Disagrees With DR Summary:       4. Prior Period(s) of Disability         □ Number Holder Agrees With DR Summary       4. Prior Period(s) of Disability		_
3. Railroad Employment       3. RR Employment         Image: Number Holder Agrees With DR Summary       3. RR Employment         Image: Number Holder Disagrees With DR Summary:       4. Prior Period(s) of Disability         Image: Number Holder Agrees With DR Summary       4. Prior Period(s) of Disability		
3. Railroad Employment       3. RR Employment         □ Number Holder Agrees With DR Summary       1. Re Employment         □ Number Holder Disagrees With DR Summary:       4. Prior Period(s) of Disability         □ Number Holder Agrees With DR Summary       4. Prior Period(s) of Disability	Evidence Obtained in Field Review:	
<ul> <li>S. Rainoad Employment</li> <li>Number Holder Agrees With DR Summary</li> <li>Number Holder Disagrees With DR Summary:</li> <li>(Explain)</li> <li>4. Prior Period(s) of Disability</li> <li>Number Holder Agrees With DR Summary</li> <li>4. Prior Period(s) of Disability</li> </ul>		
<ul> <li>Number Holder Disagrees With DR Summary: (Explain)—</li> <li>4. Prior Period(s) of Disability</li> <li>Number Holder Agrees With DR Summary</li> </ul>	3. Railroad Employment	3. RR Employment
(Explain) 4. Prior Period(s) of Disability Number Holder Agrees With DR Summary	Number Holder Agrees With DR Summary	
4. Prior Period(s) of Disability       4. Prior Period(s) of Disability         Image: Second state of the second state	Number Holder Disagrees With DR Summary:	
Number Holder Agrees With DR Summary	(Explain)	-
	4. Prior Period(s) of Disability	4 Drive Davied(a) of Dischility
Number Holder Disagrees With DR Summary:	Number Holder Agrees With DR Summary	4. Prior Period(s) of Disability
	Number Holder Disagrees With DR Summary:	4. Prior Period(s) of Disability

NOWDEN HOLDEN	
J. Computation Information	
5. Windfall Elimination Provi	ion
COMPLETE FOR LIVIN	S NUMBER HOLDER BORN JANUARY 2, 1924 OR LATER
a. NH has 30 or More Sp	cial Minimum Coverage Years.
YES (Go to II.K.)	ΝΟ
	sion or Lump Sum in Lieu of a Monthly Periodic Pension Based on Work After social Security. Note: A Lump Sum as Described Above Qualifies as a Pension
YES	ΝΟ
(1) Date of First Eligibi	ty to Pension:
Month	Year (If Prior to 1986, Go to II.K.)
(2) Date of First Entitle	nent to Pension:
Month	Year (If Prior to 1986, Go to II.K)
(3) Agency or Organiza	ion from Which the Pension Is Received.
Name:	
Address:	
(4) Period(s) of Employ Not Covered by So	nent Upon Which the Pension Is Based. (Include Both Employment Covered and ial Security.)
From (Month, Year)	To (Month, Year):
From (Month, Year)	To (Month, Year):
(5) Period(s) of Employ Pension.	nent After 1956 Not Covered by Social Security That Is Used to Determine the
From (Month, Year)	To (Month, Year):
From (Month, Year)	To (Month, Year):
	of the pension is needed for the first month the claimant is <u>concurrently</u> on and the Social Security benefit
	Monthly Amount: \$

- J. Computation Information
  - 5. Windfall Elimination Provision



Number Holder Agrees With DR Summary

Number Holder Disagrees With DR Summary:

(Explain and Obtain Verification, If Necessary)

**Consolidated Review** 

- J. Computation info.
- 5. WEP

Development/Findings/Remarks:

D	ESK REVIEW
UMBER HOLDER	
. Nonmedical Disability Information	NOT APPLICABLE
1. Period(s) of Disability	
a. Date Disability Application Filed:	
c. Current Established Onset Date:	
d. Prior Established Onset Date:	Termination Date:
2. Disability Related Work Information	
a. Earnings After Current Alleged Onset D	Date
YES	NO (Go to II.K.3.)
b. SGA Determination in File (SSA-820/SS	SA-821)
YES	NO
3. Worker's Compensation/Public Disability B	Benefit (WC/PDB)
a. NH Filed for WC/PDB	
YES (Complete Below)	
Employer	Insurance Carrier
Name:	Name:
Address:	Address:
b. WC/PDB Affects Review Period Payme	ent
YES (Complete Below)	
Describe Evidence in File and Type of F	Payments Received:
4. Child Care Dropout Years	
Child Care Dropout Apply in Computation	of Benefits
Child Care Dropout Apply in Computation	

solidated Review edical DIB Information
edical DIB Information
(s) of Disability
lity Related Work nation
lation
DB
Care Dropout Years

	DESK REVIEW							
Ν	UMBER HOLDER							
L.	SMI Determination	NOT APPLICABLE						
	The SMI Determination, including the premium deduction and penalty amounts (if any), is correct.							
	YES	NO (Explain)						
М	. Misinformation/Contact With SSA Prior to Date Claim Filed							
	Would it have been to the number holder's advantage to file for benefits at an earlier date?							
	YES (Explain)							
N	Criminal Activities							
	NH Not Involved in Any Criminal Activities Listed Below							
	Deportation	Subversive Activities						
	Offenses Against the National	Imprisonment for a Felony						
	Security (Hiss Act)							
	NH Entitled on Basis of His Own Disability and that Disability Appears to Have Occurred or Was Aggravated by the Commission of a Felony After October 19, 1980, and for which the Person Was Convicted							
	Evidence Needing Verification							
0	. Representative payee							
0	Does the claims folder indicate an unre	esolved representative payee issue (need for payee change, etc.) for						
U	the sampled number holder?							

## FIELD/TELEPHONE REVIEW

II. NUMBER HOLDER	Consolidated Review
L. SMI Determination	L. SMI Determination
Number Holder Agrees With DR Summary	
Number Holder Disagrees With DR Summary:	
(Explain)	
M. Misinformation/Contact With SSA Prior to Date Claim Filed	M. Misinformation/Contact With
If II.M. of the desk review summary is answered YES, did the	SSA Prior to DCF
number holder inquire about filing at an earlier time?	
(Explain)	
N. Criminal Activities	
	N. Criminal Activities
If any of the criminal activities listed in II.N. of the desk review summary are involved, discuss and resolve below.	
O. Representative Payee	
	O. Damas and stime Damas
There is an indication that an unresolved representative payee issue exists (need for payee change, etc.) for the sampled number	O. Representative Payee
holder.	
YES (Explain)	
	_
	_
	_

# ١١.

II. NUMBER HOLDER								
P. Con	solidated Review S	ummary						
Desk and field review findings are in agreement.								
	$\Box$ Desk and field review findings are not in agreement. Indicate the section(s) where the disagreement							
e	exists.							
[	Section A	Section B	Section C	Section D				
[	Section E	Section F	Section G	Section H				
[	Section I	Section J	Section K	Section L				
[	Section M	Section N	Section O					
Additional Development/Findings/Remarks:								
Signature	of Reviewer(s)							
				Date:				
Desk Rev	iewer							
				Date:				
Field Revi	ewer							
Consolida	ted Reviewer			Date:				

# SSA will insert the following revised PRA Statement into the form at its next scheduled reprinting:

**Paperwork Reduction Act Statement** - This information collection meets the requirements of 44 U.S.C. § 3507, as amended by section 2 of the <u>Paperwork Reduction</u> <u>Act of 1995</u>. You do not need to answer these questions unless we display a valid Office of Management and Budget control number. We estimate that it will take about 30 minutes to read the instructions, gather the facts, and answer the questions. *Send only comments relating to our time estimate above to*: *SSA*, 6401 Security Blvd, Baltimore, MD 21235-6401.