

Model Instance Name:

CVC Tour

MID: MswBBENZcR8FIZ4o1RFB1w==

Partitioned (Y/N)? N

Date: 2/27/2012



CVC Tour

Model questions utilize the ACSI methodology to determine scores and impacts

MQ Label		ELEMENTS (drivers of satisfaction)		CUSTOMER SATISFACTION		FUTURE BEHAVIORS
1	US Govt - Connect Citizens	US Government (1=Poor, 10=Excellent) U.S. Capitol Tour and Government - How well did the U.S. Capitol Tour... Foster connections between citizens and their government.	22	Satisfaction - Overall What is your overall satisfaction with the U.S. Capitol Tour? (1=Very Dissatisfied, 10=Very Satisfied)	25	Return (1=Very Unlikely, 10=Very Likely) How likely are you to return to the U.S. Capitol Visitor Center?
2	US Govt - Enhance Understanding	Enhance understanding of the legislative branch of government.	23	Satisfaction - Expectations How well does this tour meet your expectations? (1=Falls Short, 10=Exceeds)		Recommend (1=Very Unlikely, 10=Very Likely)
3	US Govt - Explain Roles	Explain the different roles and responsibilities of the House and Senate.	24	Satisfaction - Ideal How does this tour compare to your idea of an ideal tour? (1=Not Very Close, 10=Very Close)	26	Recommend Company/else? How likely are you to recommend the U.S. Capitol Tour to someone else?
4	US History - Create Interest	Capitol History (1=Poor, 10=Excellent) US History and the U.S. Capitol Tour - How well did the presented information ... Arouse curiosity in the history of the United States, Congress and the Capitol.			27	Brand Commitment - Perception (1=Very Unlikely, 10=Very Likely) How likely are you to improve your perception of the U.S. Capitol Visitor Center as a result of taking the tour today?
5	US History - Develop Context	Develop context about important people, places, and events in US history.			28	Future Participation (1=Very Unlikely, 10=Very Likely) How likely are you to express your thoughts about the U.S. Capitol Visitor Center in the next 90 days?
6	US History - Citizen Involvement	Increase understanding of the role of citizen involvement to develop the United States.			29	Community Service (1=Very Unlikely, 10=Very Likely) How likely are you to donate time and effort to community service in your local area?
7	Tour Content - Advanced Knowledge	Tour Content (1=Strongly Disagree, 10=Strongly Agree) Please rate your level of agreement with the following statements: The tour advanced my knowledge and understanding of the US government.				
8	Tour Content - Helpful Experience	The tour is a helpful experience toward understanding US history.				
9	Tour Content - Covers Objectives	The tour covers its objectives.				
10	Communication - Understanding	Communication (1=Poor, 10=Excellent) Thinking about your tour guide, please rate how well the guide performed in the following areas: Communication Tour guide's understanding of your questions during the tour.				
11	Communication - Accuracy	Accuracy of information provided about things viewed at the Capitol.				
12	Communication - Clarity	Ability to clearly communicate content and information throughout the tour.				
13	Engagement - Friendliness	Engagement (1=Poor, 10=Excellent) Engagement Friendliness when speaking.				
14	Engagement - Promptness	Promptness to acknowledge questions and comments.				
15	Engagement - Respect	Respect for traditions, cultures, and needs of visitors and guests.				
16	Interactivity - Engage Others	Interactivity (1=Poor, 10=Excellent) Interactivity The ability of the guide to engage in discussions.				
17	Interactivity - Connect Content	The capacity to connect content with questions and discussions during the tour.				
18	Interactivity - Group Involvement	The skill of the guide to create involvement among members of the tour group.				
19	Tour Guide - Professionalism	Tour Guide (1=Strongly Disagree, 10=Strongly Agree) Please rate your level of agreement with the following statements: The tour guide demonstrated professionalism throughout the tour.				
20	Tour Guide - Responsiveness	The tour guide was responsive to the questions and needs arising during the tour.				
21	Tour Guide - Enthusiasm	The tour guide was enthusiastic about my participation at the U.S. Capitol.				

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QID	Skip Logic Label	Question Text	AnswerIDs (DOT)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
CJI0045		How did you obtain your tour passes ?	CJI0045A001	Booked reservation online	I, J	Radio button, one-up vertical	Single	Y
			CJI0045A002	Booked reservation through a Congressional office				
			CJI0045A003	Booked reservation through a tour group organizer				
			CJI0045A004	Arrived to the U.S. Capitol Visitor Center and received "same day" walk up passes	I, J			
			CJI0045A005	Other (please specify)	F			
CJI0046	F	What other way did you obtain your tour passes?				Text area, no char limit		N
CJI0047	I	I was satisfied with the overall experience of booking a reservation.	CJI0047A001	Strongly agree		Drop down, select one	Single	Y
			CJI0047A002	Agree				
			CJI0047A003	Disagree				
			CJI0047A004	Strongly disagree				
			CJI0047A005	Not sure				
CJI0048	J	Please tell us of any issue you may have had while booking your reservation or obtaining tour passes.				Text area, no char limit		N
CJI0049		What areas of the U.S. Capitol Visitor Center did you visit? (Please select all that apply.)	CJI0049A001	Exhibition Hall	B	Checkbox, two-up vertical	Multi	Y
			CJI0049A002	Emancipation Hall				
			CJI0049A003	Gift Shops				
			CJI0049A004	Restaurant				
			CJI0049A005	Other (please specify)				
CJI0050	B	What other areas did you visit?				Text area, no char limit		N
CJI0051		Did you take a special tour while at the U.S. Capitol? (Please select all that apply.)	CJI0051A001	Brumidi Corridors Tour	D	Checkbox, two-up vertical	Multi	Y
			CJI0051A002	Civil War Tour				
			CJI0051A003	Capitol Grounds Tour				
			CJI0051A004	Other (please specify)				
			CJI0051A005	I did not take a special tour.				
CJI0052	D	What other special tour did you take at the U.S. Capitol?				Text area, no char limit		N
CJI0053		Who guided you on your U.S. Capitol Tour?	CJI0053A001	A staff member of a Representative's office	X	Drop down, select one	Single	Y
			CJI0053A002	A staff member of a Senator's office				
			CJI0053A003	A U.S. Capitol Visitor Guide				
CJI0054	X	I was satisfied with the experience provided by my U.S. Capitol Visitor Guide .	CJI0054A001	Strongly agree	U T T	Drop down, select one	Single	Y
			CJI0054A002	Agree				
			CJI0054A003	Disagree				
			CJI0054A004	Strongly disagree				
			CJI0054A005	Not sure				

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CJI0055	U	Please provide any additional comments about your tour experience.				Text area, no char limit		N
CJI0056	T	Please tell us, in as much detail as possible, what you didn't like so that we can attempt to correct any concerns you may have had.				Text area, no char limit		N
CJI0057		If you could make one suggestion to improve your tour experience , what would it be?				Text area, no char limit		N
CJI0058		What was the approximate size of the entire group that was led by your tour guide?	CJI0058A001 CJI0058A002 CJI0058A003 CJI0058A004 CJI0058A005 CJI0058A006	Under 10 10-20 20-30 30-40 40-50 More than 50		Radio button, one-up vertical	Single	Y
CJI0059		Approximately how much time did you spend touring the U.S. Capitol ?	CJI0059A001 CJI0059A002 CJI0059A003 CJI0059A004	Less than 15 minutes 15 - 30 minutes 30 - 45 minutes More than 45 minutes		Drop down, select one	Single	Y
CJI0060		How did you learn about tours of the U.S. Capitol ?	CJI0060A001 CJI0060A002 CJI0060A003 CJI0060A004 CJI0060A005 CJI0060A006 CJI0060A007 CJI0060A008 CJI0060A009	While researching online for information about visiting the U.S. Capitol or the Washington DC area While researching online information about Congress From the Office of my Senator and/or Representative From previous experience of being on a tour From a friend/coworker From a teacher/instructor/professor From another organization's website From a social networking site (Twitter, Facebook, etc.) Other (please specify)		Radio button, one-up vertical	Single	Y
CJI0061	G	Through which other organization's website did you find out about the tour?				Text area, no char limit		N
CJI0062	H	Through which social networking site did you find out about the tour?				Text area, no char limit		N
CJI0063	I	Where did you find out about the tour?				Text area, no char limit		N
CJI0064		What, if anything, did you do to prepare for your visit to the U.S. Capitol Visitor Center/ the U.S. Capitol?				Text area, no char limit		N
CJI0065		Where do you currently live ?	CJI0065A001 CJI0065A002 CJI0065A003 CJI0065A004 CJI0065A005 CJI0065A006 CJI0065A007	I live outside of the United States. Alabama Alaska Arizona Arkansas California Colorado		Text area, no char limit	Single	Y

Sally.Collins:
 this is not going to fit in a drop-down menu the answer is too long.

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			CJI0065A008	Connecticut				
			CJI0065A009	Delaware				
			CJI0065A010	District of Columbia				
			CJI0065A011	Florida				
			CJI0065A012	Georgia				
			CJI0065A013	Hawaii				
			CJI0065A014	Idaho				
			CJI0065A015	Illinois				
			CJI0065A016	Indiana				
			CJI0065A017	Iowa				
			CJI0065A018	Kansas				
			CJI0065A019	Kentucky				
			CJI0065A020	Louisiana				
			CJI0065A021	Maine				
			CJI0065A022	Maryland				
			CJI0065A023	Massachusetts				
			CJI0065A024	Michigan				
			CJI0065A025	Minnesota				
			CJI0065A026	Mississippi				
			CJI0065A027	Missouri				
			CJI0065A028	Montana				
			CJI0065A029	Nebraska				
			CJI0065A030	Nevada				
			CJI0065A031	New Hampshire				
			CJI0065A032	New Jersey				
			CJI0065A033	New Mexico				
			CJI0065A034	New York				
			CJI0065A035	North Carolina				
			CJI0065A036	North Dakota				
			CJI0065A037	Ohio				
			CJI0065A038	Oklahoma				
			CJI0065A039	Oregon				
			CJI0065A040	Pennsylvania				
			CJI0065A041	Rhode Island				
			CJI0065A042	South Carolina				
			CJI0065A043	South Dakota				
			CJI0065A044	Tennessee				
			CJI0065A045	Texas				
			CJI0065A046	Utah				
			CJI0065A047	Vermont				
			CJI0065A048	Virginia				
			CJI0065A049	Washington				
			CJI0065A050	West Virginia				
			CJI0065A051	Wisconsin				
			CJI0065A052	Wyoming				
			CJI0065A053	American Samoa				
			CJI0065A054	Federated States of Micronesia				
			CJI0065A055	Guam				

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			CJI0065A056	Midway Islands				
			CJI0065A057	Northern Mariana Islands				
			CJI0065A058	Puerto Rico				
			CJI0065A059	Republic of Palau				
			CJI0065A060	Republic of the Marshall Islands				
			CJI0065A061	U.S. Virgin Islands				
			CJI0065A062	Prefer not to answer				
CJI0066	A	What country do you live in?	CJI0066A001	Afghanistan		Drop down, select one	Single	Y
			CJI0066A002	Albania				
			CJI0066A003	Algeria				
			CJI0066A004	Andorra				
			CJI0066A005	Angola				
			CJI0066A006	Antigua and Barbuda				
			CJI0066A007	Argentina				
			CJI0066A008	Armenia				
			CJI0066A009	Australia				
			CJI0066A010	Austria				
			CJI0066A011	Azerbaijan				
			CJI0066A012	Bahamas, The				
			CJI0066A013	Bahrain				
			CJI0066A014	Bangladesh				
			CJI0066A015	Barbados				
			CJI0066A016	Belarus				
			CJI0066A017	Belgium				
			CJI0066A018	Belize				
			CJI0066A019	Benin				
			CJI0066A020	Bhutan				
			CJI0066A021	Bolivia				
			CJI0066A022	Bosnia and Herzegovina				
			CJI0066A023	Botswana				
			CJI0066A024	Brazil				
			CJI0066A025	Brunei				
			CJI0066A026	Bulgaria				
			CJI0066A027	Burkina Faso				
			CJI0066A028	Burma				
			CJI0066A029	Burundi				
			CJI0066A030	Cambodia				
			CJI0066A031	Cameroon				
			CJI0066A032	Canada				
			CJI0066A033	Cape Verde				
			CJI0066A034	Central African Republic				
			CJI0066A035	Chad				
			CJI0066A036	Chile				
			CJI0066A037	China				
			CJI0066A038	Colombia				
			CJI0066A039	Comoros				

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			CJI0066A040	Congo (Brazzaville)				
			CJI0066A041	Congo (Kinshasa)				
			CJI0066A042	Costa Rica				
			CJI0066A043	Cote d'Ivoire				
			CJI0066A044	Croatia				
			CJI0066A045	Cuba				
			CJI0066A046	Cyprus				
			CJI0066A047	Czech Republic				
			CJI0066A048	Denmark				
			CJI0066A049	Djibouti				
			CJI0066A050	Dominica				
			CJI0066A051	Dominican Republic				
			CJI0066A052	East Timor				
			CJI0066A053	Ecuador				
			CJI0066A054	Egypt				
			CJI0066A055	El Salvador				
			CJI0066A056	Equatorial Guinea				
			CJI0066A057	Eritrea				
			CJI0066A058	Estonia				
			CJI0066A059	Ethiopia				
			CJI0066A060	Fiji				
			CJI0066A061	Finland				
			CJI0066A062	France				
			CJI0066A063	Gabon				
			CJI0066A064	Gambia, The				
			CJI0066A065	Georgia				
			CJI0066A066	Germany				
			CJI0066A067	Ghana				
			CJI0066A068	Greece				
			CJI0066A069	Grenada				
			CJI0066A070	Guatemala				
			CJI0066A071	Guinea				
			CJI0066A072	Guinea-Bissau				
			CJI0066A073	Guyana				
			CJI0066A074	Haiti				
			CJI0066A075	Holy See				
			CJI0066A076	Honduras				
			CJI0066A077	Hong Kong				
			CJI0066A078	Hungary				
			CJI0066A079	Iceland				
			CJI0066A080	India				
			CJI0066A081	Indonesia				
			CJI0066A082	Iran				
			CJI0066A083	Iraq				
			CJI0066A084	Ireland				
			CJI0066A085	Israel				
			CJI0066A086	Italy				
			CJI0066A087	Jamaica				

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			CJI0066A088	Japan				
			CJI0066A089	Jordan				
			CJI0066A090	Kazakhstan				
			CJI0066A091	Kenya				
			CJI0066A092	Kiribati				
			CJI0066A093	Korea, North				
			CJI0066A094	Korea, South				
			CJI0066A095	Kosovo				
			CJI0066A096	Kuwait				
			CJI0066A097	Kyrgyzstan				
			CJI0066A098	Laos				
			CJI0066A099	Latvia				
			CJI0066A100	Lebanon				
			CJI0066A101	Lesotho				
			CJI0066A102	Liberia				
			CJI0066A103	Libya				
			CJI0066A104	Liechtenstein				
			CJI0066A105	Lithuania				
			CJI0066A106	Luxembourg				
			CJI0066A107	Macau				
			CJI0066A108	Macedonia				
			CJI0066A109	Madagascar				
			CJI0066A110	Malawi				
			CJI0066A111	Malaysia				
			CJI0066A112	Maldives				
			CJI0066A113	Mali				
			CJI0066A114	Malta				
			CJI0066A115	Marshall Islands				
			CJI0066A116	Mauritania				
			CJI0066A117	Mauritius				
			CJI0066A118	Mexico				
			CJI0066A119	Micronesia				
			CJI0066A120	Moldova				
			CJI0066A121	Monaco				
			CJI0066A122	Mongolia				
			CJI0066A123	Montenegro				
			CJI0066A124	Morocco				
			CJI0066A125	Mozambique				
			CJI0066A126	Namibia				
			CJI0066A127	Nauru				
			CJI0066A128	Nepal				
			CJI0066A129	Netherlands				
			CJI0066A130	Netherlands Antilles				
			CJI0066A131	New Zealand				
			CJI0066A132	Nicaragua				
			CJI0066A133	Niger				
			CJI0066A134	Nigeria				
			CJI0066A135	North Korea				

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			CJI0066A136	Norway				
			CJI0066A137	Oman				
			CJI0066A138	Pakistan				
			CJI0066A139	Palau				
			CJI0066A140	Palestinian Territories				
			CJI0066A141	Panama				
			CJI0066A142	Papua New Guinea				
			CJI0066A143	Paraguay				
			CJI0066A144	Peru				
			CJI0066A145	Philippines				
			CJI0066A146	Poland				
			CJI0066A147	Portugal				
			CJI0066A148	Qatar				
			CJI0066A149	Romania				
			CJI0066A150	Russia				
			CJI0066A151	Rwanda				
			CJI0066A152	Saint Kitts and Nevis				
			CJI0066A153	Saint Lucia				
			CJI0066A154	Saint Vincent and the Grenadines				
			CJI0066A155	Samoa				
			CJI0066A156	San Marino				
			CJI0066A157	Sao Tome and Principe				
			CJI0066A158	Saudi Arabia				
			CJI0066A159	Senegal				
			CJI0066A160	Serbia				
			CJI0066A161	Seychelles				
			CJI0066A162	Sierra Leone				
			CJI0066A163	Singapore				
			CJI0066A164	Slovakia				
			CJI0066A165	Slovenia				
			CJI0066A166	Solomon Islands				
			CJI0066A167	Somalia				
			CJI0066A168	South Africa				
			CJI0066A169	South Korea				
			CJI0066A170	South Sudan				
			CJI0066A171	Spain				
			CJI0066A172	Sri Lanka				
			CJI0066A173	Sudan				
			CJI0066A174	Suriname				
			CJI0066A175	Swaziland				
			CJI0066A176	Sweden				
			CJI0066A177	Switzerland				
			CJI0066A178	Syria				
			CJI0066A179	Taiwan				
			CJI0066A180	Tajikistan				
			CJI0066A181	Tanzania				
			CJI0066A182	Thailand				
			CJI0066A183	Timor-Leste				

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			CJI0066A184 CJI0066A185 CJI0066A186 CJI0066A187 CJI0066A188 CJI0066A189 CJI0066A190 CJI0066A191 CJI0066A192 CJI0066A193 CJI0066A194 CJI0066A195 CJI0066A196 CJI0066A197 CJI0066A198 CJI0066A199 CJI0066A200 CJI0066A201 CJI0066A202 CJI0066A203 CJI0066A204	Togo Tonga Trinidad and Tobago Tunisia Turkey Turkmenistan Tuvalu Uganda Ukraine United Arab Emirates United Kingdom Uruguay Uzbekistan Vanuatu Venezuela Vietnam Yemen Zambia Zimbabwe Other (Please specify) Prefer not to answer	B			
CJI0067	B	Where do you live?				Text field, <100 char		N
CJI0068		Which of the following best describes your race or ethnic background ? (Please select all that apply.)	CJI0068A001 CJI0068A002 CJI0068A003 CJI0068A004 CJI0068A005 CJI0068A006 CJI0068A007 CJI0068A008	African American or Black American Indian or Alaska Native Asian Hispanic or Latino Native Hawaiian or Other Pacific Islander White or Caucasian (Not Hispanic or Latino) Other (Please specify) Prefer not to answer	C	Checkbox, two-up vertical 8889	Multi	Y
CJI0069	C	What is your race or ethnic background?				Text field, <100 char		N
CJI0070		What is your gender ?	CJI0070A001 CJI0070A002 CJI0070A003	Male Female Prefer not to answer		Radio button, one-up vertical	Single	Y
CJI0071		What is your age ?	CJI0071A001 CJI0071A002 CJI0071A003 CJI0071A004 CJI0071A005	Under 18 18-24 25-34 35-44 45-54		Radio button, one-up vertical	Single	Y

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			CJI0071A006	55-64				
			CJI0071A007	65 or older				
			CJI0071A008	Prefer not to answer				
CJI0072		Which of the following best describes the highest level of education you have attained?	CJI0072A001	I have not graduated from high school		Radio button, one-up vertical	Single	Y
			CJI0072A002	High school graduate				
			CJI0072A003	Some college, trade, technical or vocational training				
			CJI0072A004	College graduate				
			CJI0072A005	Post graduate degree				
			CJI0072A006	Prefer not to answer				
CJI0073		Which of the following roles best describes you at the time of your visit?	CJI0073A001	Teacher / Professor	F	Radio button, one-up vertical	Single	Y
			CJI0073A002	Student				
			CJI0073A003	Adult accompanying a child/children (ex: parent or guardian)				
			CJI0073A004	Congressional staff member				
			CJI0073A005	Tour organizer				
			CJI0073A006	Interested citizen (ex: tourist, family member, senior citizen, etc.)				
			CJI0073A007	International Visitor				
			CJI0073A008	Other (please specify)	D			
CJI0074	F	What level of students do you teach?	CJI0074A001	Elementary School		Radio button, one-up vertical	Single	Y
			CJI0074A002	Middle School				
			CJI0074A003	High School				
			CJI0074A004	College - Undergraduate				
			CJI0074A005	College - Post graduate				
			CJI0074A006	Prefer not to answer				
CJI0075	D	What do you consider your role?					Single	Y
CJI0076		Did you arrive at the U.S. Capitol as part of a group ?	CJI0076A001	Yes, I was part of a group (school, family, tourist group, etc.).	O, P	Radio button, one-up vertical	Single	Y
			CJI0076A002	No, I arrived alone (as an individual).				
CJI0077	O	What was the approximate size of the entire group that you arrived to the Capitol with ?	CJI0077A001	Under 10		Radio button, one-up vertical	Single	Y
			CJI0077A002	10-20				
			CJI0077A003	20-30				
			CJI0077A004	30-40				
			CJI0077A005	40-50				
			CJI0077A006	More than 50				
CJI0078	P	Which of the following best describes the type of group you arrived at the Capitol with?	CJI0078A001	School group	T	Radio button, one-up vertical	Single	Y

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CVC Tour CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	AnswerIDs (DOT)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			CJI0078A002	Family	T			
			CJI0078A003	Senior citizen group				
			CJI0078A004	International visitor group				
			CJI0078A005	Other (please specify)	K			
CJI0079	T	What were the age(s) of the children/students in your group? (Please select all that apply.)	CJI0079A001	Under 5 years old		Checkbox, two-up vertical	Multi	Y
			CJI0079A002	5-7 years old				
			CJI0079A003	8-10 years old				
			CJI0079A004	11-13 years old				
			CJI0079A005	14-17 years old				
			CJI0079A006	Over 17 years old				
			CJI0079A007	Prefer not to answer		8889		
CJI0080	K	What other type of tour group were you a part of?				Text area, no char limit		N
CJI0081		What was the reason(s) you decided to visit the U.S. Capitol? (Please select all that apply.)	CJI0081A001	To learn about the history of the U.S. Capitol.		Checkbox, one-up vertical	Multi	Y
			CJI0081A002	To view the art and architecture of the U.S. Capitol building.				
			CJI0081A003	To learn about Congress and how it functions.				
			CJI0081A004	To visit the House or Senate Chambers in session.				
			CJI0081A005	To be able to ask questions to a knowledgeable person about the U.S. Capitol.				
			CJI0081A006	To simply be a tourist. I was curious and wanted to explore the U.S. Capitol.				
			CJI0081A007	I did not decide to visit the U.S. Capitol. It was part of my tour itinerary.				
			CJI0081A008	Other (please specify)	B			
CJI0082	B	What was the other reason you decided to visit the Capitol?				Text area, no char limit		N
CJI0083		Did you accomplish your goal while at the U.S. Capitol Visitor Center?	CJI0083A001	Yes	F	Radio button, one-up vertical	Single	Y
			CJI0083A002	No	F			
			CJI0083A003	Not applicable				
CJI0084	F	What was the goal that you wanted to accomplish?				Text area, no char limit		N
CJI0085		Approximately how much time did you spend overall at the U.S. Capitol Visitor Center?	CJI0085A001	Less than 1 hour		Radio button, one-up vertical	Single	Y
			CJI0085A002	1 - 1 1/2 hours				
			CJI0085A003	1 1/2 - 2 hours				
			CJI0085A004	2 - 3 hours				
			CJI0085A005	More than 3 hours				
CJI0086		How often do you visit the U.S. Capitol?	CJI0086A001	This is my first time		Radio button, one-up vertical	Single	Y

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			CJI0086A002	Less than once a year	G, H			
			CJI0086A003	Once a year				
			CJI0086A004	Multiple times a year				
CJI0087	G	Was this your first time visiting the U.S. Capitol Visitor Center?	CJI0087A001	Yes		Radio button, one-up vertical	Single	Y
			CJI0087A002	No				
CJI0088	H	Was this your first time taking a tour of the U.S. Capitol?	CJI0088A001	Yes		Radio button, one-up vertical	Single	Y
			CJI0088A002	No				
CJI0089		At what time of day did you visit the U.S. Capitol? (Please select all that apply.)	CJI0089A001	Early morning		Checkbox, one-up vertical	Multi	Y
			CJI0089A002	Late morning				
			CJI0089A003	Early Afternoon				
			CJI0089A004	Late Afternoon				
CJI0090		Which day of the week did you visit the U.S. Capitol?	CJI0090A001	Monday		Radio button, one-up vertical	Single	Y
			CJI0090A002	Tuesday				
			CJI0090A003	Wednesday				
			CJI0090A004	Thursday				
			CJI0090A005	Friday				
			CJI0090A006	Saturday				
CJI0091		How recently did you visit the U.S. Capitol?	CJI0091A001	Within a week		Radio button, one-up vertical	Single	Y
			CJI0091A002	Within a month				
			CJI0091A003	Within the past 6 months				
			CJI0091A004	Within the past year				
CJI0092		Questions up until now have been specifically about the tour of the U.S. Capitol and you. The remaining questions for the survey are regarding the entire U.S. Capitol Visitor Center experience . <p> <p> Did the cleanliness level of the U.S. Capitol Visitor Center meet or exceed your expectations?	CJI0092A001	Yes, the cleanliness level met or exceeded my expectations		Radio button, one-up vertical	Single	Y
			CJI0092A002	No, the cleanliness level did not meet my expectations	K			
CJI0093	K	Which of the following areas of the U.S. Capitol Visitor Center fell below your expectations ? (Please select all that apply.)	CJI0093A001	Entrance / Greeting Area		Checkbox, two-up vertical	Multi	Y
			CJI0093A002	Exhibition Hall				
			CJI0093A003	Gift Shop				
			CJI0093A004	Restaurant				
			CJI0093A005	Restrooms				
			CJI0093A006	Other (Please specify)	L			

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QID	Skip Logic Label	Question Text	AnswerIDs (DOT)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
CJI0094	L	What other area fell below your expectations?				Text area, no char limit		N
CJI0095		Would you like to provide additional comments about the cleanliness of the U.S. Capitol Visitor Center building ? If so, please provide as much detail as possible here.				Text area, no char limit		N
CJI0096		Did the U.S. Capitol Visitor Center staff (excluding tour guides - ex: workers at the coat check, entrance, etc.) meet or exceed your expectations?	CJI0096A001	Yes, the staff met or exceeded my expectations	M	Radio button, one-up vertical	Single	Y
			CJI0096A002	No, the staff did not meet my expectations				
CJI0097	M	Which of the following staff members at the U.S. Capitol Visitor Center fell below your expectations ? (Please select all that apply.)	CJI0097A001	Coat Check	N	Checkbox, two-up vertical	Multi	Y
			CJI0097A002	Entrance / Greeting Area				
			CJI0097A003	Exhibition Hall				
			CJI0097A004	Security				
			CJI0097A005	Theater				
			CJI0097A006	Other (Please specify)				
CJI0098	N	What other area fell below your expectations?				Text area, no char limit		N
CJI0099		Would you like to provide additional comments about an interaction with a staff member ? If so, please provide as much detail as possible here.				Text area, no char limit		N
CJI0100		Please rate how you feel about the following statement: "The U.S. Capitol was completely accessible."	CJI0100A001	Strongly Agree	O	Radio button, one-up vertical	Single	Y
			CJI0100A002	Agree				
			CJI0100A003	Neutral				
			CJI0100A004	Disagree				
			CJI0100A005	Strongly disagree				
			CJI0100A006	I don't know				
CJI0101	O	What areas were not accessible?				Text area, no char limit		N
CJI0102		What is your overall satisfaction with the entire U.S. Capitol Visitor Center experience?	CJI0102A001	1=Very Dissatisfied		Radio button, scale, no don't know	Single	Y
			CJI0102A002	2				
			CJI0102A003	3				
			CJI0102A004	4				
			CJI0102A005	5				
			CJI0102A006	6				
			CJI0102A007	7				

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			CJI0102A008	8				
			CJI0102A009	9				
			CJI0102A010	10=Very Satisfied				
CJI0103		How well did this visit to the U.S. Capitol Visitor Center meet your expectations?	CJI0103A001	1=Very Dissatisfied		Radio button, scale, no don't know	Single	Y
			CJI0103A002	2				
			CJI0103A003	3				
			CJI0103A004	4				
			CJI0103A005	5				
			CJI0103A006	6				
			CJI0103A007	7				
			CJI0103A008	8				
			CJI0103A009	9				
			CJI0103A010	10=Very Satisfied				
CJI0104		If you could make one suggestion to improve the entire U.S. Capitol Visitor Center experience , what would it be?				Text area, no char limit		N

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Special Instructions	CQ Label	CQ TYPE
Skip Logic Group	Obtain Passes	TOUR
Skip Logic Group	Other Obtain Passes	TOUR
Skip Logic Group	Booking Sat	TOUR
Skip Logic Group	OE_Reservation	TOUR
Skip Logic Group	Areas	TOUR
Skip Logic Group	Other_Areas	TOUR
Skip Logic Group	CVC Special Tour	TOUR
Skip Logic Group	CVC Other_Special Tour	TOUR
Skip Logic Group	Tour Type	TOUR
Skip Logic Group	TG Sat	TOUR

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Special Instructions	CQ Label	CQ TYPE
Skip Logic Group	OE TG Sat High	TOUR
Skip Logic Group	OE TG Sat Low	TOUR
	OE_Improvement	TOUR
	CVC Group - Size	TOUR
	Time Tour	TOUR
Skip Logic Group	Learn About Tour	TOUR
Skip Logic Group	OE_Org Website	TOUR
Skip Logic Group	OE_Social Network	TOUR
Skip Logic Group	Other_Learn About	TOUR
	Prepare for Tour	TOUR
Skip Logic Group	CVC State	CVC

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Special Instructions	CQ Label	CQ TYPE

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Special Instructions	CQ Label	CQ TYPE
Skip Logic Group	CVC Country	CVC

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Special Instructions	CQ Label	CQ TYPE

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Special Instructions	CQ Label	CQ TYPE

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Special Instructions	CQ Label	CQ TYPE
Skip Logic Group	CVC Other_Country	CVC
Skip Logic Group	CVC Race	CVC
Skip Logic Group	CVC Other_Race	CVC
	CVC Gender	CVC
	CVC Age	CVC

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Special Instructions	CQ Label	CQ TYPE
	CVC Education	CVC
Skip Logic Group	CVC Role	CVC
Skip Logic Group	CVC Teacher	CVC
Skip Logic Group	CVC Other_Role	CVC
Skip Logic Group	CVC Tour Group	CVC
Skip Logic Group	CVC Group - Size	CVC
Skip Logic Group	Tour Group - Type	CVC

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Special Instructions	CQ Label	CQ TYPE
Skip Logic Group	CVC Children's Ages	CVC
Skip Logic Group	CVC Other_Tour Group	CVC
Skip Logic Group	CVC Primary Reason	CVC
Skip Logic Group	CVC Other_Reason	CVC
Skip Logic Group	CVC Accomplish Goal	CVC
Skip Logic Group	CVC OE No Goal	CVC
	CVC Time	CVC
Skip Logic Group	CVC Frequency	CVC

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Special Instructions	CQ Label	CQ TYPE
Skip Logic Group	Tour FT CVC	TOUR
Skip Logic Group	Tour FT U.S. Tour	TOUR
	CVC Time of day	CVC
	CVC Day	CVC
	CVC Timeframe	CVC
Skip Logic Group	CVC Cleanliness	CVC
Skip Logic Group	CVC Cleanliness - Short	CVC

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Special Instructions	CQ Label	CQ TYPE
Skip Logic Group	CVC Other_Cleanliness	CVC
	CVC OE_Cleanlines	CVC
Skip Logic Group	CVC Assistants	CVC
Skip Logic Group	CVC Assistants - Short	CVC
Skip Logic Group	CVC Other_Assistants	CVC
	CVC OE_Assistants	CVC
Skip Logic Group	CVC Accessibility	CVC
Skip Logic Group	CVC Accessibility - Low	CVC
	CVC Overall Satisfaction	CVC

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Special Instructions	CQ Label	CQ TYPE
	CVC Overall Satisfaction	CVC
	CVC OE_Improvement	CVC