Client Name:	
Measure Name:	Medicare Compare Web Sites

Version of Code:	Please fill in
Custom Qualifier Page	Please Select
Custom Invitation Text?	Please Select
Custom Tracker Text?	Please Select
Custom Welcome/ Thank You Text?	Please Select

Language(s)	If other language not listed, please specify.	Website URL	MID(s) (DOT FILL THIS IN)	Measure Name(s) (DOT WIII FILL THIS IN)
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MID: New Measure - DOT will fill in

Date: 11/27/2012



### Welcome and Thank You Text

#### Directions:

This welcome text is shown at the top of the questionnaire window and the thank you text at the bottom. This is a good place to mention the site/company/agency name so the visitor knows whom they are taking the survey for. Feel free to modify the standard Welcome and Thank you text shown in the boxes below. Please read comments before using any of the text.

#### **Welcome Text**

Thank you for visiting our web site. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.

Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

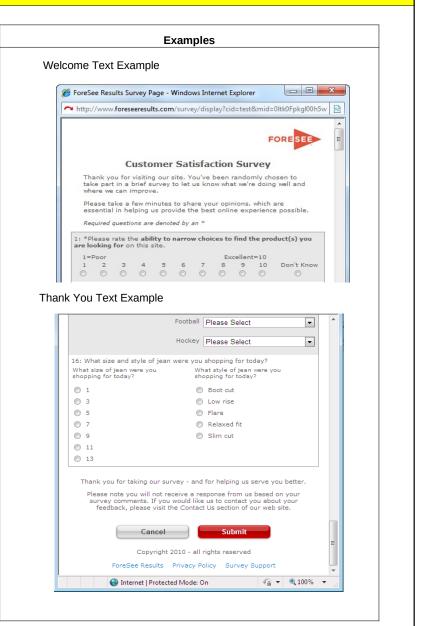
# **DEFAULT Thank You Text**

"Thank you for taking our survey - and for helping us serve you better. We appreciate your input!"

## **ALTERNATE WEB Thank You Text**

Thank you for taking our survey - and for helping us serve you better.

Please note you will not receive a response from us based on your survey comments. If you would like us to contact you about your feedback, please visit the Contact Us section of our website.



Model Instance Name:

Medicare Compare Web Sites

MID: New Measure - DOT will fill in

Partitioned (Y/N)? Yes

NOTE: All non-partitioned surveys will NOT be imputed and the elements will be rotated as a default unless otherwise specified and approved by Research.



Date:		11/27/2012				
			Medicar	e Compare Web Sites		
		Model questions u	tilize the ACSI	methodology to determine scores and impact	S	
	MQ Label	ELEMENTS (drivers of satisfaction)	MQ Label	CUSTOMER SATISFACTION	MQ Label	FUTURE BEHAVIORS
		Information (1=Poor, 10=Excellent, Don't Know)		Satisfaction		Recommend (1=Very Unlikely, 10=Very Likely)
		Please rate the <b>amount of information</b> provided.		What is your <b>overall satisfaction</b> with the compare web site? (1=Very Dissatisfied, 10=Very Satisfied)		How likely are you to <b>recommend</b> the compare web site to someone else?
		Please rate the <b>usefulness of the information</b> provided.		How well does the compare web site <b>meet your expectations</b> ? (1=Falls Short, 10=Exceeds)		Use Medicare.gov (1=Very Unlikely, 10=Very Likely)
		Please rate your perception of the accuracy of the information on this compare web site.		How does the Medicare quality compare web site compare to your idea of an ideal comparison web site? (1=Not Very Close, 10=Very Close)		How likely are you to visit Medicare.gov (Medicare's web site) for future Medicare-related needs?
		Results(1=Poor, 10=Excellent, Don't Know)				Trust
		Please rate how well the results provided match your request.				can count on Medicare to act in my best interests. (=1 Very Unlikely, 10=Very Likely)
		Please rate the <b>relevance of the results</b> to your specific needs.				I consider Medicare to be trustworthy. (=1 Very Unlikely, 10=Very Likely)
		Please rate the listing/ranking order of compare web site results.				Medicare can be trusted to <b>do what is right</b> . (=1 Very Unlikely, 10=Very Likely)
		Look & Feel (1=Poor, 10=Excellent, Don't Know)				, , ,
		Please rate the visual appeal of the compare web site.				
		Please rate the <b>balance of graphics and text</b> on the compare web site.				
		Please rate the <b>readability of the pages</b> on the compare web site.				
		Process (1=Poor, 10=Excellent, Don't Know)				
		Please rate the how well this web site <b>streamlines the process</b> of find information.				
		Please rate the features available for finding information.				
		Please rate how well this web site <b>minimizes the amount of time</b> needed to get useful information.				
		Site Performance (1=Poor, 10=Excellent, Don't Know)				
		Please rate how quickly pages load.				
		Please rate the consistency of speed from page to page.				
		Please rate the <b>ability to load pages</b> without getting error messages.				

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
		Which Quality Compare Web Site did you use today?	Nursing Home Compare	A, B, C	Radio button, one-up vertical	Single	Y	Skip Logic Group*	Compare Web
			Hospital Compare	P, Q					
				EE, FF,					
			Home Health Compare Dialysis Facility Compare	GG, HH UU, VV					
	A	What best describes your <b>role</b> in using the Nursing Home	Dialysis Facility Compare	00, 00	Radio button, one-up vertical	Single	Y	Skip Logic Group*	NH Role
		Compare?	Consumer		Tradic Batteri, one ap veragai	- Cinigio		Chip Logic Group	1
			Caregiver (family member or friend)						
			Caregiver (paid) Nursing Home staff member	Ь					
			Discharge Planner	۱ ۲					
			Researcher	1					
			Other Health Care Provider	]					
			Other (please specify:)	E					
		What other role best describes you while using the Nursing Home Compare?			Text field, <100 char		N	Skip Logic Group*	NH Other_Rol
		Have you ever used information from Nursing Home Compare to inform an internal quality review or improvements?		F	Radio button, one-up vertical	Single	Y		NH Inform Imp
		and the macrial quality review of improvements?	Yes						
			No No	1					
	F	What information did you use? Please be specific about your experience.			Text area, no char limit		N	Skip Logic Group*	NH Information Used
		What was your <b>primary purpose</b> in visiting Nursing Home		G, H, I	Radio button, one-up vertical	Single	Y	Skip Logic Group*	NH Purpose
		Compare today?	Choose a Nursing Home for myself or a family member						
			Research Nursing Homes for myself or family members, but not choose one today.	G, H, I					
			Download data about Nursing Homes	M, N					
			Other (please specify:)	Р					
	Р	What was your <b>other primary purpose</b> in visiting Nursing Home Compare?			Text area, no char limit		N	Skip Logic Group*	NH Other_Purp
		How <b>helpful</b> was the information you found on Nursing Home			Radio button, scale, no don't know	Single	Y	Skip Logic Group*	NH Helpful
		Compare in your choice and research?	1 = Very helpful	4					
			2	-					
			4	J					
			5 = Not very helpful / Very unhelpful	j					
		What would have made the information more helpful?			Text area, no char limit		N	Skip Logic Group*	NH More Helpt
		Does the information on Nursing Home Compare give you a	V	K	Radio button, one-up vertical	Single	Y	Skip Logic Group*	NH Picture
		full picture of the quality of the Nursing Homes?	Yes No	١.					
	K	What was most helpful in determining quality?	140		Text area, no char limit		N	Skip Logic Group*	NH Most Helpf
		What information should be added to give a more complete			Text area, no char limit		N	Skip Logic Group*	NH Info Added
		picture of quality?							
		Based on your experience with Nursing Home Compare, how			Radio button, scale, no don't know	Single	Y	Skip Logic Group*	NH Confident
		confident are you about choosing a Nursing Home using this information?	1 = Very confident						
			2	1					
			3	1					
			4						
			5 = Not very confident			0: 1			
	M	When you accessed the data, did you:	Download the database from the site. Access the data using data.medicare.gov	-	Radio button, one-up vertical	Single	Y	Skip Logic Group*	NH Access Da
	N	Have you ever <b>used data.medicare.gov</b> to access data?	100000 the data dainy data.medicale.gov		Radio button, one-up vertical	Single	Y	Skip Logic Group*	NH data.medic
			Yes						
			No, but I know that it's available						
			No, and I didn't know that the data was available through						
	С	Have you ever <b>used another web site</b> to compare Nursing	data.medicare.gov	0	Radio button, one-up vertical	Single	Y	Skip Logic Group*	NH Another W
		Home quality?	Yes No, but I am aware of other web sites that compare Nursing	1					site
			Home quality.  No, and I was not aware of other web sites that compare						
	0	Which web site did you use?	Nursing Home quality.		Text area, no char limit		N	Skip Logic Group*	NH Other_We
									site
	P	What best describes your <b>role</b> in using the Hospital Compare?			Radio button, one-up vertical	Single	Y	Skip Logic Group*	Hosp Role

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Lab
			Caregiver (family member or friend) Caregiver (paid) Hospital staff member Physician Researcher Other Health Care Provider Other (please specify.)	R, S R, S R, S R, S T					
		What other role best describes you while using the Hospital Compare?	enter (produce openin).		Text field, <100 char		N	Skip Logic Group*	Hosp Other_
		In your visit to Hospital Compare, <b>did you</b> :	Review only one measure set or measure. Review multiple measure sets.		Radio button, one-up vertical	Single	Y	Skip Logic Group*	Hosp Measu
	S	Have you ever used information from Hospital Compare to inform an internal quality review or improvements?	Yes No	U	Radio button, one-up vertical	Single	Y	Skip Logic Group*	Hosp Inform Improv
		What information did you use? Please be specific about your experience.			Text area, no char limit		N	Skip Logic Group*	Hosp Informa
	A	What was your <b>primary purpose</b> in visiting Hospital Compare today?	Choose a Hospital for myself or a family member Research Hospitals for myself or family members, but not choose one today. Download data about Hospitals Other (please specify:)	V, W, X V, W, X BB, CC	Radio button, one-up vertical	Single	Y	Skip Logic Group*	Hosp Purpos
		What was your <b>other primary purpose</b> in visiting Hospital Compare?	Other (prease specify.)		Text area, no char limit		N	Skip Logic Group*	Hosp Other Purpo
	V	How helpful was the information you found on Hospital Compare in your choice and research?	1 = Very helpful 2 3 4 5 = Not very helpful / Very unhelpful	Y	Radio button, scale, no don't know	Single	Y	Skip Logic Group*	Hosp Helpful
	Υ	What would have made the information more helpful?	5 - Not very neipiun / very unneipiun	<u> </u>	Text area, no char limit		N	Skip Logic Group*	Hosp More H
		Does the information on Hospital Compare give you a full picture of the quality of Hospitals?	Yes No	Z	Radio button, one-up vertical	Single	Y	Skip Logic Group*	Hosp Picture
	Z	What was most helpful in determining quality?		- ^^	Text area, no char limit		N	Skip Logic Group*	Hosp Most H
		What <b>information should be added</b> to give a more complete picture of quality?			Text area, no char limit		N	Skip Logic Group*	Hosp Info Ad
		Based on your experience with Hospital Compare, how confident are you about choosing a Hospital using this information?	1 = Very confident 2 3 4 5 = Not very confident	-	Radio button, scale, no don't know	Single	Y	Skip Logic Group*	Hosp Confid
	ВВ	When you accessed the data, did you:	Download the database from the site. Access the data using data.medicare.gov		Radio button, one-up vertical	Single	Y	Skip Logic Group*	Hosp Acces
	СС	Have you ever <b>used data.medicare.gov</b> to access data?	Yes No, but I know that it's available No, and I didn't know that the data was available through data.medicare.gov		Radio button, one-up vertical	Single	Y	Skip Logic Group*	Hosp data.medica
		What best describes your <b>role</b> in using the Home Health Compare?	Consumer Caregiver (family member or friend) Caregiver (paid) Home Health Agency staff member Discharge Planner Researcher Other Health Care Provider Other (please specify.)	II	Radio button, one-up vertical	Single	Y	Skip Logic Group*	HH Role
		What <b>other role</b> best describes you while using the Home Health Compare?			Text field, <100 char		N	Skip Logic Group*	HH Other_R
		Have you ever used information from Home Health Compare to inform an internal quality review or improvements?		JJ	Radio button, one-up vertical	Single	Y	Skip Logic Group*	HH Inform In

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) No	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Labe
	JJ	What information did you use? Please be specific about your experience.			Text area, no char limit		N	Skip Logic Group*	HH Informatio
	FF	What was your <b>primary purpose</b> in visiting Home Health Compare today?	Choose a Home Health Agency for myself or a family member Research Home Health Agencies for myself or family members, but not choose one today. Download data about Home Health Agencies Other (please specify:)	LL, MM, NN LL, MM, NN RR, SS TT	Radio button, one-up vertical	Single	Y	Skip Logic Group*	HH Purpose
	TT	What was your <b>other primary purpose</b> in visiting Home Health Compare?			Text area, no char limit		N	Skip Logic Group*	HH Other_Pu
	LL	How helpful was the information you found on Home Health Compare in your choice and research?	1 = Very helpful 2 3 4 5 = Not very helpful / Very unhelpful	00	Radio button, scale, no don't know	Single	Y	Skip Logic Group*	HH Helpful
	00	What would have made the information more helpful?			Text area, no char limit		N	Skip Logic Group*	HH More Hel
	MM	Does the information on Home Health Compare give you a <b>full picture of the quality</b> of Home Health Agencies?	Yes	PP	Radio button, one-up vertical	Single	Y	Skip Logic Group*	HH Picture
	DD	Milest uses went helpful in determining quality?	No	QQ	Tout area no shor limit		NI NI	Chin Logie Crount	III I Most I Isl
	QQ	What was most helpful in determining quality? What information should be added to give a more complete picture of quality?			Text area, no char limit Text area, no char limit		N N	Skip Logic Group* Skip Logic Group*	HH Most Hel
	NN	Based on your experience with Home Health Compare, how confident are you about choosing a Home Health Agency using this information?	1 = Very confident 2 3 4 5 = Not very confident		Radio button, scale, no don't know	Single	Y	Skip Logic Group*	HH Confider
	RR	When you accessed the data, did you:	Download the database from the site.  Access the data using data.medicare.gov		Radio button, one-up vertical	Single	Y	Skip Logic Group*	HH Access [
	SS	Have you ever <b>used data.medicare.gov</b> to access data?	Yes No, but I know that it's available No, and I didn't know that the data was available through data.medicare.gov		Radio button, one-up vertical	Single	Y	Skip Logic Group*	HH data.med
	GG	In your visit to Home Health Compare, <b>did you</b> :	Compare Patient Survey Results for Home Health Agencies Compare Quality Measures for Home Health Agencies Compare both Patient Survey Results and Quality Measures for Home Health Agencies Compare neither Patient Survey Results nor Quality Measures for Home Health Agencies		Radio button, one-up vertical	Single	Y	Skip Logic Group*	HH Measure
	нн	When you came to Home Health Compare, were you looking for:	Professional Services, such as a nurse or therapist.  Custodial Services, such as a companion or home health aide.  Both Professional Services and Custodial Services.  Neither Professional Services nor Custodial Services.		Radio button, one-up vertical	Single	Y	Skip Logic Group*	HH Looking
	UU	What best describes your <b>role</b> in using the Dialysis Facility Compare?	Consumer Caregiver (family member or friend) Caregiver (paid) Dialysis Facility staff member Discharge Planner Researcher Other Health Care Provider Other (please specify.)	xx	Radio button, one-up vertical	Single	Y	Skip Logic Group*	DF Role
	ww	What <b>other role</b> best describes you while using the Dialysis Facility Compare?			Text field, <100 char		N	Skip Logic Group*	DF Other_R
	хх	Have you ever used information from Dialysis Facility Compare to inform an internal quality review or improvements?	Yes	YY	Radio button, one-up vertical	Single	Y	Skip Logic Group*	DF Inform In
	YY	What information did you use? Please be specific about your experience.	No .		Text area, no char limit		N	Skip Logic Group*	DF Informati Used

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Compare in your choice and research?  1 = Very helpful 2 3 4 CCC 5 = Not very helpful / Very unhelpful CCC CC What would have made the information more helpful? AAA Does the information on Dialysis Facility Compare give you a full picture of the quality of Dialysis Facilities? No EEE What information should be added to give a more complete picture of quality?  BBB Based on your experience with Dialysis Facility Compare, how confident are you about choosing a Dialysis Facility using this information?  FFF When you accessed the data, did you:  Download the database from the site. Access the data using data.medicare.gov  Text area, no char limit N Skip Logic Grou Radio button, one-up vertical Single Y Skip Logic Grou Fext area, no char limit N Skip Logic Grou Radio button, scale, no don't know Single Y Skip Logic Grou Radio button, scale, no don't know Single Y Skip Logic Grou Skip Logic Grou Radio button, one-up vertical Single Y Skip Logic Grou Radio button, one-up vertical Single Y Skip Logic Grou Radio button, one-up vertical Single Y Skip Logic Grou					LIST	UESTION	Medicare Compare Web Sites CUSTOM Q			
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Sept   Compared to the primary purpose in visiting Dialysis Facility   V		Cuasial	Danwinad	Cinala au			American Cheinen		Skip	
Vivility was your primary purpose in visiting Dalykis Facility Conquere biday?   Choose a Home Health Agencies for myself or family 27 ABA, Radio Luttors, one-up vertical 22 ABA, Radio Luttors, one-up vertical 22 ABA, Radio Luttors, one-up vertical 23 ABA, Radio Luttors, one-up vertical 24 ABA, Radio Luttors, one-up vertical 25 ABA, Radio Luttors, one-up vertical 2		Instructions			Type (select from list)	Skip to				OID
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members. but not choose one endoy.    Bill				5				Compare today?		
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Downtoard data about Forme Headth Agencies  HHH What was your other primary purpose in visiting Dalysis  ZZ How helpful was the information you bound on Dalysis Facility Compare in your choice and research?  ZZ How helpful was the information you bound on Dalysis Facility Compare in your choice and research?  ZZ How helpful was the information more helpful?  AAA Diese the information on Dalysis Facility Compare give you a purpose of the property of the prope						BBB	members, but not choose one today.			
Helf   Minat was your other primary purpose in visiting Dialysis   Facility Compare?						FFF, GGG				
H9H What was your other primary purpose in visining Dully's Early Compared by Part Information you found on Dully's Facility Compared by Part Information your device and review early as a facility Compared by Part Information on Dully's Facility Compared by Part Information on Dully's Facility Compared by Part Information and Dully's Part Information and										
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2. Z two helpful was the information you found on Dialysis Facility Compare in your choice and research?  CCC (Compare in your choice and research?  CCC (What would have made the information more helpful? AAA. Does the information on Dialysis Facility Compare give you and full picture of the unity of Dialysis Facility Compare give you and full picture of the unity of Dialysis Facility Compare give you and full picture of the unity of Dialysis Facility Compare give you and full picture of the unity of Dialysis Facility Compare give you are given the unity of Dialysis Facility Compare give you are given to give a more complete picture of quality?  BBB Based on your experience with Dialysis Facility Compare, how information?  BBB Based on your experience with Dialysis Facility Compare, how information?  FFF When you accessed the data, did you:  Down Ada Was you ever used data.medicare.gov to access data?  What is your first time using this Quality Compare Web Site?  What is your age?  What is your age?  What is your age?  Which of the following best describes the highest level of education you have attained?  Where did you learn about this Quality Compare Web Site?  Where did you learn about this Quality Compare Web Site?  Say to not girl data face give web site.  For girl data face give your site of the following best describes the highest level of education you have attained?  Where did you learn about this Quality Compare Web Site?  Where did you learn about this Quality Compare Web Site?  Where did you learn about this Quality Compare Web Site?  For a search of the following best describes the highest level of education you have attained?  Where did you learn about this Quality Compare Web Site?  For a search England Compare web site.  For a give the face give web site.  For a give this face give the face give web site.  For a give the face give the face give web site.  For a give the face give the face	bup Dromei_ruipos	Skip Logic Group	IN		l'ext area, no char illilit			Facility Compare?	Innn	
Compare in your choice and research?    1	oup* DF Helpful	Skip Logic Group*	Υ	Single	Radio button, scale, no don't know				ZZ	
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CCC What would have made the information more helpfu?  AAA Does the information on Dalysis Facility Compare give you a full picture of the quality of Dalysis Facility Compare give you a full picture of the quality of Dalysis Facility Compare give you a full picture of the quality of Dalysis Facility Compare give you a full picture of the quality of Dalysis Facility Compare give you and full picture of the quality of Dalysis Facility Compare give you and full picture of the quality of Dalysis Facility Compare give you are more complete picture of quality?  BBB graded on your specimence with Dalysis Facility Compare, how confident are you about choosing a Dialysis Facility Compare, how confident are you about choosing a Dialysis Facility Compare, how confident are you about choosing a Dialysis Facility Compare, how confident are you about choosing a Dialysis Facility Compare, how confident are you accessed the data, did you.  FFF When you accessed the data, did you.  For the your officent are you ever used data, medicane,gov to access data?  Yes  No.  What is your first time using this Quality Compare Web Ser?  What is your age?  Which of the following best describes the highest level of education you have attained?  Where did you learn about this Quality Compare Web Ser?  Where did you learn about this Quality Compare Web Ser?  For a data but it is a national training college, under, electrical or vocational training college.  Where did you learn about this Quality Compare Web Ser?  Where did you learn about this Quality Compare Web Ser?  For a search Engine  For a search Engine  For a search Engine  For a							3			
CCC   What avoid have made the information more helpful?   Name of the information on Dailysis Facilities?   Yes   Skip Logic Group							4			
AAA Does the information on Dalysis Facility Compare (live you want to further of the facility of Dalysis Facility Compare (live you had was most helipful in determining quality?  DDD What was most helipful in determining quality?  EEE What information should be added to give a more complete based of quality of Dalysis Facility using this information?  BBB based of quality of Dalysis Facility using this information?  FFF When you accessed the data, did you:  FFF When you accessed the data, did you:  Download the database from the site.  Access the data using data medicare gov  Fes Based variety of the data was available through what it's available was a facility town that it's available was a facility town that it's available was a facility or determined and the database gow.  What is your age?  What is your age?  What is your age?  Which of the following best describes the highest level of education you have attained?  Where did you learn about this Quality Compare Web Site?  Where did you learn about this Quality Compare Web Site?  Where did you learn about this Quality Compare Web Site?  Where did you learn about this Quality Compare Web Site?  Where did you learn about this Quality Compare Web Site?  Where did you learn about this Quality Compare Web Site?  Where did you learn about this Quality Compare Web Site?  Where did you learn about this Quality Compare Web Site?  Where did you learn about this Quality Compare Web Site?  Where did you learn about this Quality Compare Web Site?  Where did you learn about this Quality Compare Web Site?  Where did you learn about this Quality Compare Web Site?  Where did you learn about this Quality Compare Web Site?  Feel about it in an article  Dorne, place and the data was available through th		Older Landa Ousset			Tarabasan and India	CCC	5 = Not very helpful / Very unhelpful	NATIONAL CONTRACTOR OF THE CON		
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DDD What was most helpful in determining quality?  EEE What information should be added to give a more complete picture of quality?  BBB Based on your experience with Delaysis Facility Compare, how conflictent are you about choosing a Dialysis Facility using this information?  FFF When you accessed the data, did you:  BFF When you accessed the data, did you:  Download the database from the site.  Access the data using data medicare.gov  Yes.  No, but I know that it's available No, and I didn't know that the data was available through database form the site.  No, but I know that it's available No, and I didn't know that the data was available through database form the site.  What is your age?  What is your age?  What is your age?  What is your age?  Which of the following best describes the highest level of education you have attained?  Where did you learn about this Quality Compare Web Site?  Where did you learn about this Quality Compare Web Site?  Where did you learn about this Quality Compare Web Site?  Where did you learn about this Quality Compare Web Site?  Where did you learn about this Quality Compare Web Site?  Where did you learn about this Quality Compare Web Site?  Where did you learn about this Quality Compare Web Site?  Access the data using data and some representation of producted from high school.  Bradio button, one-up vertical single Y  Skip Logic Ground Sk	Dr Ficture	Skip Logic Group*		Single	radio button, one-up vertical	000	Yes	full picture of the quality of Dialysis Facility Compare give you a	AAA	
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I = Very confident   2   3   4   4   5   5   5   5   5   5   5   5	oup* DF Confident	Skip Logic Group*	Y	Single	Radio button, scale, no don't know			Based on your experience with Dialysis Facility Compare, how	BBB	
FFF When you accessed the data, did you:  GGG Have you ever used data.medicare.gov to access data?  No, but I know that it's available No, and I didn't know that the data was available through data.medicare.gov  Is this your first time using this Quality Compare Web Site?  What is your age?  What is your age?  Which of the following best describes the highest level of education you have attained?  Which of the following best describes the highest level of education you have attained?  Where did you learn about this Quality Compare Web Site?  Where did you learn about this Quality Compare Web Site?  Where did you learn about this Quality Compare Web Site?  Form a Search Engine  Radio button, one-up vertical  Radio button, one-up vertical  Single  Y  Skip Logic Grou  Radio button, one-up vertical  Single  Y  Radio button, one-up vertical  Single  Y  Fadio button, one-up vertical  Single  Y  Skip Logic Grou  Radio button, one-up vertical  Single  Y  Skip Logic Grou  Radio button, one-up vertical  Single  Y  Skip Logic Grou  Radio button, one-up vertical  Single  Y  Skip Logic Grou  Radio button, one-up vertical  Single  Y  Skip Logic Grou  Radio button, one-up vertical  Single  Y  Skip Logic Grou  Radio button, one-up vertical  Single  Y  Skip Logic Grou  Radio button, one-up vertical  Single  Y  Skip Logic Grou  Radio button, one-up vertical  Single  Y  Skip Logic Grou  Radio button, one-up vertical  Single  Y  Skip Logic Grou  Street  Radio button, one-up vertical  Single  Y  Skip Logic Grou  Street  Single  Y  Skip Logic Grou  Street  Single  Y  Skip Logic Grou  Street  Radio button, one-up vertical  Single  Y  Skip Logic Grou  Street  Single  Y  Skip Logic Grou  Street  Single  Y  Skip Logic Grou  Street  Single  Single  Y  Skip Logic Grou  Single  Single  Y  Skip Logic Grou  Single  Single  Single  Single  Single  Single  Y  Skip Logic Grou  Single  Si										
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Access the data using data.medicare.gov    Ves	oup* DF Access Data	Skip Logic Group*	Y	Single	Radio button, one-up vertical			When you accessed the data, did you:	FFF	
No, but I know that it's available   No, and I didn't know that the data was available through data.medicare.gov   Yes   Radio button, one-up vertical   Single   Y							Access the data using data.medicare.gov			
No, and I didn't know that the data was available through data.medicare.gov  Yes  No  No  What is your age?  Under 18  18-24 25-34 35-44 45-54 55-64 65 or older Prefer not to answer  High school graduate Some college, trade, technical or vocational training College graduate Post graduate degree Prefer not to answer  Where did you learn about this Quality Compare Web Site?  Where did you learn about this Quality Compare Web Site?  From a Search Engine  Saw it on the Medicare.gov web site Read about it in an article Other, please specify  A  Radio button, one-up vertical Single Y  Radio button, one-up vertical Single Y  Radio button, one-up vertical Single Y  Skip Logic Grou	oup* DF data.medicare	Skip Logic Group*	Υ	Single	Radio button, one-up vertical			Have you ever <b>used data.medicare.gov</b> to access data?	GGG	
St this your first time using this Quality Compare Web Site?   Yes   Radio button, one-up vertical   Single   Y										
Is this your first time using this Quality Compare Web Site?   Yes   Radio button, one-up vertical   Single   Y							No, and I didn't know that the data was available through			
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	oup Unable to Find	Skip Logic Group	N		Text area, no char limit			What information were you unable to find?	S	
T What will you do next? Text area, no char limit N Skip Logic Grou		Skip Logic Group						What will you do next?		
What was your <b>experience</b> using the Quality Compare Web Checkbox, one-up vertical Multi Y Skip Logic Grou	oup* Web Site	Skip Logic Group*		Multi				What was your experience using the Quality Compare Web		
Site? (Please select all that apply.)  The Quality Compare Web Site met my needs today	Experience							Site? (Please select all that apply.)		
Results were not relevant										
Too many results							Too many results			

red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

	Medicare Compare Web Sites CUSTOM QUESTION LIST										
QID	Skip Logic Label		Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label		
		•	Not enough results								
			Returned no results								
			Got error message(s) / Session timed out								
			Speed was too slow								
			I encountered a different experience:	F							
		What other experience did you have while using the Quality Compare Web Site?			Text area, no char limit		N	Skip Logic Group*	Other_Web Site Exp		
		If you could <b>change or improve one thing</b> about the Quality Compare Web Site, what would it be?			Text area, no char limit		N		Improvement		