Model Instance Name:
Palmetto GBA Railroad
MID: 1hFtg1IgIw1FtdpQ1shZog==
Date: 10/19/2011

Palmetto GBA Railroad MODEL QUESTION LIST
Model questions utilize the ACSI methodology to determine scores and impacts

Model Instance Name:
Palmetto GBA Railroad
MID: 1hFtg1IgIw1FtdpQ1shZog==
Date: 4/5/2012

red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING

Palmetto GBA Railroad CUSTOM QUESTION LIST

CQID	Skip Logic Label	Question Text	Answer IDs *(DOT ONLY)*	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
51958		Which best describes you?		Provider of medical services		Radio buttons
				Supplier of medical equipment or supplies		
				Staff of provider/supplier working primarily with billing/insurance		
		X		Administrative staff of a provider/supplier		
				Other staff of a provider/supplier		
				Consultant or attorney		
				Billing service		
				Other (please specify)	A	
7000003	A	Other - which best describes you?				Text field, <100 char
51960		What is your **primary reason** for visiting this site today?		Download forms		Radio buttons
			51960A002	Access claim status and/or beneficiary eligibility		
				Learn of, or register for, workshops, seminars or other training events		
				Find contact information		
				Find general Medicare program information		
				Research a specific question on Medicare policy or billing		
				Find information on fees or fee schedules		
				Find out about a Local Coverage Determination (LCD)		
				Read Medicare publications such as newsletters, articles, etc.		
				Find enrollment information		
				Take an on-line training course		
				Other (please specify)	B	
7000004	B	Other - primary reason?				Text field, <100 char
DEZ10180		Did you find what you were looking for?		Yes		Radio button, one-up vertical
				No, I was looking for:	D	
DEZ10181	D	No, I was looking for:				Text field, <100 char
ACQOsl0003347		Did you use the site-wide search feature on this site? (open text box in the upper right)	ACQOsl0003347A01	Yes	2A, 2F	Radio button, one-up vertical
			ACQOsl0003347A02	No		
ACQOsl0003348	2A	How would you rate the helpfulness of the site-wide search?	ACQOsl0003348A001	Very helpful		Radio button, one-up vertical
			ACQOsl0003348A002	Somewhat helpful		
			ACQOsl0003348A003	Fair		
			ACQOsl0003348A004	Somewhat unhelpful	2B	
			ACQOsl0003348A005	Very unhelpful	2B	
ACQOsl0003349	2B	Which of the following describes your experience with the site-wide search?	ACQOsl0003349A001	Search difficult to use		Radio button, one-up vertical
			ACQOsl0003349A002	Received too few results	2C	
			ACQOsl0003349A003	Received too many results		
			ACQOsl0003349A004	Search results were not what I was looking for	2D	
			ACQOsl0003349A005	Could not sort or refine results		
			ACQOsl0003349A006	Other	2E	
ACQOsl0003370	2C	What search term(s) did you use?				Text area, no char limit
ACQOsl0003371	2D	What search term(s) did you use?				Text area, no char limit
ACQOsl0003372	2E	Please briefly explain your experience with the site-wide search.				Text area, no char limit

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ACQOsl0003373	**2F**	What one improvement to the site-wide search feature would be most beneficial?				Text area, no char limit
ACQwil0012030		Do you use E-mail Updates (listserv)?	ACQwil0012030A01	Yes		Radio button, one-up vertical
			ACQwil0012030A02	No, but please show me the link to sign up after I submit this survey		
51957		**In the last 30 days,** how many times have you visited this website?		This is my first time		Radio button, one-up vertical
				Once or twice		
				Three or four times		
				More than once per week but not every day		
				Every day		

Single or Multi	Required Y/N	Special Instructions
Single	Y	OPS Group
Single	N	OPS Group
Single	Y	OPS Group
Single	N	OPS Group
Single	Y	OPS Group
Single	N	OPS Group
Single	Yes	Skip Group
Single	No	Skip Group
Single	No	Skip Group
Single	No	Skip Group
Single	No	Skip Group
Single	No	Skip Group

Single or Multi	Required Y/N	Special Instructions
Single	No	Skip Group
Single	N	
Single	Y	