

Measures Name/Client name (CQs and Answer choices)

FEMA - RKB

Which occupational categories best describe you?	Law Enforcement
	Fire Department
	Emergency Medical Services
	Emergency Manager
	Grant Writer
	Public Health
	Manufacturer
	Military
	Government
	Other, please specify:
Please specify other work category.	
What is your primary reason for visiting the RKB website?	Product
	FEMA Grants & AEL
	Grants and Assistance Programs
	Publications & References
	Training & Education
	Standards
	Focus Areas
	SEL
	Operational Assessments
	Certifications & Declarations
	NIMS Resource Types
	Safety Notices
	SAVER
	Target Capabilities List
	Decontamination Efficacy Matrix
LLIS	
Other, please specify:	
Please specify other reason for visit.	

Which areas of the RKB site have you accessed in the 6 months?	Products
	FEMA Preparedness Grants & AEL
	Other Grants
	SEL & Integrated Display
	SAVER
	LLIS
	Training
	Focus Areas
	Other Content
	All
Not Applicable	
RKB provides product information that encompasses a vast range of response technologies. Which of the following product sections have you accessed in the last year?	Personal Protective Equipment (PPE)
	Operational and US&R Equipment
	Information Technology
	Communications
	Detection
	Decontamination
	Medical
	Agricultural
	Additional
Not Applicable	
Were you able to accomplish your task today?	Yes
	Partially
	Still looking for information
	I had no specific agenda in mind when I visited
	No
If you had difficulty accomplishing your task, what specifically were you trying to accomplish on the site today?	

What features could the RKB site offer to benefit the community in emergency planning and preparedness?	
If you have ever used the 'Ask An Expert' feature, please rate your experience.	5 - Very helpful
	4 - Helpful
	3 - Neutral
	2 - Unhelpful
	1 - Very unhelpful
	I have not used the 'Ask An Expert' feature
Please specify how the RKB staff was unhelpful.	
If you have contacted the RKB Help Desk, please rate your experience.	5 - Very helpful
	4 - Helpful
	3 - Neutral
	2 - Unhelpful
	1 - Very unhelpful
	I have not contacted the Help Desk
Please specify how the RKB staff was unhelpful.	
Please rate the registration process?	5 - Very easy
	4 - Easy
	3 - Neutral
	2 - Difficult
	1 - Very Difficult
	Not applicable
Please specify how the registration process was difficult.	
How often do you visit the RKB website?	This is my first visit
	Daily
	Regularly (at least once a week)
	Monthly (1-2 times a month)
	Quarterly (3-4 times a year)

	Annually (1-2 times a year)
If you can make one improvement to this site, what would it be?	

U.S. General Services Administration - HowTo v2

How often have you visited HowTo.gov in the last 30 days?	This is my first time
	Two or three times
	Four or five times
	A few times a week
	Daily
	More than once a day
How did you find out about HowTo.gov?	Content Managers Forum ListServ
	Another website/link
	Search engine
	Co-worker
	Media/news story
	Other, please specify:
	Don't Recall
Please tell us how you found out about HowTo.gov:	
Did you find what you were looking for ?	Yes
	No
	Partially
Please tell us, in detail, what you were unable to find:	
Is there another website you think may be able to provide this information?	Yes
	No
Please list the site you will visit after leaving HowTo.gov:	
How would you describe your experience navigating the site today?	I had no problem browsing through the site

	I found the general area but could not find specific information
	Links did not take me to what I was looking for
	Too many links with the page text
	Too many navigation choices
	I found links that did not work
	Other, please specify:

Please describe your navigation experience:

Did you use the search tool (type in the search box) during your visit today?	Yes
	No

Which of the following best describes your experience with the search tool?	Search worked well, I got the results I needed
	Returned too many results
	Returned results that were similar/redundant
	Results were not relevant to my search terms or needs
	I was not sure what words to use in my search
	Search required too many refinements to get what I wanted
	Search returned no results at all
	Other, please specify:

Please describe your search difficulty:

Which of the following best describes your role in visiting the site today?	Federal Government Web Professional
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	State, Local or Tribal Government Web Professional
	Other Web Professional (non-government)
	Web Professional from outside the U.S.
	Government Program / Project Manager
	Researcher/ Academic
	Government Customer Service Professional
	Government Contact Center Professional
	Government Web Developer / Programmer
	Other Government IT Professional
	Federal Plain Language Writer
	General Public
	Teacher / Professor
	Student
	Press or Media
	Other, please specify:

Please specify your role:

Which of the following best describes the primary reason for your visit to HowTo.gov today?	Learn how government sites can use social media
	Learn about usability for government websites
	Find information on writing for the Web and Plain Language

	Learn about customer service in government
	Learn about managing a government website
	Verify that my agency / department is meeting federal website guidelines
	Learn about training opportunities, meetings and other events
	Learn about accessibility for government websites
	Learn how to participate in the government web manager community
	Other, please specify:
Please describe your primary reason for visiting the site today:	
Do you reside in the United States?	Yes
	No
In which country do you reside?	
What one change would you make to the site to improve HowTo.gov?	
Are you a registered member of the Web Content Managers Forum?	Yes
	No
	Don't Know
Would you like to learn more and to join the Web Content Managers Forum?	Yes (Please visit http://www.howto.gov/communities/forum)
	No

AHRQ Quality

How frequently do you visit this site?	This is my first visit Every few months or less often Once a month Once a week Several times a week Daily/more than once a day Don't know
Please indicate your primary reason for visiting the NQMC site today. (Select one.)	Nothing in particular (just browsing) Find a specific quality measure(s) Review the newest quality measures to keep myself current Determine the quality measures available on a specific topic View tutorials on quality measurement Access the HHS Measure Inventory (a separate repository) For academic or health services research Other, please specify
Specify your other reason for visiting the NQMC site today.	
Did you find the information you were looking for today?	Yes Partially No I was not looking for anything in particular/ I was just browsi
What were you looking for that you were unable to find?	
How did you look for information on the site today? (Select all that apply.)	Search feature Advanced search feature/tool Top navigation bar Left navigation bar Links in the center of the Home page Site map Other, please specify
Specify other way you looked for information.	
Which of the following features are you aware of or have you used? (Select all that apply.)	Keyword search Advanced search Browse: By Topic Browse: By Organization Browse: By Domain

	Browse: NQF- Endorsed Measures Browse: Measure Initiatives Browse: Measures in Progress Browse: Measure Index Browse: Measure Archive Browse: Measures Most Viewed Jump To (Measure Summary Tab) Measure Classification (Measure Summary Tab) Related Content (Measure Summary Tab) HHS Measure Inventory New This Week Email New This Week/Announcements (Home Page) Expert Commentaries Measure Summary Measure Tabular Comparison Link to Original Measure Documentation None
Is it clear that the HHS Measure Inventory is a separate repository within NQMC?	Yes No
How useful do you find the HHS Measure Inventory?	Very useful Somewhat useful Neutral Not useful I haven't used the HHS Measure Inventory
How could we improve the HHS Measure Inventory?	
How did you learn about NQMC?	Search engine (Google, Yahoo, etc.) Link from a related site (NGC, AHRQ, etc.) Link from a professional medical society site (AAP, ADA, etc.) Link from another health-related site (NLM, Medscape, First Print media (health care trade publications, medical journals Link from general media site (USA Today, NY Times, etc.) Social media outlet (Facebook, LinkedIn, etc.) Colleague or professional association meeting Other, please specify
Specify other way you learned about NQMC.	
Which of the following best describes you?	Individual Patient/Consumer Physician Physician Assistant or Nurse Practitioner/Nurse Pharmacist or Other Clinical Specialist Quality Manager Administrator or Manager of Hospital, Health Plan or Medical Health Services/Clinical Researcher Measure Developer

	Public Sector Health Care Purchaser/Employer or Policymaker
	Private Sector Health Care Purchaser or Benefits Manager
	Federal/State/Local Policymaker
	Medical Librarian/Information Specialist or Medical Writer/Editor
	Student (Medical, Nursing or Pharmacy)
	Educator/Teacher/Instructor
	Other, please specify

Specify other role.

Which of the following best represents your primary institutional affiliation?	Hospital
	Ambulatory care facility
	Home care service
	Physician's office
	Rehabilitation facility
	Residential facility (assisted living facility, nursing home)
	Private health plan or health insurance organization
	Health care professional organization
	Government agency (federal, state or local)
	Quality oversight organization
	University or other academic institution
	Consumer or patient advocacy organization
Other, please specify	

Specify other primary institutional affiliation.

If you could make one change to the National Quality Measures Clearinghouse™ Web site, what would it be?

DOJ EOUSA

How frequently do you visit this site?	First time
	Daily
	About once a week
	About once a month
	Every 6 months or less

How did you find out about this site ?	Search engine
	DOJ website or link
	Friend/relative
	Other

Please tell us how you **found out about this site**.

Which **best describes you**? DOJ Employee

	EOUSA / USAO Employee
	Other Federal Agency
	Local / State government
	Courts
	Law Enforcement
	Legal defense
	Media
	Research
	Student
	General Public
	Other
Please tell us your role .	
What is your primary reason for visiting the site today?	Look up a U.S. Attorney
	Research a specific topic or issue
	Recent News / Press Release
	Access or download a publication
	Obtain training information
	Career Information / Jobs
	Information on Grants
	Just browsing
	Other
Please tell us why you were visiting today.	
Did you find what you were looking for ?	Yes
	No
	Partially
Please tell us specifically what you were looking for .	
What do you plan to do next ?	Continue looking on this site
	Try another website
	Call for assistance

	Email for assistance
	Other
What will you do next ?	
Please rate the clarity of the language used on this site.	1=Poor <input type="text" value="2"/> <input type="text" value="3"/> <input type="text" value="4"/> <input type="text" value="5"/> <input type="text" value="6"/> <input type="text" value="7"/> <input type="text" value="8"/> <input type="text" value="9"/> Excellent=10 <input type="text" value="Don't know"/>
Please rate this site's use of language that the general public can understand the content.	1=Poor <input type="text" value="2"/> <input type="text" value="3"/> <input type="text" value="4"/> <input type="text" value="5"/> <input type="text" value="6"/> <input type="text" value="7"/> <input type="text" value="8"/> <input type="text" value="9"/> Excellent=10 <input type="text" value="Don't know"/>
If you could improve one thing about this site, what would it be?	
If you experienced any technical difficulties while navigating the site today, please describe those difficulties (ex. broken links, error messages, etc.)	

:/issue/domain, etc.

within NQMC)

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(Consult, etc.)
, etc.)

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