

## Measures Name/Client

Disability.gov v2

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Which type of information were you looking for on Disability.gov today?  
(Please select the best answer.)

In general, which subject(s) did you want to get information about?  
(Please select all that apply.)

Please explain what information you were looking for:

How did you look for information on Disability.gov? (Please select the best answer.)

Please rate your overall happiness with the site's search engine.

Did the search engine help you find the information you were looking for on Disability.gov today?

How can we make the search engine more useful to you?

Tell us more about your search experience.  
(Please select all that apply)

Please explain where you expected the link to take you:

Please explain the problem you had with your search results:

Did you use the magnifying glass icon under each search result to see where the resource is located on the site?

Please tell us the exact word or phrase you typed into the search engine:

Did you use the Advanced Search?

Did you have any problems using the "Information by Topic" menu on the left side of the page to find information on the site?

How can we make the "Information by Topic" menu easier to use?

Please tell us which categories and subcategories you visited today:

Which option was more helpful?

Did the search engine help you find the information you were looking for on Disability.gov today?

How can we make the search engine more useful to you?

Tell us more about your search experience.  
(Please select all that apply)

Please explain where you expected the link to take you:

Please explain the problem you had with your search results:

Did you use the magnifying glass icon under each search result to see where the resource was located on the site?

Please tell us the exact word or phrase you typed into the search engine:

Did you use the Advanced Search?

Did you have any problems using the "Information by Topic" menu to find information on the site?

How can we make the "Information by Topic" menu easier to use?

Please tell us which categories and subcategories you visited today:

Disability.gov is a web portal that directs people to information and resources on other websites. Before reading this statement, did you know that Disability.gov is a portal that sends you to other sites for information?

**FEMA RKB**

Which occupational category best describes you?

Please specify other work category.

What is your primary reason for visiting the RKB website?

Please specify other reason for visit.

Which areas of the RKB site have you accessed in the last 6 months?

RKB provides product information that encompasses a vast range of response technologies. Which of the following product sections have you accessed in the last year?

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Were you able to accomplish your task today?

If you had difficulty accomplishing your task, what specifically were you trying to accomplish on the site today?

What features could the RKB site offer to benefit the community in emergency planning and preparedness?

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If you have ever used the 'Ask An Expert' feature, please rate your experience.

Please specify how the RKB staff was unhelpful.

If you have contacted the RKB Help Desk, please rate your experience.

Please specify how the RKB staff was unhelpful.

Please rate the registration process?

Please specify how the registration process was difficult.

How often do you visit the RKB website?

If you could make one improvement to this site, what would it be?

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### **NLM Clinical Trials**

Which of the following best describes your role visiting ClinicalTrials.gov today?

NIJ v2

Which **best** describes you?

Please specify:

**Forest Service Content + Se**

What is your **primary purpose** in visiting this site today?

What is your **primary purpose** in visiting this site today?

~~What visitor information are you mostly looking for?~~  
Information about: -->What information are you seeking to help plan your next visit to a National Forest or Grassland?



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*Other visitor information:*

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What **primary activity** will you be doing during your next visit to a national forest or grassland?

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Did you use the online maps feature **located within the 'Recreation' section** of the site during your visit?

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Please tell us how we can improve your experience with online maps on this site.

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Please rate your satisfaction with the online maps on this site.

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**USA.gov v2**

Did you visit  
**Publications.USA.gov**  
today?

What **consumer topics**  
are you most interested  
in? (select all that  
apply):

Other Consumer Topic

Did you come to  
**Publications.USA.gov**  
today to order /  
download a publication?

Please describe your  
experience in getting a  
publication (select all  
that apply):

Please specify other experience getting publication:

**CMS NHIC DME MAC**

How do you feel about the visual balance of graphics and text on this site? (Please select all that apply.)

**NIDCR Site Feedback**

Overall, the information on this webpage was:

Does this webpage include...?

What did you like about this webpage?

What did you dislike or find confusing?

After reading this webpage, do you have any unanswered questions regarding the topic? If yes, what questions?

Which best describes you?

Please explain briefly

Would you recommend this webpage to others?

In your opinion, the information on this webpage is important for (check all that apply):

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What other oral health topics are of interest to you?

How would you prefer to access information on these oral health topics? (Check all that apply):

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## Question name (CQs and Answer choices)

U.S. Department of Labor

Only information on programs or services in my state

Only information on national programs or services

Information on both national and state programs or services

**Employment** (such as finding a job, starting a business or hiring someone with a disability)

**Benefits** (such as getting Social Security (SSI/SSDI), Veterans or other benefits, paying for prescriptions or home energy assistance)

**Housing** (such as getting Section 8 housing, finding an affordable apartment, buying a house or housing discrimination)

**Civil Rights** (such as information about the Americans with Disabilities Act (ADA) and other laws & regulations or filing a complaint)

**Education** (such as money for school, going to college or teaching students with disabilities)

**Health** (such as specific disabilities, getting health insurance, dental or health care or caregiver resources)

**Community Life** (such as accessible sports, volunteering or independent living)

**Technology** (such as assistive technology, accessible technology or help paying for technology)

**Transportation** (such as getting a ride, accessible transportation and paying for vehicle modifications)

**Emergency Preparedness** (such as emergency/disaster preparedness at home or work or emergency management)

**I'm not sure which subject to choose**

I used the search engine

I used the "Information by Topic" menu on the left side of the page

I used both the search engine and the "Information by Topic" menu on the left side of the page

1 = Very unhappy

2

3

4

5

6

7

8

9

10=Very happy

Yes

No

I didn't know which word or phrase to enter into the search engine to find the information I was looking for

The results were not what I was looking for

There were not enough results

There was not enough information in the description of the results to decide which resource to choose

Many of the search results looked like the same resource

There were too many results

The results were not organized in a helpful way

The link didn't take me to where I thought it was going to go

I had a different problem with the search results

Yes

No

Yes

No

Yes

No

I liked using the "Information by Topic" menu on the left side of the page to help me find the resources I wanted

I liked using the search engine to help me find the resources I wanted

Yes

No

I didn't know which word or phrase to enter into the search engine to find the information I was looking for

The results were not what I was looking for

There were not enough results
There was not enough information in the description of the results to decide which resource to choose
Many of the search results looked like the same resource
There were too many results
The results were not organized in a helpful way
The link didn't take me to where I thought it was going to go
I had a different problem with the search results
Yes
No
Yes
No
Yes
No



Yes

No

**FEMA**

Law Enforcement

Fire Department

Emergency Medical Services

Emergency Manager

Grant Writer

Public Health

Manufacturer

Military

Government

Other, please specify:

Product

FEMA Preparedness Grants & AEL

Grants and Assistance Programs

Publications & References

Training & Education

Standards

Focus Areas

SEL & Integrated Display

Operational Assessments

Certifications & Declarations

NIMS Resource Types

Safety Notices

SAVER

Target Capabilities List

Decontamination Efficacy Matrix

LLIS

Other, please specify:

Products
FEMA Preparedness Grants & AEL
Other Grants
SEL & Integrated Display
SAVER
LLIS
Training
Focus Areas
Other Content
All
Not Applicable
Personal Protective Equipment (PPE)
Operational and US&R Equipment
Information Technology
Communications
Detection
Decontamination
Medical
Agricultural Equipment
Additional
Not Applicable
Yes
Partially
Still looking for information
I had no specific agenda in mind when I visited
No

5 - Very helpful
4 - Helpful
3 - Neutral
2 - Unhelpful
1 - Very unhelpful
I have not used the 'Ask An Expert' feature

5 - Very helpful
4 - Helpful
3 - Neutral
2 - Unhelpful
1 - Very unhelpful
I have not contacted the Help Desk

5 - Very easy
4 - Easy
3 - Neutral
2 - Difficult
1 - Very Difficult
Not applicable

This is my first visit
Daily
Regularly (at least once a week)
Monthly (1-2 times a month)
Quarterly (3-4 times a year)
Annually (1-2 times a year)

<b>National Library of Medicine</b>
Patient
<b>Family or Friend of Patient</b>
Healthy Person
Clinical Trial Staff
Health Care Provider (e.g., nurse, physician, etc.)

Scientist/Researcher
Librarian or Information Professional
Student/Educator
Clinical Research Support (e.g. regulatory affairs)
Medical Communications
Institutional Review Board (IRB) or Ethics Committee Member
Other, please specify:

**National Institute of Justice**

Agency administrator/ manager
Law enforcement officer
Corrections officer
Officer of the Court
Trainer or educator
Behavioral/ social science researcher
Forensic Science Practitioner
Technology researcher/ developer
Elected/appointed official, or a member of their staffs
Student
General Public
Other

**U.S.D.A. - Forest Service**

<a href="#"><i>General information (e.g. just browsing)</i></a>
<a href="#"><i>To plan a visit to a national forest or grassland</i></a>
<a href="#"><i>Contact information (phone numbers)</i></a>
<a href="#"><i>Scientific information</i></a>
<a href="#"><i>Employment Opportunities</i></a>
<a href="#"><i>Volunteering Opportunities</i></a>
<a href="#"><i>Natural resource management (policy, plans, programs and projects)</i></a>
<a href="#"><i>Official communications (e.g. news releases or testimony)</i></a>
<a href="#"><i>Current forest conditions (e.g. fire activity, road closures, weather)</i></a>
<a href="#"><i>Personal-use Permit information</i></a>
<a href="#"><i>Commercial-use Permit information</i></a>
<a href="#"><i>Other (Please specify)</i></a>
<a href="#"><i>Current forest conditions (e.g. fire activity, road closures, weather)</i></a>
<a href="#"><i>Online maps</i></a>
<a href="#"><i>Off Highway Vehicle (OHV) use</i></a>
<a href="#"><i>Campground Information</i></a>

<b>Hiking Information</b>
<b>Permits</b>
<b>Regulations</b>
<i>Roads and access (e.g. road closures)</i>
<i>Other (Please specify)</i>
Alpine Skiing
Bicycling
Boating
Camping
Cabin Rentals
Canoeing
Climbing
Fishing
Hiking
Horse Riding
Hunting
Kayaking
Mountain biking
Nature Viewing
Nordic Skiing
OHV Riding
Outdoor Learning
<b>Picnicking</b>
Rafting
Rock hounding
Scenic Driving
Snowmobiling
Other (Please specify)
<b>Yes</b>
<b>No</b>
<b>Not Sure</b>
<b>1=Very Dissatisfied</b>
<b>2</b>
<b>3</b>
<b>4</b>
<b>5</b>

6
7
8
9
10=Very Satisfied

**U.S. General Services Administration**

Yes

No

Don't know

Health

Money/Finances

Education

Retirement

Nutrition

Consumer complaints

Consumer product recalls

Child/Family topics

Other, please specify:

Yes

No

I had problems locating the specific publication I was looking for

The specific publication I was looking for was out of stock

I had difficulty finding the PDF version

I had difficulty understanding the order process

I had technical difficulty downloading the publication (i.e. error messages, ordering process did not complete)

I had difficulty ordering multiple copies of a publication

I had no problems

Other, please specify:

**CMS**

Pages are too busy (too much text and graphics)

Too much text, not enough graphics

Too much graphics, not enough text

Graphics are not clear enough

Graphics are not detailed enough

Graphics are too small

None of the above

**NIDCR**

Very easy to understand

Easy to understand

Somewhat difficult to understand

Difficult to understand

Too much information

Not enough information

The amount of information included on this webpage was just right

Parent/Caregiver

Health Educator

Health care provider

Scientist/Researcher

Media

Student

Teacher

Other

Yes, I would recommend this webpage to others

No, I would not recommend this webpage to others

Parents/caregivers
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Children and youth
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Health care providers (ex. physicians, dentists, dental hygienists, nurses)
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Health educators
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Teachers
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Students
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Other
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Print (booklet, factsheet, poster, etc.)
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Animation/video (YouTube)
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Via social media (Facebook/Twitter)
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Podcast/audio file
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Via mobile phone/device
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Text message or alert
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Other
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