FORESEE

Welcome and Thank You Text

Directions:

This welcome text is shown at the top of the questionnaire window and the thank you text at the bottom. This is a good place to mention the site/company/agency name so the visitor knows whom they are taking the survey for. Feel free to modify the standard Welcome text shown in the box below.
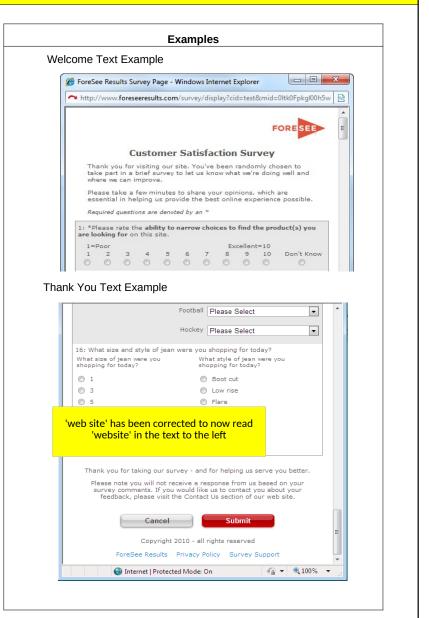
Examples

Welcome Text Example

Welcome Text

Thank you for visiting **AHRQ' s National Quality Measures Clearinghouse** Web site. You have been randomly selected to take part in this survey that is being conducted by ForeSee on behalf of **AHRQ 's National Quality Measures Clearinghouse**. Please take a minute or two to give us your opinions. The feedback you provide will help AHRQ enhance this particular site and serve you better in the future. All results are strictly confidential.

The following questions relate only to the **AHRQ National Quality Measures Clearinghouse** Web site.

ForeSee Results Survey Page - Windows Internet Explorer

http://www.foreseeresults.com/survey/display?cid=test&mid=0ltk0Fpkgl00h5w

FORESEE

Customer Satisfaction Survey

Thank you for visiting our site. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.

Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

*Required questions are denoted by an ***

1: *Please rate the **ability to narrow choices to find the product(s) you are looking for** on this site.

1=Poor   Excellent=10

1   2   3   4   5   6   7   8   9   10   Don't Know

Thank You Text

Thank you for your time in completing this survey. Your input is very valuable and will be taken into consideration.

Thank You Text Example

Football Please Select

Hockey Please Select

16: What size and style of jean were you shopping for today?

What size of jean were you shopping for today?

What style of jean were you shopping for today?

1   Boot cut
3   Low rise
5   Flare

'web site' has been corrected to now read 'website' in the text to the left

Thank you for taking our survey - and for helping us serve you better.

Please note you will not receive a response from us based on your survey comments. If you would like us to contact you about your feedback, please visit the Contact Us section of our web site.

Cancel   Submit

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ForeSee Results   Privacy Policy   Survey Support

Internet | Protected Mode: On   100%

Model Instance Name: AHRQ Quality Measures
Quality Measures

MID: MAZ98sJdJBcIs4w4pBZQxg==

Partitioned (Y/N)? Y

Date: 10/11/2011

AHRQ Quality Measures Model
Model questions utilize the ACSI methodology to determine scores and impacts

ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION	FUTURE BEHAVIORS
Content (1=Poor, 10=Excellent, Don't Know) Please rate your perception of the **accuracy of information** on this site. Please rate the **quality of information** on this site. Please rate the **freshness of content** on this site.	What is your **overall satisfaction** with this site? *(1=Very Dissatisfied, 10=Very Satisfied)* How well does this site **meet your expectations**? *(1=Falls Short, 10=Exceeds)* How does this site **compare to your idea of an ideal website**? *(1=Not Very Close, 10=Very Close)*	**Primary Resource (1=Very Unlikely, 10=Very Likely)** How likely are you to use this site as your **primary resource for quality measures?** **Return (1=Very Unlikely, 10=Very Likely)** How likely are you to **return to this site**?
Search (1=Poor, 10=Excellent, Don't Know) Please rate the **relevance of search results** on this site. Please rate the **organization of search results** on this site. Please rate how well the **search results help you decide what to select**. Please rate how well the **search feature helps you to narrow the results** to find what you want.		**Recommend (1=Very Unlikely, 10=Very Likely)** How likely are you to **recommend this site to someone else**?
Look and Feel (1=Poor, 10=Excellent, Don't Know) Please rate the **visual appeal** of this site. Please rate the **balance of graphics and text** on this site. Please rate the **readability of the pages** on this site.		
Navigation (1=Poor, 10=Excellent, Don't Know) Please rate **how well the site is organized**. Please rate the **options available for navigating** this site. Please rate **how well the site layout helps you find what you are looking for.** Please rate the **number of clicks to get where you want** on this site.		
Site Performance (1=Poor, 10=Excellent, Don't Know) Please rate how **quickly pages load** on this site. Please rate the **consistency of speed from page to page** on this site. Please rate the **ability to load pages without getting error messages** on this site.		

Model Instance Name: AHRQ Quality Measures				red & strike-through: DELETE				
Quality Measures				underlined & italicized: RE-ORDER				
MID: MAZ98sJdJBcIs4w4pBZQxg==				pink: ADDITION				
Date: 10/10/2011				blue + -->: REWORDING				
				green -- ECRI Institute				

			Quality Measures CUSTOM QUESTION LIST					
QID	**Skip Logic Label**	**Question Text**	**Answer Choices (limited to 50 characters)**	**Skip to**	**Type (select from list)**	**Single or Multi**	**Required Y/N**	**Special Instructions**
MMW0616		How frequently do you visit this site?	This is my first visit		Drop down, select one	Single	Y	

Quality Measures CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
MMW0616		How frequently do you visit this site?	This is my first visit		Drop down, select one	Single	Y	

red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING
green -- ECRI Institute

Quality Measures CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	AnswerIDs (DOT)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
MMW0616		How frequently do you visit this site?	MMW0616A01	This is my first visit		Drop down, select one	Single	Y	

Quality Measures CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	AnswerIDs *(DOT)*	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
MMW0616		How frequently do you visit this site?	MMW0616A01	This is my first visit		Drop down, select one	Single	Y	