

Measures Name/Client name (CDs and Answer choices)

Careers.State.gov v2

ACQOsI0000801		What best describes you?
ACQOsI0000821		Please choose your age group:
ACQOsI0000841		Do you qualify for disability benefits?

EPA

AED08919	A	Which of the following best describes your work?
AED08937		<u>Which of the following topics best describes the information you wanted today?</u>

AED08958		How did you find the EPA site?

PBGC

EDO01183		Please think about what services you would want if you needed assistance while visiting PBGC.gov. For the following types of assistance, please indicate when you would be most likely to use such services if they were available, or if you would not use a
EDO01184		Live chat/messaging (typing live to a PBGC rep)
EDO01185		Online help (looking up your question online)

EDO01186		E-mail (sending an email to a PBGC rep)

PBGC MyPBA

EDO01179		Please think about what services you would want if you needed assistance while visiting MyPBA. For the following types of assistance, please indicate when you would be most likely to use such services if they were available, or if you would not use a particular
EDO01180		Live chat/message (typing live to a PBGC rep)
EDO01181		Online help (looking up your question online)
EDO01182		E-mail (sending an email to a PBGC rep)

DOI Main

CWS02629		What was your primary reason for visiting this site today?
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CMS

NEW		What is your primary reason for visiting this site today?
NEW	SKIP B	Other - primary reason?

High school student		radio button, one-up vertical	Single	Y	
Undergraduate/Associates Degree student					
Graduate student (Masters Degree/PhD)					
Self-employed					
Full time employee, entry level (less than 2 years of professional experience)					
Full time employee, mid level (2-5 Years of professional experience)					
Full time employee, management level (5+ years of professional experience)					
Currently serving in the military					
Retired					
Veteran					
None of the above		dropdown	Single	N	
Under 21					
21 - 30					
31 - 40					
41 - 50					
Over 50					
Prefer not to answer		dropdown	Single	N	
Yes					
No					
Prefer not to answer					

Regulated company/entity					
EPA contractor					
Contractor for other federal agency					
Consultant					
Other, please specify:	D				
Air		Radio Button One Up Vertical	Single	Y	Skip Logic Group
Water					
Waste/Pollution					
Chemicals					
Climate change					
Data set and raw data					
Statistical information					
UVindex					

Fuel/Oil	B					
Living Green						
Human Health						
Mold						
Pesticides						
Radon						
Recycling						
Lead, mercury, metals						
Laws and regulations						
Science and technology (for example models, methods, data etc.)						
Grants and contracts						
Careers and employment						
Other, please specify:						A
Search engine						A
Referral or links from other sites						
Assumed EPA had a web site/Used web site before						
Media/news story						
Word of mouth						
Site bookmarked						
Email subscriptions/RSS feeds						
Blogs						
Podcasts						
Received environmental information via mobile phone						
Facebook, MySpace						
Second Life, Whyville						
Twitter						
YouTube						
Other, please specify:						

M-F 8AM-7PM Eastern		Drop down, select one	Single	N	Matrix
M-F before 8AM Eastern					
M-F after 7PM Eastern					
Weekends					
Would NOT use this method					
M-F 8AM-7PM Eastern		Drop down, select one	Single	N	Matrix
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M-F after 7PM Eastern					
Weekends					
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M-F after 7PM Eastern					
Weekends					
Would NOT use this method					

Learn more about DOI	E	Radio button, one-up vertical	Single	Y	Skip Logic Group
Look for contact information					
Research a particular Bureau or Service within DOI					
Watch webcams					
Read news					
Find a job					
School project or assignment					
Watch a video/Listen to Audio					

Other	D				
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Access claim status and/or beneficiary eligibility		Radio buttons	select one	Y	OPS Group
Download forms					
Learn of, or register for, workshops, seminars or other training events					
Find contact information					
Find general Medicare program information					
Research a specific question on Medicare policy or billing					
Find information on fees or fee schedules					
Find out about a Local Coverage Determination (LCD)					
Read Medicare publications such as newsletters, articles, etc.					
Find enrollment information					
Take an on-line training course					
Other (please specify)					

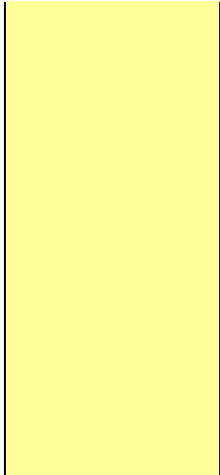
Role

Age

Disability
Benefits

Business Work

Reason for Visit



Find Site

800 number

Live chat

Online help

E-mail

800 number
Live chat
Online help
E-mail

Reason



Visit Reason
Other Visit Reason