Model Instance Name: NRCS Satisfaction Survey v2

MID:



Welcome and Thank You Text

Directions:

Date: 1/19/2012

This welcome text is shown at the top of the questionnaire window and the thank you text at the bottom. This is a good place to mention the site/company/agency name so the visitor knows whom they are taking the survey for. Feel free to modify the standard Welcome text shown in the box below.

Welcome Text

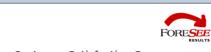
Thank you for visiting our site. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.

Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

Thank You Text

Thank you for taking our survey - and for helping us serve you better.

Please note you will not receive a response from us based on your survey comments. If you would like us to contact you about your feedback, please visit the Contact Us section of our web site.



Customer Satisfaction Survey

http://www.foreseeresults.com/survey/display?cid=test&mid=Is0Io1EJV9ss9YwB5IBE

Examples

Thank you for visiting our site. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.

Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

Required questions are denoted by an *

Ø ForeSee Results Survey Page - Windows Internet Explorer

1:*What is your overall satisfaction with this survey? 1=Very Dissatisfied Very Satisfied=10 1 2 3 4 5 6 7 8 9 10 ○

Thank You Text Example

Welcome Text Example

Football Please Select -Hockey Please Select • 16: What size and style of jean were you shopping for today? What size of jean were you shopping for today? What style of jean were you shopping for today? 0 1 Boot cut 03 Contraction Low rise 5 Flare 07 Relaxed fit 0 9 Slim cut 0 11 0 13 Thank you for taking our survey - and for helping us serve you better. Please note you will not receive a response from us based on your survey comments. If you would like us to contact you about your feedback, please visit the Contact Us section of our web site. Cancel Submit Copyright 2010 - all rights reserved ForeSee Results Privacy Policy Survey Support Internet | Protected Mode: On 🖓 🔻 🔍 100% 🔻

Model Instance Name:

MID:

NRCS Satisfaction Survey v2



Date: 3/16/2012

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		NRCS Satisfaction Survey v2 CUSTOM QUESTION	LIST				
QID	Skip Logic Label Question Text		Skip to	Type (select from list)	Single or Multi	Required Y/N	
	How frequently do you visit this site?	First time		Radio button, one-up vertical	S	Y	



NRCS Content + Search

MID: 52uJGoPKT1zRKrPDUPQDHw==



Date: 8/22/2011

Model questions utili	ze the ACSI methodology to determine scores and	impacts
ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION	FUTURE BEHAVIORS
Content (1=Poor, 10=Excellent)	Satisfaction	Likelihood to Return (1=Not Very Likely, 10=Very Likely)
1 Please rate the accuracy of information on this site.	21 What is your overall satisfaction with this site? (1=Very Dissatisfied, 10=Very Satisfied)	24 How likely are you to return to this site?
² Please rate the quality of information on this site.	22 How well does this site meet your expectations? (1=Falls Short, 10=Exceeds)	Recommend (1=Not Very Likely, 10=Very Likely)
3 Please rate the freshness of content on this site.	23 How does this site compare to your idea of an ideal website? (1=Not Very Close, 10=Very Close)	25 How likely are you to recommend this site to someone else?
Functionality (1=Poor, 10=Excellent)		Primary Resource (1=Not Very Likely, 10=Very Likely)
4 Please rate the usefulness of the information provided on this site.		26 How likely are you to use this site as your primary resource in obtaining information about this agency?
5 Please rate the convenience of the information on this site.		
6 Please rate the ability to accomplish what you wanted to on this site.		
Look and Feel (1=Poor, 10=Excellent)		
7 Please rate the ease of reading this site.		
8 Please rate the clarity of site organization.		
9 Please rate the clean layout of this site.		
Navigation (1=Poor, 10=Excellent)		
10 Please rate the degree to which the number of steps it took to get where you want is acceptable.		
11 Please rate the ability to find the information you want on this site.		
12 Please rate the clarity of site map/directory.		
13 Please rate the ease of navigation on this site.		
Search (1=Poor, 10=Excellent)		
14 Please rate the usefulness of search results on this site.		
15 Please rate how this site provides comprehensive search results.		
16 Please rate the organization of search results for this site.		
17 Please rate how the search feature helps you to narrow the results to find the information you want.		
Site Performance (1=Poor, 10=Excellent)		
18 Please rate the speed of loading the page on this site.		
19 Please rate the consistency of speed on this site.		
20 Please rate the reliability of site performance on this site.		

Date: 8/22/2011 blue +>: REWORDING NRCS Content + Search CUSTOM QUESTION LIST	
NRCS Content + Search CUSTOM QUESTION LIST	
Skip Logic Label Question Text Answer Choices (limited to 50 characters) Skip to Type (select from list) Single or Multi 3361 How frequently do you visit this site? First time Radio button, two-up vertical S	

