Questionnaire Management Guidelines

Goals:
- **One consolidated document to track all model and CQ changes throughout the life of the project**
- **Questionnaire always matches the live survey**
- **Easy and error-free way to submit CQ changes**
- **All changes tracked and reflected in one document (DOT will help)**

Basic rules:

1 This questionnaire **has to match the live survey**

2 All changes to the live measure need to be tracked and archived in **one document**

3 **All CQ change requests** have to be submitted using this document

SRA: 1) marks up changes and submits the entire document to DOT

DOT: 1) archives change request on separate tab
2) implements change(s)
3) updates the document to reflect all implemented changes in the "clean" questionnaire - SRA can send to the client and use for future CQ changes

4 DOT safeguards correct formats - your next CQ changes have to be submitted using one survey document with appropriate color-coding

Dept of State v2 MODEL QUESTION LIST
Model questions utilize the ACSI methodology to determine scores and impacts

ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION	FUTURE BEHAVIORS

ELEMENTS (drivers of satisfaction)

Content *(1=Poor, 10=Excellent, Don't Know)*

1 Please rate the **accuracy of information** on this site.

2 Please rate the **quality of information** on this site.

3 Please rate the **freshness of content** on this site.

Functionality *(1=Poor, 10=Excellent, Don't Know)*

4 Please rate the **usefulness of the features provided** on this site.

5 Please rate the **convenience of the features** on this site.

6 Please rate the **variety of features** on this site.

Look and Feel *(1=Poor, 10=Excellent, Don't Know)*

7 Please rate the **visual appeal** of this site.

8 Please rate the **balance of graphics and text** on this site.

9 Please rate the **readability of the pages** on this site.

Navigation *(1=Poor, 10=Excellent, Don't Know)*

10 Please rate **how well the site is organized**.

11 Please rate the **options available for navigating** this site.

12 Please rate **how well the site layout helps you find what you are looking for**.

13 Please rate the **number of clicks to get where you want** on this site.

Search *(1=Poor, 10=Excellent, Don't Know)*

14 Please rate the **relevance of search results** on this site.

15 Please rate the **organization of search results** on this site.

16 Please rate how well the **search results help you decide what to select**.

17 Please rate how well the **search feature helps you to narrow the results** to find what you want.

Site Performance *(1=Poor, 10=Excellent, Don't Know)*

18 Please rate how **quickly pages load** on this site.

19 Please rate the **consistency of speed from page to page** on this site.

20 Please rate the **ability to load pages without getting error messages** on this site.

Online Transparency *(1=Poor, 10=Excellent, Don't Know)*

21 Please rate how **thoroughly** this website **discloses information** about what this agency is doing.

22 Please rate how **quickly agency information is made available** on this website.

23 Please rate how well information about this agency's actions **can be accessed by the public** on this website.

CUSTOMER SATISFACTION

Satisfaction

24 What is your **overall satisfaction** with this site? *(1=Very Dissatisfied, 10=Very Satisfied)*

25 How well does this site **meet your expectations**? *(1=Falls Short, 10=Exceeds)*

26 How does this site **compare to your idea of an ideal website**? *(1=Not Very Close, 10=Very Close)*

FUTURE BEHAVIORS

Likelihood to Return *(1=Not Very Likely, 10=Very Likely)*

27 How likely are you to **return to this site**?

Recommend *(1=Not Very Likely, 10=Very Likely)*

28 How likely are you to **recommend this site to someone else**?

Future Participation (1=Very Unlikely, 10=Very Likely)

29 How likely are you to **express your thoughts or ideas to this agency** in the next 90 days?

Trust (1=Strongly Disagree, 10=Strongly Agree)

30 I can count on this agency to **act in my best interests**.

31 I consider this agency to be **trustworthy**.

32 This agency can be trusted to **do what is right**.

Model Instance Name:						
Dept of State v2			red & strike-through: DELETE			
MID: 1cclMx5YkxU04x84FBc40g==			*underlined & italicized*: RE-ORDER			
			pink: ADDITION			
Date: 11/15/2011			blue + -->: REWORDING			

Dept of State v2 CUSTOM QUESTION LIST						

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
AKR5753		How frequently do you visit this site?	First time		Radio button, one-up vertical	single
			More than once a day			
			Daily			
			About once a week			
			About once a month			
			Every 6 months or less			
AKR5754		Which best describes you?	Attorney/Lawyer		Checkbox, one-up vertical	M
			Business Person/Contractor			
			College/Graduate Student			
			General Public (U.S. or Foreign Citizen)			
			Grades 9-12 Student			
			Grades K-8 Student			
			Non-governmental org.			
			Press/Journalist			
			Retired			
			Teacher/Educator			
			U.S. State or Local gov't			
			U.S. Federal gov't			
			Other, please specify:	A		
AKR5755	A	Other role			Text area, no char limit	
AKR5756		What is your primary purpose for visiting this site?	Career information		Radio button, one-up vertical	single
			Visa information			
			Passport information			
			Humanrights information			
			Information about foreign affairs			
			Information about different countries			
			Foreign per diem information			
			Read the latest news and press releases			
			Information on international business			
			Research educational and cultural information			
			Research for school or personal use			
			Travel information or warnings			
			Learn about the State Department			
			Other, please specify:	A		
ACQDom0006614	A	Other primary reason			Text field, <100 char	
AKR5757		What primary method are you using to locate the information you are	"Find it by" feature -> "Browse by" feature	C,E,F	Radio button, one-up vertical	single
			Categories on the TOP white navigation bar (e.g. about state, policy issues, etc.)	E		
			Links in the page	E		
			Search feature on this site	C,G		
			Third-party search feature (such as Google, Yahoo, etc.)			
			Other			
AKR5758	C	How do you search for information on our site? (check all that apply)	Keywords or topics		Checkbox, one-up vertical	multi
			"Browse by" Speaker	M		
			"Browse by" Date	J, M		
			"Browse by" Topic	K, M		
			"Browse by" Country	M		

Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			"Browse by" Publication Other	**L, M**		
AKR5765	E	Please describe your navigation experience.	No difficulties encountered Could not determine the best link on most pages Could not navigate back to previous information I felt lost, did not know where I was I had difficulty finding related information I had difficulty finding detailed information Too many links or navigational choices Links did not take me where I expected Could not get started or did not know where to begin I had technical difficulties (e.g. broken links, error messages, etc) The navigation did not support what I was trying to accomplish Navigated to general area but could not find the specific content needed Other		Radio button, one-up vertical	single
AKR5762	G	What specific search term(s) did you use in your search today to find the information you are looking for?			Text area, no char limit	
ACQWro0010704	M	How would you rate your overall satisfaction with the "Browse by" features on state.gov?	Very satisfied Somewhat satisfied Neutral Somewhat unsatisfied Very unsatisfied		Radio button, one-up vertical	**Single**
ACQWro0010705	J	Which of the following best describes your experience with the "Browse by Date" feature? (select all that apply)	The feature led me to the results I was looking for. I could not find the specific results I wanted within the date range I browsed. I would have preferred to be able to browse by different date ranges.	JJ	Checkbox, one-up vertical	Multi
ACQWro0010706	JJ	What other date range would be helpful to you?			Text area, no char limit	Single
ACQWro0010707	K	Which of the following best describes your experience with "Browse by Topic" feature? (select all that apply)	The feature led me to the results I was looking for It was not sure which topic name would have the information I was looking I could not find the specific results I wanted within the topic I browsed. The topic I was looking for was not included	KK KK	Checkbox, one-up vertical	single
ACQWro0010692	KK	What topic were you trying to find?			Text area, no char limit	**Single**
ACQWro0010713	L	Which of the following best describes your experience with the "Browse by Publication" feature?	The feature led me to the results I was looking for I could not find the specific results I wanted within the publication type I was looking for a publication type that was not listed	LL	Checkbox, one-up vertical	
ACQWro0010714	LL	What publication type were you trying to find?			Text area, no char limit	**Single**
AKR5763		Please rate your impression of how well this agency encourages citizen participation in government.	1=Poor 2		Radio button, scale, has don't	Single

Model Instance Name:			red & strike-through: DELETE			
Dept of State v2			*underlined & italicized*: RE-ORDER			
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Date: 11/15/2011			blue + -->: REWORDING			

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			3			
			4			
			5			
			6			
			7			
			8			
			9			
			Excellent=10			
AKR5766		Are you using the site to find information for any of the following:	Career or employment decisions or choices		Checkbox, one-up vertical	multi
			Personal knowledge or curiosity			
			School or college-related task or assignment			
			Travel purposes			
			Work-related task or assignment			
			Other	A		
ACQWro0010700	A	Other:			Text field, <100 char	single
ACQWro0010689		Have you signed up for "My State Department" to personalize the content you see on state.gov?	Yes	A, B	Radio button, one-up vertical	single
			No			
ACQWro0010690	A	Please rate your overall satisfaction with "My State Department."	Very satisfied		Radio button, one-up vertical	singe
			Somewhat satisfied			
			Neutral			
			Somewhat unsatisfied			
			Very unsatisfied			
ACQWro0010691	B	Are there any additional features or widgets you would like included in "My State Department?"			Text area, no char limit	Single
ACQWro0010701		Have you downloaded the State Department's "Smart Traveler" app for iPhone?	Yes	A, B	Radio button, one-up vertical	Single
			I have seen it but not downloaded it			
			I was unfamiliar with the app			
ACQWro0010702	A	Please rate your overall satisfaction with the Smart Traveler app.	Very satisfied		Radio button, one-up vertical	Single
			Somewhat satisfied			
			Neutral			
			Somewhat unsatisfied			
			Very unsatisfied			
ACQWro0010703	B	Please recommend one improvement we could make to the Smart Traveler app.			Text area, no char limit	Single
ACQwil0011747		Have you ever visited the **Background Notes** section of the website? This includes facts about the land, people, history, government, political conditions, economy, and foreign relations of independent states, some dependencies, and areas of special sovereignty.	Yes	F, G	Drop down, select one	Single
			No			
			I don't know			

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Dept of State v2 CUSTOM QUESTION LIST

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ACQwil0011769	F	Much of the current information in Background Notes is readily available on other websites. The Department of State is considering revising the content to include only information that the department can uniquely provide, such as US Relations with a particular country. Would that information be useful to you?	Yes		Drop down, select one	Single
			No			
ACQwil0011770	G	If the Background Notes were reconfigured to focus only on State Department-unique information, would you like us to provide other useful links to help you in your country research?	Yes	H	Drop down, select one	Single
			No			
ACQwil0011771	H	What type of information would you like additional links to?			Text area, no char limit	
AKR5767		How did you find out about this website?	College/School		Drop down, select one	single
			USA.gov			
			Friend/Colleague			
			Link from another website			
			News Story			
			Search engine			
			State Dept. Publication			
			Other: Please Specify	B		
AED10467	B	Other: How did you find out about this website?			Text field, <100 char	**single**
AKR5770		Did you find what you were looking for?	Yes		Drop down, select one	single
			No	J		
			Partially	J		
			Still looking	J		

Required Y/N	Special Instructions
y	
y	OPS Group
n	OPS Group
y	OPS Group
N	**OPS Group**
y	**Skip Logic Group**
y	Skip Logic

Required Y/N	Special Instructions
n	Skip Logic Group
n	Skip Logic Group
Y	**Skip Logic Group**
Y	Skip Logic Group
N	Skip Logic Group
Y	Skip Logic Group
N	**Skip Logic Group**
N	**Skip Logic Group**
Y	

Required Y/N	Special Instructions
y	OPS Group
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y	Skip Logic Group
Y	Skip Logic Group
N	skip logic group
Y	Skip logic group
Y	Skip logic group
N	Skip logic group
~~Y~~	~~Skip Logic Group~~

Required Y/N	Special Instructions
~~Y~~	~~Skip Logic Group~~
~~Y~~	~~Skip Logic Group~~
~~N~~	~~Skip Logic Group~~
y	OPS
N	**OPS**
y	Skip Logic Group

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			More than once a day			
			Daily			
			About once a week			
			About once a month			
			Every 6 months or less			
AKR5754		Which best describes you?	Attorney/Lawyer		Checkbox, one-up vertical	M
			Business Person/Contractor			
			College/Graduate Student			
			General Public (U.S. or Foreign Citizen)			
			Grades 9-12 Student			
			Grades K-8 Student			
			Non-governmental org.			
			Press/Journalist			
			Retired			
			Teacher/Educator			
			U.S. State or Local gov't			
			U.S. Federal gov't			
			Other, please specify:	A		
AKR5755	A	Other role			Text area, no char limit	
AKR5756		What is your primary purpose for visiting this site?	Career information		Radio button, one-up vertical	single
			Visa information			
			Passport ~~Information~~ information			
			Human ~~Rights~~ rights information			
			Information about ~~Foreign~~ foreign affairs			
			Information about different countries			
			Foreign ~~Per~~ per diem information			
			Read the latest news and press releases			
			Information on international business			
			Research educational and cultural information			
			Research for school or personal use			
			Travel information or warnings			
			Learn about the State Department			
			Other, please specify:	A		
ACQDom0006614	A	Other primary reason			Text field, <100 char	
AKR5757		What primary method are you using to locate the information you are	"Find it by" feature -> "Browse by" feature	C,E,F	Radio button, one-up vertical	single
			Categories on the TOP white navigation bar (e.g. about state, policy issues, etc.)	E		
			Links in the page	E		
			Search feature on this site	C,G		
			Third-party search feature (such as Google, Yahoo, etc.)			
			Other			
AKR5758	C	How do you search for information on our site? (check all that apply)	Keywords or topics		Checkbox, one-up vertical	multi
			"Browse by" Speaker	M		
			"Browse by" Date	J, M		
			"Browse by" Topic	K, M		
			"Browse by" Country	M		

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<div align="center">**Dept of State v2 CUSTOM QUESTION LIST**</div>

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			"Browse by" Publication	L, M		
			Other			
AKR5765	E	Please describe your navigation experience.	No difficulties encountered		Radio button, one-up vertical	single
			Could not determine the best link on most pages			
			Could not navigate back to previous information			
			I felt lost, did not know where I was			
			I had difficulty finding related information			
			I had difficulty finding detailed information			
			Too many links or navigational choices			
			Links did not take me where I expected			
			Could not get started or did not know where to begin			
			I had technical difficulties (e.g. broken links, error messages, etc)			
			The navigation did not support what I was trying to accomplish			
			Navigated to general area but could not find the specific content needed			
			Other			
AKR5762	G	What specific search term(s) did you use in your search today to find the information you are looking for?			Text area, no char limit	
ACQWro0010704	M	How would you rate your overall satisfaction with the "Browse by" features on state.gov?	Very satisfied		Radio button, one-up vertical	**Single**
			Somewhat satisfied			
			Neutral			
			Somewhat unsatisfied			
			Very unsatisfied			
ACQWro0010705	J	Which of the following best describes your experience with the "Browse by Date" feature? (select all that apply)	The feature led me to the results I was looking for.		Checkbox, one-up vertical	Multi
			I could not find the specific results I wanted within the date range I browsed.			
			I would have preferred to be able to browse by different date ranges.	JJ		
ACQWro0010706	JJ	What other date range would be helpful to you?			Text area, no char limit	Single
ACQWro0010707	K	Which of the following best describes your experience with "Browse by Topic" feature? (select all that apply)	The feature led me to the results I was looking for		Checkbox, one-up vertical	single
			It was not sure which topic name would have the information I was looking	KK		
			I could not find the specific results I wanted within the topic I browsed.			
			The topic I was looking for was not included	KK		
ACQWro0010692	KK	What topic were you trying to find?			Text area, no char limit	**Single**
ACQWro0010713	L	Which of the following best describes your experience with the "Browse by Publication" feature?	The feature led me to the results I was looking for		Checkbox, one-up vertical	
			I could not find the specific results I wanted within the publication type			
			I was looking for a publication type that was not listed	LL		
ACQWro0010714	LL	What publication type were you trying to find?			Text area, no char limit	**Single**
AKR5763		Please rate your impression of how well this agency encourages citizen participation in government.	1=Poor		Radio button, scale, has don't	Single
			2			

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			3			
			4			
			5			
			6			
			7			
			8			
			9			
			Excellent=10			
AKR5766		Are you using the site to find information for any of the following:	Career or employment decisions or choices		Checkbox, one-up vertical	multi
			Personal knowledge or curiosity			
			School or college-related task or assignment			
			Travel purposes			
			Work-related task or assignment			
			Other	A		
ACQWro0010700	A	Other:			Text field, <100 char	single
ACQWro0010689		Have you signed up for "My State Department" to personalize the content you see on state.gov?	Yes	A, B	Radio button, one-up vertical	single
			No			
ACQWro0010690	A	Please rate your overall satisfaction with "My State Department."	Very satisfied		Radio button, one-up vertical	singe
			Somewhat satisfied			
			Neutral			
			Somewhat unsatisfied			
			Very unsatisfied			
ACQWro0010691	B	Are there any additional features or widgets you would like included in "My State Department?"			Text area, no char limit	Single
ACQWro0010701		Have you downloaded the State Department's "Smart Traveler" app for iPhone?	Yes	A, B	Radio button, one-up vertical	Single
			I have seen it but not downloaded it			
			I was unfamiliar with the app			
ACQWro0010702	A	Please rate your overall satisfaction with the Smart Traveler app.	Very satisfied		Radio button, one-up vertical	Single
			Somewhat satisfied			
			Neutral			
			Somewhat unsatisfied			
			Very unsatisfied			
ACQWro0010703	B	Please recommend one impovement improvement we could make to the Smart Traveler app.			Text area, no char limit	Single
ACQwil0011747		Have you ever visited the **Background Notes** section of the website? This includes facts about the land, people, history, government, political conditions, economy, and foreign relations of independent states, some dependencies, and areas of special sovereignty.	Yes	F, G	Drop down, select one	Single
			No			
			I don't know			

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
ACQwil0011769	F	Much of the current information in Background Notes is readily available on other websites. The Department of State is considering revising the content to include only information that the department can uniquely provide, such as US Relations with a particular country. Would that information be useful to you?	Yes No		Drop down, select one	Single
ACQwil0011770	G	If the Background Notes were reconfigured to focus only on State Department-unique information, would you like us to provide other useful links to help you in your country research?	Yes No	H	Drop down, select one	Single
ACQwil0011771	H	What type of information would you like additional links to?			Text area, no char limit	
AKR5767		How did you find out about this website?	College/School		Drop down, select one	single
			USA.gov			
			Friend/Colleague			
			Link from another website			
			News Story			
			Search engine			
			State Dept. Publication			
			Other: Please Specify	B		
AED10467	B	Other: How did you find out about this website?			Text field, <100 char	**single**
AKR5770		Did you find what you were looking for?	Yes		Drop down, select one	single
			No	J		
			Partially	J		
			Still looking	J		

Required Y/N	Special Instructions
y	
y	OPS Group
n	OPS Group
y	OPS Group
N	**OPS Group**
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Required Y/N	Special Instructions
n	Skip Logic Group
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Y	

Required Y/N	Special Instructions
y	OPS Group
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N	skip logic group
Y	Skip logic group
Y	Skip logic group
N	Skip logic group
~~Y~~	~~Skip Logic Group~~

Required Y/N	Special Instructions
~~Y~~	~~Skip Logic Group~~
~~Y~~	~~Skip Logic Group~~
~~N~~	~~Skip Logic Group~~
y	OPS
N	**OPS**
y	Skip Logic Group

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			More than once a day			
			Daily			
			About once a week			
			About once a month			
			Every 6 months or less			
AKR5754		Which best describes you?	Attorney/Lawyer		Checkbox, one-up vertical	M
			Business Person/Contractor			
			College/Graduate Student			
			General Public (U.S. or Foreign Citizen)			
			Grades 9-12 Student			
			Grades K-8 Student			
			Non-governmental org.			
			Press/Journalist			
			Retired			
			Teacher/Educator			
			U.S. State or Local gov't			
			U.S. Federal gov't			
			Other, please specify:	A		
AKR5755	A	Other role			Text area, no char limit	
AKR5756		What is your primary purpose for visiting this site?	Career information		Radio button, one-up vertical	single
			Visa information			
			Passport Information			
			Human Rights information			
			Information about Foreign affairs			
			Information about different countries			
			Foreign Per diem information			
			Read the latest news and press releases			
			Information on international business			
			Research educational and cultural information			
			Research for school or personal use			
			Travel information or warnings			
			Learn about the State Department			
			Other, please specify:	A		
ACQDom0006614	A	Other primary reason			Text field, <100 char	
AKR5757		What primary method are you using to locate the information you are	"Find it by" feature -> "Browse by" feature	C,E,F	Radio button, one-up vertical	single
			Categories on the TOP white navigation bar (e.g. about state, policy issues, etc.)	E		
			Links in the page	E		
			Search feature on this site	C,G		
			Third-party search feature (such as Google, Yahoo, etc.)			
			Other			
AKR5758	C	How do you search for information on our site? (check all that apply)	Keywords or topics		Checkbox, one-up vertical	multi
			"Browse by" Speaker	M		
			"Browse by" Date	J, M		
			"Browse by" Topic	K, M		
			"Browse by" Country	M		

Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			"Browse by" Publication	L, M		
			Other			
AKR5765	E	Please describe your navigation experience.	No difficulties encountered		Radio button, one-up vertical	single
			Could not determine the best link on most pages			
			Could not navigate back to previous information			
			I felt lost, did not know where I was			
			I had difficulty finding related information			
			I had difficulty finding detailed information			
			Too many links or navigational choices			
			Links did not take me where I expected			
			Could not get started or did not know where to begin			
			I had technical difficulties (e.g. broken links, error messages, etc)			
			The navigation did not support what I was trying to accomplish			
			Navigated to general area but could not find the specific content needed			
			Other			
AKR5762	G	What specific search term(s) did you use in your search today to find the information you are looking for?			Text area, no char limit	
ACQWro0010704	M	How would you rate your overall satisfaction with the "Browse by" features on state.gov?	Very satisfied		Radio button, one-up vertical	**Single**
			Somewhat satisfied			
			Neutral			
			Somewhat unsatisfied			
			Very unsatisfied			
ACQWro0010705	J	Which of the following best describes your experience with the "Browse by Date" feature? (select all that apply)	The feature led me to the results I was looking for.		Checkbox, one-up vertical	Multi
			I could not find the specific results I wanted within the date range I browsed.			
			I would have preferred to be able to browse by different date ranges.	JJ		
ACQWro0010706	JJ	What other date range would be helpful to you?			Text area, no char limit	Single
ACQWro0010707	K	Which of the following best describes your experience with "Browse by Topic" feature? (select all that apply)	The feature led me to the results I was looking for		Checkbox, one-up vertical	single
			It was not sure which topic name would have the information I was looking	KK		
			I could not find the specific results I wanted within the topic I browsed.			
			The topic I was looking for was not included	KK		
ACQWro0010692	KK	What topic were you trying to find?			Text area, no char limit	**Single**
ACQWro0010713	L	Which of the following best describes your experience with the "Browse by Publication" feature?	The feature led me to the results I was looking for		Checkbox, one-up vertical	
			I could not find the specific results I wanted within the publication type			
			I was looking for a publication type that was not listed	LL		
ACQWro0010714	LL	What publication type were you trying to find?			Text area, no char limit	**Single**
AKR5763		Please rate your impression of how well this agency encourages citizen participation in government.	1=Poor		Radio button, scale, has don't	Single
			2			

Model Instance Name:
Dept of State v2
MID: 1cclMx5YkxU04x84FBc40g==
Date: 11/15/2011

red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING

Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			3			
			4			
			5			
			6			
			7			
			8			
			9			
			Excellent=10			
AKR5766		Are you using the site to find information for any of the following:	Career or employment decisions or choices		Checkbox, one-up vertical	multi
			Personal knowledge or curiosity			
			School or college-related task or assignment			
			Travel purposes			
			Work-related task or assignment			
			Other	A		
ACQWro0010700	A	Other:			Text field, <100 char	single
ACQWro0010689		Have you signed up for "My State Department" to personalize the content you see on state.gov?	Yes	A, B	Radio button, one-up vertical	single
			No			
ACQWro0010690	A	Please rate your overall satisfaction with "My State Department."	Very satisfied		Radio button, one-up vertical	singe
			Somewhat satisfied			
			Neutral			
			Somewhat unsatisfied			
			Very unsatisfied			
ACQWro0010691	B	Are there any additional features or widgets you would like included in "My State Department?"			Text area, no char limit	Single
ACQWro0010701		Have you downloaded the State Department's "Smart Traveler" app for iPhone?	Yes	A, B	Radio button, one-up vertical	Single
			I have seen it but not downloaded it			
			I was unfamiliar with the app			
ACQWro0010702	A	Please rate your overall satisfaction with the Smart Traveler app.	Very satisfied		Radio button, one-up vertical	Single
			Somewhat satisfied			
			Neutral			
			Somewhat unsatisfied			
			Very unsatisfied			
ACQWro0010703	B	Please recommend one impovement we could make to the Smart Traveler app.			Text area, no char limit	Single
		Have you ever visited the **Background Notes** section of the website? This includes facts about the land, people, history, government, political conditions, economy, and foreign relations of independent states, some dependencies, and areas of special sovereignty.	Yes	F, G	Drop down, select one	Single
			No			
			I don't know			

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Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
	F	Much of the current information in Background Notes is readily available on other websites. The Department of State is considering revising the content to include only information that the department can uniquely provide, such as US Relations with a particular country. Would that information be useful to you?	Yes No		Drop down, select one	Single
	G	If the Background Notes were reconfigured to focus only on State Department-unique information, would you like us to provide other useful links to help you in your country research?	Yes No	H	Drop down, select one	Single
	H	What type of information would you like additional links to?			Text area, no char limit	
AKR5767		How did you find out about this website?	College/School		Drop down, select one	single
			USA.gov			
			Friend/Colleague			
			Link from another website			
			News Story			
			Search engine			
			State Dept. Publication			
			Other: Please Specify	B		
AED10467	B	Other: How did you find out about this website?			Text field, <100 char	**single**
AKR5770		Did you find what you were looking for?	Yes		Drop down, select one / Drop down, select one	single
			No	J		
			Partially	J		
			Still looking	J		

ForeSee Results - Confidential and Proprietary

Required Y/N	Special Instructions
y	
y	OPS Group
n	OPS Group
y	OPS Group
N	**OPS Group**
y	**Skip Logic Group**
y	Skip Logic

Required Y/N	Special Instructions
n	Skip Logic Group
n	Skip Logic Group
Y	**Skip Logic Group**
Y	Skip Logic Group
N	Skip Logic Group
Y	Skip Logic Group
N	**Skip Logic Group**
N	**Skip Logic Group**
Y	

Required Y/N	Special Instructions
y	OPS Group
n	OPS Group
y	Skip Logic Group
Y	Skip Logic Group
N	skip logic group
Y	Skip logic group
Y	Skip logic group
N	Skip logic group
Y	Skip Logic Group

Required Y/N	Special Instructions
Y	Skip Logic Group
Y	Skip Logic Group
N	Skip Logic Group
y	OPS
N	**OPS**
y	Skip Logic Group

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Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
AKR5753		How frequently do you visit this site?	First time		Radio button, one-up vertical	single
			More than once a day			
			Daily			
			About once a week			
			About once a month			
			Every 6 months or less			
AKR5754		Which best describes you?	Attorney/Lawyer		Checkbox, one-up vertical	M
			Business Person/Contractor			
			College/Graduate Student			
			General Public (U.S. or Foreign Citizen)			
			Grades 9-12 Student			
			Grades K-8 Student			
			Non-governmental org.			
			Press/Journalist			
			Retired			
			Teacher/Educator			
			U.S. State or Local gov't			
			U.S. Federal gov't			
			Other, please specify:	A		
AKR5755	A	Other role			Text area, no char limit	
AKR5756		What is your primary purpose for visiting this site?	Career information		Radio button, one-up vertical	single
			Visa information			
			Passport Information			
			Human Rights information			
			Information about Foreign affairs			
			Information about different countries			
			Foreign Per diem information			
			Read the latest news and press releases			
			Information on international business			
			Research educational and cultural information			
			Research for school or personal use			
			Travel information or warnings			
			Learn about the State Department			
			Other, please specify:	A		
ACQDom0006614	A	Other primary reason			Text field, <100 char	
AKR5757		What primary method are you using to locate the information you are	"Find it by" feature -> "Browse by" feature	C,E,F	Radio button, one-up vertical	single
			Categories on the TOP blue navigation bar (e.g. multimedia, blog, etc.)	E		
			Categories on the TOP white navigation bar (e.g. about state, policy issues, etc.)	E		
			Links in the page	E		
			Search feature on this site	C,G		
			Third-party search feature (such as Google, Yahoo, etc.)			
			Other			
AKR5758	C	How do you search for information on our site? (check all that apply)	Keywords or topics		Checkbox, one-up vertical	multi
			"Browse by" Speaker	M		
			"Browse by" Date	J, M		
			"Browse by" Topic	K, M		

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			"Browse by" Country	M		
			"Browse by" Publication	L, M		
			Other			
AKR5765	E	Please describe your navigation experience.	No difficulties encountered		Radio button, one-up vertical	single
			Could not determine the best link on most pages			
			Could not navigate back to previous information			
			I felt lost, did not know where I was			
			I had difficulty finding related information			
			I had difficulty finding detailed information			
			Too many links or navigational choices			
			Links did not take me where I expected			
			Could not get started or did not know where to begin			
			I had technical difficulties (e.g. broken links, error messages, etc)			
			The navigation did not support what I was trying to accomplish			
			Navigated to general area but could not find the specific content needed			
			Other			
AKR5762	G	What specific search term(s) did you use in your search today to find the information you are looking for?			Text area, no char limit	
ACQWro0010704	M	How would you rate your overall satisfaction with the "Browse by" features on state.gov?	Very satisfied		Radio button, one-up vertical	**Single**
			Somewhat satisfied			
			Neutral			
			Somewhat unsatisfied			
			Very unsatisfied			
ACQWro0010705	J	Which of the following best describes your experience with the "Browse by Date" feature? (select all that apply)	The feature led me to the results I was looking for.		Checkbox, one-up vertical	Multi
			I could not find the specific results I wanted within the date range I browsed.			
			I would have preferred to be able to browse by different date ranges.	JJ		
ACQWro0010706	JJ	What other date range would be helpful to you?			Text area, no char limit	Single
ACQWro0010707	K	Which of the following best describes your experience with "Browse by Topic" feature? (select all that apply)	The feature led me to the results I was looking for		Checkbox, one-up vertical	single
			It was not sure which topic name would have the information I was looking	KK		
			I could not find the specific results I wanted within the topic I browsed.			
			The topic I was looking for was not included	KK		
ACQWro0010692	KK	What topic were you trying to find?			Text area, no char limit	**Single**
ACQWro0010713	L	Which of the following best describes your experience with the "Browse by Publication" feature?	The feature led me to the results I was looking for		Checkbox, one-up vertical	
			I could not find the specific results I wanted within the publication type			
			I was looking for a publication type that was not listed	LL		
ACQWro0010714	LL	What publication type were you trying to find?			Text area, no char limit	**Single**
AKR5763		Please rate your impression of how well this agency encourages citizen participation in government.	1=Poor		Radio button, scale, has don't	Single

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Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			2			
			3			
			4			
			5			
			6			
			7			
			8			
			9			
			Excellent=10			
AKR5766		Are you using the site to find information for any of the following:	Career or employment decisions or choices		Checkbox, one-up vertical	multi
			Personal knowledge or curiosity			
			School or college-related task or assignment			
			Travel purposes			
			Work-related task or assignment			
			Other	A		
ACQWro0010700	A	Other:			Text field, <100 char	single
ACQWro0010689		Have you signed up for "My State Department" to personalize the content you see on state.gov?	Yes	A, B	Radio button, one-up vertical	single
			No			
ACQWro0010690	A	Please rate your overall satisfaction with "My State Department."	Very satisfied		Radio button, one-up vertical	singe
			Somewhat satisfied			
			Neutral			
			Somewhat unsatisfied			
			Very unsatisfied			
ACQWro0010691	B	Are there any additional features or widgets you would like included in "My State Department?"			Text area, no char limit	Single
ACQWro0010701		Have you downloaded the State Department's "Smart Traveler" app for iPhone?	Yes	A, B	Radio button, one-up vertical	Single
			I have seen it but not downloaded it			
			I was unfamiliar with the app			
ACQWro0010702	A	Please rate your overall satisfaction with the Smart Traveler app.	Very satisfied		Radio button, one-up vertical	Single
			Somewhat satisfied			
			Neutral			
			Somewhat unsatisfied			
			Very unsatisfied			
ACQWro0010703	B	Please recommend one impovement we could make to the Smart Traveler app.			Text area, no char limit	Single
AKR5767		How did you find out about this website?	College/School		Drop down, select one	single
			USA.gov			
			Friend/Colleague			
			Link from another website			
			News Story			
			Search engine			
			State Dept. Publication			
			Other: Please Specify	B		
AED10467	B	Other: How did you find out about this website?			Text field, <100 char	**single**

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Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
AKR5770		Did you find what you were looking for?	Yes		Drop down, select one	single
			No			
			Partially			
			Still looking			

Required Y/N	Special Instructions
y	
y	OPS Group
n	OPS Group
y	OPS Group
N	OPS Group
y	Skip Logic Group
y	Skip Logic

Required Y/N	Special Instructions
n	Skip Logic Group
n	Skip Logic Group
Y	**Skip Logic Group**
Y	Skip Logic Group
N	Skip Logic Group
Y	Skip Logic Group
N	**Skip Logic Group**
N	**Skip Logic Group**
Y	

Required Y/N	Special Instructions
y	OPS Group
n	OPS Group
y	Skip Logic Group
Y	Skip Logic Group
N	skip logic group
Y	Skip logic group
Y	Skip logic group
N	Skip logic group
y	OPS
N	OPS

Required Y/N	**Special Instructions**
y	

red & strike-through: DELETE

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Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
ACQDom0008465		If state.gov offered you an option to see information specific to your interests, what categories of information might you find useful? (Select all that apply)	Top stories		Checkbox, one-up vertical	Multi
			Daily press briefings			
			My favorite countries			
			RSS feeds (see http://www.state.gov/rssfeeds)			
			Remarks and testimony by senior officials			
			Secretary Clinton's remarks			
			Videos			
			Public schedule			
			Secretary Clinton's most recent trip			
			Links to top 10 liked pages			
			Links to last 5 visited pages			
			Widgets (weather, time, calendar)			
			Quick link to Google maps for countries			
			Hot topic			
			Related sites (ex: travel.state.gov; blog)			
			Other, please specify:	A		
ACQDom0008466	A	Other categories of information			Text field, <100 char	
AKR5753		How frequently do you visit this site?	First time		Radio button, one-up vertical	single
			More than once a day			
			Daily			
			About once a week			
			About once a month			
			Every 6 months or less			
AKR5754		Which best describes you?	Attorney/Lawyer		Checkbox, one-up vertical	M
			Business Person/Contractor			
			College/Graduate Student			
			General Public (U.S. or Foreign Citizen)			
			Grades 9-12 Student			
			Grades K-8 Student			
			Non-governmental org.			
			Press/Journalist			
			Retired			
			Teacher/Educator			
			U.S. State or Local gov't			
			U.S. Federal gov't			
			Other, please specify:	A		
AKR5755	A	Other role			Text area, no char limit	
AKR5756		What is your primary purpose for visiting this site?	Career information		Radio button, one-up vertical	single
			Visa information			
			Passport Information			
			Human Rights information			
			Information about Foreign affairs			
			Information about different countries			
			Foreign Per diem information			
			Read the latest news and press releases			

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Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Information on international business			
			Research educational and cultural information			
			Research for school or personal use			
			Travel information or warnings			
			Learn about the State Department			
			Other, please specify:	A		
ACQDom0006614	A	Other primary reason			Text field, <100 char	
AKR5757		What primary method are you using to locate the information you are	"Find it by" feature -> "Browse by" feature	C,E,F	Radio button, one-up vertical	single
			Subject Index	E		
			Categories on the TOP blue navigation bar (e.g. multimedia, blog, etc.)	E		
			Categories on the TOP white navigation bar (e.g. about state, policy issues, etc.)	E		
			Links in the page	E		
			Search feature on this site	C,D,F,G, H		
			Third-party search feature (such as Google, Yahoo, etc.)			
			Other			
AKR5758	C	How do you search for information on our site? (check all that apply)	Keywords or topics		Checkbox, one-up vertical	multi
			"Browse by" Speaker	M		
			"Browse by" Date	J, M		
			"Browse by" Topic	K, M		
			"Browse by" Country	M		
			"Browse by" Publication Type	L, M		
			Other			
AKR5759	D	Please describe your search experience	No difficulties encountered		Radio button, one-up vertical	single
			Results were not helpful			
			Returned too many results			
			Returned too few or no results			
			Returned results that were too similar/redundant			
			I was not sure what words to use in my search			
			The search required too many refinements to get what I wanted			
			Search speed was too slow			
			Other	A		
AKR5760	A	If you answered "other", what was your search experience? Please be specific.			Text area, no char limit	
AKR5765	E	Please describe your navigation experience.	No difficulties encountered		Radio button, one-up vertical	single
			Could not determine the best link on most pages			
			Could not navigate back to previous information			
			I felt lost, did not know where I was			
			I had difficulty finding related information			
			I had difficulty finding detailed information			
			Too many links or navigational choices			
			Links did not take me where I expected			
			Could not get started or did not know where to begin			
			I had technical difficulties (e.g. broken links, error messages, etc)			
			The navigation did not support what I was trying to accomplish			
			Navigated to general area but could not find the specific content needed			
			Other			

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
AKR5761	F	Did you use other available search features of the site?	Yes No		Radio button, one-up vertical	single
AKR5762	G	What specific search term(s) did you use in your search today to find the information you are looking for?			Text area, no char limit	
AKR5764	H	Please rate how satisfied you are with the keyword search function of this website.	1=Not very satisfied 2 3 4 5 6 7 8 9 Very satisfied=10 Don't know		Radio button, scale, has don't know	single
	M	How would you rate your overall satisfaction with the "Browse by" features on state.gov?	Very satisfied Somewhat satisfied Neutral Somewhat unsatisfied Very unsatisfied		Radio button, one-up vertical	**Single**
	J	Which of the following best describes your experience with the "Browse by Date" feature? (select all that apply)	The feature led me to the results I was looking for. I could not find the specific results I wanted within the date range I browsed. I would have preferred to be able to browse by different date ranges.	JJ	Checkbox, one-up vertical	Multi
	JJ	What other date range would be helpful to you?			Text area, no char limit	Single
	K	Which of the following best describes your experience with "Browse by Topic" feature? (select all that apply)	The feature led me to the results I was looking for It was not sure which topic name would have the information I was looking I could not find the specific results I wanted within the topic I browsed. The topic I was looking for was not included	KK KK	Checkbox, one-up vertical	single
	KK	What topic were you trying to find?			Text area, no char limit	**Single**
	L	Which of the following best describes your experience with the "Browse by Publication" feature?	The feature led me to the results I was looking for I could not find the specific results I wanted within the publication type I was looking for a publication type that was not listed	LL	Checkbox, one-up vertical	
	LL	What publication type were you trying to find?			Text area, no char limit	**Single**
AKR5763		Please rate your impression of how well this agency encourages citizen participation in government.	1=Poor 2		Radio button, scale, has don't	Single

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			3			
			4			
			5			
			6			
			7			
			8			
			9			
			Excellent=10			
AKR5766		Are you using the site to find information for any of the following:	Career or employment decisions or choices		Checkbox, one-up vertical	multi
			Personal knowledge or curiosity			
			School or college-related task or assignment			
			Travel purposes			
			Work-related task or assignment			
			Other	A		
	A	Other: Are you using the site to find information for any of the following:			Text field, <100 char	single
		Have you signed up for "My State Department" to personalize the content you see on state.gov?	Yes	A, B	Radio button, one-up vertical	single
			No			
	A	Please rate your overall satisfaction with "My State Department."	Very satisfied		Radio button, one-up vertical	singe
			Somewhat satisfied			
			Neutral			
			Somewhat unsatisfied			
			Very unsatisfied			
	B	Are there any additional features or widgets you would like included in "My State Department?"			Text area, no char limit	Single
	C	What other features would you like to add?			Text area, no char limit	single
		Have you downloaded the State Department's "Smart Traveler" app for iPhone?	Yes	A, B	Radio button, one-up vertical	Single
			I have seen it but not downloaded it			
			I was unfamiliar with the app			
	A	Please rate your overall satisfaction with the Smart Traveler app.	Very satisfied		Radio button, one-up vertical	Single
			Somewhat satisfied			
			Neutral			
			Somewhat unsatisfied			
			Very unsatisfied			
	B	Please recommend one impovement we could make to the Smart Traveler app.			Text area, no char limit	Single
AKR5767		How did you find out about this website?	College/School		Drop down, select one	single
			USA.gov			
			Friend/Colleague			
			Link from another website			
			News Story			
			Search engine			
			State Dept. Publication			

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Date: 11/15/2011

Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Other: Please Specify	B		
AED10467	B	Other: How did you find out about this website?			Text field, <100 char	**single**
AKR5770		Did you find what you were looking for?	Yes		Drop down, select one	single
			No			
			Partially			
			Still looking			

Required Y/N	Special Instructions
~~Y~~	~~Skip Logic Group~~
~~N~~	~~Skip Logic Group~~
y	
y	OPS Group
n	OPS Group
y	OPS Group

Required Y/N	Special Instructions
N	OPS Group
y	**Skip Logic Group**
y	Skip Logic
n	Skip Logic Group
n	Skip Logic Group
n	Skip Logic Group

Required Y/N	Special Instructions
~~y~~	~~Skip Logic Group~~
n	Skip Logic Group
~~y~~	
Y	**Skip Logic Group**
Y	Skip Logic Group
N	Skip Logic Group
Y	Skip Logic Group
N	**Skip Logic Group**
N	**Skip Logic Group**
Y	

Required Y/N	Special Instructions
y	OPS Group
n	OPS Group
y	Skip Logic Group
Y	Skip Logic Group
N	skip logic group
n	Skip logic group
Y	Skip logic group
Y	Skip logic group
N	Skip logic group
y	OPS

Required Y/N	Special Instructions
N	OPS
y	

red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING

Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
ACQDom0008465		If state.gov offered you an option to see information specific to your interests, what categories of information might you find useful? (Select all that apply)	Top stories		Checkbox, one-up vertical	Multi
			Daily press briefings			
			My favorite countries			
			RSS feeds (see http://www.state.gov/rssfeeds)			
			Remarks and testimony by senior officials			
			Secretary Clinton's remarks			
			Videos			
			Public schedule			
			Secretary Clinton's most recent trip			
			Links to top 10 liked pages			
			Links to last 5 visited pages			
			Widgets (weather, time, calendar)			
			Quick link to Google maps for countries			
			Hot topic			
			Related sites (ex: travel.state.gov; blog)			
			Other, please specify:	A		
ACQDom0008466	A	Other categories of information			Text field, <100 char	
AKR5753		How frequently do you visit this site?	First time		Radio button, one-up vertical	single
			More than once a day			
			Daily			
			About once a week			
			About once a month			
			Every 6 months or less			
AKR5754		Which best describes you?	Attorney/Lawyer		Checkbox, one-up vertical	M
			Business Person/Contractor			
			College/Graduate Student			
			General Public (U.S. or Foreign Citizen)			
			Grades 9-12 Student			
			Grades K-8 Student			
			Non-governmental org.			
			Press/Journalist			
			Retired			
			Teacher/Educator			
			U.S. State or Local gov't			
			U.S. Federal gov't			
			Other, please specify:	A		
AKR5755	A	Other role			Text area, no char limit	
AKR5756		What is your primary purpose for visiting this site?	Career information		Radio button, one-up vertical	single
			Visa information			
			Passport Information			
			Human Rights information			
			Information about Foreign affairs			
			Information about different countries			
			Foreign Per diem information			
			Read the latest news and press releases			

		Dept of State v2 CUSTOM QUESTION LIST				

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Information on international business			
			Research educational and cultural information			
			Research for school or personal use			
			Travel information or warnings			
			Learn about the State Department			
			Other, please specify:	A		
	A	Other primary reason			Text field, <100 char	
AKR5757		What primary method are you using to locate the information you are	"Find it by" feature -> "Browse by" feature	C,E,F	Radio button, one-up vertical	single
			Subject Index	E		
			Categories on the TOP blue navigation bar (e.g. multimedia, blog, etc.)	E		
			Categories on the TOP white navigation bar (e.g. about state, policy issues, etc.)	E		
			Links in the page	E		
			Search feature on this site	C,D,F,G, H		
			Third-party search feature (such as Google, Yahoo, etc.)			
			Other			
AKR5758	C	How do you search for information on our site? (check all that apply)	Keywords or topics		Checkbox, one-up vertical	multi
			"Browse by" Speaker			
			"Browse by" Date			
			"Browse by" Topic			
			"Browse by" Country			
			"Browse by" Publication Type			
			Other			
AKR5759	D	Please describe your search experience	No difficulties encountered		Radio button, one-up vertical	single
			Results were not helpful			
			Returned too many results			
			Returned too few or no results			
			Returned results that were too similar/redundant			
			I was not sure what words to use in my search			
			The search required too many refinements to get what I wanted			
			Search speed was too slow			
			Other	A		
AKR5760	A	If you answered "other", what was your search experience? Please be specific.			Text area, no char limit	
AKR5765	E	Please describe your navigation experience.	No difficulties encountered		Radio button, one-up vertical	single
			Could not determine the best link on most pages			
			Could not navigate back to previous information			
			I felt lost, did not know where I was			
			I had difficulty finding related information			
			I had difficulty finding detailed information			
			Too many links or navigational choices			
			Links did not take me where I expected			

		Dept of State v2 CUSTOM QUESTION LIST				

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Could not get started or did not know where to begin			
			I had technical difficulties (e.g. broken links, error messages, etc)			
			The navigation did not support what I was trying to accomplish			
			Navigated to general area but could not find the specific content needed			
			Other			
AKR5761	F	Did you use other available search features of the site?	Yes		Radio button, one-up vertical	single
			No			
AKR5762	G	What specific search term(s) did you use in your search today to find the information you are looking for?			Text area, no char limit	
AKR5764	H	Please rate how satisfied you are with the keyword search function of this website.	1=Not very satisfied		Radio button, scale, has don't know	single
			2			
			3			
			4			
			5			
			6			
			7			
			8			
			9			
			Very satisfied=10			
			Don't know			
AKR5763		Please rate your impression of how well this agency encourages citizen participation in government.	1=Poor		Radio button, scale, has don't	Single
			2			
			3			
			4			
			5			
			6			
			7			
			8			
			9			
			Excellent=10			
AKR5766		Are you using the site to find information for any of the following:	Career or employment decisions or choices		Checkbox, one-up vertical	multi
			Personal knowledge or curiosity			
			School or college-related task or assignment			
			Travel purposes			
			Work-related task or assignment			
			Other			
AKR5767		How did you find out about this website?	College/School		Drop down, select one	single
			USA.gov			
			Friend/Colleague			
			Link from another website			
			News Story			
			Search engine			
			State Dept. Publication			

red & strike-through: DELETE

underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Other: Please Specify	B		
AED10467	B	Other: How did you find out about this website?			Text field, <100 char	**single**
AKR5770		Did you find what you were looking for?	Yes		Drop down, select one	single
			No			
			Partially			
			Still looking			

Required Y/N	Special Instructions
Y	Skip Logic Group
N	**Skip Logic Group**
y	
y	OPS Group
n	OPS Group
y	OPS Group

Required Y/N	Special Instructions
N	OPS Group
y	**Skip Logic Group**
y	Skip Logic
n	Skip Logic Group
n	Skip Logic Group
n	

Required Y/N	Special Instructions
y	
n	
y	
Y	
y	
y	OPS

Required Y/N	Special Instructions
N	OPS
y	

Model Instance Name:			red & strike-through: DELETE			
Dept of State v2			*underlined & italicized*: RE-ORDER			
MID: 1cclMx5YkxU04x84FBc40g==			pink: ADDITION			
Date: 11/15/2011			blue + -->: REWORDING			

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
ACQDom0008465		If state.gov offered you an option to see information specific to your interests, what categories of information might you find useful? (Select all that apply)	Top stories		Checkbox, one-up vertical	Multi
			Daily press briefings			
			My favorite countries			
			RSS feeds (see http://www.state.gov/rssfeeds)			
			Remarks and testimony by senior officials			
			Secretary Clinton's remarks			
			Videos			
			Public schedule			
			Secretary Clinton's most recent trip			
			Links to top 10 liked pages			
			Links to last 5 visited pages			
			Widgets (weather, time, calendar)			
			Quick link to Google maps for countries			
			Hot topic			
			Related sites (ex: travel.state.gov; blog)			
			Other, please specify:	A		
ACQDom0008466	A	Other categories of information			Text field, <100 char	
AKR5753		How frequently do you visit this site?	First time		Radio button, one-up vertical	single
			More than once a day			
			Daily			
			About once a week			
			About once a month			
			Every 6 months or less			
AKR5754		Which best describes you?	Attorney/Lawyer		Checkbox, one-up vertical	M
			Business Person/Contractor			
			College/Graduate Student			
			General Public (U.S. or Foreign Citizen)			
			Grades 9-12 Student			
			Grades K-8 Student			
			Non-governmental org.			
			Press/Journalist			
			Retired			
			Teacher/Educator			
			U.S. State or Local gov't			
			U.S. Federal gov't			
			Other, please specify:	A		
AKR5755	A	Other role			Text area, no char limit	
AKR5756		What is your primary purpose for visiting this site?	Career information		Radio button, one-up vertical	single
			Visa information			
			Passport Information			
			Human Rights information			
			Information about Foreign affairs			
			Information about different countries			
			Foreign Per diem information			
			Read the latest news and press releases			

Model Instance Name:						

Model Instance Name:
Dept of State v2
MID: 1cclMx5YkxU04x84FBc40g==
Date: 11/15/2011

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underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING

Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Information on international business			
			Research educational and cultural information			
			Research for school or personal use			
			Travel information or warnings			
			Learn about the State Department			
			Other, please specify:	A		
	A	Other primary reason			Text field, <100 char	
AKR5757		What primary method are you using to locate the information you are	"Find it by" feature -> "Browse by" feature	C,E,F	Radio button, one-up vertical	single
			Subject Index	E		
			Categories on the TOP blue navigation bar (e.g. multimedia, blog, etc.)	E		
			Categories on the TOP white navigation bar (e.g. about state, policy issues, etc.)	E		
			Links in the page	E		
			Search feature on this site	C,D,F,G, H		
			Third-party search feature (such as Google, Yahoo, etc.)			
			Other			
AKR5758	C	How do you search for information on our site? (check all that apply)	Keywords or topics		Checkbox, one-up vertical	multi
			"Browse by" Speaker			
			"Browse by" Date			
			"Browse by" Topic			
			"Browse by" Country			
			"Browse by" Publication Type			
			Other			
AKR5759	D	Please describe your search experience	No difficulties encountered		Radio button, one-up vertical	single
			Results were not helpful			
			Returned too many results			
			Returned too few or no results			
			Returned results that were too similar/redundant			
			I was not sure what words to use in my search			
			The search required too many refinements to get what I wanted			
			Search speed was too slow			
			Other	A		
AKR5760	A	If you answered "other", what was your search experience? Please be specific.			Text area, no char limit	
AKR5765	E	Please describe your navigation experience.	No difficulties encountered		Radio button, one-up vertical	single
			Could not determine the best link on most pages			
			Could not navigate back to previous information			
			I felt lost, did not know where I was			
			I had difficulty finding related information			
			I had difficulty finding detailed information			
			Too many links or navigational choices			
			Links did not take me where I expected			

ForeSee Results - Confidential and Proprietary

Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Could not get started or did not know where to begin			
			I had technical difficulties (e.g. broken links, error messages, etc)			
			The navigation did not support what I was trying to accomplish			
			Navigated to general area but could not find the specific content needed			
			Other			
AKR5761	F	Did you use other available search features of the site?	Yes		Radio button, one-up vertical	single
			No			
AKR5762	G	What specific search term(s) did you use in your search today to find the information you are looking for?			Text area, no char limit	
AKR5764	H	Please rate how satisfied you are with the keyword search function of this website.	1=Not very satisfied		Radio button, scale, has don't know	single
			2			
			3			
			4			
			5			
			6			
			7			
			8			
			9			
			Very satisfied=10			
			Don't know			
AKR5763		Please rate your impression of how well this agency encourages citizen participation in government.	1=Poor		Radio button, scale, has don't	Single
			2			
			3			
			4			
			5			
			6			
			7			
			8			
			9			
			Excellent=10			
AKR5766		Are you using the site to find information for any of the following:	Career or employment decisions or choices		Checkbox, one-up vertical	multi
			Personal knowledge or curiosity			
			School or college-related task or assignment			
			Travel purposes			
			Work-related task or assignment			
			Other			
AKR5767		How did you find out about this website?	College/School		Drop down, select one	single
			USA.gov			
			Friend/Colleague			
			Link from another website			
			News Story			
			Search engine			
			State Dept. Publication			

Model Instance Name:			red & strike-through: DELETE			
Dept of State v2			*underlined & italicized*: RE-ORDER			
MID: 1cclMx5YkxU04x84FBc40g==			pink: ADDITION			
Date: **11/15/2011**			blue + -->: REWORDING			

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Other: Please Specify	B		
AED10467	**B**	Other: How did you find out about this website?			Text field, <100 char	**single**
AKR5770		Did you find what you were looking for?	Yes		Drop down, select one	single
			No			
			Partially			
			Still looking			

Required Y/N	Special Instructions
Y	Skip Logic Group
N	**Skip Logic Group**
y	
y	OPS Group
n	OPS Group
y	OPS Group

Required Y/N	Special Instructions
N	OPS Group
y	**Skip Logic Group**
y	Skip Logic
n	Skip Logic Group
n	Skip Logic Group
n	

Required Y/N	Special Instructions
y	
n	
y	
Y	
y	
y	OPS

Required Y/N	Special Instructions
N	OPS
y	

Model Instance Name:
Dept of State v2
MID: 1cclMx5YkxU04x84FBc40g==
Date: 11/7/2011

red & strike-through: DELETE
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blue + -->: REWORDING

Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
		If state.gov offered you an option to see information specific to your interests, what categories of information might you find useful? (Select all that apply)	Top stories		Checkbox, one-up vertical	Multi
			Daily press briefings			
			My favorite countries			
			RSS feeds (see http://www.state.gov/rssfeeds)			
			Remarks and testimony by senior officials			
			Secretary Clinton's remarks			
			Videos			
			Public schedule			
			Secretary Clinton's most recent trip			
			Links to top 10 liked pages			
			Links to last 5 visited pages			
			Widgets (weather, time, calendar)			
			Quick link to Google maps for countries			
			Hot topic			
			Related sites (ex: travel.state.gov; blog)			
			Other, please specify:	A		
	A	Other categories of information			Text field, <100 char	
AKR5753		How frequently do you visit this site?	First time		Radio button, one-up vertical	single
			More than once a day			
			Daily			
			About once a week			
			About once a month			
			Every 6 months or less			
AKR5754		Which best describes you?	Attorney/Lawyer		Checkbox, one-up vertical	M
			Business Person/Contractor			
			College/Graduate Student			
			General Public (U.S. or Foreign Citizen)			
			Grades 9-12 Student			
			Grades K-8 Student			
			Non-governmental org.			
			Press/Journalist			
			Retired			
			Teacher/Educator			
			U.S. State or Local gov't			
			U.S. Federal gov't			
			Other, please specify:	A		
AKR5755	A	Other role			Text area, no char limit	
AKR5756		What is your primary purpose for visiting this site?	Career information		Drop down, select one	single
			Visa information			
			Passport Information			
			Human Rights information			
			Information about Foreign affairs			
			Information about different countries			
			Foreign Per diem information			
			Read the latest news and press releases			

Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Information on international business			
			Research educational and cultural information			
			Research for school or personal use			
			Travel information or warnings			
			Learn about the State Department			
			Other, please specify:	A		
	A	Other primary reason			Text field, <100 char	
AKR5757		What primary method are you using to locate the information you are	"Find it by" feature -> "Browse by" feature	C,E,F	Radio button, one-up vertical	single
			Subject Index	E		
			Categories on the TOP blue navigation bar (e.g. multimedia, blog, etc.)	E		
			Categories on the TOP white navigation bar (e.g. about state, policy issues, etc.)	E		
			Links in the page	E		
			Search feature on this site	C,D,F,G, H		
			Third-party search feature (such as Google, Yahoo, etc.)			
			Other			
AKR5758	C	How do you search for information on our site? (check all that apply)	Keywords or topics		Checkbox, one-up vertical	multi
			"Browse by" Speaker			
			"Browse by" Date			
			"Browse by" Topic			
			"Browse by" Country			
			"Browse by" Publication Type			
			Other			
AKR5759	D	Please describe your search experience	No difficulties encountered		Radio button, one-up vertical	single
			Results were not helpful			
			Returned too many results			
			Returned too few or no results			
			Returned results that were too similar/redundant			
			I was not sure what words to use in my search			
			The search required too many refinements to get what I wanted			
			Search speed was too slow			
			Other	A		
AKR5760	A	If you answered "other", what was your search experience? Please be specific.			Text area, no char limit	
AKR5765	E	Please describe your navigation experience.	No difficulties encountered		Radio button, one-up vertical	single
			Could not determine the best link on most pages			
			Could not navigate back to previous information			
			I felt lost, did not know where I was			
			I had difficulty finding related information			
			I had difficulty finding detailed information			
			Too many links or navigational choices			
			Links did not take me where I expected			

Model Instance Name:		
Dept of State v2		
MID: 1cclMx5YkxU04x84FBc40g==		
Date: 11/7/2011		

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underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING

Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Could not get started or did not know where to begin			
			I had technical difficulties (e.g. broken links, error messages, etc)			
			The navigation did not support what I was trying to accomplish			
			Navigated to general area but could not find the specific content needed			
			Other			
AKR5761	F	Did you use other available search features of the site?	Yes		Radio button, one-up vertical	single
			No			
AKR5762	G	What specific search term(s) did you use in your search today to find the information you are looking for?			Text area, no char limit	
AKR5764	H	Please rate how satisfied you are with the keyword search function of this website.	1=Not very satisfied		Radio button, scale, has don't know	single
			2			
			3			
			4			
			5			
			6			
			7			
			8			
			9			
			Very satisfied=10			
			Don't know			
AKR5763		Please rate your impression of how well this agency encourages citizen participation in government.	1=Poor		Radio button, scale, has don't	Single
			2			
			3			
			4			
			5			
			6			
			7			
			8			
			9			
			Excellent=10			
AKR5766		Are you using the site to find information for any of the following:	Career or employment decisions or choices		Checkbox, one-up vertical	multi
			Personal knowledge or curiosity			
			School or college-related task or assignment			
			Travel purposes			
			Work-related task or assignment			
			Other			
AKR5767		How did you find out about this website?	College/School		Drop down, select one	single
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			Friend/Colleague			
			Link from another website			
			News Story			
			Search engine			
			State Dept. Publication			

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Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Other: Please Specify	B		
AED10467	B	Other: How did you find out about this website?			Text field, <100 char	**single**
AKR5770		Did you find what you were looking for?	Yes		Drop down, select one	single
			No			
			Partially			
			Still looking			

Required Y/N	Special Instructions
Y	Skip Logic Group
N	**Skip Logic Group**
y	
y	OPS Group
n	OPS Group
y	OPS Group

Required Y/N	Special Instructions
N	OPS Group
y	**Skip Logic Group**
y	Skip Logic
n	Skip Logic Group
n	Skip Logic Group
n	

Required Y/N	Special Instructions
y	
n	
y	
Y	
y	
y	OPS

Required Y/N	Special Instructions
N	**OPS**
y	

Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
AKR5753		How frequently do you visit this site?	First time		Radio button, one-up vertical	single
			More than once a day			
			Daily			
			About once a week			
			About once a month			
			Every 6 months or less			
AKR5754		Which best describes you?	Attorney/Lawyer		Checkbox, one-up vertical	M
			Business Person/Contractor			
			College/Graduate Student			
			General Public (U.S. or Foreign Citizen)			
			Grades 9-12 Student			
			Grades K-8 Student			
			Non-governmental org.			
			Press/Journalist			
			Retired			
			Teacher/Educator			
			U.S. State or Local gov't			
			U.S. Federal gov't			
			Other, please specify:	A		
AKR5755	A	Other role			Text area, no char limit	
AKR5756		What is your primary purpose for visiting this site?	Career information		Drop down, select one	single
			Visa information			
			Passport Information			
			Human Rights information			
			Information about Foreign affairs			
			Information about different countries			
			Foreign Per diem information			
			Read the latest news and press releases			
			Information on international business			
			Research educational and cultural information			
			Research for school or personal use			
			Travel information or warnings			
			Learn about the State Department			
			Other			
AKR5757		What primary method are you using to locate the information you are	"Find it by" feature -> "Browse by" feature	C,E,F	Radio button, one-up vertical	single
			Subject Index	E		
			Categories on the TOP blue navigation bar (e.g. multimedia, blog, etc.)	E		
			Categories on the TOP white navigation bar (e.g. about state, policy issues, etc.)	E		
			Links in the page	E		
			Search feature on this site	C,D,F,G, H		
			Third-party search feature (such as Google, Yahoo, etc.)			
			Other			
AKR5758	C	How do you search for information on our site? (check all that apply)	Keywords or topics		Checkbox, one-up vertical	multi
			"Browse by" Speaker			
			"Browse by" Date			
			"Browse by" Topic			
			"Browse by" Country			

		Model Instance Name:				
		Dept of State v2		red & strike-through: DELETE		
		MID: 1cclMx5YkxU04x84FBc40g==		*underlined & italicized*: RE-ORDER		
		Date: 12/14/2009		pink: ADDITION		
				blue + -->: REWORDING		

		Dept of State v2 CUSTOM QUESTION LIST				

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			"Browse by" Publication Type			
			Other			
AKR5759	D	Please describe your search experience	No difficulties encountered		Radio button, one-up vertical	single
			Results were not helpful			
			Returned too many results			
			Returned too few or no results			
			Returned results that were too similar/redundant			
			I was not sure what words to use in my search			
			The search required too many refinements to get what I wanted			
			Search speed was too slow			
			Other	A		
AKR5760	A	If you answered "other", what was your search experience? Please be specific.			Text area, no char limit	
AKR5765	E	Please describe your navigation experience.	No difficulties encountered		Radio button, one-up vertical	single
			Could not determine the best link on most pages			
			Could not navigate back to previous information			
			I felt lost, did not know where I was			
			I had difficulty finding related information			
			I had difficulty finding detailed information			
			Too many links or navigational choices			
			Links did not take me where I expected			
			Could not get started or did not know where to begin			
			I had technical difficulties (e.g. broken links, error messages, etc)			
			The navigation did not support what I was trying to accomplish			
			Navigated to general area but could not find the specific content needed			
			Other			
AKR5761	F	Did you use other available search features of the site?	Yes		Radio button, one-up vertical	single
			No			
AKR5762	G	What specific search term(s) did you use in your search today to find the information you are looking for?			Text area, no char limit	
AKR5764	H	Please rate how satisfied you are with the keyword search function of this website.	1=Not very satisfied		Radio button, scale, has don't know	single
			2			
			3			
			4			
			5			
			6			
			7			
			8			
			9			

red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING

Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Very satisfied=10			
			Don't know			
AKR5763		Please rate your impression of how well this agency **encourages citizen participation** in government.	1=Poor		Radio button, scale, has don't	Single
			2			
			3			
			4			
			5			
			6			
			7			
			8			
			9			
			Excellent=10			
AKR5766		Are you using the site to find information for any of the following:	Career or employment decisions or choices		Checkbox, one-up vertical	multi
			Personal knowledge or curiosity			
			School or college-related task or assignment			
			Travel purposes			
			Work-related task or assignment			
			Other			
AKR5767		How did you find out about this website?	College/School		Drop down, select one	single
			USA.gov			
			Friend/Colleague			
			Link from another website			
			News Story			
			Search engine			
			State Dept. Publication			
			Other: Please Specify	B		
AED10467	B	Other: How did you find out about this website?			Text field, <100 char	**single**
AKR5770		Did you find what you were looking for?	Yes		Drop down, select one	single
			No			
			Partially			
			Still looking			

Required Y/N	Special Instructions
y	
y	OPS Group
n	OPS Group
y	
y	**Skip Logic Group**
y	Skip Logic

Required Y/N	Special Instructions
n	Skip Logic Group
n	Skip Logic Group
n	
y	
n	
y	

Required Y/N	Special Instructions
Y	
y	
y	OPS
N	**OPS**
y	

Model Instance Name:
Dept of State v2
MID: 1cclMx5YkxU04x84FBc40g==
Date: 12/14/2009

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blue + -->: REWORDING

Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
AKR5753		How frequently do you visit this site?	First time		Radio button, one-up vertical	single	y
			More than once a day				
			Daily				
			About once a week				
			About once a month				
			Every 6 months or less				
AKR5754		Which best describes you?	Attorney/Lawyer		Checkbox, one-up vertical	M	y
			Business Person/Contractor				
			College/Graduate Student				
			General Public (U.S. or Foreign Citizen)				
			Grades 9-12 Student				
			Grades K-8 Student				
			Non-governmental org.				
			Press/Journalist				
			Retired				
			Teacher/Educator				
			U.S. State or Local gov't				
			U.S. Federal gov't				
			Other, please specify:	A			
AKR5755	A	Other role			Text area, no char limit		n
AKR5756		What is your primary purpose for visiting this site?	Career information		Drop down, select one	single	y
			Visa information				
			Passport Information				
			Human Rights information				
			Information about Foreign affairs				
			Information about different countries				
			Foreign Per diem information				
			Read the latest news and press releases				
			Information on international business				
			Research educational and cultural information				
			Research for school or personal use				
			Travel information or warnings				
			Learn about the State Department				
			Other				
AKR5757		What primary method are you using to locate the information you are	"Find it by" feature -> "Browse by" feature	C,D,F E	Radio button, one-up vertical	single	y
			Subject Index	E			
			Categories on the TOP blue navigation bar (e.g. multimedia, blog, etc.)	E			
			Categories on the TOP grey navigation bar (e.g. press, travel, careers, etc.) -->Categories on the TOP white navigation bar (e.g. about state, policy issues, etc.)	E			
			Links in the page	E			
			Search feature on this site	C,D,F,G			
			Third-party search feature (such as Google, Yahoo, etc.)				
			All of the above				
			Other				
AKR5758	C	How do you search for information on our site? (check all that apply)	Keywords or topics	C,G	Checkbox, one-up vertical	multi	y
			"Find it by" Speaker --> "Browse by" Speaker				
			"Find it by" Date --> "Browse by" Date				

Model Instance Name:
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Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			"Find it by" Topic --> "Browse by" Topic				
			"Find it by" Country --> "Browse by" Country				
			"Find it by" Publication Type --> "Browse by Publication Type"				
			Other				
AKR5759	D	If you used the search feature of the site, what type of difficulty, if any, did you encounter with the search feature? -> Please describe your search experience	No difficulties encountered		Radio button, one-up vertical	single	n
			Results were helpful				
			Results were not helpful				
			Returned too many results				
			Returned too few or no results				
			Returned results that were too similar/redundant				
			I was not sure what words to use in my search				
			The search required too many refinements to get what I wanted				
			Search speed was too slow				
			Other	A			
AKR5760	A	If you answered "other" for "what type of difficulty, if any, did you encounter with the search feature", what was the other difficulty? Please be specific. --> If you answered "other", what was your search experience? Please be specific.			Text area, no char limit		n
AKR5765	E	If you used navigation features to find your information, what type of difficulty, if any, did you encounter with the navigation process? -> Please describe your navigation experience.	No difficulties encountered		Radio button, one-up vertical	single	n
			Could not determine the best link on most pages				
			Could not navigate back to previous information				
			I felt lost, did not know where I was				
			I had difficulty finding related information				
			I had difficulty finding detailed information				
			Too many links or navigational choices				
			Links did not take me where I expected				
			Could not get started or did not know where to begin				
			I had technical difficulties (e.g. broken links, error messages, etc)				
			The navigation did not support what I was trying to accomplish				
			Navigated to general area but could not find the specific content needed				
			Other				
AKR5761	F	Did you use other available search features of the site?	Yes		Radio button, one-up vertical	single	y
			No				
AKR5762	G	What specific search term(s) did you use in your search today to find the information you are looking for?		H	Text area, no char limit		n
AKR5764	H	Please rate how satisfied you are with the keyword search function of this website.	1=Not very satisfied		Radio button, scale, has don't know	single	y
			2				
			3				
			4				
			5				
			6				

Model Instance Name:		red & strike-through: DELETE
Dept of State v2		*underlined & italicized*: RE-ORDER
MID: 1cclMx5YkxU04x84FBc40g==		pink: ADDITION
Date: 12/14/2009		blue + -->: REWORDING

Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			7				
			8				
			9				
			Very satisfied=10				
			Don't know				
AKR5763		Please rate your impression of how well this agency **encourages citizen participation** in government.	1=Poor		Radio button, scale, has don't	Single	Y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			Excellent=10				
AKR5766		Are you using the site to find information for any of the following:	Career or employment decisions or choices		Checkbox, one-up vertical	multi	y
			Personal knowledge or curiosity				
			School or college-related task or assignment				
			Travel purposes				
			Work-related task or assignment				
			Other				
AKR5767		How did you find out about this website?	College/School		Drop down, select one	single	y
			USA.gov				
			Friend/Colleague				
			Link from another website				
			News Story				
			Search engine				
			State Dept. Publication				
			Other -> Other: Please Specify	B			
	B	Other: How did you find out about this website?			Text field, <100 char	**single**	**N**
AED09615		Have you utilized the video feature on state.gov?	Yes	A	Radio button, one-up vertical	Single	Y
			No				
AKR5768	A	Are you interested in more video?	Yes		Radio button, one-up vertical	single	Y
			No				
AKR5769	A	If you watched video on state.gov, please rate your satisfaction with it. --> Please rate your satisfaction with the videos.	1=Poor		Radio button, one-up vertical	single	n
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			Excellent=10				
			Does not apply				
AKR5770		Did you find what you were looking for?	Yes		Drop down, select one	single	y

Model Instance Name:
Dept of State v2
MID: 1cclMx5YkxU04x84FBc40g==
Date: 12/14/2009

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pink: ADDITION

blue + -->: REWORDING

Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			No				
			Partially				
			Still looking				

Special Instructions

OPS Group

OPS Group

Skip Logic Group
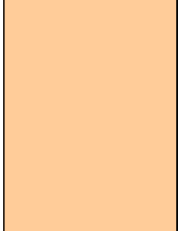
Skip Logic

Special Instructions
Skip Logic Group
Skip Logic Group

**Special
Instructions**

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OPS

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Special Instructions

Model Instance Name:					
Dept of State v2	red & strike-through: DELETE				
MID: 1cclMx5YkxU04x84FBc40g==	*underlined & italicized*: RE-ORDER				
Date: 9/11/2009	pink: ADDITION				
	blue + -->: REWORDING				

Dept of State v2 CUSTOM QUESTION LIST

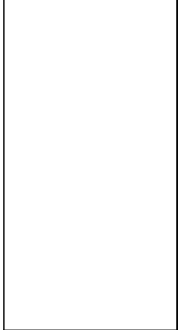| QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
AKR5753		How frequently do you visit this site?	First time		Radio button, one-up vertical	single	y
			More than once a day				
			Daily				
			About once a week				
			About once a month				
			Every 6 months or less				
AKR5754		Which best describes you?	Attorney/Lawyer		Checkbox, one-up vertical	M	y
			Business Person/Contractor				
			College/Graduate Student				
			Grades 9-12 Student				
			Grades K-8 Student				
			Non-governmental org.				
			Press/Journalist				
			Teacher/Educator				
			U.S. State or Local gov't				
			U.S. Federal gov't				
			Other, please specify:	A			
AKR5755	A	Other role			Text area, no char limit		n
AKR5756		What is your primary purpose for visiting this site?	Career information		Drop down, select one	single	y
			Visa information				
			Passport Information				
			Human Rights information				
			Information about Foreign affairs				
			Information about different countries				
			Foreign Per diem information				
			Read the latest news and press releases				
			Information on international business				
			Research educational and cultural information				
			Research for school or personal use				
			Travel information or warnings				
			Learn about the State Department				
			Other				
AKR5757		What primary method are you using to locate the information you are	"Find it by" feature		Radio button, one-up vertical	single	y
			Subject index				
			Categories on the TOP blue navigation bar (e.g. multimedia, blog, etc.)				
			Categories on the TOP grey navigation bar (e.g. press, travel, careers, etc.)				
			Links in the page				
			Search feature on this site				
			Third-party search feature (such as Google, Yahoo, etc.)				
			All of the above				
			Other				
AKR5758		How do you search for information on our site? (check all that apply)	Keywords or topics		Checkbox, one-up vertical	multi	y
			"Find it by" Speaker				
			"Find it by" Date				
			"Find it by" Topic				
			"Find it by" Country				
			"Find it by" Publication Type				

Model Instance Name:
Dept of State v2
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Dept of State v2 CUSTOM QUESTION LIST							

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Other				
AKR5759		If you used the search feature of the site, what type of difficulty, if	No difficulties encountered		Radio button, one-up vertical	single	n
			Results were helpful				
			Results were not helpful				
			Returned too many results				
			Returned too few or no results				
			Returned results that were too similar/redundant				
			I was not sure what words to use in my search				
			The search required too many refinements to get what I wanted				
			Search speed was too slow				
			Other	A			
AKR5760	A	If you answered "other" for "what type of difficulty, if any, did you encounter with the search feature", what was the **other difficulty**? Please be specific.			Text area, no char limit		n
AKR5761		Did you use **other available search features** of the site?	Yes		Radio button, one-up vertical	single	y
			No				
AKR5762		What **specific search term(s)** did you use in your search today to find the information you are looking for?			Text area, no char limit		n
AKR5763		Please rate your impression of how well this agency **encourages citizen participation** in government.	1=Poor		Radio button, scale, has don't	Single	Y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			Excellent=10				
AKR5764		Please rate **how satisfied** you are with the **keyword search function** of this website.	1=Not very satisfied		Radio button, scale, has don't know	single	y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			Very satisfied=10				
			Don't know				
AKR5765		If you used navigation features to find your information, what type of	No difficulties encountered		Radio button, one-up vertical	single	n
			Could not determine the best link on most pages				
			Could not navigate back to previous information				
			I felt lost, did not know where I was				
			I had difficulty finding related information				
			I had difficulty finding detailed information				

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Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Too many links or navigational choices				
			Links did not take me where I expected				
			Could not get started or did not know where to begin				
			I had technical difficulties (e.g. broken links, error messages, etc)				
			The navigation did not support what I was trying to accomplish				
			Navigated to general area but could not find the specific content needed				
			Other				
AKR5766		Are you using the site to find information for any of the following:	Career or employment decisions or choices		Checkbox, one-up vertical	multi	y
			Personal knowledge or curiosity				
			School or college-related task or assignment				
			Travel purposes				
			Work-related task or assignment				
			Other				
AKR5767		How did you find out about this website?	College/School		Drop down, select one	single	y
			USA.gov				
			Friend/Colleague				
			Link from another website				
			News Story				
			Search engine				
			State Dept. Publication				
			Other				
AED09615		Have you utilized the video feature on state.gov?	Yes	A	Radio button, one-up vertical	Single	Y
			No				
AKR5768	A	Are you interested in more video?	Yes		Radio button, one-up vertical	single	Y
			No				
AKR5769	A	If you watched video on state.gov, please rate your satisfaction with it. --> Please rate your satisfaction with the videos.	1=Poor		Radio button, one-up vertical	single	n
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			Excellent=10				
			Does not apply				
AKR5770		Did you find what you were looking for?	Yes		Drop down, select one	single	y
			No				
			Partially				
			Still looking				

Special Instructions
OPS Group
OPS Group

Special Instructions
Skip Logic Group
Skip Logic Group

Special Instructions
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Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
AKR5753		How frequently do you visit this site?	First time		Radio button, one-up vertical	single	y
			More than once a day				
			Daily				
			About once a week				
			About once a month				
			Every 6 months or less				
AKR5754		Which best describes you?	Attorney/Lawyer		Checkbox, one-up vertical	M	y
			Business Person/Contractor				
			College/Graduate Student				
			Grades 9-12 Student				
			Grades K-8 Student				
			Non-governmental org.				
			Press/Journalist				
			Teacher/Educator				
			U.S. State or Local gov't				
			U.S. Federal gov't				
			Other, please specify:	A			
AKR5755	A	Other role			Text area, no char limit		n
AKR5756		What is your primary purpose for visiting this site?	Career information		Drop down, select one	single	y
			Visa information				
			Passport Information				
			Human Rights information				
			Information about Foreign affairs				
			Information about different countries				
			Foreign Per diem information				
			Read the latest news and press releases				
			Information on international business				
			Research educational and cultural information				
			Research for school or personal use				
			Travel information or warnings				
			Learn about the State Department				
			Other				
AKR5757		What primary method are you using to locate the information you are	"Find it by" feature		Radio button, one-up vertical	single	y
			Subject index				
			Categories on the TOP blue navigation bar (e.g. multimedia, blog, etc.)				
			Categories on the TOP grey navigation bar (e.g. press, travel, careers, etc.)				
			Links in the page				
			Search feature on this site				
			Third-party search feature (such as Google, Yahoo, etc.)				
			All of the above				
			Other				
AKR5758		How do you search for information on our site? (check all that apply)	Keywords or topics		Checkbox, one-up vertical	multi	y
			"Find it by" Speaker				
			"Find it by" Date				
			"Find it by" Topic				
			"Find it by" Country				
			"Find it by" Publication Type				

			Dept of State v2 CUSTOM QUESTION LIST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Other				
AKR5759		If you used the search feature of the site, what type of difficulty, if	No difficulties encountered		Radio button, one-up vertical	single	n
			Results were helpful				
			Results were not helpful				
			Returned too many results				
			Returned too few or no results				
			Returned results that were too similar/redundant				
			I was not sure what words to use in my search				
			The search required too many refinements to get what I wanted				
			Search speed was too slow				
			Other	A			
AKR5760	A	If you answered "other" for "what type of difficulty, if any, did you encounter with the search feature", what was the other difficulty? Please be specific.			Text area, no char limit		n
AKR5761		Did you use other available search features of the site?	Yes		Radio button, one-up vertical	single	y
			No				
AKR5762		What specific search term(s) did you use in your search today to find the information you are looking for?			Text area, no char limit		n
AKR5763		Please rate your impression of how well this agency encourages citizen participation in government.	1=Poor		Radio button, scale, has don't	Single	Y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			Excellent=10				
AKR5764		Please rate how satisfied you are with the keyword search function of this website.	1=Not very satisfied		Radio button, scale, has don't know	single	y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			Very satisfied=10				
			Don't know				
AKR5765		If you used navigation features to find your information, what type of	No difficulties encountered		Radio button, one-up vertical	single	n
			Could not determine the best link on most pages				
			Could not navigate back to previous information				
			I felt lost, did not know where I was				
			I had difficulty finding related information				
			I had difficulty finding detailed information				

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Dept of State v2
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Date: 9/11/2009

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underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING

Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Too many links or navigational choices				
			Links did not take me where I expected				
			Could not get started or did not know where to begin				
			I had technical difficulties (e.g. broken links, error messages, etc)				
			The navigation did not support what I was trying to accomplish				
			Navigated to general area but could not find the specific content needed				
			Other				
AKR5766		Are you using the site to find information for any of the following:	Career or employment decisions or choices		Checkbox, one-up vertical	multi	y
			Personal knowledge or curiosity				
			School or college-related task or assignment				
			Travel purposes				
			Work-related task or assignment				
			Other				
AKR5767		How did you find out about this website?	College/School		Drop down, select one	single	y
			USA.gov				
			Friend/Colleague				
			Link from another website				
			News Story				
			Search engine				
			State Dept. Publication				
			Other				
		Have you utilized the video feature on state.gov?	Yes	A	Radio button, one-up vertical	Single	Y
			No				
AKR5768	A	Are you interested in more video?	Yes		Radio button, one-up vertical	single	Y
			No				
AKR5769	A These 2 questions I want to add to a skip logic off the new one.	If you watched video on state.gov, please rate your satisfaction with it. --> Please rate your satisfaction with the videos.	1=Poor		Radio button, one-up vertical	single	n
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			Excellent=10				
			Does not apply				
AKR5770		Did you find what you were looking for?	Yes		Drop down, select one	single	y
			No				
			Partially				

Model Instance Name:
Dept of State v2
MID: 1cclMx5YkxU04x84FBc40g==
Date: 9/11/2009

red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING

Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Still looking				

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Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
AKR5753		How frequently do you visit this site?	First time		Radio button, one-up vertical	single	y
			More than once a day				
			Daily				
			About once a week				
			About once a month				
			Every 6 months or less				
AKR5754		Which best describes you?	Attorney/Lawyer		Checkbox, one-up vertical	M	y
			Business Person/Contractor				
			College/Graduate Student				
			Grades 9-12 Student				
			Grades K-8 Student				
			Non-governmental org.				
			Press/Journalist				
			Teacher/Educator				
			U.S. State or Local gov't				
			U.S. Federal gov't				
			Other, please specify:	A			
AKR5755	A	Other role			Text area, no char limit		n
AKR5756		What is your primary purpose for visiting this site?	Career information		Drop down, select one	single	y
			Visa information				
			Passport Information				
			Human Rights information				
			Information about Foreign affairs				
			Information about different countries				
			Foreign Per diem information				
			Read the latest news and press releases				
			Information on international business				
			Research educational and cultural information				
			Research for school or personal use				
			Travel information or warnings				
			Learn about the State Department				
			Other				
AKR5757		What primary method are you using to locate the information you are	"Find it by" feature		Radio button, one-up vertical	single	y
			Subject index				
			Categories on the TOP blue navigation bar (e.g. multimedia, blog, etc.)				
			Categories on the TOP grey navigation bar (e.g. press, travel, careers, etc.)				
			Links in the page				
			Search feature on this site				
			Third-party search feature (such as Google, Yahoo, etc.)				
			All of the above				
			Other				
AKR5758		How do you search for information on our site? (check all that apply)	Keywords or topics		Checkbox, one-up vertical	multi	y
			"Find it by" Speaker				
			"Find it by" Date				
			"Find it by" Topic				
			"Find it by" Country				
			"Find it by" Publication Type				

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Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Other				
AKR5759		If you used the search feature of the site, what type of difficulty, if	No difficulties encountered		Radio button, one-up vertical	single	n
			Results were helpful				
			Results were not helpful				
			Returned too many results				
			Returned too few or no results				
			Returned results that were too similar/redundant				
			I was not sure what words to use in my search				
			The search required too many refinements to get what I wanted				
			Search speed was too slow				
			Other	A			
AKR5760	A	If you answered "other" for "what type of difficulty, if any, did you encounter with the search feature", what was the other difficulty? Please be specific.			Text area, no char limit		n
AKR5761		Did you use other available search features of the site?	Yes		Radio button, one-up vertical	single	y
			No				
AKR5762		What specific search term(s) did you use in your search today to find the information you are looking for?			Text area, no char limit		n
AKR5763		Please rate your impression of how well this agency encourages citizen participation in government.	1=Poor		Radio button, scale, has don't	Single	Y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			Excellent=10				
AKR5764		Please rate how satisfied you are with the keyword search function of this website.	1=Not very satisfied		Radio button, scale, has don't know	single	y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			Very satisfied=10				
			Don't know				
AKR5765		If you used navigation features to find your information, what type of	No difficulties encountered		Radio button, one-up vertical	single	n
			Could not determine the best link on most pages				
			Could not navigate back to previous information				
			I felt lost, did not know where I was				
			I had difficulty finding related information				
			I had difficulty finding detailed information				

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Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Too many links or navigational choices				
			Links did not take me where I expected				
			Could not get started or did not know where to begin				
			I had technical difficulties (e.g. broken links, error messages, etc)				
			The navigation did not support what I was trying to accomplish				
			Navigated to general area but could not find the specific content needed				
			Other				
AKR5766		Are you using the site to find information for any of the following:	Career or employment decisions or choices		Checkbox, one-up vertical	multi	y
			Personal knowledge or curiosity				
			School or college-related task or assignment				
			Travel purposes				
			Work-related task or assignment				
			Other				
AKR5767		How did you find out about this website?	College/School		Drop down, select one	single	y
			USA.gov				
			Friend/Colleague				
			Link from another website				
			News Story				
			Search engine				
			State Dept. Publication				
			Other				
AKR5768		Are you interested in more video?	Yes		Radio button, one-up vertical	single	n
			No				
AKR5769		If you watched video on state.gov, please rate your satisfaction with	1=Poor		Radio button, one-up vertical	single	n
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			Excellent=10				
			Does not apply				
AKR5770		Did you find what you were looking for?	Yes		Drop down, select one	single	y
			No				
			Partially				
			Still looking				

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Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
CQ0004444		How **frequently** do you visit this site?	Daily		Dropdown (Select-one)	Single
			Two to three times per week			
			About once a month			
			Every few months			
			Every 6 months or less often			
			This is my first time visiting this site			
CQ0004444		Are you a **registered user** on this site?	I am registered		Radio button, one-up vertical	Single
			I am not registered, and do not intend to	A		
			I am not registered, but intend to register during my visit today			
CQ0004444	A	Please explain why you do not intend to register?			Text area, no char limit	Single
CQ0004444		What best describes your **primary reason** for visiting the site today?	Researching products for possible inclusion in a design	B	Radio button, one-up vertical	Single
			Gathering information on a product or manufacturer specified in a design	C		
			Other (please specify)	A		
CQ0004444	A	Other primary reason			Text area, no char limit	Single
CQ0004444	B	What type of information were you looking for when researching products for the **possible inclusion in a design**?	Spec		Checkbox, one-up vertical	Multi
			3D models			
			Product application			
			Green information			
			Manufacturer's contacts			
			Cost			
			Other			
CQ0004444	C	What type of information were you looking for when researching products for the **possible inclusion in a design**?	CAD		Checkbox, one-up vertical	Multi
			Spec			
			3D models			
			Green information			
			Product application			
			Manufacturer's contacts			
			Cost			

Dept of State v2 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Other			
CQ0004444		How were you primarily **seeking information** on sweets.com?	Search by keyword feature		Radio button, one-up vertical	Single
			Browse by master format feature			
			Other (please specify)	A		
CQ0004444	A	Other reason seeking information			Text field, <100 char	Single
CQ0004444		Were you able to **find what you were looking for** today?	Yes		Radio button, one-up vertical	Single
			No	B		
			Not sure	C,D		
CQ0004444	A	Why were you **not able to find** what you were looking for?	I could not find the manufacturer I was looking for		Radio button, one-up vertical	Single
			I could not find the product I was looking for			
			I haven't completed my search on sweets.com yet			
			The search results did not appear relevant			
			Other			
CQ0004444	B	Since you could not find what you were looking for, **what do you plan to do next**?	Continue looking for the information at this site		Drop down, select one	Single
			Call Sweets.com customer service			
			E-mail Sweets.com customer service			
			Return to this site later and try again			
			Conduct a new internet search			
			Visit other building product sites	E		
			Other			
CQ0004444	C	Why were you **not sure**?	I haven't completed my search on sweets.com yet		Radio button, one-up vertical	Single
			I am not sure how to find the product I am looking for			
			Could not find the product I was looking for under the division it should be listed in			
			The search results did not appear relevant			
			Other			
CQ0004444	D	Since you were not sure, **what do you plan to do next**?	Continue looking for the information at this site		Drop down, select one	Single
			Call Sweets.com customer service			
			E-mail Sweets.com customer service			
			Return to this site later and try again			
			Conduct a new internet search			
			Visit other building product sites	F		
			Other			
CQ0004444	E	What other site(s) do you plan to visit?			Text area, no char limit	Single
CQ0004444	F	What other site(s) do you plan to visit?			Text area, no char limit	Single
CQ0004444		What **other sources** do you use to search for construction product information?	Google		Checkbox, one-up vertical	Multi
			Other search engine (i.e.: Yahoo!, Teoma, Dogpile, etc.)			
			Reed First Source			
			4specs			
			Arcat			
			Manufacturers websites			

Required Y/N	Special Instructions
Y	
Y	Randomize
N	
Y	
N	
Y	
Y	

Required Y/N	Special Instructions
Y	
N	
Y	
Y	
Y	
Y	
Y	
N	
N	
Y	