Measures Name/Client name (CC

Department of State V2

AKR5757	

US Courts

SAC2322	
SAC2323	**B**
SAC2324	
SAC2325	**E**

SAC2326	
SAC2327	C
SAC2328	A
SAC2329	D
SAC2330	Z
SAC2331	B
SAC2332	F
SAC2333	Y

	AA
	BB
	CC
	EE
	DD
SAC2334	
SAC2335	

PBGC gov v3

ACQLiv0010397	
ACQLiv0010398	A
ACQLiv0010399	
ACQLiv0010400	A
ACQLiv0010401	
ACQLiv0010402	A

ACQLiv0010403	
ACQLiv0010404	**A**
SAC7383	
SAC7384	
SAC7385	

SAC7386

SAC7387

SAC7388

SAC7389

SAC7390

SAC7391

SAC7392

SAC7393

SAC7394

Careers.state V2

ACQOsl0004504

ACQCol0010730	**A**
ACQCol0010853	**B**
ACQCol0010854	**C**

Careers.state V2

ACQCol0010857	
ACQCol0010858	
ACQCol0010859	

Regulations.gov

ALM0030	
ACQCol0010883	**B**
ACQCol0010901	**C**
AED08171	
ACQCol0010894	**M**

ACQCol0010895	G
ACQCol0010896	N
ACQCol0010897	O
ACQCol0010898	L
AED08172	C
AED08173	A

~~AED08174~~	~~R~~
~~AED08175~~	~~S~~
~~AED08176~~	~~T~~
~~AED08179~~	~~W~~
ACQWro0008337	**Z**
AED08180	**D**
AED08181	**B**
AED08182	**E**

EDO03618	**X**
AED05844	
ACQCol0010884	**A**
CWS01241	**ZZ**
ACQWro0008361	
ACQWro0008362	**A**
ACQCol0010885	

ACQCol0010886	A

DOD TRICARE

MMM00067	
5929	E
MMM00068	F
5928	G

SSA iClaim V2 English Equiv

SAC3074	
SAC3075	**M**
SAC3076	**A**
SAC3077	**B**
SAC3078	**D**
SAC3079	**Q**

SAC3080	C
SAC3081	R
SAC3082	ZZ
SAC3083	X
SAC3084	Y
SAC3085	Z
SAC3086	Z1

SAC3087	Z2
SAC3088	U
SAC3089	E
SAC3090	F
SAC3091	G
SAC3092	W
SAC3093	

SAC3094	**B**
SAC3095	**A**
SAC3096	**C**

CMS Palmetto GBA J11 MAC

SAC1434	

s and Answer choices)

What primary method are you using to locate the information you are looking for?	"Find it by" feature -> "Browse by" feature
	~~Categories on the TOP blue navigation bar (e.g. multimedia, blog, etc.)~~
	Categories on the TOP white navigation bar (e.g. about state, policy issues, etc.)
	Links in the page
	Search feature on this site
	Third-party search feature (such as Google, Yahoo, etc.)
	Other

What is your **primary reason** for visiting the site today?	SAC2322A001
	SAC2322A002
	SAC2322A003
	SAC2322A004
	SAC2322A005
	SAC2322A006
	SAC2322A007
	SAC2322A008
	SAC2322A009
	SAC2322A010
	SAC2322A011
	SAC2322A012
	SAC2322A013
Other primary reason for visiting the site today	
Did you find the information you were looking for?	SAC2324A001
	SAC2324A002
What information were you unable to find?	

How did you look for information on the site today? (Please select all that apply.)	SAC2326A001
	SAC2326A002
	SAC2326A003
	SAC2326A004
	SAC2326A005
	SAC2326A006
Please specify what other way you looked for information:	
Please tell us about your **experience with the site's search feature** today. (Please select all that apply.)	SAC2328A001
	SAC2328A002
	SAC2328A003
	SAC2328A004
	SAC2328A005
	SAC2328A006
	SAC2328A007
	SAC2328A008
Please explain what other search issue you experienced:	
How can we make the search feature more useful to you?	
How would you describe your **navigation experience on this site** today? (Please select all that apply.)	SAC2331A001
	SAC2331A002
	SAC2331A003
	SAC2331A004
	SAC2331A005
	SAC2331A006
	SAC2331A007
	SAC2331A008
Please explain what other navigation difficulty issue you experienced:	
What specific ways can we improve your experience navigating on this site?	
Have you visited the News Section today?	

What were you looking for in the News Section?	
Are there other features or information that you would like to see in the News Section?	
Do you access the internet on your mobile device?	
What type(s) of mobile devices do you use to access the internet? (Please select all that apply.)	
Other mobile device you use to access the internet	
How would you want to interact with uscourts.gov on your mobile device? (Please select all that apply.)	
Please specify what other ways you would like to interact with the site on your mobile device	
What is your gender?	SAC2334A001
	SAC2334A002
	SAC2334A003
What best describes your age range?	SAC2335A001
	SAC2335A002
	SAC2335A003
	SAC2335A004
	SAC2335A005
	SAC2335A006
	SAC2335A007

| | SAC2335A008 |
| | SAC2335A009 |

Please rate your **overall impression** of PBGC's work as it carries out its mission to protect pensions.	
Please specify your reason for this score.	
Please rate the clarity of **information you received** from PBGC.	
Please specify your reason for this score.	
Please rate how confident you are that **future interactions** with PBGC **will meet your needs**.	
Please specify your reason for this score.	

How confident are you that the PBGC will **preserve** defined benefit pension plans and protect workers' pensions?	
Please specify your reason for this score.	
Thinking about the agency as a whole, please rate your perception of the **thoroughness of the information** that the PBGC provides.	
Please rate how **understandable you find the information** that the PBGC provides.	
Please rate how well the agency's **information provides answers to your questions**.	

Thinking about the agency's services as a whole, please rate the extent to which the PBGC **provides needed services**.	
Please rate the **range of services** offered by the PBGC.	
Please rate how well the PBGC **delivers its services.**	
Please rate your impression of the PBGC's **level of responsiveness** to those served by the agency.	

Please rate the **options available** for the delivery of PBGC services.	
Please rate your **overall impression** of the PBGC's work as it carries out its mission to protect pensions.	
Please rate how well the PBGC **shows that it takes responsibility** for preserving pension plans.	
Please rate how **effectively** you feel the PBGC perserves pension plans.	

Please rate how **effectively** you feel the PBGC protects pensioners.	

Please tell us which, if any, of the **forums and blogs** you interacted with today on the careers.state.gov website?	ACQOsl0004504A01
	ACQOsl0004504A02
	ACQOsl0004504A03
	ACQOsl0004504A04
	ACQOsl0004504A05
	ACQOsl0004504A06
	ACQOsl0004504A08
	ACQOsl0004504A09
	ACQOsl0004504A10
	ACQOsl0004504A11
	ACQOsl0004504A12
	ACQOsl0004504A07

Do you ever access the careers.state.gov website from a mobile device (e.g. Smartphone, Tablet)?	ACQCol0010730A01
	ACQCol0010730A02
Please tell us why you did not interact with the forums.	
Please tell us the other reason you did not interact with the forums.	

Please rate the **clarity of the wording** on this site.	
Please rate how **well you understand the wording** on this site.	
Please rate this site on its **use of short, clear sentences**.	

eRulemeRulemaking Initiative - Private

How **frequently** do you visit this site?	
Please tell us more about your impressions of the recent site changes. (check all that apply)	

Please tell us about your other impressions of the recent redesign.

Which features on the homepage did you use today? (check all that apply)	
Are the documents shown under each category grouped logically?	

Please tell us how you feel the document categories could be grouped more logically.	
Each featured regulation on the Browse tab has a 'Comment Now' icon next to it, which links directly to the Submit a Comment page. Did you find this resource useful?	
Each featured regulation also has a Social Media Share icon. Did you use the Social Media Share functionality today?	
Which of these statements **best** describes your experience with the Regulatory Timeline.	
What other homepage features did you use today?	
Which features of --> on the search results page did you use today? (check all that apply)	

How useful was **filtering the results by agency**?	
How useful was **filtering the results by type of document**?	
How useful was **filtering the results by type of docket folder**?	
How useful was the ability to **search within results**?	
How useful was the **document preview --> Document Spotlight** feature?	

Which other search result features ~~were most useful to you today?~~ --> did you use today?

What was your impression of the search ~~feature~~ --> results? (check all that apply)	

Please tell us about your impression of the search feature.

Please specify what keywords you typed into the search box today.	
What did you come to the site to do today? (check all that apply)	
When preparing to submit a comment, how do you prefer to read the document? (select all that apply)	
~~Other reason for visiting the site today~~ --> Please tell us your other reason for visiting the site today.	
~~Which of the following services would you use to stay connected to Regulations.gov?~~	
~~Please tell us which other online services you would use to stay connected to Regulations.gov.~~	
Which of the following social media tools and services do you use to share information or stay connected to Regulations.gov?	

Which of the following best describes your role in visiting our site today?	
For TRICARE beneficiaries only- which best describes your status?	
For TRICARE beneficiaries only: which of the following best describes your TRICARE enrollment option?	
For TRICARE beneficiaries only- do you receive most of your care from:	

Social Security Administration

What type of benefits were you applying for?	SAC3074A001
	SAC3074A002
	SAC3074A003
	SAC3074A004
	SAC3074A005
How did you learn about the Social Security online application? (Select all that apply.)	SAC3075A001
	SAC3075A002
	SAC3075A003
	SAC3075A004
	SAC3075A005
	SAC3075A006
	SAC3075A007
	SAC3075A008
	SAC3075A009
Please specify how you learned of Social Security online.	
How did you make contact with a Social Security employee?	SAC3077A001
	SAC3077A002
	SAC3077A003
	SAC3077A004
Other: +__>PLEASE DESCRIBE THE WAY YOU MADE CONTACT WITH A SOCIAL SECURITY EMPLOYEE.	
Did you complete your application today?	SAC3079A001
	SAC3079A002
	SAC3079A003
	SAC3079A004

	SAC3079A005
	SAC3079A006
For whom are you filing this online application for Social Security benefits?	SAC3080A001
	SAC3080A002
	SAC3080A003
	SAC3080A004
	SAC3080A005
	SAC3080A006
	SAC3080A007
If you stopped working on your application, please tell us why. (Select all that apply.)	SAC3081A001
	SAC3081A002
	SAC3081A003
	SAC3081A004
	SAC3081A005
	SAC3081A006
	SAC3081A007
	SAC3081A008
	SAC3081A009
	SAC3081A010
Please tell us the other reason you stopped working on your application.	
Did you visit the Social Security **home page** (www.socialsecurity.gov) today?	SAC3083A001
	SAC3083A002
Did you use the **SEARCH** box on our website to find what you needed?	SAC3084A001
	SAC3084A002
Please tell us how easy it was for you to find the application for benefits.	SAC3085A001
	SAC3085A002
I found it somewhat difficult to find the application because: (Select all that apply.)	SAC3086A001
	SAC3086A002
	SAC3086A003

	SAC3086A004
	SAC3086A005
Other: +__>PLEASE EXPLAIN THE REASON YOU FOUND IT SOMEWHAT DIFFICULT TO FIND THE APPLICATION.	
How did you arrive on the Social Security website today?	SAC3088A001
	SAC3088A002
	SAC3088A003
	SAC3088A004
Please rate the clarity of the instructions provided for this Social Security online application.	SAC3089A001
	SAC3089A002
	SAC3089A003
	SAC3089A004
	SAC3089A005
	SAC3089A006
	SAC3089A007
	SAC3089A008
	SAC3089A009
	SAC3089A010
	SAC3089A011
What part of the instructions was not clear?	
Did you complete the Online Disability Report today?	SAC3091A001
	SAC3091A002
	SAC3091A003
Do you have any other problems with this Social Security Online application that weren't covered in earlier questions, or any suggestions on how we can improve it? (Please do not include any personal information in your answer.)	
What influenced your decision to use our online benefit application? (Select all that apply.)	SAC3093A001
	SAC3093A002
	SAC3093A003
	SAC3093A004
	SAC3093A005
	SAC3093A006

	SAC3093A007
	SAC3093A008
	SAC3093A009
Please specify what influenced your decision to file for benefits online.	
Please specify your role.	SAC3095A001
	SAC3095A002
	SAC3095A003
	SAC3095A004
Other: +__>PLEASE DESCRIBE YOUR ROLE.	

CMS

Please select your location and contract: (please select all that apply)	SAC1434A001
	SAC1434A002
	SAC1434A003
	SAC1434A004
	SAC1434A005
	SAC1434A006
	SAC1434A007
	SAC1434A008
	SAC1434A009

C,E,F	Radio button, one-up vertical	single	y	**Skip Logic Group**
E				
E				
E **C,G**				

Read news ~~News~~ from the federal Judiciary		Radio button, c	Single	Y
Find general ~~General~~ information about the Federal Courts				
Find your local court				
Find court records or case information				
Find a court form or fee				
Find Federal Court rules or policies				
Find information ~~Information~~ on / about federal judges or judgeships				
Find statistics ~~Statistics~~				
Find educational resources				
Find homework ~~Homework~~ help				
Find ~~Get~~ bankruptcy forms or information				
Search for a job				
Other, please specify:	**B**			
		Text area, no char limit		N
Yes		Radio button, one-up vertical	Single	Y
No	**E**			
		Text area, no char limit		N

	A,Z	Checkbox, one	Multi	Y
Search feature				
Top navigation bar	**B,Y**			
Left navigation bar	**B,Y**			
Links in the center of the page	**B,Y**			
Information For list (upper right corner of homepage)	**B,Y**			
Other, please specify:	**C**			
		Text area, no char limit		N
Search results were helpful			Multiple	Y
Results were not relevant/not what I wanted				
Too many results/I needed to refine my search				
Not enough results				
Returned NO results				
Received error message(s)				
Search speed was too slow				
I experienced a different search issue (please explain):	**D**			
		Text Area – no character li		N
		Text Area – no character li		N
		Checkbox, one-up vertical	Multiple	Y
I had no difficulty navigating this site				
Links often did not take me where I expected				
Had difficulty finding relevant information				
Links/labels are difficult to understand				
Too many links/navigational options to choose from				
Had technical difficulties (error messages, broken links, etc.)				
Could not navigate back to previous information				
I had a navigation difficulty not listed above:	**F**			
		Text Area – no character li		N
		Text Area – no character li		N
Yes	**AA, BB**	Radio button, one-up vertical	Single	Y

No				
Don't know				
		Text Area – no character li		N
		Text Area – no character li		N
Yes	**CC, DD**	Radio Button O	Single	Y
No				
Smartphone		Checkbox One	Multi	N
Tablet				
Other, please specify:	**EE**			
		Text Area – no character li		N
Not at all		Checkbox One	Multi	Y
Read news from the federal Judiciary				
Find general information about the Federal Courts				
Find your local court				
Find court records or case information				
Find a court form or fee				
Find Federal Court rules or policies				
Find information on / about federal judges or judgeships				
Find statistics				
Find educational resources				
Find homework help				
Find bankruptcy forms or information				
Search for a job				
Other, please specify:				
		Text Area – no character li		N
Male		Radio button, one-up vertical	Single	N
Female				
Prefer not to answer				
under 18		Radio button, one-up vertical	Single	N
18-24				
25-34				
35-44				
45-54				
55-64				
65-74				

75 or older				
Prefer not to answer				

	A	~~Radio button, scale, has don't know~~	~~S~~	~~y~~
~~1=Poor~~				
~~2~~	~~A~~			
~~3~~	~~A~~			
~~4~~	~~A~~			
~~5~~	~~A~~			
~~6~~	~~A~~			
~~7~~				
~~8~~				
~~9~~				
~~10=Excellent~~				
~~Don't Know~~				
		~~Text area, no char limit~~	~~S~~	~~N~~
	A	~~Radio button, scale, has don't know~~	~~S~~	~~y~~
~~1=Poor~~				
~~2~~	~~A~~			
~~3~~	~~A~~			
~~4~~	~~A~~			
~~5~~	~~A~~			
~~6~~	~~A~~			
~~7~~				
~~8~~				
~~9~~				
~~10=Excellent~~				
~~Don't Know~~				
		~~Text area, no char limit~~	~~S~~	~~N~~
	A	~~Radio button, scale, has don't know~~	~~S~~	~~y~~
~~1=Not At All Confident~~				
~~2~~	~~A~~			
~~3~~	~~A~~			
~~4~~	~~A~~			
~~5~~	~~A~~			
~~6~~	~~A~~			
~~7~~				
~~8~~				
~~9~~				
~~10=Very Confident~~				
~~Don't Know~~				
		~~Text area, no char limit~~	~~S~~	~~N~~

		Radio button, scale, has don't know	S	y
1=Not At All Confident	A			
2	A			
3	A			
4	A			
5	A			
6	A			
7				
8				
9				
10=Very Confident				
Don't Know				
		Text area, no char limit	Single	N
1=Poor		Radio button, scale, has don't know	S	Y
2				
3				
4				
5				
6				
7				
8				
9				
10=Excellent				
Don't Know				
1=Poor		Radio button, scale, has don't know	S	Y
2				
3				
4				
5				
6				
7				
8				
9				
10=Excellent				
Don't Know				
1=Poor		Radio button, scale, has don't know	S	Y
2				
3				
4				
5				
6				

7				
8				
9				
10=Excellent				
Don't Know				
1=Poor		Radio button, scale, has don't know	S	Y
2				
3				
4				
5				
6				
7				
8				
9				
10=Excellent				
Don't Know				
1=Poor		Radio button, scale, has don't know	S	Y
2				
3				
4				
5				
6				
7				
8				
9				
10=Excellent				
Don't Know				
1=Poor		Radio button, scale, has don't know	S	Y
2				
3				
4				
5				
6				
7				
8				
9				
10=Excellent				
Don't Know				
1=Poor		Radio button, scale, has don't know	S	Y
2				
3				
4				

	5			
	6			
	7			
	8			
	9			
10=Excellent				
Don't Know				
1=Poor		Radio button, scale, has don't know	S	Y
	2			
	3			
	4			
	5			
	6			
	7			
	8			
	9			
10=Excellent				
Don't Know				
1=Poor		Radion button, scale, no don't know	S	Y
	2			
	3			
	4			
	5			
	6			
	7			
	8			
	9			
10=Excellent				
1=Poor		Radion button, scale, no don't know	S	Y
	2			
	3			
	4			
	5			
	6			
	7			
	8			
	9			
10=Excellent				
1=Poor		Radion button, scale, no don't know	S	Y

	2			
	3			
	4			
	5			
	6			
	7			
	8			
	9			
10=Excellent				
1=Poor		Radion button, scale, no don't know	S	Y
	2			
	3			
	4			
	5			
	6			
	7			
	8			
	9			
10=Excellent				

Did not interact with any forums or blogs	B	Checkbox, one-up vertical	Multi	Y
Not sure				
Chose one of the blog links	A			
Careers@State.gov forum	A			
Diplomatic Security Recruitment forum	A			
Medical Specialists Recruitment forum	A			
Information Technology Specialists	A			
Foreign Service Mentors forum	A			
Family Life forum	A			
Veterans forum	A			
Student Programs forum	A			
Disability and Reasonable Accommodations forum	A			
Franklin Fellows forum	A			

Yes No		Radio button one up vertical	Single	N
I was not interested I did not know that the site had forums I had technical issues accessing the forums Other, please specify	C	Radio button one up vertical	Single	Y
		Text area, no char limit		N

1 = Poor 2 3 4 5 6 7 8 9 10 = Excellent Don't know		Radio button, scale, has don't know	Single	Y
1 = Poor 2 3 4 5 6 7 8 9 10 = Excellent Don't know		Radio button, scale, has don't know	Single	Y
1 = Poor 2 3 4 5 6		Radio button, scale, has don't know	Single	Y

7				
8				
9				
10 = Excellent				
Don't know				

First time		Radio Button One Up Vertical	Single	Y
More than once a day	**B**			
Once a day	**B**			
Once a week	**B**			
Once a month	**B**			
Twice a year or less				
The design of the site pages are more streamlined		Checkbox, one-up vertical	Multi	Y
The design of the site pages are less streamlined				
The design of the site pages are about the same				
The navigation of the site is more user friendly				
The navigation of the site is less user friendly				
The navigation of the site is about the same				
It is easier to find what I'm looking for				
It is harder to find what I'm looking for				
I have the same level of difficulty in finding information				
Other Comments (please specify)	**C**			
		Text field, no char limit		N
Search box/Search tab	**A,B, X**	Checkbox, one-up vertical	Multi	Y
Browse tab	**M, N, O**			
Learn tab	**L**			
Advanced Search	**A,B, X**			
Are you new to the site?' links				
~~Site Map~~				
~~What's Hot~~				
~~Closing Soon~~ --> Regulations with comments due soon				
Newly Posted Regulations				
~~EO 13563 and Regulatory Resources~~				
Other (please specify):	**C**			
None of the above				
Yes		Radio Button One Up Vertical	Single	Y
No	**G**			

		Text field, no char limit		N
Yes, it was useful		Radio Button One Up Vertical	Single	N
No, I did not see that icon				
No, I did not realize where that icon would lead				
No, I wanted to read the regulation first				
No, I did not want to submit a comment				
Yes, it was useful		Radio Button One Up Vertical	Single	N
No, I did not see that icon				
No, I did not want to share any regulations				
I learned information about the process I did not know		Radio Button One Up Vertical	Single	N
I have a better understanding of the Regulatory process				
I still have questions about the Regulatory process that were not answered				
I found the explanations confusing				
I expected different information within the Learn tab				
None of the above				
		Text field, <100 char		N
Used the *Sort By* dropdown		Checkbox, one-up vertical	Multi	Y
~~Filtering results by agency~~ --> Filtered results by Agency	**R**			
Filtered results by Category				
~~Filtering results by type of document~~ --> Filtered results by Document Type	**S**			
~~Filtering results by type of docket folder~~ --> Filtered results by Docket Type	**T**			
Filtered by Posted				
Filtered by Comment Period				
Filtered by Comments Due				
~~Searching within results~~ --> Searched within Results	**W**			
~~Document preview (magnifying glass icon)~~ --> Used the Document Spotlight (magnifying glass icon)	**Z**			
None of the above				
Other (please specify):	**D**			

~~Very useful~~		~~Dropdown (Select-one)~~	~~Single~~	~~Y~~
~~Somewhat useful~~				
~~Not useful~~				
~~Very useful~~		~~Dropdown (Select-one)~~	~~Single~~	~~Y~~
~~Somewhat useful~~				
~~Not useful~~				
~~Very useful~~		~~Dropdown (Select-one)~~	~~Single~~	~~Y~~
~~Somewhat useful~~				
~~Not useful~~				
~~Very useful~~		~~Dropdown (Select-one)~~	~~Single~~	~~Y~~
~~Somewhat useful~~				
~~Not useful~~				
Very useful		Dropdown (Select-one)	Single	Y
Somewhat useful				
Not useful				
		Text field, <100 char		N
Results were relevant to my search terms or needs		Checkbox, one-up vertical	Multi	Y
Results were not relevant to my search terms or needs				
Too many results displayed				
Results required too many refinements to get to what I wanted				
Returned not enough/no results				
~~I could not open the link~~				
Search speed was too slow				
Other (please specify):	**E**			
		Text field, <100 char		N

		Text field, no char limit		N
Find a document		Checkbox, one-up vertical	MULTI	Y
Submit a comment	A			
Browse by topic				
Download documents				
Browse Featured Regulations				
Just wanted to explore the site				
Bookmark a docket or document				
Set up an e-mail notification				
Other, please specify	ZZ			
Print it out		Checkbox, one-up vertical	MULTI	N
Download and read the PDF on the computer				
Read it on the website				
Read it on a tablet or other mobile device				
		Text field, <100 char		N
Facebook		Checkbox, one-up vertical	Multi	Y
Twitter				
YouTube				
Blogs				
Podcasts/Online webcasts				
RSS feeds				
API/Widgets				
None				
Other, please specify	A			
		Text field, no char limit		N
Email/Email Alert		Checkbox, one-up vertical	Multi	Y
Facebook				
Twitter				
YouTube				
Blogs				
Podcasts/Online webcasts				
RSS feeds				
API/Widgets				
None				
Other, please specify	A			

		Text field, no char limit		N

TRICARE beneficiary	E, F, G	Radio button, one-up vertical	Single	Y
Family, friend or caregiver of TRICARE beneficiary				
Future TRICARE beneficiary				
TRICARE Network Provider or Provider Staff				
TRICARE Non-Network Provider or Provider Staff				
Prospective TRICARE Provider or Provider Staff				
Military Treatment Facility Clinical Staff				
TRICARE Beneficiary Advisors and Customer Service Staff				
All other Military Health System/TRICARE staff (Including government and supporting contractors)				
Media/Researcher				
Other				
Active Duty Service Member		Radio button, one-up vertical	Single	N
Family of Active Duty Service Member				
Family of Deceased Active Duty Service Member				
National Guard or Reserve Member (Activated)				
Family of National Guard or Reserve Member (Activated)				
National Guard or Reserve member (Non-Activated)				
Family of National Guard or Reserve Member (Non-Activated)				
Retired Service Member				
Family of Retired Service Member				
Family of Deceased Retired Service Member				
Other Beneficiary				
Not Applicable				
Sponsor is active duty (no premium paid)		Radio button, one-up vertical	Single	N
Sponsor is active duty and family member has disenrolled from Prime to use TRICARE Standard				
~~Sponsor is retired and we pay either $230/individual or $460/family per year~~ Sponsor is retired and we pay either $260/individual or $520/family per year				
Sponsor is retired and we pay the Medicare Part B premium; TRICARE for Life				
Sponsor is retired (and we do NOT pay either a TRICARE or Medicare Part B premium; TRICARE Standard)				
Not applicable				
A military clinic or hospital		Radio button, one-up vertical	Single	N
A civilian clinic or hospital				
Not applicable				

Retirement	**M, Q, R, X, Y, Z, U, E, W**	Dropdown (Select-one)	Single	Y
Disability	**M, Q, R, X, Y, Z, U, E, G, W**			
Spouse's	**M, Q, R, X, Y, Z, U, E, W**			
Medicare only	**M, Q, R, X, Y, Z, U, E, W**			
I am not applying today				
Social Security website		Checkbox One Up Vertical	Multi	Y
Friend, spouse, relative, neighbor or acquaintance				
Social Security employee	**B**			
Another website or search engine				
News (TV, radio, newspaper or Internet)				
Advertisement				
Social Security statement				
Community Group or Association				
Other, please specify	**A**			
		Text area, no char limit		N
Visited a local Social Security office		Radio Button One Up Vertical	Single	Y
Called a local Social Security office				
Called the national 800 number				
Other, please specify	**D**			
		Text field, <100 char		N
Yes, I completed my new application today	**C**	Radio Button One Up Vertical	Single	Y
Yes, I restarted and completed my earlier application today	**C**			
No, I did not complete my new application, but I plan to complete it later	**C**			
No, I did not complete my re-started earlier application, but I plan to complete it later	**C**			

No, I do not plan to complete my application at all	**C**			
I'm not applying for benefits today				
Myself		Radio Button One Up Vertical	Single	Y
My spouse				
My parent				
Another relative				
My friend				
My client				
Other				
I finished my application today		Checkbox One Up Vertical	Multi	Y
Needed to find documents/other information for my application				
Too many questions				
Takes too long				
Too complicated to use without help				
My medical/physical condition prevents me from working on the computer for long periods				
Application wouldn't accept empty/blank fields				
Received an error message or was "kicked out" of the application				
I had a problem entering dates or other information in some of the pages				
Other Reason	**zz**			
		Text area, no char limit		N
Yes		Dropdown (Select-one)	Single	Y
No				
Yes		Dropdown (Select-one)	Single	Y
No				
I had little or no difficulty getting to the application		Radio Button One Up Vertical	Single	Y
I found it somewhat difficult to find the application	**Z1**			
I did not know where to begin looking		Checkbox One Up Vertical	Multi	Y
It was not clear to me where the links would lead				
The information did not seem to be organized in a logical manner				

I used the search function but the results didn't seem to apply.				
Other reason (please describe)	**Z2**			
		Text area, no char limit		N
Typed ssa.gov or socialsecurity.gov into the browser		Dropdown (Select-one)	Single	Y
Did a search (i.e. Google, Bing, Yahoo)				
Followed a link from medicare.gov				
Followed a link from another website				
1 = Not At All Clear	**F**	Radio Button Scale Has Don't Know	Single	Y
2	**F**			
3	**F**			
4	**F**			
5	**F**			
6				
7				
8				
9				
10 = Very Clear				
Don't know				
		Text area, no char limit		N
Yes		Radio Button One Up Vertical	Single	Y
No				
Don't recall				
		Text area, no char limit		N
I did not want to go to an SSA field office		Checkbox One Up Vertical	Multi	Y
I did not want to do business over the phone				
I prefer to use online services as much as possible				
I learned about filing online while visiting socialsecurity.gov				
Someone from SSA recommended filing online				
A friend, relative, or colleague recommended filing online				

I knew that if I had a question, I could then call or visit SSA				
I am filing on behalf of another person	**A**			
Other, please specify	**B**			
		Text area, no char limit		N
I am a non-profit professional		Radio button, one-up vertical	Single	Y
I am a for-profit professional				
I am a friend or relative				
Other, please specify	**C**			
		Text field, <100 char		N

South Carolina – Part A		Checkbox, one-up vertical	Multi	Y
South Carolina – Part B				
North Carolina – Part A				
North Carolina – Part B				
Virginia – Part A				
Virginia – Part B				
West Virginia – Part A				
West Virginia – Part B				
Home Health and Hospice				
Not applicable				
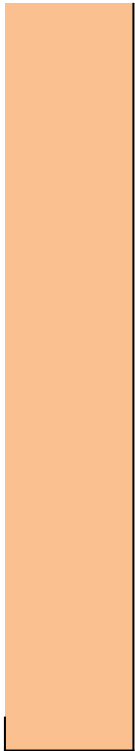
Skip Logic	Primary Re	8
Skip Logic	OE_Prima	9
Skip Logic	Did you find	10
Skip Logic	OE_Looking for	11

Skip Logic Group	How look for information	12
Skip Logic Group	OE_How look for	13
Skip Logic Group	Search experience	14
Skip Logic Group	OE_Search experience	15
Skip Logic	OE_Searc	16
Skip Logic Group	Navigation experience	17
Skip Logic Group	OE_Navigation experience	18
Skip Logic Group	OE_Navigation improve	19
Skip Logic	News Section	20

Skip Logic	OE_News looking for	21
Skip Logic	OE_News other info	22
Skip Logic	Mobile Use	23
Skip Logic	Mobile Device	24
Skip Logic	OE_Mobile Device	25
Skip Logic	Mobile Interaction	26
OPS Group	Mobile Interact	27
	Gender	28
	Age	29

Skip logic group	Overall Impression
	OE_Overall impression

Skip logic group	Info Received
	OE_Info Received

Skip logic group	Future Interact
	OE_Future Interact

Skip logic group	Preserve Plans
	OE_Preserve Plans

Skip Logic	Forums

Skip Logic	Forum - Mobile Site
Skip Logic	Forums - Did NOT interact
Skip Logic	OE_No Forum Interaction

	PL_Clarity
	PL_Understand
	PL_Sentences

Skip Logic	
Skip Logic	Redesign Impressions
Skip Logicher Redesign	
Skip Logic	Home Page Features
Skip Logic Group	Browse Tab

Skip Logic	OE_Logical Categorization
Skip Logic Group	Submit a Comment Page
Skip Logic Group	SM Share Functionality
Skip Logic Group	Regulatory Timeline
Skip Logic	Other Home Page Features
Skip Logic	Search Features

Skip Logic	Filtering_Agency
~~Skip Logic~~	~~Filtering_Agency~~
~~Skip Logic~~	~~Filtering_Document~~
~~Skip Logic~~	~~Filtering_docket folder~~
~~Skip Logic~~	~~Search within Results~~
Skip Logic	~~Document Preview~~ --> Document Spotlight
Skip Logic	Other Search Features Used
Skip Logic	Impression of Search Feature
Skip Logic	Other Impression of Search Feature

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Skip Logic	Document Preference
Skip Logic	
~~Skip Logic Group~~	~~Social Media~~
~~Skip Logic~~	~~Other Social Media~~
Skip Logic Group	Social Media

Skip Logic	Other Social Media

		Types
Skip Logic Group	pe of Benefits	
Skip Logic Group	Learn About Online App	
Skip Logic Group	OE_Learn about online app	
Skip Logic Group	Contact SSA Employee	
Skip Logic Group	OE_Cont act SSA Employee	
Skip Logic Group	omplete App	

Skip Logic Group	hose Behalf
Skip Logic Group	y Stopped App
Skip Logic Group	OE_Stopped Application
Skip Logic Group	Homepage
Skip Logic Group	Search
Skip Logic Group	Find app
Skip Logic Group	fficult to Find

Skip Logic Group	Difficult to Find
Skip Logic Group	Arrive
Skip Logic Group	Clarity of Instructions
Skip Logic Group	OE_Clarity of Instructions
Skip Logic Group	sability Report
Skip Logic Group	her Problems
Skip Logic Group	Influenced Decision Benefits

Skip Logic Group	OE_Influenced Decision
Skip Logic Group	Role
Skip Logic Group	OE_Role

	Location