

## Measures Name/Client name (CDs and Answer choices)

VA eBenefits

ACQOsI0002979	B	What will you do next?	ACQOsI0002979A0 ACQOsI0002979A0 ACQOsI0002979A0 ACQOsI0002979A0 ACQOsI0002979A0
ACQOsI0002980	C	What else would you do next?	
ACQOsI0002981		How did you <b>primarily</b> look for information on the site today?	ACQOsI0002981A0 ACQOsI0002981A0 ACQOsI0002981A0 ACQOsI0002981A0 ACQOsI0002981A0
ACQOsI0002982	A	How else did you look for information on the site?	
ACQOsI0002983		Did you register for this site today?	ACQOsI0002983A0 ACQOsI0002983A0 ACQOsI0002983A0
ACQOsI0002984	A	Is there any additional information that would be helpful in the registration process?	
ACQOsI0002985	B	Did you try to log in on this site today?	ACQOsI0002985A0 ACQOsI0002985A0
ACQOsI0002986	C	Were you able to log in successfully?	ACQOsI0002986A0 ACQOsI0002986A0 ACQOsI0002986A0 ACQOsI0002986A0
ACQOsI0002987	CC	Why were you unable to log in?	
ACQOsI0002988	D	What, if anything, would you like improved about the log in process?	

American Cancer Society v2

ACQOsI0003065		How frequently do you visit this site?	ACQOsI0003065A01 ACQOsI0003065A02
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			ACQOsI0003065A03
			ACQOsI0003065A04
			ACQOsI0003065A05
ACQOsI0003065	<b>DD</b>	What type of donation did you make?	ACQOsI0003065A01
			ACQOsI0003065A02
			ACQOsI0003065A03

NCI Spanish 2009

ENACQOsI0003210	<b>Z2</b>	I am looking for information about the treatment of:	ENACQOsI0003210A01
			ENACQOsI0003210A02
ENACQOsI0003211	<b>Z3</b>	I am looking for information about clinical trials for:	ENACQOsI0003211A01
			ENACQOsI0003211A02
ENACQOsI0003212		Did you notice that certain information is available in both patient and health professional versions?	ENACQOsI0003212A01
			ENACQOsI0003212A02
			ENACQOsI0003212A03
ENACQOsI0003213	<b>Z1</b>	Did you look at:	ENACQOsI0003213A01
			ENACQOsI0003213A02
			ENACQOsI0003213A03
			ENACQOsI0003213A04
			ENACQOsI0003213A05
ENACQOsI0003214	<b>C1A</b>	Are you involved in clinical research?	ENACQOsI0003214A01
			ENACQOsI0003214A02

U.S. NRC Satisfaction Survey v2

ACQOsI0003235	<b>B</b>	Were you able to find the specific report/document you came to the NRC site for today:	ACQOsI0003235A01 ACQOsI0003235A02 ACQOsI0003235A03
ACQOsI0003236	<b>C</b>	Which of the following best describes the reason why you were unable to obtain the report/document:	ACQOsI0003236A01 ACQOsI0003236A02 ACQOsI0003236A03 ACQOsI0003236A04
ACQOsI0003189	<b>D</b>	Please describe in detail which report/document you were unable to find on the site.	
ACQOsI0003250  ACQOsI0003251	<b>K</b>	Did you use the search feature during your visit today?  Please tell us about your <b>experience with the site's search feature</b> today. (Please select all that apply.)	ACQOsI0003250A01 ACQOsI0003250A02 ACQOsI0003250A03 ACQOsI0003251A01 ACQOsI0003251A02 ACQOsI0003251A03

			ACQOsI0003251A0
ACQOsI0003252	A	What were your issues with the <b>basic search process</b> ? (Please select all that apply.)	ACQOsI0003251A0 ACQOsI0003251A0 ACQOsI0003251A0 ACQOsI0003251A0 ACQOsI0003252A0 ACQOsI0003252A0 ACQOsI0003252A0
ACQOsI0003253	F	My issue was:	
ACQOsI0003254	B	What were your issues with the <b>visual display</b> of the search results? (Please select all that apply.)	ACQOsI0003254A0 ACQOsI0003254A0 ACQOsI0003254A0 ACQOsI0003254A0
ACQOsI0003255	G	My issue was:	
ACQOsI0003237	C	What were your issues with the <b>search results</b> ? (Please select all that apply.)	ACQOsI0003237A0 ACQOsI0003237A0 ACQOsI0003237A0 ACQOsI0003237A0 ACQOsI0003237A0

ACQOsI0003238	H		
ACQOsI0003239	D	My issue was:	ACQOsI0003239AC
		What were your issues with <b>sorting, filtering, or advanced search?</b> (Please select all that apply.)	ACQOsI0003239AC ACQOsI0003239AC ACQOsI0003239AC
ACQOsI0003240	I		
ACQOsI0003241	K	My issue was:	
ACQOsI0003242	E	The sorting/filtering/advanced search options I would like are:	
		The <b>technical issue</b> I had with search was:	ACQOsI0003242AC ACQOsI0003242AC
ACQOsI0003243	J		
		My issue was:	

NIDDK Survey

ACQOsI0003310	A	Which health information topics did you primarily visit today?	ACQOsI0003310AC ACQOsI0003310AC ACQOsI0003310AC ACQOsI0003310AC ACQOsI0003310AC ACQOsI0003310AC ACQOsI0003310AC
ACQOsI0003311	AA	Which other health topic did you visit?	ACQOsI0003310AC
ACQOsI0003312	B	Which health education areas did you primarily visit today?	ACQOsI0003312AC ACQOsI0003312AC ACQOsI0003312AC ACQOsI0003312AC

			ACQOsI0003312AC
			ACQOsI0003312AC
			ACQOsI0003312AC
ACQOsI0003313	<b>BB</b>	Which other health education area did you visit?	
ACQOsI0003314	<b>C</b>	What other area of the site did you visit?	
ACQOsI0003315	<b>A</b>	What is your role?	
ACQOsI0003316		How will you use the information you find on this site?	ACQOsI0003316AC
			ACQOsI0003316AC
			ACQOsI0003316AC
			ACQOsI0003316AC
			ACQOsI0003316AC
			ACQOsI0003316AC
			ACQOsI0003316AC
ACQOsI0003317	<b>A</b>	How else will you use the information?	

Nothing, although I did not find/complete what I wanted	C	Radio button	Single	Y	Skip Logic Group
Call the eBenefits call center					
Return to the eBenefits site later and try again					
Send an email					
Other (please specify)					
		Text area, no char limit		Y	Skip Logic Group
Chose a main menu item e.g. My eBenefits, Benefits Links etc.	A	Radio button	Single	Y	OPS Group
Clicked a link on the homepage					
Used the search box					
Narrowed choices by using the checkboxes on a Benefits Links page					
Other, please specify					
		Text area, no char limit		Y	OPS Group
Yes No, I have already registered No, I am not registered for this site.	A, B B	Radio button	Single	Y	OPS Group
Yes	C	Radio button	Single	Y	Skip Logic Group
No					
Yes, the first time I tried	D CC,D	Radio button	Single	Y	Skip Logic Group
Yes, after more than one try					
No, I was unable to log in					
		Text area, no char limit		Y	Skip Logic Group
		Text area, no char limit		N	Skip Logic Group

This is my first time		Radio button, one-up vertical	Single	y		Visit Frequency
Daily						

Weekly						
Monthly						
Several times a year or less						
Memorial Gift		Radio button, one-up vertical	Single	Y	Skip Logic Group	Donation Type
Honor Gift						
General Gift						

A child or teenager with cancer		Radio buttons	Single	Optional	Skip Logic Group	Treatment Of
An adult with cancer						
A child or teenager with cancer		Radio buttons	Single	Optional	Skip Logic Group	Clinical Trials Info
An adult with cancer						
Yes	Z1	Radio buttons	single	Required	Skip Logic Group	Versions
No						
Not sure						
Patient		Radio buttons	single	Optional	Skip Logic Group	Look At Version
Health professional						
Both versions						
Neither version						
Not sure						
Yes		Radio buttons	Single	optional due to skip	Skip Logic Group	Clinical Research
No						



Yes	Radio Button One Up	Single	Y			
No						
Partially						
The report/document I am looking for is not yet posted on the site (The document is not posted quickly enough)	Radio Button One Up Vertical					
I was not sure where the report/document is located on the site						
I had a technical issue when trying to access the report/document (ie. File would not open, pages to access document would not load, etc.)						
Other, please specify:						
	Open-ended					
Yes	K	Radio Button, one-up vertical	Single	Y	Skip Logic	Search Us
No						
Don't recall						
The search feature met my needs today.	A  B	Checkbox, one-up vertical	Multi	Y	Skip Logic	Search Ex
I had issues with the <b>basic search process</b> (how to use it, terms to enter).						
I had issues with the <b>visual display</b> of the search results (text size, images).						

I had issues with the <b>search results</b> I received.	<b>C</b>					
I had issues with <b>sorting, filtering, advanced search</b> , or lack of these options.	<b>D</b>					
I had <b>technical issues</b> with the search feature.	<b>E</b>					
None of these						
It was not clear to me how to use the search feature		Checkbox , one-up vertical	Multi	Y	Skip Logic	Issues bas
I did not know what terms to use to get the results I wanted						
There were too many steps or refinements to get to what I wanted						
I had a different issue with the basic search process:	<b>F</b>					
<i>Open-ended</i>		Text area, no char limit				Other basi
I could not see enough of the description to decide which link to choose		Checkbox , one-up vertical	Multi	Y	Skip Logic	Issues visu
The text was too small						
The page was too crowded						
I could not see much difference between the listings/items						
I had a different issue with the visual display of results:	<b>G</b>					
<i>Open-ended</i>		Text area, no char limit				Other visu
Results were not relevant/not what I wanted		Checkbox , one-up vertical	Multi	Y	Skip Logic	Issues Sea
There were not enough results						
There were NO results						
There was too little information in the results to decide what to choose						
Many of the search results looked the same						
I had a different issue with the search results:	<b>H</b>					

<i>Open-ended</i>		Text area, no char limit				Other resu
The results were not sorted in a helpful way I want advanced search options I want more sorting/filtering/adv I had a different sorting/filtering i	<b>K</b> <b>I</b>	Checkbox , one-up vertical	Multi	Y	Skip Logic	Issues sorti
<i>Open-ended</i>		Text area, no char limit				Other sorti
<i>Open-ended</i>		Text area, no char limit				Other sorti
Search speed was too slow I had the following technical issue:	<b>J</b>	Radio button, two-up vertical	Single	Y		
<i>Open-ended</i>		Text area, no char limit				Other tech

Diabetes Digestive diseases Liver disease Kidney disease Urologic disease Nutrition Weight Control Information Network Other, please specify:	<b>AA</b>	Radio butt	Single	Y		
National Diabetes Education Program National Kidney Disease Education Program Weight Control Information Network Celiac Disease Awareness Campaign National Diabetes Information Clearinghouse		Radio butt	Single	Y		

National Digestive Diseases Information Clearinghouse National Kidney and Urologic Diseases Information Clearinghouse Other, please specify:	BB					
		Text field no limit				
		Text field no limit				
To share and discuss with my health care provider To address personal health issues To aid others who have health concerns To pursue a career as a medical researcher To support new or current research projects To explore or support business opportunities Other, please specify:	A	Radio butt	Single	Y	SHARED	ow Use Inf



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