CFTC V2

MID: MsRVclQRFVEJY5ApR9tAkg== Date: 6/1/2009

	CFTC V2	
Model questions utilize	the ACSI methodology to determine scores ar	nd impacts
ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION	FUTURE BEHAVIORS
Content (1=Poor, 10=Excellent, Don't Know)	Caticfaction	Return (1=Very Unlikely, 10=Very Likely)
1 Please rate the accuracy of information on this site.	Satisfaction 17 What is your overall satisfaction with this site?	20 How likely are you to return to this site?
Therease rate the accuracy of information on this site.	(1=Very Dissatisfied, 10=Very Satisfied)	20 How likely are you to return to this site?
2 Please rate the quality of information on this site.	18 How well does this site meet your expectations? (1=Falls Short, 10=Exceeds)	Recommend (1=Very Unlikely, 10=Very Likely)
3 Please rate the freshness of content on this site.	19 How does this site compare to your idea of an ideal website? (1=Not Very Close, 10=Very Close)	21 How likely are you to recommend this site to someone else?
Functionality (1=Poor, 10=Excellent, Don't Know)		Primary Resource (1=Very Unlikely, 10=Very Likely)
4 Please rate the usefulness of the website tools (search, RSS, email subscriptions, forms, etc.) provided on this site.		22 How likely are you to use this site as your primary resource for obtaining information about the CFTC?
5 Please rate the convenience of the website tools (search, RSS, email subscriptions, forms, etc.) on this site.		
6 Please rate the variety of website tools (search, RSS, email subscriptions, forms, etc.) on this site.		
Look and Feel (1=Poor, 10=Excellent, Don't Know)		
7 Please rate the visual appeal of this site.		
8 Please rate the balance of graphics and text on this site.		
9 Please rate the readability of the pages on this site.		
Navigation (1=Poor, 10=Excellent, Don't Know)		
10 Please rate how well the site is organized.		
11 Please rate the options available for navigating this site.		
12 Please rate how well the site layout helps you find what you are looking for.		
13 Please rate the number of clicks to get where you want on this site.		
Site Performance (1=Poor, 10=Excellent, Don't Know)		
14 Please rate how quickly pages load on this site.		
15 Please rate the consistency of speed from page to page on this site.		

CFTC V2

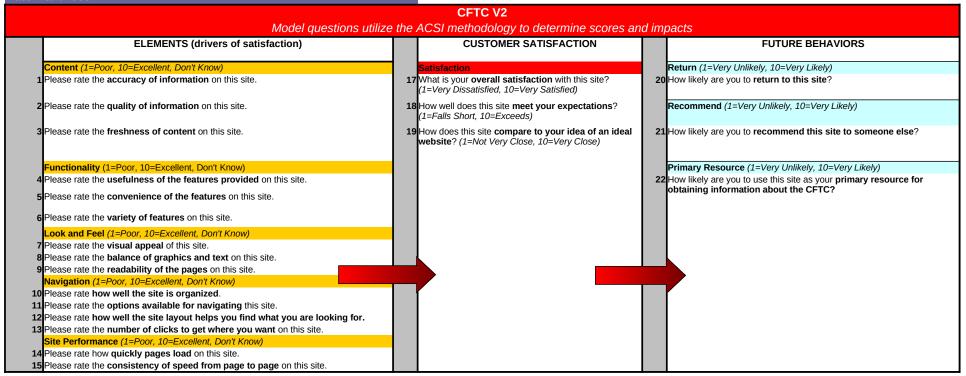
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11 Please rate the options available for navigating this site.		
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13 Please rate the number of clicks to get where you want on this site. Site Performance (1=Poor, 10=Excellent, Don't Know)		
14 Please rate how quickly pages load on this site.		
15 Please rate the consistency of speed from page to page on this site.		
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CFTC V2

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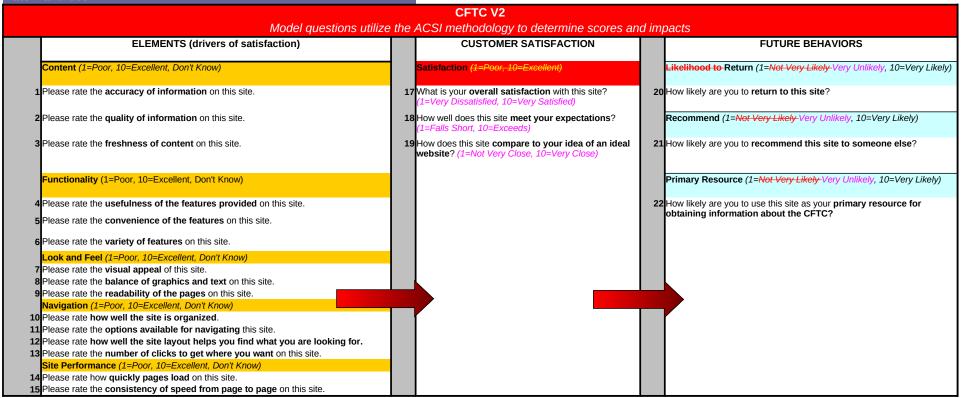
Date: 6/1/2009



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Date: 6/1/2009



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			CFTC V2 CUSTOM QUESTION LIST			
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single o
FB04399		What best describes you?	Futures industry professional	Citip to	Radio button, one-up vertical	Single
		Think book docomboo you.	Non-professional trader		Тами запача	- I - I - I - I - I - I - I - I - I - I
			Student			
			Academic/researcher			
			International visitor			
			Attorney			
			General public			
			Media/journalist			
			CFTC staff			
			Government: Federal/state/local			
			Other, please specify	Α		
FB04400	Α	Specifically, what best describes you?	Cutor, precase speemy		Text area, no char limit	
FB04401	- ^ -	How frequently do you visit this site?	Daily		Radio button, one-up vertical	Single
now nequently do you visit this site:	Two to three times per week		radio battori, one ap vertical	Cirigic		
		About once a month				
			Every few months	-		
			Every six months or less			
			This is my first visit	_		
:JI1933		Which of the following sources drove you to visit the site	Message or recommendation from a friend on a social network	Duran dayun aslast an	Drop down, select one	Single
311933		today? Please rank the top 3 (Rank 1 is most important). Rank 1 (Required)	inessage of recommendation from a menu on a social network		brop down, select one	Siligie
		Video I saw on YouTube				
	Internet blogs or discussion forums					
			Advertising on social networks (Facebook, Twitter)			
			Message directly from the company on a social network			
			Online Pinboard (Pinterest)			
			Mobile phone text messages or alerts			
			Instant Message from a friend or colleague			
			Familiarity with the site			
			Promotional email(s) from CFTC			
			Search engine results			
			Word of mouth recommendation from someone I know			
			TV, radio, newspaper, or magazine			
			Internet advertising			
			Don't know			
			Other			
:JI1934		Rank 2 (Optional)	Message or recommendation from a friend on a social network		Drop down, select one	Single
			Video I saw on YouTube			
			Internet blogs or discussion forums			
			Advertising on social networks (Facebook, Twitter)			
			Message directly from the company on a social network			
			Online Pinboard (Pinterest)			
			Mobile phone text messages or alerts			
			Instant Message from a friend or colleague			
			Familiarity with the site			
			Promotional email(s) from CFTC			
			Search engine results			
			Word of mouth recommendation from someone I know			
			TV, radio, newspaper, or magazine			
			Internet advertising			
			Don't know			
			Other			
JI1935		Rank 3 (Optional)	Message or recommendation from a friend on a social network		Drop down, select one	Single

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			CFTC V2 CUSTOM QUESTION LIST			
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
(Group ID)	Laber	Question Text	Video I saw on YouTube	Skip to	Type (select from list)	With
			Internet blogs or discussion forums			
			Advertising on social networks (Facebook, Twitter)			
			Message directly from the company on a social network			
			Online Pinboard (Pinterest)			
			Mobile phone text messages or alerts			
			Instant Message from a friend or colleague			
			Familiarity with the site			
			Promotional email(s) from CFTC			
			Search engine results			
			Word of mouth recommendation from someone I know			
			TV, radio, newspaper, or magazine			
			Internet advertising			
			Don't know			
			Other			
CQOsl0003749		If you submitted or viewed a Public Comment, what type of difficulties, if any, did you encounter while submitting or viewing a public comment?	I had difficulty finding the rule or filing on which I wanted to comment		Checkbox, one-up vertical	Multi
			The comment submission form was confusing		Oneonbox, one up verticul	Wilditer
			Technical difficulties (e.g. broken links, error messages)			
			I did not view or submit any comments			
				GG	-	
			Other (please specify)	GG		
200-10002750		Discourse describes the selection of the second based on the least of the	I did not have any difficulties viewing or submitting a comment			
CQOsl0003750	GG	Please describe the difficulties you had while submitting or viewing a public comment.			Text area, no char limit	
FB04402		What is your primary reason for visiting CFTC.gov today?	·	В	Radio button, one-up vertical	Single
			Federal Register			
			Legal and regulatory information			
			Dodd-Frank related information			
			Submitted a public comment			
			Industry filings			
			CFTC news and events			
			Education center			
			CFTC Career Information			
			Filing a complaint			
			CFTC contact information			
			Sanctions and disciplinary actions			
			Other, please specify	Α		
FB04403	А	Specifically, what is your primary reason for visiting?	Onto, picase specify		Text area, no char limit	
B04404	В	Which reports are you looking for?	Commitments of Traders		Checkbox, one-up vertical	Multi
DOTTOT	"	TVINOT TEPOTES are you looking for:	Swaps Report		C. CORDON, ONC UP VOITICAL	With
			Index Investment Data			
			This Month in Futures Markets			
				-		
			Cotton On-Call			
			Bank Participation Reports			
			CUSIPS Delivered for CBOT Treasury Futures Contracts			
			Staff Report on May 6, 2010 Market Events			
			Financial Data for Futures Commission Merchants			
			Futures Industry Registrants by Location			

Required Y/N	Special Instructions
Y	
N	OPS Group OPS Group
Y	ОГ З Стоир
Y	Rank Group
	Adjust Template/Style She
	Randomize
	Anchor Answer Choice Anchor Answer Choice
N	Rank Group
	Adjust Template/Style She Randomize
	randomize
	Anchor Answer Choice
N	Anchor Answer Choice Rank Group

Required Y/N	Special Instructions
	Adjust Template/Style She Randomize
	Anchor Answer Choice Anchor Answer Choice
Y	Skip Logic Group
	Skip Logic Group
Y	Skip Logic Group
N	Skip Logic Group
Y	Skip Logic Group

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			CFTC V2 CUSTOM QUESTION LIST			
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single o
FB04399		What best describes you?	Futures industry professional	Citip to	Radio button, one-up vertical	Single
		Think book docomboo you.	Non-professional trader		Тами запача	- I - I - I - I - I - I - I - I - I - I
			Student			
			Academic/researcher			
			International visitor			
			Attorney			
			General public			
			Media/journalist			
			CFTC staff			
			Government: Federal/state/local			
			Other, please specify	Α		
FB04400	Α	Specifically, what best describes you?	Cutor, precase speemy		Text area, no char limit	
FB04401	- ^ -	How frequently do you visit this site?	Daily		Radio button, one-up vertical	Single
now nequently do you visit this site:	Two to three times per week		radio battori, one ap vertical	Cirigic		
		About once a month				
			Every few months	-		
			Every six months or less			
			This is my first visit	_		
:JI1933		Which of the following sources drove you to visit the site	Message or recommendation from a friend on a social network	Duran dayun aslast an	Drop down, select one	Single
311933		today? Please rank the top 3 (Rank 1 is most important). Rank 1 (Required)	inessage of recommendation from a menu on a social network		brop down, select one	Siligie
		Video I saw on YouTube				
	Internet blogs or discussion forums					
			Advertising on social networks (Facebook, Twitter)			
			Message directly from the company on a social network			
			Online Pinboard (Pinterest)			
			Mobile phone text messages or alerts			
			Instant Message from a friend or colleague			
			Familiarity with the site			
			Promotional email(s) from CFTC			
			Search engine results			
			Word of mouth recommendation from someone I know			
			TV, radio, newspaper, or magazine			
			Internet advertising			
			Don't know			
			Other			
:JI1934		Rank 2 (Optional)	Message or recommendation from a friend on a social network		Drop down, select one	Single
			Video I saw on YouTube			
			Internet blogs or discussion forums			
			Advertising on social networks (Facebook, Twitter)			
			Message directly from the company on a social network			
			Online Pinboard (Pinterest)			
			Mobile phone text messages or alerts			
			Instant Message from a friend or colleague			
			Familiarity with the site			
			Promotional email(s) from CFTC			
			Search engine results			
			Word of mouth recommendation from someone I know			
			TV, radio, newspaper, or magazine			
			Internet advertising			
			Don't know			
			Other			
JI1935		Rank 3 (Optional)	Message or recommendation from a friend on a social network		Drop down, select one	Single

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Model Instance Name: CFTC V2 MID: M Date: 6

blue + -->: REWORDING

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			CFTC V2 CUSTOM QUESTION LIST			
	Skip					
QID	Logic		Answer Choices			Single or
(Group ID)	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi
(Group ID)	Lubei	Question Text	Video I saw on YouTube	Omp to	Type (select irolli list)	Iviaiti
				+		
			Internet blogs or discussion forums	_		
			Advertising on social networks (Facebook, Twitter)	_		
			Message directly from the company on a social network			
			Online Pinboard (Pinterest)			
			Mobile phone text messages or alerts			
			Instant Message from a friend or colleague			
			Familiarity with the site			
			Promotional email(s) from CFTC			
			Search engine results			
			Word of mouth recommendation from someone I know			
			TV, radio, newspaper, or magazine	-		
				+		
			Internet advertising	_		
			Don't know			
			Other			
CQOsl0003749		If you submitted or viewed a Public Comment, what	I had difficulty finding the rule or filing on which I wanted to comment			
		type of difficulties, if any, did you encounter while				
		submitting or viewing a public comment?				
					Checkbox, one-up vertical	Multi
			The comment submission form was confusing			
			Technical difficulties (e.g. broken links, error messages)		-	
			I did not view or submit any comments		-	
					-	
			Other (please specify)	GG		
			I did not have any difficulties viewing or submitting a comment			
CQOsl0003750		Please describe the difficulties you had while				
	GG	submitting or viewing a public comment.			Text area, no char limit	
FB04402		What is your primary reason for visiting CFTC.gov	Market reports	В	Radio button, one-up vertical	Single
		today?		P		
			Federal Register			
			Legal and regulatory information			
			Dodd-Frank related information			
			Submitted a public comment	-		
				_		
			Industry filings	_		
			CFTC news and events			
			Education center			
			CFTC Career Information			
			Filing a complaint			
			CFTC contact information			
			Sanctions and disciplinary actions			
			Other, please specify	Α		
=B04403	A	Specifically, what is your primary reason for	Durion, produce apoonly			
D04403	_ ^	visiting?			Text area, no char limit	
TD04404		-	0			
B04404	В	Which reports are you looking for?	Commitments of Traders		Checkbox, one-up vertical	Multi
			Swaps Report			
			Index Investment Data			
			This Month in Futures Markets			
			Cotton On-Call			
			Bank Participation Reports			
			CUSIPS Delivered for CBOT Treasury Futures Contracts			
	1					
				1		
			Staff Report on May 6, 2010 Market Events	1		

Required Y/N	Special Instructions
Y	
N	OPS Group OPS Group
Y	ОГ З Стоир
Y	Rank Group
	Adjust Template/Style She
	Randomize
	Anchor Answer Choice Anchor Answer Choice
N	Rank Group
	Adjust Template/Style She Randomize
	randomize
	Anchor Answer Choice
N	Anchor Answer Choice Rank Group

Required Y/N	Special Instructions
	Adjust Template/Style She Randomize
	Anchor Answer Choice Anchor Answer Choice
Y	Skip Logic Group
	Skip Logic Group
Y	Skip Logic Group
N	Skip Logic Group
Y	Skip Logic Group

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underlined & italicized: RE-ORDER pink: ADDITION blue + -->: REWORDING

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	_		CFTC V2 CUSTOM QUESTION LIST	_		
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single o
FB04399		What best describes you?	Futures industry professional		Radio button, one-up vertical	Single
		, , , , , , , , , , , , , , , , , , , ,	Non-professional trader		, , , , , , , , , , , , , , , , , , , ,	
			Student			
			Academic/researcher			
			International visitor			
			Attorney			
				_		
			General public			
			Media/journalist			
			CFTC staff			
			Government: Federal/state/local			
			Other, please specify	A		
B04400	Α	Specifically, what best describes you?	- ·		Text area, no char limit	
FB04401	How frequently do you visit this site?	Daily		Radio button, one-up vertical	Single	
	Two to three times per week					
			About once a month			
			Every few months			
			Every six months or less			
			This is my first visit			
JI1933		Which of the following sources drove you to visit the site today? Please rank the top 3 (Rank 1 is most important). Rank 1 (Required)	Message or recommendation from a friend on a social network		Drop down, select one	Single
		Video I saw on YouTube				
		Internet blogs or discussion forums				
		Advertising on social networks (Facebook, Twitter)				
			Message directly from the company on a social network			
			Online Pinboard (Pinterest)			
			Mobile phone text messages or alerts			
			Instant Message from a friend or colleague			
			Familiarity with the site			
			Promotional email(s) from CFTC			
			Search engine results			
			Word of mouth recommendation from someone I know			
			TV, radio, newspaper, or magazine			
			Internet advertising			
			Don't know			
			Other			
JI1934		Rank 2 (Optional)	Message or recommendation from a friend on a social network		Drop down, select one	Single
011004		Titalii 2 (Optional)	Video I saw on YouTube	_	Brop down, select one	Single
			Internet blogs or discussion forums			
				_		
			Advertising on social networks (Facebook, Twitter)	_		
			Message directly from the company on a social network			
			Online Pinboard (Pinterest)	_		
			Mobile phone text messages or alerts			
			Instant Message from a friend or colleague			
			Familiarity with the site			
			Promotional email(s) from CFTC			
			Search engine results			
			Word of mouth recommendation from someone I know			
			TV, radio, newspaper, or magazine			
			Internet advertising			
			Don't know			
			Other			
JI1935		Rank 3 (Optional)	Message or recommendation from a friend on a social network		Drop down, select one	Single

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			CFTC V2 CUSTOM QUESTION LIST			
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
` ' '		· ·	Video I saw on YouTube		1	
			Internet blogs or discussion forums			
			Advertising on social networks (Facebook, Twitter)			
			Message directly from the company on a social network			
			Online Pinboard (Pinterest)	1		
			Mobile phone text messages or alerts			
			Instant Message from a friend or colleague			
			Familiarity with the site			
			Promotional email(s) from CFTC			
			Search engine results			
			Word of mouth recommendation from someone I know			
			TV, radio, newspaper, or magazine			
			Internet advertising			
			Don't know			
			Other			
CQOsl0003749		If you submitted or viewed a Public Comment, what	I had difficulty finding the rule or filing on which I wanted to comment			
20000001.0		type of difficulties, if any, did you encounter while	That amounty maining the ratio of mining on minor i mainou to commission			
		submitting or viewing a public comment?				
					Checkbox, one-up vertical	Multi
			The comment submission form was confusing		Checkbox, one up verticul	maici
			Technical difficulties (e.g. broken links, error messages)			
			I did not view or submit any comments			
			Other (please specify)	GG		
			I did not have any difficulties viewing or submitting a comment	- 66		
CQOsl0003750		Please describe the difficulties you had while	I did not have any difficulties viewing of submitting a comment			
CQC310003730	GG	submitting or viewing a public comment.			Text area, no char limit	
=B04402		What is your primary reason for visiting CFTC.gov	Market reports	В	Radio button, one-up vertical	Single
		today?				
			Federal Register			
			Legal and regulatory information			
			Dodd-Frank related information			
			Submitted a public comment			
			Industry filings			
			CFTC news and events			
			Education center			
			CFTC Career Information			
			Filing a complaint			
			CFTC contact information			
			Sanctions and disciplinary actions			
			Other, please specify	Α		
=B04403	Α	Specifically, what is your primary reason for			Tout area no shar live!	
		visiting?	0 7 1 7 1		Text area, no char limit	
=B04404	В	Which reports are you looking for?	Commitments of Traders		Checkbox, one-up vertical	Multi
			Index Investment Data			
			This Month in Futures Markets			
			Cotton On-Call			
			Bank Participation Reports			
			CUSIPS Delivered for CBOT Treasury Futures Contracts			
			Staff Report on May 6, 2010 Market Events			
			Financial Data for Futures Commission Merchants			
			Futures Industry Registrants by Location			

Required	
Y/N	Special Instructions
Y	
	OPS Group
N	OPS Group
Y	
Υ	Rank Group
	Adjust Template/Style She
	Randomize
	Anchor Answer Choice
N	Anchor Answer Choice Rank Group
IV	rtank Group
	Adjust Template/Style She
	Randomize
	Anahar Anguar Chsi
	Anchor Answer Choice Anchor Answer Choice
N	Rank Group
	C. Cup

Required Y/N	Special Instructions
	Adjust Template/Style She Randomize
	Anchor Answer Choice Anchor Answer Choice
Υ	Skip Logic Group
	Skip Logic Group
Υ	Skip Logic Group
N	Skip Logic Group
Y	Skip Logic Group

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red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION

	_		CFTC V2 CUSTOM QUESTION LIST			
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single o Multi
B04399		What best describes you?	Futures industry professional		Radio button, one-up vertical	Single
			Non-professional trader		, , , , , , , ,	3 -
			Student			
			Academic/researcher			
			International visitor			
			Attorney			
			General public			
			Media/journalist			
			CFTC staff			
			Government: Federal/state/local			
			Other, please specify	A		
304400	Α	Specifically, what best describes you?			Text area, no char limit	
B04401		How frequently do you visit this site?	Daily		Radio button, one-up vertical	Single
			Two to three times per week			
			About once a month			
			Every few months			
			Every six months or less			
			This is my first visit			
		Which of the following sources drove you to visit the site today? Please rank the top 3 (Rank 1 is most important). Rank 1 (Required)	Message or recommendation from a friend on a social network		Drop down, select one	Single
			Video I saw on YouTube			
			Internet blogs or discussion forums			
			Advertising on social networks (Facebook, Twitter)			
			Message directly from the company on a social network			
			Online Pinboard (Pinterest)			
			Mobile phone text messages or alerts			
			Instant Message from a friend or colleague			
			Familiarity with the site Promotional email(s) from CFTC	_		
			Search engine results			
			Word of mouth recommendation from someone I know			
			TV, radio, newspaper, or magazine			
			Internet advertising			
			Don't know			
			Other			
		Rank 2 (Optional)	Message or recommendation from a friend on a social network		Drop down, select one	Single
			Video I saw on YouTube			
			Internet blogs or discussion forums			
			Advertising on social networks (Facebook, Twitter)			
			Message directly from the company on a social network			
			Online Pinboard (Pinterest)			
			Mobile phone text messages or alerts			
			Instant Message from a friend or colleague			
			Familiarity with the site			
			Promotional email(s) from CFTC			
			Search engine results			
			Word of mouth recommendation from someone I know			
			TV, radio, newspaper, or magazine			
			Internet advertising			
			Don't know			
		The state of the s	Other			

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red & strike through: DELETE underlined & italicized: RE-ORDER pink: ADDITION

			CFTC V2 CUSTOM QUESTION LIST			
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Video I saw on YouTube			
			Internet blogs or discussion forums			
			Advertising on social networks (Facebook, Twitter)			
			Message directly from the company on a social network			
			Online Pinboard (Pinterest) Mobile phone text messages or alerts			
			Instant Message from a friend or colleague Familiarity with the site			
			Promotional email(s) from CFTC			
			Search engine results			
			Word of mouth recommendation from someone I know			
			TV, radio, newspaper, or magazine			
			Internet advertising			
			Don't know			
			Other			
QOsl0003728		Which CFTC social media services do you	Facebook	AA		Multi
		follow/subscribe to?			Checkbox, one-up vertical	
			Twitter	BB		
			Flickr	ee		
			YouTube	ĐĐ		
			I do not subscribe to any CFTC social media	EE		
QOsl0003729	AA	How would you rate the usefulness of CFTC's Facebook page?	1=Not Useful		Radio button, scale, no don't know	Single
			2			
			3			
			4			
			5			
			6			
			7			
			8			
			9			
			10=Extremely Useful			
QOsl0003730	BB	How would you rate the usefulness of CFTC's Twitter presence?	1=Not Useful		Radio button, scale, no don't know	Single
			<u> </u>			
			<u> </u>			
			4			
			6			
			<u> </u>			
			<u> </u>			
			10=Extremely Useful			
QOsl0003731		How would you rate the usefulness of CFTC's Flickr	1=Not Useful			
Q 0 0 1 0 0 0 0 1 0 1	ee	presence?	1 1101 000101		Radio button, scale, no don't know	Single
			2		, , , , , , , , , , , , , , , , , , , ,	
			3			
			4			
			5			
			6			
			7			
			7			
			7 8 8			

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			CFTC V2 CUSTOM QUESTION LIST			,
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
ACQOsl0003748	ĐĐ	How would you rate the usefulness of CFTC's YouTube presence?	1=Not Useful		Radio button, scale, no don't know	Single
			2			
			3			
			4			
			5			
			9			
			g			
			10=Extremely Useful	1		
ACQDom0003802		Why don't you follow/subscribe to any CFTC social				
	EE	media services?			Text field, <100 char	
ACQOsl0003749		If you submitted or viewed a Public Comment, what type of difficulties, if any, did you encounter while submitting or viewing a public comment?	I had difficulty finding the rule or filing on which I wanted to comment		Checkbox, one-up vertical	Multi
			The comment submission form was confusing		Checkbox, one up verticus	- Marci
			Technical difficulties (e.g. broken links, error messages)		1	
			I did not view or submit any comments			
			Other (please specify)	GG		
			I did not have any difficulties viewing or submitting a comment			
ACQOsl0003750	GG	Please describe the difficulties you had while submitting or viewing a public comment.			Text area, no char limit	
(FB04402		What is your primary reason for visiting CFTC.gov today?	Market reports	В	Radio button, one-up vertical	Single
			Federal Register			
			Legal and regulatory information			
			Dodd-Frank related information			
			Submitted a public comment			
			Industry filings			
			CFTC news and events			
			Education center CFTC Career Information			
			Filing a complaint			
			CFTC contact information	-		
			Sanctions and disciplinary actions			
			Other, please specify	Α		
(FB04403	А	Specifically, what is your primary reason for visiting?			Text area, no char limit	
(FB04404	В	Which reports are you looking for?	Commitments of Traders		Checkbox, one-up vertical	Multi
			Index Investment Data			
			This Month in Futures Markets			
			Cotton On-Call			
			Bank Participation Reports			
			CUSIPS Delivered for CBOT Treasury Futures Contracts			
			Staff Report on May 6, 2010 Market Events			
			Financial Data for Futures Commission Merchants			
			Futures Industry Registrants by Location			

Required	
Y/N	Special Instructions
Y	
	OPS Group
N	OPS Group
Y	
Υ	Rank Group
	Adjust Template/Style She
	Randomize
	Anchor Answer Choice
N	Anchor Answer Choice Rank Group
IV	rtank Group
	Adjust Template/Style She
	Randomize
	Anahar Anguar Chsi
	Anchor Answer Choice Anchor Answer Choice
N	Rank Group
	C. Cup

Required Y/N	Special Instructions
	Adjust Template/Style She Randomize
	Anchor Answer Choice Anchor Answer Choice
¥	Skip Logic Group

Required Y/N	Special Instructions
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N	Skip Logic Group
Y	Skip Logic Group
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	Skip Logic Group
Y	Skip Logic Group
N	Skip Logio Croup
	Skip Logic Group
Y	Skip Logic Group

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			<u> </u>			
QID (Group ID)	Skip Logic Label	Ouestion Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single o
FB04399		What best describes you?	Futures industry professional	Citip to	Radio button, one-up vertical	Single
FB04333		what best describes you?	Non-professional trader		Tradio button, one-up vertical	Sirigle
			Student	-		
			Academic/researcher	•		
			International visitor			
			Attorney			
			General public			
			Media/journalist			
			CFTC staff	1		
			Government: Federal/state/local			
			Other, please specify	Α		
=B04400	Α	Specifically, what best describes you?			Text area, no char limit	
B04401		How frequently do you visit this site?	Daily		Radio button, one-up vertical	Single
			Two to three times per week			
			About once a month			
			Every few months			
			Every six months or less			
			This is my first visit			
CQOsl0003728		Which CFTC social media services do you follow/subscribe to?	Facebook	AA		Multi
					Checkbox, one-up vertical	
			Twitter	BB		
			Flickr	CC		
			YouTube	DD		
			I do not subscribe to any CFTC social media	EE		
CQOsl0003729	AA	How would you rate the usefulness of CFTC's	1=Not Useful		Radio button, scale, no don't know	Single
			3 4			
			6			
			9			
			10=Extremely Useful			
CQOsl0003730	BB	How would you rate the usefulness of CFTC's	1=Not Useful		Radio button, scale, no don't know	Single
			3			
			4			
			6			
			7			
			8			
			9			

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Model Instance Name: CFTC V2 MID: M Date: 6

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) 10=Extremely Useful	Skip to	Type (select from list)	Single or Multi
ACQOsl0003731	СС	How would you rate the usefulness of CFTC's Flickr	1=Not Useful		Radio button, scale, no don't know	Single
// (CC	To the wood you have the decidiness of or 100 final.	2 3 4 5 6 7 8 9 10=Extremely Useful		read button, scale, no don't know	Jiligie
ACQOsl0003748	DD	How would you rate the usefulness of CFTC's	1=Not Useful		Radio button, scale, no don't know	Single
			2 3 4 5 6 7 8 9 10=Extremely Useful			
	EE	Why don't you follow/subscribe to any CFTC social media services?			Text field, <100 char	
ACQOsl0003749		If you submitted or viewed a Public Comment, what type of difficulties, if any, did you encounter while	I had difficulty finding the rule or filing on which I wanted to comment The comment submission form was confusing Technical difficulties (e.g. broken links, error messages) I did not view or submit any comments Other (please specify) I did not have any difficulties viewing or submitting a comment	GG	Checkbox, one-up vertical	Multi
ACQOsl0003750		Please describe the difficulties you had while submitting or viewing a public comment.			Text area, no char limit	
KFB04402		What is your primary reason for visiting CFTC.gov today?	Market reports Federal Register Legal and regulatory information Dodd-Frank related information Submitted a public comment Industry filings CFTC news and events Education center CFTC Career Information	В	Radio button, one-up vertical	Single

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Filing a complaint			
			CFTC contact information			
			Sanctions and disciplinary actions			
			Other, please specify	Α		
KFB04403	A	Specifically, what is your primary reason for visiting?			Text area, no char limit	
KFB04404	В	Which reports are you looking for?	Commitments of Traders		Checkbox, one-up vertical	Multi
			Index Investment Data			
			This Month in Futures Markets			
			Cotton On-Call			
			Bank Participation Reports			
			CUSIPS Delivered for CBOT Treasury Futures Contracts			
			Staff Report on May 6, 2010 Market Events			
			Financial Data for Futures Commission Merchants			
			Futures Industry Registrants by Location			

Required Y/N	Special Instructions
Υ	
	OPS Group
N	OPS Group OPS Group
Y	
Y	Skip Logic Group
Y	Skip Logic Group
Y	Skip Logic Group

Required Y/N	Special Instructions
Υ	Skip Logic Group
Υ	Skip Logic Group
N	Skip Logic Group
Y	Skip Logic Group
	CMP Logio Croup
	Skip Logic Group
Y	Skip Logic Group

Required Y/N	Special Instructions
N	Skip Logic Group
Y	Skip Logic Group

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single o
(FB04399		What best describes you?	Futures industry professional		Radio button, one-up vertical	Single
20 .000		, , , , , , , , , , , , , , , , , , ,	Non-professional trader	1		Og.o
			Student	+		
			Academic/researcher	-		
				-		
			International visitor	-		
			Attorney			
			General public			
			Media/journalist			
			CFTC staff			
			Government: Federal/state/local			
			Other, please specify	Α		
FB04400	Α	Specifically, what best describes you?			Text area, no char limit	
FB04401		How frequently do you visit this site?	Daily		Radio button, one-up vertical	Single
			Two to three times per week	[
			About once a month	1		
			Every few months	1		
			Every six months or less	1		
			This is my first visit	†		
CQOsl0003728		Which CFTC social media services do you	Facebook	AA		Multi
000000120		follow/subscribe to?	T COODON	7.01		Wicht
					Checkbox, one-up vertical	
			Twitter	BB		
			Flickr	CC		
			YouTube	DD		
			I do not subscribe to any CFTC social media NOTE: If this one is selected they should not be able to choose others			
CQOsl0003729	AA	How would you rate the usefulness of CFTC's	1=Not Useful		Radio button, scale, no don't know	Single
			3			
			6			
			7			
			10=Extremely Heaful			
000 1000			10=Extremely Useful			
CQOsl0003730	BB	How would you rate the usefulness of CFTC's	1=Not Useful		Radio button, scale, no don't know	Single
			3			
			5			
			7			
			0			

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			10=Extremely Useful			
ACQOsl0003731	СС	How would you rate the usefulness of CFTC's Flickr	1=Not Useful 2 3 4 5 6 7 8		Radio button, scale, no don't know	Single
			10=Extremely Useful			
ACQOsl0003748 ACQOsl0003749	DD	If you submitted or viewed a Public Comment, what type of difficulties, if any, did you encounter while	1=Not Useful 2 3 3 4 5 6 7 8 10=Extremely Useful I had difficulty finding the rule or filing on which I wanted to comment The comment submission form was confusing Technical difficulties (e.g. broken links, error messages) I did not view or submit any comments		Radio button, scale, no don't know Checkbox, one-up vertical	Single
			Other (please specify) I did not have any difficulties viewing or submitting a comment NOTE: If	GG		
ACQOsl0003750	GG	Please describe the difficulties you had while submitting or viewing a public comment.			Text area, no char limit	
EDO02642		Please give us your impression of the recent navigation updates on the CFTC site.	The navigation of the site is more user friendly User friendliness of the navigation is about the same The navigation of the site is less user friendly Other, please specify	A B C D	Radio button, one-up vertical	Single
EDO02643	А	Please explain why you think navigation is more user friendly.			Text area, no char limit	
EDO02644	В	Please explain why you think navigation is about the same.			Text area, no char limit	
EDO02645	С	Please tell us why you think navigation is less user friendly.			Text area, no char limit	
EDO02646	D	Please tell us what you think of the navigation changes.			Text area, no char limit	

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Model Instance Name: CFTC V2 MID: M Date: 6

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
EDO02647		Vb	A vastly improved experience An improvement over the previous design	E F		Single
			A similar user experience as the previous design	G		
			An inferior user experience compared to the previous design	Н		
			A frustrating user experience compared to the previous design			
			Other (please specify)	J		
EDO02648	E	Please tell us why you think the experience is vastly improved.			Text area, no char limit	
EDO02649	F	Please tell us what you feel has improved with the new design.			Text area, no char limit	
EDO02650	G	Please tell us why you feel the experience has not changed.			Text area, no char limit	
EDO02651	Н	Please tell us why you feel the new design is inferior to the previous design.			Text area, no char limit	
EDO02652	1	Please tell us why you feel the new design is frustra	ing-		Text area, no char limit	
EDO02653	J	Please tell us what you think of the redesign.			Text area, no char limit	
KFB04403	A		Market reports Federal Register Legal and regulatory information Doud-Frank related information Submitted a public comment Industry filings CFTC news and events Education center CFTC Career Information Filing a complaint CFTC contact information Sanctions and disciplinary actions Other, please specify	В	Radio button, one-up vertical	Single
NFDU44U3	A	visiting?			Text area, no char limit	
KFB04404	В		Commitments of Traders Index Investment Data This Month in Futures Markets Cotton On-Call Bank Participation Reports CUSIPS Delivered for CBOT Treasury Futures Contracts Staff Report on May 6, 2010 Market Events Financial Data for Futures Commission Merchants Futures Industry Registrants by Location		Checkbox, one-up vertical	Multi

Required Y/N	Special Instructions
Y	OPS Group
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Y	Skip Logic Group
Y	Skip Logic Group
Y	Skip Logic Group

Required Y/N	Special Instructions
V	Skip Logic Group
Y	Skip Logic Group
Υ	Skip Logic Group
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	Skip Logic Group
N	Skip Logic Group

Required Y/N	Special Instructions
Y	Skip Logic Group
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N	Skip Logic Group
Y	Skip Logic Group

Model Instance Name: CFTC V2 MID: MsRVcl0 Date: 6/1/2009 MsRVclQRFVEJY5ApR9tAkg== 6/1/2009

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Model Instance Name: CFTC V2 MID: MsRVcl0 Date: 6/1/2009

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QID	Skip Logic		Answer Choices		
(Group ID)	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)
			CFTC news and events		
			Education center		
			CFTC Career Information		
			Filing a complaint		
			CFTC contact information		
			Sanctions and disciplinary actions		
			Other, please specify	Α	
KFB04403	Α	Specifically, what is your primary reason for visiting?			Text area, no char limit
KFB04404	В	If you are here to access Market Reports, which reports are you	Commitments of Traders		Checkbox, one-up vertical
		looking for?	This Month in Futures Markets		
			Cotton On-Call		
			Bank Participation in the Futures and Options Markets		
			CUSIPS Delivered for CBOT Treasury Futures Contracts		
			Financial Data for Futures Commission Merchants		
			Futures Industry Registrants by Location		

Single or	Required	
Multi	Y/N	Special Instructions
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	N	Skip Logic Group
		July Togio Oloub
	N	Skip Logic Group
	N	Skin Logic Group
Single	Y	Skip Logic Group
Cgic		

Single or Multi	Required Y/N	Special Instructions
	N	Skip Logic Group
Multi	Y	Skip Logic Group

CFTC V2

MID:

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Date: 6/1/2009

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	Skip					
QID	Logic		Answer Choices			Single or
(Group ID)	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi
KFB04399		What best describes you?	Futures industry professional	1	Radio button, one-up vertical	Single
			Non-professional trader	_		
			Student			
			Academic/researcher	_		
			International visitor	_		
			Attorney	_		
			General public			
			Media/journalist			
			CFTC staff			
			Government: Federal/state/local	1		
			Other, please specify	Α		
KFB04400	Α	Specifically, what best describes you?			Text area, no char limit	
KFB04401		How frequently do you visit this site?	Daily	1	Radio button, one-up vertical	Single
			Two to three times per week	1		
			About once a month	1		
			Every few months	1		
			Every six months or less	1		
			This is my first visit			
KFB04402		What is your primary reason for visiting CFTC.gov today?	Market reports	В	Radio button, one-up vertical	Single
			Federal Register and comments	_		
			Legal and regulatory information	_		
			Industry filings and comments	_		
			CFTC news and events	_		
			Education center	_		
			CFTC Career Information	_		
			Filing a complaint	_		
			CFTC contact information	_		
			Sanctions and disciplinary actions	_		
			Other, please specify	Α		
KFB04403	A	Specifically, what is your primary reason for visiting?			Text area, no char limit	
KFB04404	В	If you are here to access Market Reports, which reports are you looking for?	Commitments of Traders	-	Checkbox, one-up vertical	Multi
		looking ioi :	This Month in Futures Markets	4		
			Cotton On-Call			
			Bank Participation in the Futures and Options Markets	-		
			CUSIPS Delivered for CBOT Treasury Futures Contracts			
			Financial Data for Futures Commission Merchants			
			Futures Industry Registrants by Location			

Required Y/N	Special Instructions
Y	
	OPS Group
N Y	OPS Group
Y	
Y	Skip Logic Group
N	Skip Logic Group Skip Logic Group
Y	Skip Logic Group