

Measures Name/Client name (CC

AHRQ Quality Measures

How frequently do you visit this site?

Please indicate your primary reason for visiting the NQMC site today. (Select one.)

Specify your other reason for visiting the NQMC site today.

Did you find the information you were looking for today?

What were you looking for that you were unable to find?

Please describe your experience with navigation (clicking on links and buttons) on this site today.

What other navigation experience did you have today?

If you used the search/text box feature of the site today to find your information, what was your experience with the search functionality?

What other search experience did you have today?

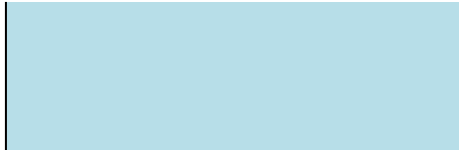
How did you look for information on the site today? (Select all that apply.)

Specify other way you looked for information.

Which of the following features are you aware of or have you used? (Select all that apply.)

Is it clear that the HHS Measure Inventory is a separate repository within NQMC?

How useful do you find the HHS Measure Inventory?



How could we improve the HHS Measure Inventory?

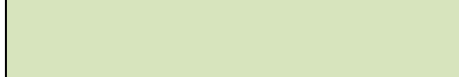
How did you learn about NQMC?

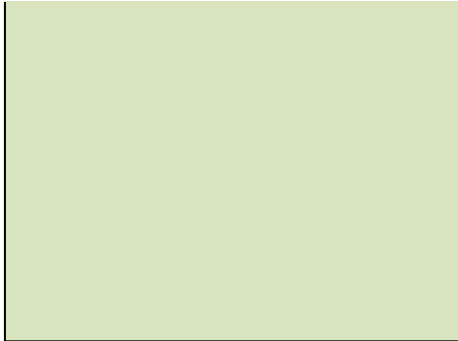
Specify other way you learned about NQMC:

Which of the following best describes you?

Specify other role.

Which of the following best represents your primary institutional affiliation?





Specify other primary institutional affiliation.

How would you describe your level of familiarity with quality measurement?

Please indicate how you or your organization plans to use quality measures. (Select one)

Specify other plan for using quality measures.

If you plan to measure performance, which of the following settings or types of providers are your most important focus? (Select all that apply.)

Specify other important focus.

If you could make one change to the National Quality Measures Clearinghouse™ Web site, what would it be?

New	A

BLS Full Site

	A
	B
	C

AED07464	
AED07465	P
US MINT	
MMW0986	A

MMW0987	B
MMW0988	A
	B
	E
	C
	A
	B

	D
	C
	G
	T
	BB
	CC
	E

TRICARE

MMM00061	
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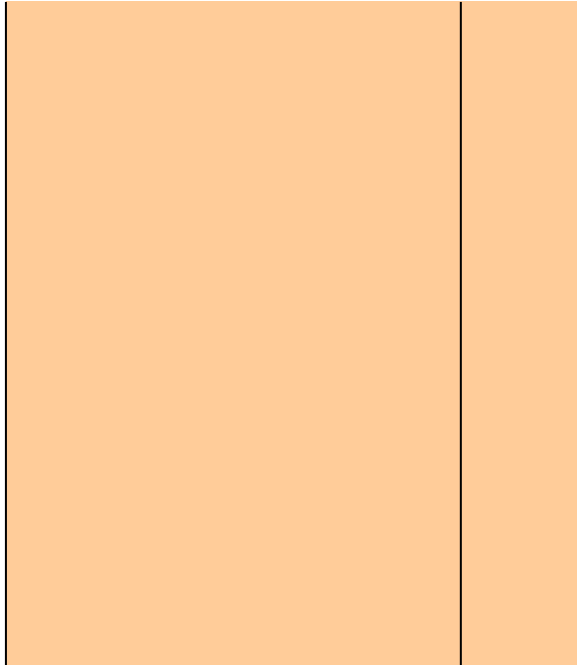
NEW	2A
ACQOsl0002176	H
ACQwil0013629	1B
ACQOsl0002177	H, 3A, 3B
NEW	3A, 3B
ACQOsl0002178	H
ACQOsl0002179	J
ACQOsl0002180	I
NOAA	
New	

New	A
New	
New	A
New	
New	A
New	
New	A
New	

New	A
New	
New	A

NAIAD

SAC4023	
SAC4024	



SAC4025

regulations.gov
ALM0164

	A
AKR1359	A
AKR1360-	B
	B
CWS01245	B

FDA

Please rate how well the **search result** descriptions helped you decide which one to select.

Model Qu

Please rate how well the **search results** provided the information needed to narrow or refocus your search.

Model Qu

Palmetto J1 MAC

NEW	
NEW	SKIP H
NEW	SKIP G

Palmetto GBA Railroad

NEW	
NEW	SKIP H
NEW	SKIP G

Palmetto GBA J11

NEW	
NEW	SKIP L
NEW	SKIP K

IRS Sat Survey v2

CWS05373	
CWS05374	A

	B
	C
	D
	E
CWS05375	

CWS05376	A
CWS05379	
CWS05383	
CWS05384	A
CWS05385	B
CWS05386	C

CWS05387	D
CWS05388	E

FDA

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PBGC

SAC4233	
SAC4234	A

SAC4244	
SAC4245	A
SAC4246	B
SAC4247	C
SAC4235	
SAC4236	A

PSC Offline v2

Representative - Professionalism

FDIC App v3

ACQwil0012243

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Questions and Answer choices)

This is my first visit
Every few months or less often
Once a month
Once a week
Several times a week
Daily/more than once a day
Don't know
Nothing in particular (just browsing)
Find a specific quality measure(s)
Review the newest quality measures to keep myself current
Determine the quality measures available on a specific topic/issue/domain, etc.
View tutorials on quality measurement
Access the HHS Measure Inventory (a separate repository within NQMC)
For academic or health services research
Other, please specify
Yes
Partially
No
I was not looking for anything in particular/ I was just browsing
I had no difficulty browsing on this site.
Could not navigate back to previous information
Would often feel lost, not know where I was
Links did not take me where I expected
Links/labels are difficult to understand
Too many links or navigational choices
Had technical difficulties (e.g. broken link)
Other, please specify:
I did not encounter any difficulties
Search results were not helpful
Returned too many results

Returned not enough results
Returned no results
Returned results that were too similar/redundant
Results were not relevant to my search
I did not use the search feature today
Other search experience
Search feature
Advanced search feature/tool
Top navigation bar-
Left navigation bar
Links in the center of the Home page
Site map
Other, please specify
Keyword search
Advanced search
Browse: By Topic
Browse: By Organization
Browse: By Domain
Browse: NQF- Endorsed Measures
Browse: Measure Initiatives
Browse: Measures in Progress
Browse: Measure Index
Browse: Measure Archive
Browse: Measures Most Viewed
Jump To (Measure Summary Tab)
Measure Classification (Measure Summary Tab)
Related Content (Measure Summary Tab)
HHS Measure Inventory
New This Week Email
New This Week/Announcements (Home Page)
Expert Commentaries
Measure Summary
Measure Tabular Comparison
Link to Original Measure Documentation
None
Yes
No
Very useful

Somewhat useful
Neutral
Not useful
I haven't used the HHS Measure Inventory
Search engine (Google, Yahoo, etc.)
Link from a related site (NGC, AHRQ, etc.)
Link from a professional medical society site (AAP, ADA, etc.)
Link from another health-related site (NLM, Medscape, First Consult, etc.)
Print media (health care trade publications, medical journals, etc.)
Link from general media site (USA Today, NY Times, etc.)
Social media outlet (Facebook, LinkedIn, etc.)
Colleague or professional association meeting
Other, please specify
Individual Patient/Consumer
Physician
Physician Assistant or Nurse Practitioner/Nurse
Pharmacist or Other Clinical Specialist
Quality Manager
Administrator or Manager of Hospital, Health Plan or Medical Group
Health Services/Clinical Researcher
Physician/Physician Assistant
Nurse/Nurse Practitioner
Other Health Care Provider
Consumer/General Public
Health Researcher/Analyst
Educator/Student
Health Administrator
Health Care IT/CDS Implementer
Health Insurer
Librarian/Information Specialist
Media/Press
Measure Developer
Public Sector Health Care Purchaser/Employer or Policymaker
Private Sector Health Care Purchaser or Benefits Manager
Federal/State/Local Policymaker
Medical Librarian/Information Specialist or Medical Writer/Editor
Student (Medical, Nursing or Pharmacy)
Educator/Teacher/Instructor
Other, please specify
Hospital
Ambulatory care facility
Home care service

Physician's office
Rehabilitation facility
Residential facility (assisted living facility, nursing home)
Private health plan or health insurance organization
Health care professional organization
Government agency (federal, state or local)
Quality oversight organization
University or other academic institution
Consumer or patient advocacy organization
Other, please specify
Very familiar
Somewhat familiar
Neutral
Somewhat unfamiliar
Very unfamiliar
Assess/compare the quality of clinical providers
Identify/prioritize issues in health care quality
Determine financial payments to clinical providers
Evaluate a program/intervention's effectiveness
For academic research
For personal research
Other, please specify
I do not plan to use quality measures at this time
I am not planning to measure performance
Primary care
Specialty providers
Hospitals
Long-term or rehabilitation facilities
Health insurance plans
Public health or community-based programs
Other, please specify

Type of assistance requested from PBGC:	

What information were you primarily looking for on this website when our survey appeared?	
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Please tell us what you were looking for	
--	--

How would you prefer to find information on this website?	
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What would most improve navigation or the layout on this website?	
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Please tell us what would most improve navigation or the layout of this website	
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What would most improve the search function on this website?	
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Please tell us what would most improve the search function on this website	
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Was the information on this website easy to understand?

Which one of the following BEST describes you?

~~Other best describes~~ Please tell us what best describes your occupation

How satisfied are you with the products and information provided by the Bureau of Labor Statistics?

What types of activities do you use your mobile device for?
(Please select all that apply)

MMW0986A01

MMW0986A02

MMW0986A03

	MMW0986A04
Of the following, what types of information from the U.S. Mint would you like to be able to access from your mobile device?-	MMW0987A01 MMW0987A02 MMW0987A03 MMW0987A04 MMW0987A05
What other information you would like to be able to access on your mobile device?	
Have you ever accessed the U.S. Mint site from your mobile device?	
What information were you looking for when accessing the U.S. Mint site from your mobile device?	
If the U.S. Mint created a mobile site, what information would you like to see on the site?	
Did you add an item to your shopping cart today?	
Did you make a purchase on the U.S. Mint site ?	
Why did you not add an item to your shopping cart today?	

Please describe why you did you not add an item to your shopping cart today?	
What was the primary reason for not purchasing the item(s) in your cart?	
Other reason for not purchasing:	
What additional information could we provide to help you make a decision?	
What additional information would you like to have before making a purchase?	
What kind of trouble did you have?	
What kind of technical error or issue did you experience?	
When do you plan on making a purchase from the U.S. Mint website?	<p>MMW0984A03</p>

Which of the following best describes your main reason for visiting our Web site today?	
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Please describe your experience with the site's search feature.

Please describe your experience with the site's search feature?—

- ACQOsI0002176A01
- ACQOsI0002176A02
- ACQOsI0002176A03
- ACQOsI0002176A04
- ACQOsI0002176A05
- ACQOsI0002176A06
- ACQOsI0002176A07
- ACQOsI0002176A08
- ACQOsI0002176A09
- ACQOsI0002176A10
- ACQOsI0002176A11

What other experience did you have with the site's search feature?—

What key word(s) did you use to search?

What information were you searching for on the site?

Please indicate how helpful you feel the search feature was in finding the information you wanted/needed?—

- ACQOsI0002178A01
- ACQOsI0002178A02
- ACQOsI0002178A03

Why do you feel the search feature was not at all helpful?

What would make the search feature more helpful?—

Which of the following professional groups should NGS engage with, in addition to the surveying community?

Please specify any other professional groups NGS should engage with.	
Which geodesy / remote sensing topics should NGS explain better, or provide tutorials on?	
Please specify the topics NGS should explain better.	
Regarding accurate positioning, what is the most important issue or challenge in your profession?	
Please specify the most important accurate positioning issue or challenge in your profession.	
What is the primary reason passive survey control marks (e.g., bench marks) are important to your work?	
Please specify why passive survey control marks are important to your work.	
Which of the following primarily drives your accuracy needs?	

Please specify what primarily drives your accuracy needs.	
Which of the following best describes the datum realization you are most likely to use?	
Please specify the datum realization you are most likely to use.	

Please rank the top 3 factors that brought you to the website today. (Rank 1 = Most important) Rank 1	SAC4023A001
	SAC4023A002
	SAC4023A003
	SAC4023A004
	SAC4023A005
	SAC4023A006
	SAC4023A007
	SAC4023A008
	SAC4023A009
	SAC4023A010
	SAC4023A011
	SAC4023A012
	SAC4023A013
	SAC4023A014
	SAC4023A015
	SAC4023A016
Rank 2	SAC4024A001
	SAC4024A002

SAC4024A003
SAC4024A004

SAC4024A005

SAC4024A006
SAC4024A007
SAC4024A008
SAC4024A009
SAC4024A010
SAC4024A011

SAC4024A012
SAC4024A013
SAC4024A014
SAC4024A015
SAC4024A016

Rank 3

SAC4025A001

SAC4025A002
SAC4025A003
SAC4025A004

SAC4025A005

SAC4025A006
SAC4025A007
SAC4025A008
SAC4025A009
SAC4025A010
SAC4025A011

SAC4025A012
SAC4025A013
SAC4025A014
SAC4025A015
SAC4025A016

Were you able to **accomplish** what you wanted to do **on**
[Regulations.gov](#) today?

Why weren't you able to accomplish your task today?

Since you did not accomplish what you wanted, what do you intend to do next?

If you will try another site, please specify:

Did you, or do you plan to, contact any of the following for help

Please tell us about your other experience. --> Please tell us about your other experience while navigating Regulations.gov today.

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estion

Have you connected with Palmetto GBA on a social network?
Please check all that apply.

Please specify the social network.

Would you like to be directed to our Stay Connected Page after completing this survey?

<p>Have you connected with Palmetto GBA on a social network? Please check all that apply.</p>	
<p>Please specify the social network.</p>	
<p>Would you like to be directed to our Stay Connected Page after completing this survey?</p>	

<p>Have you connected with Palmetto GBA on a social network? Please check all that apply.</p>	
<p>Please specify the social network.</p>	
<p>Would you like to be directed to our Stay Connected Page after completing this survey?</p>	

<p>Which category best describes you? Are you ...?</p>	
<p>Please specify other role.</p>	

Please specify your individual taxpayer role.	
Other individual role:	
Please specify your business type.	
Other business type:	
What area/section of the site are you primarily visiting today ?	
What is your primary reason for coming to the IRS.gov website today ?	

If you answered " Other " or " Obtain general tax information " as a primary reason, please specify.	
Including today, how many times did you contact the IRS about your Primary Reason for using IRS.gov?	
How did you find information on our website today? (Please mark all that apply.)	
Please specify other method.	
What specific search term(s) did you use to find information on the IRS website?	
If you performed a search on IRS.gov today, what type of difficulty, if any, did you encounter? (Please choose one response only.)	

If you answered "Other" above, please specify other search difficulty.	
What type of difficulty, if any, did you encounter with the navigation on the IRS website? (Please choose one response only.)	

In addition to visiting the FDA site, what other sites might you visit to find the information you are looking for?	
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Which best describes you?	SAC4233A001
	SAC4233A002
	SAC4233A003
	SAC4233A004
	SAC4233A005
	SAC4233A006
	SAC4233A007

Other - best describes you:	
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Did you search by name, company, or state in PBGC's missing participant list Unclaimed Pension Search?	SAC4244A001
	SAC4244A002
On a scale of 1 to 10, please rate the ease of using PBGC's missing participant list Unclaimed Pension Search.	SAC4245A001
	SAC4245A002
	SAC4245A003
	SAC4245A004
	SAC4245A005
	SAC4245A006
	SAC4245A007
	SAC4245A008
	SAC4245A009
	SAC4245A010
Please tell us about your experience with PBGC's missing participant list Unclaimed Pension Search. (Select all that apply)	SAC4246A001
	SAC4246A002
	SAC4246A003
	SAC4246A004
	SAC4246A005
	SAC4246A006
	SAC4246A007
	SAC4246A008
Please specify your experience with PBGC's missing participant list Unclaimed Pension Search.	
Why did you visit PBGC's website today?	SAC4235A001
	SAC4235A002
	SAC4235A003
	SAC4235A004
	SAC4235A005
	SAC4235A006
	SAC4235A007
	SAC4235A008
	SAC4235A009
	SAC4235A010
	SAC4235A011
Other - purpose in visiting PBGC's website today:	

Thinking about the representative ~~you~~ who worked with you, please rate the following:
Please rate the **professionalism** of the representative.

Which of the following web applications did you use today?
(Select all that apply)

ACQwil0012243A01

ACQwil0012243A02

ACQwil0012243A03

ACQwil0012243A04

ACQwil0012243A05

ACQwil0012243A06

ACQwil0012243A07

CENTERS FOR DISEASE CONTROL AND PREVENTION CENTERS FOR MEDICARE & MEDICAID SERVICES DEPARTMENT OF HEALTH AND HUMAN SERVICES, ALL OTHER COMPONENTS FOOD AND DRUG ADMINISTRATION INDIAN HEALTH SERVICE IHS – Aberdeen Area IHS – Alaska Area IHS – Albuquerque Area IHS – Bemidji Area IHS – Billings Area IHS – California Area IHS – Headquarters (Rockville, Dallas, Albuquerque, Seattle) IHS – Nashville Area IHS – Navajo Area IHS – Oklahoma Area IHS – Phoenix Area IHS – Portland Area IHS – Tucson Area IHS – Other NATIONAL INSTITUTES OF HEALTH OFFICE OF THE SECRETARY OF HEALTH AND HUMAN SERVICES PROGRAM SUPPORT CENTER ROCKVILLE HR CENTER		Drop down, select one	Single	Y
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	A	Radio button, one-up vertical	S	Y
Yes				
No				
		Text field, <100	S	N
		Text field, <100	S	N
		Text field, <100	S	N
		Drop down, sel	S	N
Monday				
Tuesday				
Wednesday				
Thursday				
Friday				
		Drop down, sel	S	N
9 - 10 AM (EST)				
10 - 11 AM (EST)				
11 - 12 PM (EST)				
12 - 1 PM (EST)				
1 - 2 PM (EST)				

2 - 3 PM (EST)				
3 - 4 PM (EST)				
4 - 5 PM (EST)				
5 - 6 PM (EST)				
		Text area, no c	S	N

The Occupational Outlook Handbook	A	Radio button, one-up vertical	Single	Y
Inflation or Price Information				
Pay or Benefits Information				
Employment or Unemployment Information				
Productivity Information				
Workplace Health or Safety Information				
Nothing Specific				
Something Else				
		Text field, <100 char		
Navigate to the information		Radio button, one-up vertical	Single	Y
Use an A-Z index				
Search for the information with a search engine				
Using a more graphical interface to find information	B	Radio button, one-up vertical	Single	Y
A brochure that describes all BLS products and how to find them				
Simplifying the homepage				
Consolidating/using fewer links				
Something else				
		Text field, <100 char		N
Filtering search results by topic, year, geography, etc.	C	Radio button, one-up vertical	Single	Y
Having the search box offer search suggestions as you begin to type				
Providing suggestions on related search-terms or sources of information				
The search function worked effectively				
I did not use the search function				
I'm not sure what would improve the search function				
Something Else				
		Text field, <100 char		N

Yes		Radio button, one-up vertical	Single	Y
Somewhat				
No				
Accounting, Contracting, or Payroll Professional	P	Radio button, one-up vertical	Single	N Y
Employer or Business Owner, or CEO/COO				
Information Technology Professional IT/IS professional, or Librarian				
Healthcare Professional				
Employment Law, Safety, Healthcare, or Insurance Specialist				
Legal Professional				
Journalist				
Marketing or Sales Professional				
Social Science Researcher				
Economist or Social Scientist				
Financial Professional/Analyst				
Student: Elementary, Middle or High School Level				
Student: College or Graduate Level				
K-12 Teacher, Professor, or School Counselor Educational Faculty, Adviser, or Administrator				
Unemployed Job-Seeker, or Changing Careers Changing Careers or Unemployed Jobseeker				
Parent Assisting Children				
Private Citizen Seeking Information (visit is not career- related)				
Human Resources Professional				
Other (please specify):				
		Text field, <100 char		N
		Drop down, select one	Single	Y
Very satisfied				
Somewhat satisfied				
Neither satisfied nor dissatisfied				
Somewhat dissatisfied				
Very dissatisfied				
Send or receive text messages		Checkbox, one-up vertical	M	Y
Browse websites				
Download an application ("app")				
Read emails				
None of the above				
Sending or receiving text messages				

Reading emails				
Browsing websites				
Making phone calls				
Viewing and/or taking pictures				
Viewing and/or taking videos				
Internet browsing (searching information or reading news or articles, etc.)				
Completing web based transactions (i.e., banking, purchase merchandise, purchase services, etc.)				
Audio streaming				
Video streaming				
Playing Games				
None of the above				
Learn about coin collecting		Checkbox, one-up vertical	M	Y
Research, browse, or purchase coins and medals				
Find information / news about the U.S. Mint				
None of the above				
Other, please specify:	A			
		Text area, no char limit		N
Yes	E	Checkbox, one-up vertical	S	Y
No				
		Text area, no char limit	S	N
		Text area, no char limit	S	N
Yes, I did	A	Radio button, one-up vertical	S	Y
No, I did not	B			
Yes, I did		Radio button, one-up vertical	S	Y
No, I did not	C			
I did not come to the site with the intent to purchase		Radio button, one-up vertical	S	Y
The item I wanted to purchase is not available/not released yet				
I need more information before purchasing				
I did not understand how to add a product to my shopping cart				
I had a technical error when trying to add an item to my shopping cart				
Other, please specify	D			

		Text area, no char limit	S	N
Just browsing / not sure if I really want the item	T BB CC E G	Radio button, one-up vertical	S	Y
Need more information before purchasing				
Product is not available/not released yet				
Price is too expensive				
Shipping cost is too expensive				
Trouble entering my shipping/billing address				
Technical error while trying to purchase				
Other, please specify:				
		Text area, no char limit	S	N
		Text area, no char limit	S	N
		Text area, no char limit	S	N
		Text area, no char limit	S	N
		Text area, no char limit	S	N
Today		Radio button, one-up vertical	Single	Y
In the next week				
In the next month				
In the next 1-3 months				
As soon as the product I am looking for is released				
Never				
Not Sure				

Find out what's covered		Radio button, one-up vertical	Single	Y
Look up costs				
Find a civilian/network provider				
Find a military provider				
Find a military or civilian doctor				
Make an appointment				
Referral				
Look up a toll free phone number				
Find contact information				
File a claim				
Check the status of a claim				
Problem with a claim				

Find claims information	A			
Enroll				
Pay-Enrollment Fees				
Find enrollment information				
Pharmacy				
Check eligibility				
Update personal information				
Learn about the plans / options				
Look-up health information / medical advice				
Look for health/wellness information				
Other (please explain)				
Very helpful	3A, 3B 3A, 3B	Radio button, one-up vertical	Single	No
Somewhat helpful				
Not at all helpful				
I had no difficulty using the search feature on this site	1B	Radio button, one-up vertical	Single	No
The search feature was difficult to find				
The search feature was difficult to use				
Returned no results/received an error message				
Could not tell where the search results would take me				
Too many results				
Too few results				
Results were not related to what I was looking for				
Could not sort the results				
Could not refine the results				
Other				
		Text area, no char limit		
		Text area, no char limit		No
		Text area, no char limit		
Very helpful	1 1, J	Radio button, one-up vertical	Single	No
Somewhat helpful				
Not at all helpful				
		Text area, no char limit		No
		Text area, no char limit		No
Emergency responders		Radio button, one-up vertical	Single	Y
Energy producers				
Agriculture				

Coastal management	A			
Other, please specify				
		Text area, No Limit	Single	N
Shoreline; the role of geodesy and remote sensing in ensuring safe navigation	A	Radio button, one-up vertical	Single	Y
Crustal and land movement; the role of geodesy and remote sensing in updating positions where significant crustal and land movement occurs				
Geographic Information Systems (GIS); the role of geodetic control in GIS				
Other, please specify				
		Text area, No Limit	Single	N
Obtaining geodetic control in the field	A	Radio button, one-up vertical	Single	Y
Identifying land subsidence or uplift sea-level changes				
Identifying shoreline or sea-level changes				
Defining the relationship between land elevations and water levels				
Other, please specify				
		Text area, No Limit	Single	N
Using these marks is required by federal, state, or local requirements	A	Radio button, one-up vertical	Single	Y
Using these marks is included in contract terms				
I can't depend on satellite systems being available in the areas where I work				
Other, please specify				
		Text area, No Limit	Single	N
Legal requirements	A	Radio button, one-up vertical	Single	Y
Scale of what I am measuring requires high accuracy				
I want the highest accuracy possible				
I don't have high accuracy requirements; within a few feet is good enough.				

not applicable – I am visiting this site for other reasons	A			
Other, please specify				
			Single	N
		Text area, No Limit		
I use whatever datum realization my original dataset is in.	A	Radio button, one-up vertical	Single	Y
I use the most recent datum realization.				
I use the datum realization I am most comfortable with.				
I do not make a distinction between datum realizations.				
not applicable – I am visiting this site for other reasons				
Other, please specify				
			Single	N
		Text area, No Limit		

Message or recommendation from a friend on a social network		Drop down, select one	Single	Y
Video I saw on YouTube				
Internet blogs or discussion forums				
Advertising on social networks (Facebook, My Space, Twitter)				
Message directly from NIAID on a social network				
Mobile phone text messages or alerts				
Instant Message from a friend or colleague				
Familiarity with site/organization				
Email Alerts				
Search engine results				
Word of mouth recommendation from someone I know				
TV, radio, newspaper, or magazine advertising				
Internet advertising				
Link from another website				
Don't know				
Other				
Message or recommendation from a friend on a social network		Drop down, select one	Single	N
Video I saw on YouTube				

Internet blogs or discussion forums				
Advertising on social networks (Facebook, My Space, Twitter)				
Message directly from NIAID on a social network				
Mobile phone text messages or alerts				
Instant Message from a friend or colleague				
Familiarity with site/organization				
Email Alerts				
Search engine results				
Word of mouth recommendation from someone I know				
TV, radio, newspaper, or magazine advertising				
Internet advertising				
Link from another website				
Don't know				
Other				
Message or recommendation from a friend on a social network		Drop down, select one	Single	N
Video I saw on YouTube				
Internet blogs or discussion forums				
Advertising on social networks (Facebook, My Space, Twitter)				
Message directly from NIAID on a social network				
Mobile phone text messages or alerts				
Instant Message from a friend or colleague				
Familiarity with site/organization				
Email Alerts				
Search engine results				
Word of mouth recommendation from someone I know				
TV, radio, newspaper, or magazine advertising				
Internet advertising				
Link from another website				
Don't know				
Other				

Yes		Radio Button One Up Vertical	Single	Y
No	A, B			

		Text field, <100 char		N
Try this site again later	B	Radio Button One-Up Vertical	Single	Y
Call the helpdesk				
Submit webform to helpdesk				
Contact department/agency directly				
Nothing-I give up				
Try another site (please specify)		Text field, <100 char		N
Yes, the helpdesk		Checkbox,	Multi	N
Yes, a specific department/agency directly				
No, I do not plan to contact any of the above resources				
No, I give up on trying to accomplish my task				
		Text field, no char limit		N

No, I have not	SKIP G	Checkbox, one-up vertical	Multi	Yes
Facebook LinkedIn YouTube Twitter Mobile apps Other, please specify				
		Text area, no char limit		No
Yes		Radio button, one-up vertical		No
No				

No, I have not Facebook LinkedIn YouTube Twitter Mobile apps Other, please specify	SKIP G SKIP H	Checkbox, one-up vertical	Multi	Yes
		Text area, no char limit		No
Yes		Radio button, one-up vertical		No
No				

No, I have not Facebook LinkedIn YouTube Twitter Mobile apps Other, please specify	SKIP K SKIP L	Checkbox, one-up vertical	Multi	Yes
		Text area, no char limit		No
Yes		Radio button, one-up vertical		No
No				

An individual taxpayer	B	Radio button, one-up vertical	Single	Y
Representing a business	D			
Representing a charity or non-profit organization				
Representing a government entity				
A tax professional (i.e. accountant, attorney, bank trust officer, enrolled agent, tax consultant, tax preparer, etc.)				
An academic/researcher				
A Student				
Military				
Retirement fund administrator				
An IRS employee				
A VITA/TCE volunteer				
Other	A			
		Text field, <100-char		N

Employee	C	Radio button, one-up vertical	Single	Y	
Self employed					
International taxpayer					
Parent					
Student					
Senior and/or retiree					
Other, please specify:					
		Text field, <100 char		N	
Corporation	E	Radio button, one-up vertical	Single	Y	
Partnership					
International business					
Small business & self employed					
Other, please specify:					
		Text field, <100 char		N	
Filing		Radio button, one-up vertical	Single	Y	
Payments					
Refunds					
Credits & Deductions					
News & Events					
Forms & Publications					
Help & Resources					
For Tax Professionals					
Hot Topics					
Tools					
Social Media					
Other					
<i>Download a current tax form, publication, or instructions</i>					A
Filing a return					
Payment plan					
Refund status					
General tax information					
Amended tax return status					
Prior year tax form, publication, or instructions					
Ordering forms from the IRS					
Tax return or account transcript					
Mailing addresses for tax forms					
e-file information					
e-file PIN					
Free File information					
Prepare my taxes via Free File on the IRS website	C,D				
	D				

Tax calculators/worksheets	B			
e-Services				
PTIN				
EIN				
Tax regulations or written determinations				
Revenue rulings or court cases				
Tax statistics				
Link and Learn (VITA/TCE) training				
Contact information				
Subscription sign-up				
Non-English language information				
Latest news releases				
IRS social media tools				
Other, please specify:	A			
		Text area, no char limit		N
Once (today was the first time)		Drop down, select one	Single	Y
Twice				
Three times				
Four or more Times				
IRS.gov search	B,C,E	Checkbox, one-up vertical	Multi	Y
Advanced search	B,C,E			
Forms and publications area	B,C,E			
Site navigation	B,C,E			
Navigation to the web page	B,C,E			
Links on a page	B,C,E			
Site Map	B,C,E			
Bookmarks				
Internet search engine (e.g., Google, MSN Search, Yahoo! Search, etc.)				
Links to IRS.gov from other websites				
Other, please specify:	A			
		Text field, <100 char		N
		Text area, no char limit		N
Delivered the expected results		Radio button, one-up vertical	Single	N
Top recommendations were helpful				
Auto-complete feature was helpful				
Too many results returned				
No results returned				
Results irrelevant to search terms				
Results were too similar/redundant				

Unsure of search terms to use	D			
Search required too many refinements to get what I wanted				
Search speed was too slow				
Other, please specify:				
		Text area, no char limit		N
Navigation worked as expected	F	Radio button, one-up vertical	Single	N
Navigation terms were intuitive				
Banners and promotions were appropriate/useful				
Consistent page elements (header and footer) made navigation easier				
First-level navigation was intuitive, but subsequent levels were less intuitive				
Expected links were not present on Web pages				
Links did not take me where I expected				
Navigating through site and determining location on site was difficult				
Navigation was not helpful				
Could not find the appropriate navigational links on most of your web pages				
Could not get started or did not know where to begin				
Too many links or navigational choices				
Would often feel lost, and did not know where I was on your website				
Navigation did not support what I was trying to accomplish				
Could not navigate back to previous information				
Had difficulty finding detailed information on your web pages				
Encountered technical difficulties (links didn't work, received error messages, etc.)				
Other, please specify:				

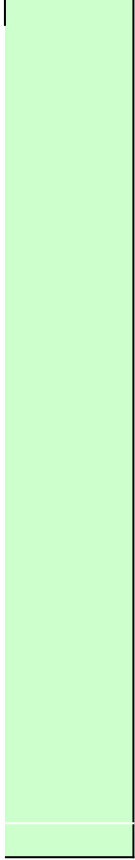
		Text area, no char limit	Single	N
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United Airlines worker or retiree	A	Radio button,	Single	Y
Worker or retiree				
Widow(er) or spouse or beneficiary				
Researcher or student				
Practitioner or pension professional				
Media or press representative				
Trade association or business organization				
Other (please specify)				
		Text field, <100 char		N

Yes	A	Radio button, one-up vertical	Single	Y
No				
1 = Very Difficult	B B B B B B B B B	Radion button, scale, no don't know	Single	Y
2				
3				
4				
5				
6				
7				
8				
9				
10 = Very Easy				
I wasn't sure what the list was	C	Checkbox, one-up vertical	Multi	Y
I found myself or my pension plan				
I didn't find myself or my pension plan				
Search results were helpful				
Search results were not helpful				
Returned too many results				
Returned not enough or zero results				
Other (please specify)				
		Text area, no char limit		N
To find information about my pension plan	A	Radio button, Pin Answer Choice	Single	Y
To search for unclaimed pensions on PBGC's missing participant list Unclaimed Pension Search				
To log in to MyPBA (worker or retiree info)				
To obtain tax information or Form 1099				
To follow up on an annual funding notice I received				
To find premium-related information				
To log in to My PAA (premium-related matters)				
To research plan termination				
To find information and news about PBGC				
To find information on defined benefit pensions				
Other (please specify)		Text area, no		N

Bank Find		Checkbox, one-up vertical	Multi	y
Institution Directory				
Summary of Deposits				
Statistics on Depository Institutions				
Statistics on Banking				
Historical Statistics on Banking				
Real Estate for Sale				
Other				

Skip Group



Skip Logic	Contact
	Name
	Email
	Telephone
	Best Day to Reach
	Best hour to Reach

	Assistance requested

OPS Group	Primary Info Seeking
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	Other_Primary Info
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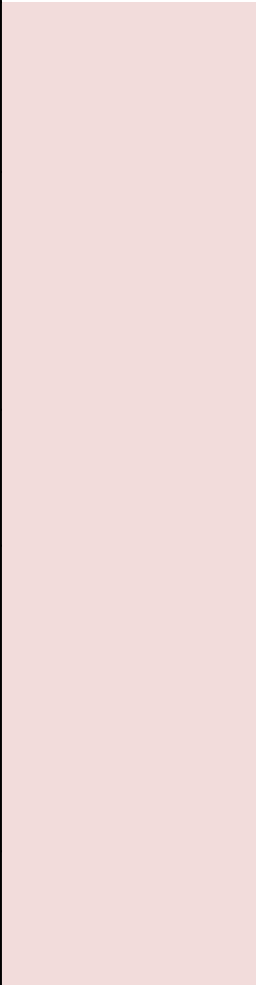
	How Prefer Find Info
--	----------------------

Logic Group	How Improve Nav
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Logic Group	OE_How Most Improve Nav
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Logic Group	How Improve Search
-------------	--------------------

Logic Group	OE_How Most Improve Search
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	Info Understandable	
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DPS Group	Best Describe
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DPS Group	OE_Best Describes
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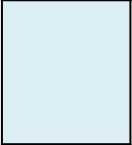
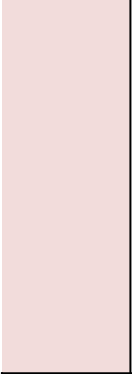
	Sat with BLS Products and Info
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Skip Logic	Mobile Activities Preference
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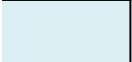
Skip Logic	Info Access from Mobile Device
Skip Logic	Other Info Access from Device
Skip Logic	Accessed US Mint from mobile
Skip Logic	Info wanted on site from mobile
Skip Logic	Info want on mobile site
Skip Logic	Add Item to Cart
Skip Logic	Make a Purchase
Skip Logic	Make a Purchase

Skip Logic	Did not Add Item to Cart
Skip Logic	Did not Purchase Reason
Skip Logic	Other Reason Not Purchase
Skip Logic	Add Info Help Decision
Skip Logic	Add Info Before Purchase
Skip Logic	Trouble
Skip Logic	Technical Error
	Purchase Timing

**Rando
mize**



SKIP
LOGIC
GROUP



SKIP
LOGIC
GROUP



SKIP
LOGIC
GROUP

SKIP
LOGIC
GROUP

SKIP
LOGIC
GROUP

Skip Logic	Professional Groups
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	OE_Professional Groups
Skip Logic	Geodesy or Sensing Topics
	OE_Geodesy or Sensing Topics
Skip Logic	Accurate pos issue
	OE_Accurate Pos Issue
Skip Logic	Survey Controls Impt
	OE_Survey Controls impt
Skip Logic	Drives Accuracy Needs

	OE_Drive s Accuracy Needs
Skip Logic	Datum Realizatio n
	OE_Datu m Realizatio n

Rank GroSV - Rank 1

Adjust Template/Style Sheet
Randomize

Anchor Answer Choice
Anchor Answer Choice

Rank GroSV - Rank 2

Adjust Template/Style Sheet
Randomize

Anchor Answer Choice
Anchor Answer Choice

Rank GroSV - Rank 3

Adjust Template/Style Sheet
Randomize

Anchor Answer Choice
Anchor Answer Choice

Skip
Logic
Group

	Not able to accomplish
Skip Logic	

Skip Group	Connected
Skip Group	Specify Network
Skip Group	Direct To SCP

Skip Group	Connected
Skip Group	Specify Network
Skip Group	Direct To SCP

Skip Group	Connected
Skip Group	Specify Network
Skip Group	Direct To SCP

Skip logic	Role
	Other role

	Individual
	Other individual
	Business
	Other business
	Area Visited
Skip logic	Reason

	Other reason/general info
	# contacted IRS
Skip logic	Method
	Other method
	Search terms
	Search diff

	Other search diff
	Navigation diff

	Additional Sites
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Skip logic	Role
Skip logic group	OE_Role

ip logic gro	Missing participant list
ip logic gro	Ease of using MPL
ip logic gro	Problems with MPL
ip logic gro	OE_MPL experience
Skip logic Randomize	Purpose
Skip logic	OE_Purp

	App Use
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