Model Instance Name:		
SSA iClaim v2 (English Equiv)		
MID: 98cNE5hU0E5gtFMVR8IFUQ==		
Date: 7/15/2011		

red & strike-through: DELETE

underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

violet (bold): SKIP-LOGIC

SSA iClaim v2 (English Equiv) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
SAC3073		Please rate **your impression of the level of security in completing tasks** on this application.	1 = Poor		Radio Button Scale Has Don't Know	Single	Y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			10 = Excellent				
			Don't know				
SAC3074		What type of benefits were you applying for?	Retirement	M, Q, R, X, Y, Z, U, E, W	Dropdown (Select-one)	Single	Y
			Disability	M, Q, R, X, Y, Z, U, E, G, W			
			Spouse's	M, Q, R, X, Y, Z, U, E, W			
			Medicare only	M, Q, R, X, Y, Z, U, E, W			
			I am not applying today				
SAC3075	M	How did you learn about the Social Security online application? (Select all that apply.)	Social Security website		Checkbox One Up Vertical	Multi	Y
			Friend, spouse, relative, neighbor or acquaintance				
			Social Security employee	B			
			Another website or search engine				
			News (TV, radio, newspaper or Internet)				
			Advertisement				
			Social Security statement				
			Community Group or Association				
			Other, please specify	A			
SAC3076	A	Please specify how you learned of Social Security online.			Text area, no char limit		N
SAC3077	B	How did you make contact with a Social Security employee?	Visited a local Social Security office		Radio Button One Up Vertical	Single	Y
			Called a local Social Security office				
			Called the national 800 number				
			Other, please specify	D			

SSA iClaim v2 (English Equiv) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
SAC3078	D	Other:			Text field, <100 char		N
SAC3079	Q	Did you complete your application today?	Yes, I completed my new application today	C	Radio Button One Up Vertical	Single	Y
			Yes, I restarted and completed my earlier application today	C			
			No, I did not complete my new application, but I plan to complete it later	C			
			No, I did not complete my re-started earlier application, but I plan to complete it later	C			
			No, I do not plan to complete my application at all	C			
			I'm not applying for benefits today				
SAC3080	C	For whom are you filing this online application for Social Security benefits?	Myself		Radio Button One Up Vertical	Single	Y
			My spouse				
			My parent				
			Another relative				
			My friend				
			My client				
			Other				
SAC3081	R	If you stopped working on your application, please tell us why. (Select all that apply.)	I finished my application today		Checkbox One Up Vertical	Multi	Y
			Needed to find documents/other information for my application				
			Too many questions				
			Takes too long				
			Too complicated to use without help				
			My medical/physical condition prevents me from working on the computer for long periods				
			Application wouldn't accept empty/blank fields				
			Received an error message or was "kicked out" of the application				
			I had a problem entering dates or other information in some of the pages				
			Other Reason	zz			
SAC3082	zz	Please tell us the other reason you stopped working on your application.			Text area, no char limit		N

Model Instance Name:					
SSA iClaim v2 (English Equiv)					
MID: 98cNE5hU0E5gtFMVR8IFUQ==					
Date: 7/15/2011					

SSA iClaim v2 (English Equiv) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
SAC3083	X	Did you visit the Social Security **home page** (www.socialsecurity.gov) today?	Yes		Dropdown (Select-one)	Single	Y
			No				
SAC3084	Y	Did you use the **SEARCH** box on our website to find what you needed?	Yes		Dropdown (Select-one)	Single	Y
			No				
SAC3085	Z	Please tell us how easy it was for you to find the application for benefits.	I had little or no difficulty getting to the application		Radio Button One Up Vertical	Single	Y
			I found it somewhat difficult to find the application	**Z1**			
SAC3086	Z1	I found it somewhat difficult to find the application because: (Select all that apply.)	I did not know where to begin looking	**Z1**	Checkbox One Up Vertical	Multi	Y
			It was not clear to me where the links would lead				
			The information did not seem to be organized in a logical manner				
			I used the search function but the results didn't seem to apply.				
			Other reason (please describe)	**Z2**			
SAC3087	Z2	Other:			Text area, no char limit		N
SAC3088	U	How did you arrive on the Social Security website today?	Typed ssa.gov or socialsecurity.gov into the browser		Dropdown (Select-one)	Single	Y
			Did a search (i.e. Google, Bing, Yahoo)				
			Followed a link from medicare.gov				
			Followed a link from another website				
SAC3089	E	Please rate the clarity of the instructions provided for this Social Security online application.	1 = Not At All Clear	**F**	Radio Button Scale Has Don't Know	Single	Y
			2	**F**			
			3	**F**			
			4	**F**			
			5	**F**			
			6				
			7				
			8				
			9				
			10 = Very Clear				
			Don't know				
SAC3090	F	What part of the instructions was not clear?			Text area, no char limit		N

Model Instance Name:		
SSA iClaim v2 (English Equiv)		
MID: 98cNE5hU0E5gtFMVR8IFUQ==		
Date: 7/15/2011		

red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING
violet (bold): SKIP-LOGIC

SSA iClaim v2 (English Equiv) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
SAC3091	G	Did you complete the Online Disability Report today?	Yes No Don't recall	G	Radio Button One Up Vertical	Single	Y
SAC3092	W	Do you have any other problems with this Social Security Online application that weren't covered in earlier questions, or any suggestions on how we can improve it? (Please do not include any personal information in your answer.)			Text area, no char limit		N