Questionnaire Management Guidelines

Goals:

- One consolidated document to track all model and CQ changes throughout the life of the project
- Questionnaire always matches the live survey
- Easy and error-free way to submit CQ changes
- All changes tracked and reflected in one document (DOT will help)

Basic rules:

1 This questionnaire has to match the live survey

2 All changes to the live measure need to be tracked and archived in **one document**

3 All CQ change requests have to be submitted using this document

SRA: 1) marks up changes and submits the entire document to DOT

DOT: 1) archives change request on separate tab

2) implements change(s)

3) updates the document to reflect all implemented changes in the "clean" questionnaire - SRA can send to the client and use for future CQ changes

4 DOT safeguards correct formats - your next CQ changes have to be submitted using one survey document with appropriate color-coding

Model Instance Name:Dept of State Exchanges v2

MID: hQxB0lsMdt4w9NRVAYlk5A==

Date: 9/9/2009

Dept of State Exchanges v2 MODEL QUESTION LIST Model questions utilize the ACSI methodology to determine scores and impacts **ELEMENTS (drivers of satisfaction)** CUSTOMER SATISFACTION FUTURE BEHAVIORS Content (1=Poor, 10=Excellent, Don't Know) Likelihood to Return (1=Very Unlikely, 10=Very Likely) 24 What is your overall satisfaction with this site? 1 Please rate the accuracy of information on this site. 27 How likely are you to return to this site? (1=Very Dissatisfied, 10=Very Satisfied) 2 Please rate the quality of information on this site. 25 How well does this site meet your expectations? Recommend (1=Very Unlikely, 10=Very Likely) (1=Falls Short, 10=Exceeds) 3 Please rate the freshness of content on this site. 26 How does this site compare to your idea of an ideal website? 28 How likely are you to recommend this site to someone else? (1=Not Very Close, 10=Very Close) Functionality (1=Poor, 10=Excellent, Don't Know) Primary Resource (1=Very Unlikely, 10=Very Likely) 4 Please rate the usefulness of the features provided on this site. 29 How likely are you to use this site as your primary resource for finding about and engaging in opportunities for international exchange? Trust (1=Strongly Disagree, 10=Strongly Agree) **5** Please rate the **convenience of the features** on this site. 6 Please rate the variety of features on this site. 30 I can count on this Bureau to act in my best interests. Look and Feel (1=Poor, 10=Excellent, Don't Know) 31 consider this Bureau to be trustworthy. 7 Please rate the visual appeal of this site. 32 This Bureau can be trusted to do what is right. 8 Please rate the balance of graphics and text on this site. 9 Please rate the **readability of the pages** on this site. Navigation (1=Poor, 10=Excellent, Don't Know) 10 Please rate the number of clicks to get where you want on this site. 11 Please rate how well the site layout helps you find what you are looking for. 12 Please rate how well the site is organized. 13 Please rate the options available for navigating this site. Search (1=Poor, 10=Excellent, Don't Know) 14 Please rate the relevance of search results on this site. 15 Please rate how well the search results help you decide what to select. **16** Please rate the **organization of search results** on this site. 17 Please rate how well the search feature helps you to narrow the results to find what you want. Site Performance (1=Poor, 10=Excellent, Don't Know) 18 Please rate how quickly pages load on this site. 19 Please rate the consistency of speed from page to page on this site.

Dept of State Exchanges v2

MID: hQxB0lsMdt4w9NRVAYlk5A==

Date: 9/14/2012

red & strike-through: DELETE
underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
FB05542		How frequently do you visit this site?	This is my first time		Drop down, select one	Single
1 0000-12		liter inequently do you visit this site.	Daily		Brop down, scient one	Olligio
			More than once a day			
			Weekly			
			Monthly			
			Every six months or less			
			Annually			
FB05543		Where are you from?	United States of America		Drop down, select one	Single
D000-10		There are you nom:	Afghanistan		Brop down, select one	Olligio
			Albania			
			Algeria			
			Andorra			
			Angola			
			Anguilla			
			Antigua and Barbuda			
			Argentina			
			Armenia			
			Australia			
			Austria			
			Azerbaijan			
			Bahamas, The			
			Bahrain			
			Bangladesh			
			Barbados			
			Belarus			
			Belgium			
			Belize			
			Benin			
			Bermuda			
			Bhutan			
			Bolivia			
			Bosnia and Herzegovina			
			Botswana			
			Brazil			
			Brunei			
			Bulgaria			
			Burkina Faso			
			Burma			
			Burundi			
			Cambodia			
			Cameroon			
			Canada			
			Cape Verde			
			Central African Republic			
			Chad			
			Chile			
			China			
			Colombia			
			Cook Islands			
			Costa Rica			
			Côte d'Ivoire			

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
QID	Labei	Question Text	Croatia	Skip to	Type (select from list)	With
			Cuba	1		
			Cupa	- 1		
			Cyprus			
			Czech Republic	-		
			Democratic Republic of the Congo Denmark	- 1		
				1		
			Djibouti Dominica			
			Dominican Republic	-		
			Timor Leste	1		
			Ecuador	1		
			Ecuador			
			Egypt El Salvador	-		
			El Salvadol	1		
			Equatorial Guinea	1		
			Eritrea	1		
			Estonia	- 1		
			Ethiopia	1		
			Fiji	1		
			Finland	1		
			France	- 1		
			Gabon	- 1		
			Gambia, The	- 1		
			Gaza			
			Georgia	- 1		
			Germany	- 1		
			Ghana			
			Greece	4		
			Grenada	- 1		
			Guatemala			
			Guinea			
			Guinea-Bissau]		
			Guyana			
			Haiti			
			Holy See	1 1		
			Honduras	1 1		
			Hong Kong	1 1		
			Hungary	1 1		
			Iceland	1		
			India	1 1		
			Indonesia	1 1		
			Iran	1		
			Iraq]		
			Ireland]		
			Israel]		
			Italy]		
			Jamaica]		
			Japan]		
			Jordan]		
			Kazakhstan]		
			Kenya			
			Kiribati	1		

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Question Text		Skip to	Type (select from list)	Single or Multi
1	(limited to 50 characters) Korea, North	3	. , , , , , , , , , , , , , , , , , , ,	
	Korea, South	1		
	Kosovo	1		
	Kuwait	1		
	Kyrgyzstan	1		
	Laos	1		
	Latvia	1		
	Lebanon	1		
	Lesotho	1		
	Liberia	1		
	Libya	1		
	Liechtenstein	1		
	Lithuania	1		
	Luxembourg	1		
	Macau	1		
	Macedonia	1		
	Madagascar	1		
	Malawi	1		
	Malaysia	1		
	Maldives	1		
	Mali	1		
	Malta	1		
	Marshall Islands	1		
	Mauritania	1		
	Mauritius	1		
	Mexico	1		
	Micronesia	1		
	Moldova	1		
	Monaco	1		
	Mongolia	1		
	Montenegro	1		
	Morocco	1		
	Mozambique	1		
	Namibia	1		
	Nauru	1		
	Nepal	1		
	Netherlands	1		
	Netherlands Antilles	1		
	New Zealand	1		
	Nicaragua	1		
	Niger	1		
	Nigeria	1		
	Norway	1		
	Oman	1		
	Pakistan	1		
		1		
	Panama	1		
		1		1
	Papua New Guinea			I
	Papua New Guinea Paraguay			
		Pakistan Palau Panama	Pakistan Palau Panama	Pakistan Palau Panama

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QID L	Label	Question Text	(limited to 50 characters)	Skip to		
			Poland		Type (select from list)	Multi
			Portugal	1		
			Qatar	1 1		
			Romania	- 1		
			Russia	1 1		
			Rwanda	1 1		
			Samoa	1 1		
			San Marino	1 1		
			Sao Tome and Principe	1 1		
			Saudi Arabia	1 1		
				1 1		
			Senegal Serbia	1 1		
			Seychelles	1 1		
				1		
			Sierra Leone	1		
			Singapore			
			Slovakia	1		
			Slovenia	-		
			Solomon Islands	4		
			Somalia	4 1		
			South Africa	4 1		
			Spain	- 1		
			Sri Lanka	4 1		
			St. Kitts and Nevis	4 1		
			St. Lucia	- 1		
			St. Vincent and the Grenadines	- 1		
			Sudan	4 1		
			Suriname	4 1		
			Swaziland	- 1		
			Sweden	4 1		
			Switzerland	4 1		
			Syria	↓		
			Taiwan	1 1		
			Tajikistan	1 1		
			Tanzania	1 1		
			Thailand] [
			Togo	1 1		
			Tonga	1 1		
			Trinidad and Tobago	1 1		
			Tunisia] [
			Turkey	1 1		
			Turkmenistan]		
			Tuvalu]		
			Uganda]		
			Ukraine]		
			United Arab Emirates]		
			United Kingdom]		
			Uruguay]		
			Uzbekistan			
	1		Vanuatu	1		
			Venezuela]		

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	Skip					a: .
OID	Logic	Quantina Taut	Answer Choices	Oldin 4-	T (4 f - 4	Single o
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi
			Wales	_		
			West Bank	_		
			Yemen	_		
			Zambia			
			Zimbabwe			
KFB05544		Which best describes you?		_	Radio button, one-up vertical	Single
			Government Exchange Program			
			Current exchange program participant			
			Student			
			Scholar/ Researcher/ Academic			
			Teacher/ Instructor / lecturer/Professor			
			Host of exchange program participant			
			Family interested in hosting exchange student			
			Department of State/program Employee			
			United States Government Employee			
			Congressional Staff Member			
			Foreign Government Employee			
			Other (please specify)	Α		
KFB05545	Α	Please tell us what best describes you.			Text area, no char limit	Single
KFB05546		What source brought you to this site?	Search engine (Google, Yahoo, MSN, etc.)		Drop down, select one	Single
			College/University website			
			Other U.S. Department of State web site			
			Other U.S. Government web site			
			Printed materials			
			Media/news story			
			Program agency website			
			U.S. Embassy website			
			Alumni website or online group			
			Fulbright commission website			
			Exchange program adviser/administrator			
			Educational advising site			
			Binational center			
			Social network (Facebook, Twitter, etc.)			
			Other (please specify)	В		
KFB05547	Z	Please tell us what other source brought you to this site.	(1)		Text field, <100 char	Single
KFB05548		What is your primary reason for visiting this site today?	Learn about exchange program opportunities		Drop down, select one	Single
		, , , , , , , , , , , , , , , , , , , ,	Apply for exchange programs		, , , , , , , , , , , , , , , , , , , ,	3.0
			Seek educational and cultural information			
			See funding opportunities/open RFGPs			
			Read press/public releases/briefings			
			J-1 Visas			
			Find required visa information			
			Learn about the Bureau			
			Find a photo or video of interest			
			Research the available resources	_		
				Δ		
KER05549	Δ	If you answered "Other" above please specify your other reason	Other (please specify)	A		
KFB05549 KER05550	A	If you answered "Other" above, please specify your other reason.	Other (please specify)	a I questi	ion, remove it fro	n the
KFB05549 KFB05550	A	If you answered "Other" above, please specify your other reason. Did you use Program Search to find information?	Other (please specify) Yes For the Program Search			
	A		Other (please specify)			

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	Skip					
QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single of Multi
QID	Labei	Question Text	Links within the page	D	Type (select from list)	With
			Top navigation	D		
			Find an Exchange Program			
			Other, please specify	В		
KFB05554	В	Please specify your other method of finding information	Other, piease specify		Text field, <100 char	
KFB05552	A	If you used the site's search, what was your experience?	I had no difficulty using the site's search feature		Drop down, select one	Single
KFB03332	Α	il you used the site's search, what was your experience?	I found what I was looking for on the first try		Diop down, select one	Sirigie
			I found what I was looking for after several tries			
			I found something related to what I was looking for			
			The search returned too many results			
			The search returned not enough or no results			
			The results were too similar/redundant			
			Search required too many refinements			
			The results were not helpful			
			Search speed was slow	_		
KEDOEEEO		Diagram in a constant and the sale and the s	Other (please specify)	С	Total and a second solitoria	
KFB05553	С	Please give us any additional feedback about our site's search.			Text area, no char limit	
KFB05558	D	What type of difficulty, if any, did you encounter with the navigation	I had no difficulty with the navigation process		Drop down, select one	Single
		process?	Could not determine the best link on most pages			
			Could not navigate back to previous information			
			I often felt lost, not know where I was			
			Had difficulty finding related information			
			Too many links or navigational choices			
			Links did not take me where I excepted			
			I didn't know where to begin			
			Had difficulty finding detailed information			
			Had technical difficulties (e.g. broken links, error messages)			
			Navigation did not support what I was trying to accomplish			
			Links/navigational choices are difficult to understand			
			Navigated to the general area but could not find the specific content			
			I needed			
			Other, please specify	Е		
ACQhar0016123	E	Please tell us what other navigational difficulty did you experience.	, p		Text area, no char limit	
KFB05555		Did you find what you were leaking for?	Voc		Dadio button, one un vertical	Cincle
KED00000		Did you find what you were looking for?	Yes Partially		Radio button, one-up vertical	Single
KEDOEEEC		If and what was a very backing for 0	No (please specify)	Α		
KFB05556	Α	If not, what were you looking for?	Ctorios from avalonas porticipants		Charlebay and un ventical	N.A. Jai
KFB05559		What other information would you like to see on our site?	Stories from exchange participants		Checkbox, one-up vertical	Multi
			More grant information			
			Audio/visual components			
			Photo galleries			
			Moderated chats			
			Q&A sessions			
1/5005500		1101 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Other	Α		
KFB05560	Α	If you answered "Other" above, please specify what other information you would like to see.			Text area, no char limit	
KFB05561		Do you use your cell phone to access the internet?	Always	Α	Radio button, one-up vertical	Single
		, , , , , , , , , , , , , , , , , , , ,	Sometimes	Α	, , , , , , , , , , , , , , , , , , , ,	3.0

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MID: hQxB0IsMo

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9/14/2012 Date:

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	Skip Logic		Answer Choices			Single or	
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	
KFB05562	Α	Do you visit this site on your cell phone?	Yes		Radio button, one-up vertical	Single	1
			No			1	1

Special Instructions

Required Y/N	Special Instructions
-	
	İ

Required Y/N	Special Instructions
-	
	İ

Required Y/N	Special Instructions
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	İ

Required Y/N	Special Instructions
Y	Skip Logic Group
N	
N Y	Skip Logic Group
·	Cimp Logic Group
N Y	Skip Logic Group
·	
urrent	
cified.	
Y	Skip Logic Group

Required Y/N	Special Instructions
N	
Y	
N	
Υ	
N	
Y	
N	Skip Logic Group
N	
Y	Skip Logic Group

Required	Special
Required Y/N	Special Instructions

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single o
KFB05542		How frequently do you visit this site?	This is my first time	1	Drop down, select one	Single
(1 D000-12		liter inequently do you visit this site.	Daily	⊣ ∣	Brop down, scient one	Olligio
			More than once a day	⊣		
			Modelsh	-		
			Weekly	-		
			Monthly	⊣ ∣		
			Every six months or less	⊣ I		
			Annually			
(FB05543		Where are you from?	United States of America		Drop down, select one	Single
			Afghanistan			
			Albania			
			Algeria			
			Andorra			
			Angola	7 1		
			Anguilla	1		
			Antigua and Barbuda	⊣ ∣		
			Argentina	┥ !		
			Armenia	-		
			Australia	-		
			Austria	-		
				-		
			Azerbaijan	- I		
			Bahamas, The	⊣ ∣		
			Bahrain	_		
			Bangladesh	_		
			Barbados	_		
			Belarus			
			Belgium			
			Belize			
			Benin			
			Bermuda			
			Bhutan	7 1		
			Bolivia	1		
			Bosnia and Herzegovina	1		
			Botswana	⊣		
			Brazil	⊣		
			Brunei	-		
			Bulgaria	-		
			Burkina Faso	⊣		
				-		
			Burma	-		
			Burundi	_		
			Cambodia	⊣ I		
			Cameroon	_		
			Canada			
			Cape Verde	_		
			Central African Republic			
			Chad	7		
			Chile	7		
			China	⊣ ∣		
			Colombia	⊣ ∣		
			Cook Islands	⊣ ∣		
			Costa Rica	┥ !		
	1	I and the second	jousia Nica	1		1

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OID	Skip Logic	Oversion Total	Answer Choices	Quin to	Toma (aslast from P. A.	Single or Multi
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi
			Croatia	- 1		
			Cuba	- 1		
			Cyprus	-		
			Czech Republic			
			Democratic Republic of the Congo	- 1		
			Denmark	- 1		
			Djibouti			
			Dominica			
			Dominican Republic	- 1		
			Timor Leste	- 1		
			Ecuador	4		
			Egypt El Salvador	4		
			El Salvador			
			Equatorial Guinea	1		
			Eritrea	1		
			Estonia			
			Ethiopia	1		
			Fiji			
			Finland			
			France	1 1		
			Gabon			
			Gambia, The			
			Gaza			
			Georgia			
			Germany			
			Ghana			
			Greece			
			Grenada			
			Guatemala			
			Guinea			
			Guinea-Bissau			
			Guyana	1		
			Haiti			
			Holy See	1		
			Honduras			
			Hong Kong	1		
			Hungary	1		
			Iceland	1		
			India			
			Indonesia	1		
			Iran	1		
			Iraq	1		
			Ireland	1		
			Israel	1		
			Italy	1		
			Jamaica	1		
			Japan	†		
			Jordan	1		
			Kazakhstan	1		
			Kenya	1		
	1		Kiribati	4 l		

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	Skip Logic		Anguar Chairea			Cingle av
QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
_		<u>•</u>	Korea, North			
			Korea, South	1		
			Kosovo	1		
			Kuwait			
			Kyrgyzstan			
			Laos]		
			Latvia			
			Lebanon			
			Lesotho	1 1		
			Liberia	1 1		
			Libya	1		1
			Liechtenstein	1		
			Lithuania	1		
			Luxembourg	1		
			Macau	1		
			Macedonia			
			Madagascar	1		
			Malawi	1		
			Malaysia			1
			Maldives	-		
			Mali	- 1		
			Malta Marshall Islands	1		1
			Mauritania	1		
			Mauritius	1 1		
			Mexico	1		
			Micronesia	1		
			Moldova	1		
			Monaco	1		
			Mongolia	1		
			Montenegro	1		
			Morocco			
			Mozambique]		
			Namibia			
			Nauru]		
			Nepal	1		
			Netherlands]		
			Netherlands Antilles			
			New Zealand	1 1		
			Nicaragua	- 1		1
			Niger	- 1		
			Nigeria			
			Norway	1		
			Oman Pakistan			
			Palau	1		
			Panama	1		
			Papua New Guinea			
			Paraguay	1		
			Peru	1		
			Philippines	1		

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	Skip Logic		Answer Choices			Single or
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi
_		-	Poland			
			Portugal	1		
			Qatar	1		
			Romania	1		
			Russia	1		
			Rwanda	1		
			Samoa	1 1		
			San Marino	1		
			Sao Tome and Principe	1		
			Saudi Arabia	1 1		
			Senegal	1 1		
			Serbia	1		
			Seychelles	1 1		
			Sierra Leone	1 1		
			Singapore	1		
			Slovakia	1		
			Slovenia			
			Solomon Islands	1		
			Somalia	1 1		
			South Africa			
			Spain	1 1		
			Sri Lanka	1 1		
			St. Kitts and Nevis	1		
			St. Lucia	1		
			St. Vincent and the Grenadines	1 1		
			Sudan	1 1		
			Suriname	1		
			Swaziland	1 1		
			Sweden	1 1		
			Switzerland	1 1		
			Syria			
			Taiwan			
			Tajikistan			
			Tanzania	1		
			Thailand			
			Togo			
			Tonga			
			Trinidad and Tobago	1		
			Tunisia			
			Turkey			
			Turkmenistan			
			Tuvalu	1		
			Uganda			
			Ukraine			
			United Arab Emirates			
			United Kingdom			
			Uruguay			
			Uzbekistan			
			Vanuatu			
			Venezuela			
			Vietnam]		1 1

Dept of State Exchanges v2

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Date: 9/14/2012

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	Skip Logic		Answer Choices			Single or
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi
			Wales			
			West Bank			
			Yemen			
			Zambia			
			Zimbabwe			
KFB05544		Which best describes you?	Alumnus/Alumni of United States		Radio button, one-up vertical	Single
			Government Exchange Program			
			Current exchange program participant			
			Student seeking information on exchange programs			
			Scholar/ Researcher/ Academic			
			Teacher/ Instructor / lecturer/Professor			
			Host of exchange program participant			
			Family interested in hosting exchange student			
			Department of State/program Employee			
			United States Government Employee			
			Congressional Staff Member			
			Foreign Government Employee			
			Business			
			Media			
			Military			
			Non-profit Organization			
			Other (please specify)	Α		
KFB05545	Α	Please tell us what best describes you.			Text area, no char limit	Single
KFB05546		What source brought you to this site?	Search engine (Google, Yahoo, MSN, etc.)		Drop down, select one	Single
			College/University website			
			Other U.S. Department of State web site			
			Other U.S. Government web site			
			Printed materials			
			Media/news story			
			Program agency website			
			U.S. Embassy website			
			Alumni website or online group			
			Fulbright commission website			
			Exchange program adviser/administrator			
			Educational advising site			
			Binational center			
			Social network (Facebook, Twitter, etc.)			
			Other (please specify)	В		
KFB05547	Z	Please tell us what other source brought you to this site.			Text field, <100 char	Single
KFB05548		What is your primary reason for visiting this site today?	Learn about exchange program opportunities		Drop down, select one	Single
			Apply for exchange programs		•	
			Seek educational and cultural information			
			See funding opportunities/open RFGPs			
			Read press/public releases/briefings			
			J-1 Visas			
			Find required visa information			
			Learn about the Bureau			
			Find a photo or video of interest			
			Research the available resources			
			Other (please specify)	Δ		
			Journal (picase specify)	_		

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	Skip Logic		Answer Choices			Single o
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi
KFB05550		Did you use Program Search to find information?	Yes For the Frogram Search			
			skip logic pattern and ref			
			Couldn't find it			
KFB05551		What method did you primarily use to find your information today?	Site Search	Α	Drop down, select one	Single
			Links within the page	D		
			Top navigation	D		
			Quick links	Đ		
			Find an Exchange Program	-		
KFB05554		Disease appoint your other method of finding information	Other, please specify	В	Text field. <100 char	
KFB05554 KFB05552	В	Please specify your other method of finding information	I had no difficulty using the citals access facture			Cinala
KFB05552	Α	If you used the site's search, what was your experience?	I had no difficulty using the site's search feature	1	Drop down, select one	Single
			I found what I was looking for on the first try I found what I was looking for after several tries	-		
			I found something related to what I was looking for	1		
			The search returned too many results	+		
			The search returned not enough or no results	1		
			The results were too similar/redundant	1		
			Search required too many refinements	1		
			The results were not helpful	1		
			Search speed was slow	1		
			Other (please specify)	С		
KFB05553	С	Please give us any additional feedback about our site's search.	The second secon		Text area, no char limit	
KFB05557		Did you encounter any navigational difficulties on the site today?	Yes		Radio button, one-up vertical	Single
			No			
			Don't Know			
KFB05558	D	What type of difficulty, if any, did you encounter with the navigation	I had no difficulty with the navigation process		Drop down, select one	Single
		process?	Could not determine the best link on most pages			
			Could not navigate back to previous information			
			I often felt lost, not know where I was	-		
			Had difficulty finding related information			
			Too many links or navigational choices			
			Links did not take me where I excepted	-		
			I didn't know where to begin	-		
			Had difficulty finding detailed information	-		
			Had technical difficulties (e.g. broken links, error messages)	-		
			Navigation did not support what I was trying to accomplish Links/navigational choices are difficult to understand	1		
			Navigated to the general area but could not find the specific content	1		
			I needed			
			Other, please specify	F		
	E	Please tell us what other navigational difficulty did you experience.	Caract Species	_	Text area, no char limit	
KFB05555		Did you find what you were looking for?	Yes		Radio button, one-up vertical	Single
N 500000		Did you mid what you were looking for?	Partially	1	radio buttori, orie-up vertical	Sirigit
			No (please specify)	A		
			Still looking	^		
KFB05556	Α	If not, what were you looking for?	Juli looking			
KFB05559	Α	What other information would you like to see on our site?	Stories from exchange participants		Checkbox, one-up vertical	Multi
200000		The care and material would you like to see on our site:	More grant information	1	Checkbox, one up reflicti	Ividiti
			Audio/visual components	1		

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Photo galleries Moderated chats Q&A sessions Other	A		
KFB05560		If you answered "Other" above, please specify what other information you would like to see.			Text area, no char limit	
KFB05561		Do you use your cell phone to access the internet?	Always Sometimes Never	A A	Radio button, one-up vertical	Single
KFB05562	Α	Do you visit this site on your cell phone?	Yes No		Radio button, one-up vertical	Single

Special Instructions

Required Y/N	Special Instructions
-	
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Required Y/N	Special Instructions
-	
	İ

Required Y/N	Special Instructions
-	

Required Y/N	Special Instructions
Y	Skip Logic Group
N	
N Y	Skip Logic Group
N Y	Skip Logic Group

Required Y/N	Special Instructions
cified.	
Y	Skip Logic Group
N	
N	
¥	
Y	
N	
Y	
N	Skip Logic Group

Required Y/N	Special Instructions
17/19	mstructions
N	
Y	Skip Logic Group
Y	Skip Logic Group

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single o
KFB05542		How frequently do you visit this site?	This is my first time		Drop down, select one	Single
N B05542		Tion requestay do you visit and site.	Daily	1	Brop down, scient one	Olligio
			More than once a day	⊣		
			Modeling	-		
			Weekly	-		
			Monthly	-		
			Every six months or less	_		
			Annually			
(FB05543		Where are you from?	United States of America		Drop down, select one	Single
			Afghanistan			
			Albania			
			Algeria			
			Andorra			
			Angola	7		
			Anguilla	1		
			Antigua and Barbuda	⊣		1
			Argentina	┥		1
			Armenia	-		
			America	-		
			Australia	-		
			Austria			
			Azerbaijan	_		
			Bahamas, The			
			Bahrain			
			Bangladesh			
			Barbados			
			Belarus	7 1		
			Belgium			
			Belize			
			Benin	1		
			Bermuda	1		
			Bhutan	1		
			Bolivia	-		
				-		
			Bosnia and Herzegovina	-		
			Botswana	-		
			Brazil	_		
			Brunei	_		
			Bulgaria	_		
			Burkina Faso			
			Burma			
			Burundi			
			Cambodia	1		
			Cameroon			
			Canada	1		
			Cape Verde	1		
			Central African Republic	⊣ ∣		1
				⊣ ∣		1
			Chad	-		1
			Chile	⊣		1
			China	⊿		1
			Colombia	」		1
			Cook Islands	_		1
			Costa Rica			
	1		Côte d'Ivoire			

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
		£	Croatia		.,,- (
			Cuba	1		
			Cyprus			
			Czech Republic			
			Democratic Republic of the Congo	1		
			Denmark	1		
			Djibouti	1		
			Dominica	1		
			Dominican Republic	1		
			Timor Leste	1		
			Ecuador	1		
			Egypt			
			Egypt El Salvador	1		
			Equatorial Guinea	1		
			Eritrea	1		
			Estonia	1		
			Ethiopia	1		
			Fiji	1		
			Finland	1		
			France			
			Gabon	1		
			Gambia, The	1		
			Gaza	1		
			Georgia	1		
			Germany]		
			Ghana			
			Greece			
			Grenada			
			Guatemala			
			Guinea			
			Guinea-Bissau			
			Guyana			
			Haiti			
			Holy See			
			Honduras	1		
			Hong Kong	1		
			Hungary			
			Iceland			
			India			
			Indonesia			
			Iran			
			Iraq			
			Ireland			
			Israel			
			Italy			
			Jamaica	1		
			Japan			
			Jordan			
			Kazakhstan	1		
	1		Kenya	1		1

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	Skip					
	Logic		Answer Choices			Single or Multi
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi
			Korea, North			
			Korea, South			
			Kosovo			
			Kuwait			
			Kyrgyzstan			
			Laos			
			Latvia	1		
			Lebanon			
			Lesotho	1		
			Liberia			
			Libya			
			Liechtenstein			
			Lithuania	1		
			Luxembourg]		
			Macau			
			Macedonia]		
			Madagascar]		
			Malawi	1		
			Malaysia	1		
			Maldives	1		
			Mali	1		
			Malta	1		
			Marshall Islands	1		
			Mauritania	1		
			Mauritius			
			Mexico			
			Micronesia	1		
			Moldova			
			Monaco			
			Mongolia	1		
			Montenegro	1		
			Morocco	1		
			Mozambique			
			Namibia			
			Nauru			
			Nepal	1		
			Netherlands			
			Netherlands Antilles			
			New Zealand			
			Nicaragua	1		
			Niger			
			Nigeria			
			Norway			
			Oman			
			Pakistan			
			Palau]		
			Panama	1		
			Papua New Guinea	1		
			Paraguay	1		
			Peru	1		
	1 1		Philippines	1		1

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	Skip Logic		Answer Choices			Single or
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
•			Poland		3,1-10-1-1	
			Portugal	1		
			Qatar			
			Romania			
			Russia	1		
			Rwanda	1		
			Samoa			
			San Marino			
			Sao Tome and Principe	1		
			Saudi Arabia	1		
			Senegal	1		
			Serbia			
			Seychelles			
			Sierra Leone			
			Singapore			
			Slovakia			
			Slovenia]		
			Solomon Islands			
			Somalia			
			South Africa			
			Spain			
			Sri Lanka			
			St. Kitts and Nevis			
			St. Lucia			
			St. Vincent and the Grenadines			
			Sudan			
			Suriname			
			Swaziland			
			Sweden			
			Switzerland			
			Syria			
			Taiwan			
			Tajikistan			
			Tanzania			
			Thailand	_		
			Togo			
			Tonga			
			Trinidad and Tobago			
			Tunisia			
			Turkey			
			Turkmenistan			
			Tuvalu			
			Uganda			
			Ukraine			
			United Arab Emirates	↓		
			United Kingdom			
			Uruguay	↓		
			Uzbekistan			
			Vanuatu	1		
			Venezuela	1		
			Vietnam]		1 1

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OID	Skip Logic	Quarties Taut	Answer Choices	Chin to	Tune (select from list)	Single
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi
			Wales	_		
			West Bank	_		
			Yemen	_		
			Zambia			
			Zimbabwe			
KFB05544		Which best describes you?	Alumnus/Alumni of United States		Radio button, one-up vertical	Single
			Government Exchange Program			
			Current exchange program participant			
			Student seeking information on exchange programs			
			Host of exchange program participant			
			Family interested in hosting exchange student			
			Department of State/program Employee			
			United States Government Employee			
			Congressional Staff Member			
			Foreign Government Employee			
			Scholar/ Researcher/ Academic			
			Teacher/ Instructor / lecturer/Professor			
			Business			
			Media			
			Military			
			Non-profit Organization			
			Other (please specify)	Α		
KFB05545	Α	Please tell us what best describes you.			Text area, no char limit	Single
KFB05546		What source brought you to this site?	Search engine (Google, Yahoo, MSN, etc.)		Drop down, select one	Single
			College/University website			
			Other U.S. Department of State web site			
			Other U.S. Government web site			
			Printed materials			
			Media/news story			
			Program agency website			
			U.S. Embassy website			
			Alumni website or online group			
			Fulbright commission website			
			Exchange program adviser/administrator			
			Educational advising site			
			Binational center			
			Other (please specify)	В		
KFB05547	Z	Please tell us what other source brought you to this site.			Text field, <100 char	Single
KFB05548		What is your primary reason for visiting this site today?	Learn about exchange program opportunities		Drop down, select one	Single
			Apply for exchange programs		, , , , , , , , , , , , , , , , , , , ,]
			Seek educational and cultural information			
			See funding opportunities/open RFGPs			
			Read press/public releases/briefings			
			J-1 Visas			
			Other	A		
FB05549	Α	If you answered "Other" above, please specify your other reason.	0	- ^ -	Text area, no char limit	Single
(FB05550	^	Did you use Program Search to find information?	Yes		Drop down, select one	Single
500000		Journal of the state of the sta	No No	В	Drop down, Sciect one	Sirigit
			Couldn't find it	— B		
(FB05551	В	What method did you primarily use to find your information today?	Site Search	С	Dron down coloat and	Cingle
	В	what method did you primarily use to lind your information today?	Links within the page		Drop down, select one	Single
I DOOGGE						

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single o
			Top navigation			
			Quick links			
			Find an Exchange Program			
		Other, please specify	z			
KFB05552	С	If you used the site's search, what was your experience?	I had no difficulty using the site's search feature		Drop down, select one	Single
		,	I found what I was looking for on the first try		,	
			I found what I was looking for after several tries			
			I found something related to what I was looking for			
			The search returned too many results			
			The search returned not enough or no results			
			The results were too similar/redundant			
			Search required too many refinements	1		
			The results were not helpful			
			Search speed was slow			
			Other (please specify)	х		
KFB05553	Х	Please give us any additional feedback about our site's search.	Other (picase specify)	^	Text field, <100 char	Single
KFB05554	Z	Please specify your other method of finding information			Text field, <100 char	Single
KFB05555		Did you find what you were looking for?	Yes		Radio button, one-up vertical	Single
KFBUSSSS		Did you find what you were looking for?	No No		Radio buttori, orie-up vertical	Sirigle
				Α		
			Partially			
VEDOEEEC	+ -	If we have the house and the line of the l	Still looking			
KFB05556	Α	If not, what were you looking for?			0.51.0	0: 1
KFB05557		Did you encounter any navigational difficulties on the site today?	Yes	Α	Radio button, one-up vertical	Single
			No			
	+		Don't Know			
KFB05558	Α	If "yes", what type of difficulty did you encounter with the navigation	Could not determine the best link on most pages		Drop down, select one	Single
		process?	Could not navigate back to previous information			
			I often felt lost, not know where I was			
			Had difficulty finding related information			
			Too many links or navigational choices			
			Links did not take me where I excepted			
			I didn't know where to begin			
			Had difficulty finding detailed information			
			Had technical difficulties (e.g. broken links, error messages)			
			Navigation did not support what I was trying to accomplish			
			Links/navigational choices are difficult to understand			
			Navigated to the general area but could not find the specific content I needed			
			Other			
KFB05559		What other information would you like to see on our site?	Stories from exchange participants		Drop down, select one	Multi
			More grant information			
			Audio/visual components			
			Photo galleries			
			Moderated chats			
			Q&A sessions			
			Other	Α		
KFB05560	Α	If you answered "Other" above, please specify what other information you would like to see.			Text area, no char limit	Single
KFB05561		Do you use your cell phone to access the internet?	Always	Α	Radio button, one-up vertical	Single
			-7-	1		
KI D03301			Sometimes	Α		

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
KFB05562	A	Do you visit this site on your cell phone?	Yes	Skip to	Radio button, one-up vertical	Single
200002		phone:	No		Trade battern, one up remeat	og.o
KFB05563		How would you rate your familiarity with the following?	View and contribute often		Dropdown (Select-one)	Single
		Facebook	View often and contribute occasionally		(3.3.3.3.3)	3 -
			View often but don't contribute	1		
			View and contribute occasionally			
			View occasionally but don't contribute	1		
			No familiarity			
KFB05564		Twitter	View and contribute often		Dropdown (Select-one)	Single
			View often and contribute occasionally			J
			View often but don't contribute			
			View and contribute occasionally			
			View occasionally but don't contribute			
			No familiarity			
KFB05565		Flickr	View and contribute often		Dropdown (Select-one)	Single
			View often and contribute occasionally		(3.3.3.3.3)	3 -
			View often but don't contribute			
			View and contribute occasionally			
			View occasionally but don't contribute			
			No familiarity			
KFB05566		MySpace	View and contribute often		Dropdown (Select-one)	Single
		7.1	View often and contribute occasionally		(3.3.3.3.3)	3 -
			View often but don't contribute			
			View and contribute occasionally			
			View occasionally but don't contribute			
			No familiarity			
KFB05567		YouTube	View and contribute often		Dropdown (Select-one)	Single
			View often and contribute occasionally			J
			View often but don't contribute			
			View and contribute occasionally			
			View occasionally but don't contribute			
			No familiarity			
KFB05568		Del.icio.us	View and contribute often		Dropdown (Select-one)	Single
			View often and contribute occasionally			
			View often but don't contribute			
			View and contribute occasionally			
			View occasionally but don't contribute			
			No familiarity			
KFB05569		How would you most like to interact with this site? (Please select all that			Checkbox, one-up vertical	Multi
		apply)	In social networks			
			In virtual worlds			
			By adding comments, ratings, or reviews			
			Reading blogs			
			Contributing to wikis			
			Receiving newsletters/email updates			
			Subscribing to RSS feeds			
			Listening to Podcasts or audio			
			Watching Vodcasts or video			
			Adding a widget or gadget to my personalized page			
			Following a microblog			
			Other (please specify)	Α		

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single of
KFB05570	Α	Other social media interaction			Text field, <100 char	Single
KFB05571		What is your gender ?	Female Male I prefer not to respond		Radio button, one-up vertical	Single
KFB05572		Please select the category that includes your age ?	17 and under 18 – 24 25 – 34		Radio button, one-up vertical	Single
			35 – 44 45 – 54 55 – 64			
			65 and over I prefer not to respond			
KFB05573		Which of the following best describes the highest level of education you have completed?	Current middle or high school student Did not complete high school High school graduate Vocational school College/university graduate Some postgraduate school Masters/professional degree Doctoral Degree Prefer not to respond		Drop down, select one	Single
KFB05574		If you could make one improvement to the site, what would it be?	·		Text area, no char limit	Single

Special Instructions

Required Y/N	Special Instructions
-	
	İ

Required Y/N	Special Instructions
-	
	İ

Required Y/N	Special Instructions
-	
	İ

Required Y/N	Special Instructions
Y	Skip Logic Group
N Y	Skip Logic Group Skip Logic Group
N Y	Skip Logic Group
N	Skip Logic Group
ı	
Y	Skip Logic Group

Required Y/N	Special Instructions
Y	Skip Logic Group
N	Skip Logic Group
N Y	Skip Logic Group
'	
Y	
'	
N	
N	
N	
Y	Skip Logic Group

Required Y/N	Special Instructions
Y	Skip Logic Group
N	Multiple List
N	OPS Group

Required Y/N	Special Instructions
N	OPS Group
N	
N	
N	
N	

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single o
KFB05542		How frequently do you visit this site?	This is my first time	1	Drop down, select one	Single
		liter inequesting do you visit this site.	Daily	1	Brop down, scient one	Olligio
			More than once a day	-		
			Modelin	-		
			Weekly	-		
			Monthly	4		
			Every six months or less	_		
			Annually			
FB05543		Where are you from?	United States of America		Drop down, select one	Single
			Afghanistan			
			Albania	1		
			Algeria	1		
			Andorra	1		
			Angola	-		
			Anguilla	-		
				-		
			Antigua and Barbuda	-		
			Argentina	_		
			Armenia	_		
			Australia			
			Austria			
			Azerbaijan			
			Bahamas, The			
			Bahrain	1		
			Bangladesh	1		
			Barbados	1		
			Belarus	1		
			Belgium	1		
			Belize	1		
			Benin	-		
				-		
			Bermuda	-		
			Bhutan	-		
			Bolivia	_		
			Bosnia and Herzegovina	_		
			Botswana			
			Brazil			
			Brunei			
			Bulgaria			
			Burkina Faso	1		
			Burma	1		
			Burundi	1		
			Cambodia	1		
			Cameroon	1		
			Canada	-		
				-		
			Cape Verde	-		1
			Central African Republic	4		
			Chad	4		1
			Chile	1		1
			China	_		1
			Colombia	_		1
			Cook Islands			1
			Costa Rica]		
	i e	I and the second	Côte d'Ivoire	1		1

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
		£	Croatia		.,,- (
			Cuba	1		
			Cyprus	1		
			Czech Republic	1		
			Democratic Republic of the Congo	1		
			Denmark	1		
			Djibouti	1		
			Dominica			
			Dominican Republic	1		
			Timor Leste	1		
			Ecuador	1		
			Egypt			
			Egypt El Salvador	1		
			Equatorial Guinea]		
			Eritrea]		
			Estonia			
			Ethiopia	1		
			Fiji	1		
			Finland	1		
			France			
			Gabon	1		
			Gambia, The			
			Gaza			
			Georgia			
			Germany			
			Ghana			
			Greece			
			Grenada			
			Guatemala			
			Guinea			
			Guinea-Bissau	1		
			Guyana	1		
			Haiti			
			Holy See			
			Honduras			
			Hong Kong			
			Hungary			
			Iceland			
			India	4		
			Indonesia			
			Iran			
			Iraq			
			Ireland			
			Israel	↓		
			Italy			
			Jamaica			
			Japan	↓		
			Jordan	↓		
			Kazakhstan			
	1		Kenya	1		1

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
•			Korea, North	1 1	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
			Korea, South			
			Kosovo	1		
			Kuwait			
			Kyrgyzstan	1		
			Laos			
			Latvia	1		
			Lebanon			
			Lesotho	1		
			Liberia			
			Libya			
			Liechtenstein			
			Lithuania	1		
			Luxembourg	1		
			Macau	1		
			Macedonia	1		
			Madagascar	1		
			Malawi	1		
			Malaysia	1		
			Maldives	1		
			Mali	1		
			Malta	1		
			Marshall Islands	1		
			Mauritania	1		
			Mauritius	1		
			Mexico	1		
			Micronesia	1		
			Moldova	1		
			Monaco			
			Mongolia	1		
			Montenegro	1		
			Morocco			
			Mozambique	1		
			Namibia	1		
			Nauru			
			Nepal			
			Netherlands	1		
			Netherlands Antilles	1		
			New Zealand	1		
			Nicaragua	1		
			Nigor	1		
			Niger Nigeria	1		
			Norway	1		
			Oman	1		
			Pakistan	1		
				1		
			Palau Panama			
			Panua Now Cuinos			
			Papua New Guinea	- I		
			Paraguay	4 l		
	1		Peru Philippines	1		

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	Skip Logic	. –	Answer Choices			Single or
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi
			Poland			
			Portugal			
			Qatar			
			Romania			
			Russia			
			Rwanda			
			Samoa			
			San Marino			
			Sao Tome and Principe			
			Saudi Arabia			
			Senegal			
			Serbia			
			Seychelles			
			Sierra Leone			
			Singapore			
			Slovakia			
			Slovenia			
			Solomon Islands			
			Somalia			
			South Africa			
			Spain			
			Sri Lanka			
			St. Kitts and Nevis			
			St. Lucia			
			St. Vincent and the Grenadines			
			Sudan			
			Suriname			
			Swaziland			
			Sweden			
			Switzerland			
			Syria			
			Taiwan			
			Tajikistan			
			Tanzania			
			Thailand			
			Togo			
			Tonga			
			Trinidad and Tobago			
			Tunisia			
			Turkey			
			Turkmenistan			
			Tuvalu			
			Uganda			
			Ukraine			
			United Arab Emirates			
			United Kingdom			
			Uruguay			
			Uzbekistan			
			Vanuatu			
			Venezuela			

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single o
QID	Labei	Question Text	Wales	Skip to	Type (select from list)	Multi
			West Bank	_		
				_		
			Yemen	_		
			Zambia Zimbabwe	_		
/ED05544		National Control of the Control of t			Dadia kastan ara ara arakia d	CiI-
KFB05544		Which best describes you?	Alumnus/Alumni of United States		Radio button, one-up vertical	Single
			Government Exchange Program	_		
			Current exchange program participant	_		
			Student seeking information on exchange programs	_		
			Host of exchange program participant	_		
			Family interested in hosting exchange student	_		
			Department of State/program Employee			
			United States Government Employee			
			Congressional Staff Member			
			Foreign Government Employee			
			Scholar/ Researcher/ Academic			
			Teacher/ Instructor / lecturer/Professor			
			Business			
			Media			
			Military			
			Non-profit Organization			
			Other (please specify)	Α		
(FB05545	Α	Please tell us what best describes you.			Text area, no char limit	Single
KFB05546		What source brought you to this site?	Search engine (Google, Yahoo, MSN, etc.)		Drop down, select one	Single
			College/University website			
			Other U.S. Department of State web site			
			Other U.S. Government web site			
			Printed materials			
			Media/news story			
			Program agency website			
			U.S. Embassy website			
			Alumni website or online group			
			Fulbright commission website			
			Exchange program adviser/administrator			
			Educational advising site			
			Binational center			
			Other (please specify)	В		
(FB05547	Z	Please tell us what other source brought you to this site.			Text field, <100 char	Single
(FB05548		What is your primary reason for visiting this site today?	Learn about exchange program opportunities		Drop down, select one	Single
			Apply for exchange programs			
			Seek educational and cultural information			
			See funding opportunities/open RFGPs			
			Read press/public releases/briefings			
			Other	A		
KFB05549	Α	If you answered "Other" above, please specify your other reason.			Text area, no char limit	Single
(FB05550		Did you use Program Search to find information?	Yes		Drop down, select one	Single
			No	В		
			Couldn't find it	В		
EDOFFF1	В	What method did you primarily use to find your information today?	Site Search	С	Drop down, select one	Single
(FB05551						

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single o
			Top navigation			
			Quick links	1		
			Find an Exchange Program	1		
			All of the above	1		
			Other, please specify	z		
KFB05552	С	If you used the site's search, what was your experience?	I had no difficulty using the site's search feature		Drop down, select one	Single
			I found what I was looking for on the first try	1		
			I found what I was looking for after several tries	1		
			I found something related to what I was looking for	1		
			The search returned too many results	1		
			The search returned not enough or no results	1		
			The search returned no results	1		
			The results were too similar/redundant	1		
			Search required too many refinements	1		
			The results were not helpful	1		
			Search speed was slow	1		
			Other (please specify)	х		
KFB05553	Х	Please give us any additional feedback about our site's search.	Other (piease specify)		Text field, <100 char	Single
KFB05554	Z	Please specify your other method of finding information			Text field, <100 char	Single
(FB05555		Did you find what you were looking for?	Yes		Radio button, one-up vertical	Single
KFB05555		Did you lind what you were looking for?	No	Α	Radio buttori, orie-up vertical	Sirigit
			Partially	^		
				1		
KFB05556	Α	If not, what were you looking for?	Still looking			
KFB05557	A	Did you encounter any navigational difficulties on the site today?	Vac	Α	Dadia huttan ana un vertical	Cinale
(FB05557		Did you encounter any navigational difficulties on the site today?	Yes No	Α .	Radio button, one-up vertical	Single
			Don't Know	1		
KFB05558	Α	If "yes", what type of difficulty did you encounter with the navigation	Could not determine the best link on most pages		Drop down coloct one	Cinale
(FB05558	A	process?		-	Drop down, select one	Single
		process:	Could not navigate back to previous information	-		
			I often felt lost, not know where I was	1		
			Had difficulty finding related information	-		
			Too many links or navigational choices	-		
			Links did not take me where I excepted	-		
			I didn't know where to begin			
			Had difficulty finding detailed information	1		
			Had technical difficulties (e.g. broken links, error messages)			
			Navigation did not support what I was trying to accomplish			
			Links/navigational choices are difficult to understand	1		
			Navigated to the general area but could not find the specific content			
			I needed			
			Other			
KFB05559		What other information would you like to see on our site?	Stories from exchange participants		Drop down, select one	Multi
			More grant information			
			Audio/visual components			
			Photo galleries			
			Moderated chats			
			Q&A sessions			
			Other	Α		

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OID	Skip Logic Label	Question Tout	Answer Choices	Ckin to	Type (calcat from list)	Single or Multi
QID	Labei	Question Text	(limited to 50 characters) Sometimes	Skip to	Type (select from list)	Multi
			Never	1 ^		
KFB05562	Α	Do you visit this site on your cell phone?	Yes		Radio button, one-up vertical	Single
10 D00002	^	Bo you visit this site on your bein priorie.	No	1	radio sation, one up vertical	Cirigic
KFB05563		How would you rate your familiarity with the following? Facebook	View and contribute often		Dropdown (Select-one)	Single
			View often and contribute occasionally			
			View often but don't contribute			
			View and contribute occasionally			
			View occasionally but don't contribute			
			No familiarity			
KFB05564		Twitter	View and contribute often		Dropdown (Select-one)	Single
			View often and contribute occasionally			
			View often but don't contribute			
			View and contribute occasionally			
			View occasionally but don't contribute			
			No familiarity			
KFB05565		Flickr	View and contribute often		Dropdown (Select-one)	Single
			View often and contribute occasionally			
			View often but don't contribute			
			View and contribute occasionally			
			View occasionally but don't contribute			
			No familiarity			
KFB05566		MySpace	View and contribute often		Dropdown (Select-one)	Single
			View often and contribute occasionally			
			View often but don't contribute			
			View and contribute occasionally			
			View occasionally but don't contribute			
			No familiarity			
KFB05567		YouTube	View and contribute often		Dropdown (Select-one)	Single
			View often and contribute occasionally			
			View often but don't contribute			
			View and contribute occasionally			
			View occasionally but don't contribute			
			No familiarity			
KFB05568		Del.icio.us	View and contribute often		Dropdown (Select-one)	Single
			View often and contribute occasionally			
			View often but don't contribute			
			View and contribute occasionally			
			View occasionally but don't contribute			
			No familiarity			
KFB05569		How would you most like to interact with this site? (Please select all thapply)	at Bookmark or tag pages		Checkbox, one-up vertical	Multi
			In social networks			
			In virtual worlds			
			By adding comments, ratings, or reviews			
			Reading blogs			
			Contributing to wikis			
			Receiving newsletters/email updates			

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Listening to Podcasts or audio			
			Watching Vodcasts or video			
			Adding a widget or gadget to my personalized page			
			Following a microblog			
			Other (please specify)	Α		
KFB05570	Α	Other social media interaction			Text field, <100 char	Single
KFB05571		What is your gender ?	Female		Radio button, one-up vertical	Single
			Male			
			I prefer not to respond			
KFB05572		Please select the category that includes your age?	17 and under		Radio button, one-up vertical	Single
			18 – 24			
			25 – 34			
			35 – 44			
			45 – 54			
			55 – 64			
			65 and over			
			I prefer not to respond			
KFB05573		Which of the following best describes the highest level of education	Current middle or high school student		Drop down, select one	Single
		you have completed?	Did not complete high school			
			High school graduate			
			Vocational school			
			College/university graduate			
			Some postgraduate school			
			Masters/professional degree			
			Doctoral Degree			
			Prefer not to respond			
KFB05574		If you could make one improvement to the site, what would it be?			Text area, no char limit	Single

Special Instructions

Required Y/N	Special Instructions
-	
	İ

Required Y/N	Special Instructions
-	
	İ

Required Y/N	Special Instructions
-	
	İ

Required Y/N	Special Instructions
Y	Skip Logic Group
N	Skip Logic Group
Y	Skip Logic Group
N	Skip Logic Croup
N Y	Skip Logic Group
N	
IN	
Y	Skip Logic Group
Y	Skip Logic Group

Required Y/N	Special Instructions
Y	Skip Logic Group
N	Skip Logic Group
Y	Skip Logic Group
Y	
N	
N	
N	
Y	Skip Logic Group

Required Y/N	Special Instructions
Y	Skip Logic Group
N	Multiple List
N	Multiple List
N	Multiple List
N	Multiple List
N	Multiple List
N	Multiple List
N	OPS Group

Required Y/N	Special Instructions
N	OPS Group
N	
N	
N	
N	

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single o Multi
(R0705		How frequently do you visit this site?	This is my first time		Drop down, select one	Single
			Daily			
			More than once a day			
			Weekly			
			Monthly			
			Every six months or less			
			Annually			
R0706		Where are you from?	United States of America		Drop down, select one	Single
10700		Where are you from:	Afghanistan		Brop down, select one	Olligic
			Albania			
			Algeria			
			Andorra			
			Angola			
			Anguilla			
			Antique and Parhuda			
			Antigua and Barbuda			
			Argentina			
			Armenia			
			Australia			
			Austria			
			Azerbaijan			
			Bahamas, The			
			Bahrain			
			Bangladesh			
			Barbados			
			Belarus			
			Belgium			
			Belize			
			Benin			
			Bermuda			
			Bhutan			
			Bolivia			
			Bosnia and Herzegovina			
			Botswana			
			Brazil			
			Brunei			
			Bulgaria			
			Burkina Faso			
			Burma			
			Burundi			
			Cambodia			
			Cameroon			
			Canada			
			Cape Verde			
			Central African Republic			
			Chad			
			Chile			
			China			
			Colombia			
			Cook Islands			
			Costa Rica			
	1		Côte d'Ivoire			

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
		-	Croatia			
			Cuba	1		
			Cyprus	1		
			Czech Republic	1		
			Democratic Republic of the Congo	1		
			Denmark	1		
			Djibouti	1		
			Dominica	1		
			Dominican Republic	1		
			Timor Leste	1		
			Ecuador	1		
			Egypt	1		
			El Salvador	1		
			Equatorial Guinea	1		
			Eritrea	1		
			Estonia	†		
			Ethiopia	1		
			Fiji	1		
			Finland	†		
			France	†		
			Gabon	1		
			Gambia, The	1		
			Gaza	1		
			Georgia	1		
			Germany	1		
			Ghana	1		
			Greece	1		
			Grenada	1		
			Guatemala	1		
			Guinea	1		
			Guinea-Bissau	1		
				-		
			Guyana Haiti	-		
			Holy See	1		
				1		
			Honduras	-		
			Hong Kong	-		
			Hungary	1		
			Iceland	-		
			India	1		
			Indonesia	1		
			Iran	1		
			Iraq	4		
			Ireland	-		
			Israel	1		
			Italy	1		
			Jamaica	1		
			Japan	-		
			Jordan	1		
			Kazakhstan	1		
			Kenya	1		
			Kiribati			

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¥		Quosion rom	Korea, North	July to	1 7 60 (00.000	
			Korea, South	1		
			Kosovo	1		
			Kuwait	1		
			Kyrgyzstan	1		
			Laos	1		
			Latvia			
			Lebanon	1		
			Lesotho	1		
			Liberia	1		
			Libya	1		
			Liechtenstein	1		
			Lithuania	1		
			Luxembourg	1		
			Macau	1		
			Macedonia	†		
			Madagascar	1		
			Malawi	1		
			Malaysia	1		
			Maldives	1		
			Mali	-		
			Malta	+		
			Marshall Islands	-		
			Mauritania	+		
			Mauritius	+		
			Mexico	+		
			Micronesia	-		
			Moldova	+		
			Monaco	+		
			Mongolia	+		
			Montopogra	+		
			Montenegro Morocco	-		
			Mozambique	-		
			Namibia	+		
				-		
			Nauru	4		
			Nepal Netherlands	-		
			Netherlands Antilles	-		
			Netherlands Antilles	-		
			New Zealand	4		
			Nicaragua	-		
			Niger	-		
			Nigeria	-		
			Norway	-		
			Oman	-		
			Pakistan	-		
			Palau	4		
			Panama	-		
			Papua New Guinea	4		
			Paraguay	4		
			Peru	4		
			Philippines	_		1

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
•		•	Poland	i i	1 . ` ` ,	
			Portugal			
			Qatar	1		
			Romania	1		
			Russia	1		
			Rwanda			
			Samoa	1		
			San Marino			
			Sao Tome and Principe	1		
			Saudi Arabia			
			Senegal	1		
			Serbia	1		
			Seychelles			
			Sierra Leone	1		
	1		Singapore	1		
	1		Slovakia	1		
			Slovenia	1		
			Solomon Islands			
			Somalia	1		
			South Africa			
			Spain	1		
			Sri Lanka			
			St. Kitts and Nevis	1		
			St. Lucia	1		
			St. Vincent and the Grenadines			
			Sudan	-		
			Suriname	-		
			Swaziland	-		
			Sweden			
			Switzerland	-		
			Syria	-		
			Taiwan	-		
			Tajikistan	-		
			Tanzania	-		
			Thailand	-		
			Togo	-		
			Tonga	-		
				-		
			Trinidad and Tobago	-		
			Tunisia Turkey	-		
				-		
			Turkmenistan	-		
			Tuvalu			
	1		Uganda	-		
	1		Ukraine	-		
	1		United Arab Emirates	-		
	1		United Kingdom	-		
	1		Uruguay			
	1		Uzbekistan	-		
	1		Vanuatu	-		
	1		Venezuela	4		
			Vietnam]		

Dept of State Exchanges v2

MID: hQxB0IsMdt4w9NRVAYIk5A==

Date: 9/9/2009

red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: Addition

blue + -->: REWORDING

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
-		,	West Bank	·	1	
			Yemen			
			Zambia			
			Zimbabwe			
			Uruguay			
			Uzbekistan			
			Vanuatu			
			Venezuela			
			Vietnam			
			Wales			
			West Bank			
			Yemen			
			Zambia			
			Zimbabwe			
R0707		Which best describes you?	Alumnus/Alumni of United States		Drop down, select one	Single
ared)			Government Exchange Program			
,			Current exchange program participant			
			Student seeking information on exchange programs			
			Host of exchange program participant			
			Family interested in hosting exchange student			
			Department of State/program Employee			
			United States Government Employee			
			Congressional Staff Member			
			Foreign Government Employee			
			Scholar/ Researcher/ Academic			
			Teacher/ Instructor / lecturer/Professor			
			Business			
			Media			
			Military			
			Non-profit Organization			
			Other (please specify)	Α		
007291	Α	Please tell us what best describes you.			Text field, <100 char	Single
R0708		What source brought you to this site?	Search engine (Google, Yahoo, MSN, etc.)		Drop down, select one	Single
ared)			College/University website			
			Other U.S. Department of State web site			
			Other U.S. Government web site			
			Printed materials			
			Media/news story			
			Program agency website			
			U.S. Embassy website			
			Alumni website or online group			
			Fulbright commission website			
			Exchange program adviser/administrator			
			Educational advising site			
			Binational center			
			Other (please specify)	В		
07292	Z	Please tell us what other source brought you to this site.			Text field, <100 char	Single
0		What is your primary reason for visiting this site today?	Learn about exchange program opportunities		Drop down, select one	Single
			Apply for exchange programs			1
			Seek educational and cultural information			1

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OID.	Skip Logic	Quarties Taut	Answer Choices	Chin to	Type (colors from list)	Single of
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi
			Read press/public releases/briefings			
		If you are seen and HOAL and a beauty all and a see a see a few your address of the second seed and the second second seed and the second	Other		Tarak anna anna dana limak	CiI-
5561		If you answered "Other" above, please specify your other reason.	V.		Text area, no char limit	Single
AKR4998		Did you use Program Search to find information?	Yes	_	Drop down, select one	Single
			No	В		
1/5 4000			Couldn't find it	В		0: 1
KR4999	В	What method are you using to locate the information?	General Search	С	Drop down, select one	Single
			Links within the page			
			Top navigation			
			All of the above			
			Other, please specify	Z		
AKR5000	С	If you used General Search, what was your experience?	I found what I was looking for on the first try		Drop down, select one	Single
			I found what I was looking for after several tries			1
			I found something related to what I was looking for			
			The search returned too many results			
			The Search returned too few results			
			The search returned no results			
			The results were too similar/redundant			
			The results were not helpful			
			Search speed was slow			
			Other, please specify	Х		
AKR5001	Х	Please specify your other experience with General Search.			Text field, <100 char	Single
AKR5002	Z	Please specify your other method of finding information			Text field, <100 char	Single
AKR0715		Did you find what you were looking for?	Yes		Checkbox, one-up vertical	Single
			No			
			Partially			
			Still looking	1		
			If not, what were you looking for?	1		
7780		Did you encounter any navigational difficulties on the site today?	Yes		Radio button, one-up vertical	Single
		· , · · · · · · , · · · g · · · · · · · · · · · · · ·	No	İ	, , , , , , , , , , , , , , , , , , , ,	
			Don't Know	1		
7296		If "yes", what type of difficulty did you encounter with the navigation process?	Could not determine the best link on most pages		Drop down, select one	Single
			Could not navigate back to previous information			
			I often felt lost, not know where I was			
			Had difficulty finding related information			
			Too many links or navigational choices			
			Links did not take me where I excepted	1		
			I didn't know where to begin	1		
			Had difficulty finding detailed information	1		
			Had technical difficulties (e.g. broken links, error messages)			
			Navigation did not support what I was trying to accomplish	1		
			Links/navigational choices are difficult to understand			
			Navigated to the general area but could not find the specific content	1		
			I needed			
	1		Other			
570		What other information would you like to see on our site?	Stories from exchange participants		Drop down, select one	Multi
			More grant information			

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OID	Skip Logic Label	Ouestion Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single Multi
			Photo galleries		1	
			Moderated chats			
			Q&A sessions			
			Other			
71		If you answered "Other" above, please specify what other information you would like to see.			Text area, no char limit	Singl
R5003		Do you use your cell phone to access the internet?	Always	Α	Radio button, one-up vertical	Singl
			Sometimes	A	Гото от того о	9
			Never			
R5004	Α	Do you visit this site on your cell phone?	Yes		Radio button, one-up vertical	Sing
13004	_ ^	Do you visit this site on your cen priorie:	No		radio battori, orie up vertical	Sing
		How would you rate your familiarity with the following? FaceBook	View and contribute often		Dropdown (Select-one)	Sing
		- 465255K	View often and contribute occasionally			
			View often but don't contribute			
			View and contribute occasionally			
			View occasionally but don't contribute			
			No familiarity			
		Twitter	View and contribute often		Dropdown (Select-one)	Sing
		T WHICH	View often and contribute occasionally		Bropadwii (Gelect Grie)	Oilig
			View often but don't contribute			
			View and contribute occasionally			
			View occasionally but don't contribute	_		
			No familiarity	_		
		Flickr	View and contribute often		Dropdown (Select-one)	Sing
		FIICKI	View often and contribute occasionally	_	Dropdown (Select-one)	Siliy
			View often but don't contribute	_		
			View and contribute occasionally			
				_		
			View occasionally but don't contribute	_		
			No familiarity			
		MySpace	View and contribute often	_	Dropdown (Select-one)	Sing
			View often and contribute occasionally	_		
			View often but don't contribute			
			View and contribute occasionally			
			View occasionally but don't contribute			
			No familiarity			
		YouTube	View and contribute often		Dropdown (Select-one)	Sing
			View often and contribute occasionally			
			View often but don't contribute			
			View and contribute occasionally			
			View occasionally but don't contribute			
			No familiarity			
		Del.icio.us	View and contribute often		Dropdown (Select-one)	Sing
			View often and contribute occasionally			
			View often but don't contribute			
			View and contribute occasionally			
			View occasionally but don't contribute			
			No familiarity			
		How would you most like to interact with this site? (Please select all that			Checkbox, one-up vertical	Mul
		apply)				

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			In social networks			
			In virtual worlds			
			By adding comments, ratings, or reviews			
			Reading blogs			
			Contributing to wikis			
			Receiving newsletters/email updates			
			Subscribing to RSS feeds			
			Listening to Podcasts or audio			
			Watching Vodcasts or video			
			Adding a widget or gadget to my personalized page			
			Following a microblog			
			Other (please specify)	Α		
	Α	Other social media interaction			Text field, <100 char	Single
AKR0718		What is your gender ?	Female		Radio button, one-up vertical	Single
			Male			
			I prefer not to respond			
AKR0719		Please select the category that includes your age?	17 and under		Radio button, one-up vertical	Single
			18 – 24			
			25 – 34			
			35 – 44			
			45 – 54			
			55 – 64			
			65 and over			
			I prefer not to respond			
AKR0720		Which of the following best describes the highest level of education	Current middle or high school student		Drop down, select one	Single
		you have completed?	Did not complete high school			
			High school graduate			
			Vocational school			
			College/university graduate			
			Some postgraduate school			
			Masters/professional degree			
			Doctoral Degree			
			Prefer not to respond			
6737		If you could make one improvement to the site, what would it be?			Text area, no char limit	Single

Required Y/N	Special Instructions
Y	
Y	

Special Instructions

Special Instructions

Special Instructions

Required Y/N	Special Instructions
Y	Skip Logic Group
N Y	Skip Logic Group Skip Logic Group
N	Skip Logic Group
Y	

Required Y/N	Special Instructions
N	
Y	Skip Logic Group
Y	Skip Logic Group
Y	Skip Logic Group
N	Skip Logic Group
N	Skip Logic Group
Y	
Y	
N	
N	

Required Y/N	Special Instructions
N	
Y	Skip Logic Group
Y	Skip Logic Group
N	Multiple List
N	Multiple List
N	Multiple List
N	Multiple List
N	Multiple List
N	Multiple List
N	OPS Group

Required Y/N	Special Instructions
N	OPS Group
N	
N	
N	
N	
I IN	l .

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
CQ0004444		How frequently do you visit this site?	Daily Two to three times per week About once a month Every few months Every 6 months or less often This is my first time visiting this site		Dropdown (Select-one)	Single
CQ0004444		Are you a registered user on this site?	I am registered I am not registered, and do not intend to I am not registered, but intend to register during my visit today	Α	Radio button, one-up vertical	Single
CQ0004444	Α	Please explain why you do not intend to register?			Text area, no char limit	Single
CQ0004444		What best describes your primary reason for visiting the site today?	Researching products for possible inclusion in a design Gathering information on a product or manufacturer specified in a design Other (please specify)	B C A	Radio button, one-up vertical	Single
Q0004444	A	Other primary reason	(,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		Text area, no char limit	Single
Q0004444	В	What type of information were you looking for when researching products for the possible inclusion in a design ?	Spec		Checkbox, one-up vertical	Multi
			3D models Product application Green information Manufacturer's contacts			
			Cost			
CQ0004444	С	What type of information were you looking for when researching products for the possible inclusion in a design ?	Other CAD		Checkbox, one-up vertical	Multi
			Spec 3D models Green information Product application			
			Manufacturer's contacts Cost			

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Date: 3/1/2008 red & strike-through: DELETE

underlined & italicized: RE-ORDER

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	Skip					
	Logic		Answer Choices			Single or
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi
000001111			Other			0: 1
CQ0004444		How were you primarily seeking information on sweets.com?	Search by keyword feature		Radio button, one-up vertical	Single
			Browse by master format feature		radio sation, one ap vertical	
			Other (please specify)	Α		
CO0004444	Α	Other reason seeking information	(Francis Charles)		Text field, <100 char	Single
CO0004444		Were you able to find what you were looking for today?	Yes		Radio button, one-up vertical	Single
			No	В		
			Not sure	C,D		
CQ0004444	Α	Why were you not able to find what you were looking for?	I could not find the manufacturer I was looking for		Radio button, one-up vertical	Single
			I could not find the product I was looking for			
			I haven't completed my search on sweets.com yet			
			The search results did not appear relevant			
			Other			
CQ0004444	В	Since you could not find what you were looking for, what do you plan to do next?	Continue looking for the information at this site		Drop down, select one	Single
			Call Sweets.com customer service			
			E-mail Sweets.com customer service			
			Return to this site later and try again			
			Conduct a new internet search			
			Visit other building product sites	E		
			Other			
CQ0004444	С	Why were you not sure ?	I haven't completed my search on sweets.com yet		Radio button, one-up vertical	Single
			I am not sure how to find the product I am looking for			
			Could not find the product I was looking for under the division it should be listed in			
			The search results did not appear relevant			
			Other			
CQ0004444	D	Since you were not sure, what do you plan to do next?	Continue looking for the information at this site		Drop down, select one	Single
			Call Sweets.com customer service			
			E-mail Sweets.com customer service			
			Return to this site later and try again			
			Conduct a new internet search			
			Visit other building product sites	F		
			Other			
CQ0004444	E	What other site(s) do you plan to visit?			Text area, no char limit	Single
CQ0004444	F	What other site(s) do you plan to visit?			Text area, no char limit	Single
CQ0004444		What other sources do you use to search for construction product information?	Google		Checkbox, one-up vertical	Multi
			Other search engine (i.e.: Yahoo!, Teoma, Dogpile, etc.)			
			Reed First Source			
			4specs			
			Arcat			
	1		Manufacturers websites	1		

Required Y/N	Special Instructions
Y	
Y	Randomize
N	
Y	
N	
Y	
Y	

Required Y/N	Special Instructions
Y	
N	
N Y	
Y	
Y	
Y	
Y	
N	
N Y	
Y	