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EPA

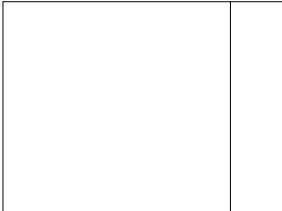
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Disability

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)s and Answer choices)

Which of the following best describes your work?	
	SAC5522A001
	SAC5522A002
	SAC5522A003
	SAC5522A004
	SAC5522A005
Please specify your business role:	
Are you an EPA employee?	SAC5524A001
	SAC5524A002
How frequently do you use the EPA.gov Web site?	SAC5525A001
	SAC5525A002
	SAC5525A003
	SAC5525A004
	SAC5525A005
	SAC5525A006
How did you look for information on the site today? (Please	SAC5527A001
select all that apply.)	
	SAC5527A002
	SAC5527A002
	SAC5527A004
	SAC5527A005
	SAC5527A006
	SAC5527A008
	SAC5527A007
The other way Llooked for information was	
The other way I looked for information was:	
Which of the following best describes your experience with	SAC5529A001
the Search Tools?	

	SAC5529A002
	SAC5529A003
	SAC5529A004
	SAC5529A005
	SAC5529A006
	SAC5529A007
Please describe your experience with the search tool:	
Which of the following best describes your navigation	SAC5531A001
experience on the site:	
	SAC5531A002
Which of the following navigation difficulties did you have:	SAC5532A001
	SAC5532A002
	SAC5532A003
	SAC5532A004
	SAC5532A005
	SAC5532A006
	SAC5532A007
Please describe the difficulty you had with navigating the	
site today:	
Did you find the information you were looking for today?	SAC5536A001
	SAC5536A002
	SAC5536A003
What couldn't you find?	
Why did you visit the EPA.gov site today? (Please check all that apply):	
inai appiy).	
	SAC5540A001
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Which of the following topics best describes the information you wanted today?	SAC5542A001
you wanted today:	
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Please specify the other topic that best describes the reason for your visit.	
Please describe the specific science/technology topic you are on the site for:	
Did you interact with any of the following applications?	
What other application did you interact with on the website today?	
What was your experience like with the application(s)? Please provide as much detail as possible.	

Please rate the clarity of the wording on Archives.gov.	1=Poor
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sentences.	1-1001
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How frequently do you visit Archives.gov?	First time
	More than once a day
	Daily
	About once a week
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In what role are you using the web site today? (Please select the one that applies best)	9
	Genealogist or family
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	Researcher
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	Word of mouth
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	Familiarity with site/agency
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	Word of mouth recommendation from someone I know
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How would you rate your familiarity with the following?	
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Please describe your experience with navigation (clicking on links and buttons) on Archives.gov today. (Please select all that apply)	I had no difficulty browsing on this site.
	Could not navigate back to previous information
	Would often feel lost, not know where I was
	Links did not take me where I expected
	Links/labels are difficult to understand
	Too many links or navigational choices
	Had technical difficulties (e.g. broken link)
	Other, please

What other navigational experience did you have today?	

What information were you looking for on Disability.gov today? <i>Please select the best answer.</i>	SAC6941A001
	SAC6941A002
	SAC6941A003
Which of the following statements best describes you? <i>Please select the best answer.</i>	SAC6942A001
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Please explain briefly what role best describes you:	
In general, which subject(s) did you want to get information about? <i>Please select all that apply</i> .	SAC6944A001
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Please explain what information you were looking for on Disability.gov. (open-ended)	
How did you look for information on Disability.gov? Please select the best answer.	SAC6946A001
	SAC6946A002
	SAC6946A003
Please rate your overall happiness with the site's search engine.	SAC6947A001
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Did the search engine help you find the information you were looking for on Disability.gov today?	SAC6948A001
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How can we make the search engine more useful to you?	

Tell us more about your search experience. <i>Please select</i> all that apply.	SAC6950A001
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Please explain where you thought the link would take you.	
Please explain the problem you had with your search results.	
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Which option was more helpful?	SAC6957A001
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Did the search engine at the top of the page help you find the information you were looking for on Disability.gov today?	SAC6958A001
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How can we make the search engine more useful to you?	

Tell us more about your search experience. (Please select all that apply)	SAC6960A001
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Did you have any problems using the "Information by Topic" and other menus on the left side of the page to find information on the site?	SAC6964A001
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Learn about programs my company or organization					
can join Find out what EPA is doing about an issue					
Find environmental information about my local area					
Discover what my company has to do to comply					
with regulations	-				
Comment on a draft regulation	-				
Depart data to EDA from my company, state, sta					
Report data to EPA from my company, state, etc. Learn about EPA's research efforts	-				
Find information for kids	-				
Do homework or a school project					
Learn about EPA itself	-				
Report a spill or other problem					
Get a job or internship with EPA					
Find out about grants or contract opportunities					
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Enviromapper	В			
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Online Tracking Information System (OTIS)	В			
Enforcement and Compliance History Online Integrated Grants Management System (IGMS)	В			
Integrated Grants Management System (IGMS)	В			
Storage and Retrieval (STORET) for Water Quality	В			
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Only information on programs or services in my state		Radio button, one-up vertical	Single	Y
Only information on national programs or services				
Information on both national and state programs or services				
I am a person with a disability or am disabled		Radio button, one-up vertical	single	Y
I am a caregiver, family member or friend of someone with a disability				
I am a professional or service provider who works with people with disabilities				
I am an educator who works with students with disabilities				
I am a student who is doing research I am an employer or human resource (HR) professional				
ram an employer of numar resource (HR) professional				
Other (please specify):	А			
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Employment (such as finding a job, starting a business or hiring someone with a disability)		Checkbox, one	Multi	Y
Benefits (such as getting Social Security (SSI/SSDI) benefits, Veterans or other benefits, paying for prescriptions or home energy assistance) access to financial assistance)				
Housing (such as getting Section 8 housing, finding an affordable apartment, buying a house or housing discrimination finding an affordable apartment, paying for a house, home repairs or housing discrimination)				
Civil Rights (such as information about the Americans with Disabilities Act (ADA) and other laws and regulations, voting or filing a complaint)				

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I didn't know which word or phrase to enter into the search engine to find the information I was looking		Checkbox, one	Multi	¥
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There were not enough results				
There was not enough information in the description of the results to decide which resource to choose				
Many of the search results looked like the same resource				
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The link didn't take me to where I thought it was going to go	Ĵ			
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page to find resources on the site				
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I did not receive any search results	н			
There were not enough search results	н			
There was not enough information in the	F			
description of the results to decide which resource to choose				

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The results were not organized in a helpful way	F			
The search results did not answer my question	F			
I had a different problem with the search results	E, F			
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